



## Course Overview:

This is a course designed for those who want HANDS-ON training!!! The content within this course is designed to help business analysis practitioners apply the concepts within the Business Analysis Body of Knowledge (BABOK) Guide to real-life scenarios and activities. Whether you are new to business analysis or a seasoned professional, upon completion of this course you will be much more confident in your business analysis capabilities and will increase your business analyst toolkit. Learners will review over 30 business analysis techniques and create 10 key business analyst deliverables for a case study project. This course combines theories and best practices with hands-on practical application, providing the experience of going through an entire project from a business analyst perspective.

## Who should take this course:

- New or aspiring business analysts looking for hands-on experience
- New or aspiring business analysts who need a realistic overview of business analysis
- Experienced individuals who want to increase their business analysis capabilities
- Individuals looking for exposure to the Software Development Life Cycle (SDLC)
- Certified and seasoned professionals who want to understand how to apply BABOK theories and concepts to their everyday job

## Course Content:

- Business Analysis Key Concepts
  - Review what a business analyst is
  - Learn Key BA responsibilities
  - Learn Key BA Deliverables
  - Review Project Team Overview
  - Learn Software Development Life Cycle (SDLC) Steps

- **Strategy Analysis**
  - Learn Strategy Analysis concepts
  - Learn Strategy Analysis techniques
  - Review business case template
  - Create a business case
- **Business Analysis Planning and Monitoring (BAPM)**
  - Learn BA approaches/frameworks (Waterfall and Agile)
  - Learn BAPM concepts
  - Learn BAPM techniques
  - Review business analysis plan template
  - Create a business analysis plan
- **Elicitation & Collaboration**
  - Learn elicitation and collaboration concepts
  - Learn elicitation techniques
  - Create an elicitation activity plan
  - Create a stakeholder engagement plan
  - Create an interview questionnaire
  - Learn about BPMN
  - Create current and future process models
  - Plan a JAD Session
  - Create a Business Requirement Documents
- **Requirements Life Cycle Management (RLCM)**
  - Learn RLCM Concepts
  - Learn RLCM Techniques
  - Create a Traceability Matrix
  - Create a Prioritization Matrix
  - Create a Change Control Form
- **Requirements Analysis and Design Definition**
  - Learn RADD Concepts
  - Learn Requirements Fundamentals
  - Complete a Requirements Verification Checklist
  - Review Use Case Diagrams and Use Case Descriptions
  - Create a Software Requirements Specification (SRS)/ Functional Requirements Document (FRD)
- **Solution Evaluation**
  - Learn Solution Evaluation concepts and techniques
  - Measuring performance and project success
  - Create a Solution Performance Plan