

MARKETING MATERIALS AVAILABLE!

Brochure Cover

VEHICLE SERVICE CONTRACT

**Extended Protection**

For Fuel, Hybrid, All-Electric, PHEV, & Fuel-Cell Vehicles

FIRST AUTOMOTIVE

**For Fuel, Hybrid, All-Electric, PHEV, and Fuel-Cell Vehicles**



## LEVEL I COVERAGE

Includes all of the components and stipulations listed below:

**ENGINE COMPONENTS\*** | Pistons, piston rings and pins, connecting rods, connecting rod bearings, crankshaft, crankshaft main bearings, camshaft, camshaft bearings, cam followers, timing chain, timing gears, rocker arms, rocker shafts, rocker bushings, valves, valve guides, valve lifters, valve springs, valve seals, valve retainers, push rods, water pump, oil pump, dipstick and tube, harmonic balancer, intake manifold, engine mounts, and all internal lubricated parts of the engine. The oil pan, timing chain cover, valve covers, cylinder block and cylinder head(s) are covered only if damaged by the failure of an internal lubricated part of the engine. *Note: Engine components listed in this section are also covered in select PHEVs with internal combustion engines used solely to charge the battery.*

**TURBO/SUPERCHARGER COMPONENTS (OEM Only)\*** | All internal lubricated parts of the factory-installed turbocharger/supercharger. The housing is covered only if damaged by the failure of an internal lubricated part.

**TRANSFER CASE COMPONENTS\*** | All internal lubricated parts of either the transfer case or all-wheel drive mechanism. The transfer case housing or housing for the all-wheel drive mechanism is covered only if damaged by the failure of an internal lubricated part.

**TRANSMISSION COMPONENTS (Automatic & Manual)** | Torque converter, vacuum modulator, transmission mounts and all internal lubricated parts of the transmission. The oil pan and transmission case are covered only if damaged by the failure of an internal lubricated part.

**DRIVE AXLE COMPONENTS\* (Front & Rear)** | Drive shafts, universal joints, constant velocity joints (unless failure was caused by a torn/contaminated C.V. boot), propeller shaft, axle bearings, and all internal lubricated parts of the drive axle. The oil pan and drive axle case are covered only if damaged by the failure of an internal lubricated part.

**ALTERNATIVE-FUEL VEHICLE COMPONENTS** | Generator motor assembly, drive motor assembly, and traction motor assembly of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

**SEALS & GASKETS\*\*** | Applies only to covered components.

## LEVEL II COVERAGE

Includes all of the components and stipulations listed under Level I coverage, plus:

**FRONT & REAR SUSPENSION COMPONENTS** | Upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, stabilizer shaft linkage and bushings, spindle, spindle support, and wheel bearings.

**STEERING COMPONENTS** | Power cylinder, rack and pinion gear, power steering pump, pitman arm, idler arm, tie rod ends, drag link, upper and lower steering column shafts, couplings, and all internal lubricated parts of the steering gear box. The steering box and rack & pinion gear housings are covered only if damaged as a result of a failure to an internal lubricated part.

**BRAKE COMPONENTS** | Master cylinder, power brake cylinder, vacuum assist booster (excluding hydro boost system), disc brake caliper, wheel cylinders, compensating valve, and metal hydraulic lines and fittings.

**ELECTRICAL COMPONENTS** | Alternator, voltage regulator, starter motor, starter solenoid, and starter drive.

**AIR CONDITIONING COMPONENTS** | Compressor, compressor clutch and pulley, condenser, and evaporator.

**ALTERNATIVE-FUEL VEHICLE COMPONENTS** | Onboard battery charging system and battery isolator of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

**SEALS & GASKETS\*\*** | Applies only to covered components.

## LEVEL III COVERAGE

Includes all of the components and stipulations listed under Level I coverage and Level II coverage, plus:

**DIESEL COMPONENTS** | Fuel delivery pump (excluding sending unit), diesel injectors, and electronic vacuum pump.

**FUEL SYSTEM COMPONENTS** | Electronic fuel injectors, fuel system control units, fuel injector sensors, throttle position sensors, oxygen sensor, fuel pump, and metal fuel delivery lines.

**COOLING COMPONENTS** | Fan, fan clutch, engine cooling fan motor, and heater core.

**FRONT & REAR SUSPENSION COMPONENTS** | Torsion bars and bushings, MacPherson style struts, Chapman style struts, and strut bushings.

**RIDE DAMPING & LEVELING SUSPENSION COMPONENTS** | Compressor, damping/leveling sensors, control module, actuating solenoids, damping actuator, and mode selector switch.

**FOUR WHEEL STEERING COMPONENTS** | Rear steering shaft and couplings, power cylinder and pump, steering sensors, electronic control unit/solenoid, phase control unit, stepper motor, steering box/control valve/rack, rear tie rods, and rear tie rod ends.

**ANTI-LOCK BRAKE (ABS) COMPONENTS** | Hydraulic control unit, electronic control processor, wheel-speed sensors, and hydraulic pump/motor assembly.

**ADDITIONAL ELECTRICAL COMPONENTS** | Power window motors, power seat motor, convertible top motor (excluding regulators and frame), power sunroof motor (excluding regulators and frame), power door lock actuator, power antenna motor (excluding mast), electronic instrument cluster, distributor, electronic combination entry system, computerized timing control units, and electronic cruise control module.

**ALTERNATIVE-FUEL VEHICLE COMPONENTS** | Battery temperature sensor, inverter water pump, blower motor, inverter assembly, converter assembly, hydraulic or electric regenerative braking system, motor controller unit (MCU), and power electronics module (PEM) of hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles.

**SEALS & GASKETS\*\*** | Applies only to covered components.

*\*Applicable surcharges must be selected and paid for full coverage to apply. See your vehicle service contract for details.*

*\*\*Seals & gaskets coverage is limited to vehicles with 125,000 miles or fewer at the time of sale. If the Seals & Gaskets 125K-150K option is selected and paid at the time the contract is sold, coverage applies to vehicles with fewer than 150,001 miles at the time of sale.*

## LEVEL IV COVERAGE

If you select Level IV coverage and select and pay all applicable surcharges and options for your vehicle, your service contract will cover necessary repairs to ALL of the mechanical and electrical parts of your vehicle, except those items listed under "WHAT IS NOT COVERED" in your service contract.

## ADDITIONAL BENEFITS

### ROADSIDE ASSISTANCE

Included with all levels of coverage on most contracts (see "Important Note," below). You get the following Roadside Assistance benefits, up to \$100 per service, and per occurrence:

- Towing Assistance
- Flat Tire Assistance
- Fuel, Oil, Fluid and Water Delivery
- Battery Jump-Start
- Lockout Assistance

**IMPORTANT NOTE:** Check your contract to verify that it provides Roadside Assistance; some do not. Certain Roadside Assistance benefits may not be applicable to hybrid, all-electric, plug-in hybrid electric (PHEV), or fuel-cell vehicles. Does not include the cost of fuel, oil, and other fluids.

### TRANSPORTATION EXPENSE REIMBURSEMENT

Included with all levels of coverage. If your vehicle breaks down and needs a covered repair, you may qualify for reimbursement of transportation expenses you incur up to \$30 per day, for a limit of five days, not to exceed \$150 per repair visit. (Want even more? Ask about our upgrade option.) This benefit only applies to rental vehicles, taxi services, public transportation, or incorporated ridesharing services.

### TRIP INTERRUPTION

Included with all levels of coverage. If you are more than 100 miles from your home and your vehicle needs emergency repairs, you may qualify for lodging and meal reimbursement. Offers up to \$75 per day, with a three day maximum, not to exceed \$225 per repair visit. Trip Interruption is only available where permitted by law.

### TOWING REIMBURSEMENT

Included with all levels of coverage. If your vehicle breaks down and needs a covered repair, you may qualify for reimbursement of costs you incur to get your vehicle towed to a licensed repair facility. Reimburses up to \$100 per repair visit.

## ASK ABOUT OUR OPTIONAL COVERAGE:

- AUTONOMOUS DRIVING SYSTEMS
- LIFTED/LOWERED VEHICLE (UP TO 8")
- SEALS & GASKETS 125K-150K
- TRANSPORTATION EXPENSE UPGRADE