



## "YOUR ROLE" CLIENT AGREEMENT

### 1. Accurate and Timely Information

The Client agrees to provide truthful, complete, and timely information as requested by CREDIT RX 2.0. This includes, but is not limited to, identification documents, billing information, and personal details necessary for credit repair services.

### 2. Credit Reports and Correspondence

The Client agrees to retrieve and promptly send CREDIT RX 2.0 all required credit reports and any correspondence or responses received from credit bureaus, creditors, or collection agencies, in accordance with instructions provided by the Company.

### 3. Communication Guidelines and Action Steps

The Client agrees to follow all communication protocols and complete any action steps provided by the Company in a timely manner. This may include responding to inquiries, uploading documentation, or updating relevant information via secure methods.

### 4. Active Communication

The Client must maintain open and consistent communication with CREDIT RX 2.0's team. Failure to respond to communications within a reasonable time frame may delay or negatively affect the outcome of services.

### 5. Timely Payments

If the Client is on a payment plan or any payment arrangement, all payments must be made on time. Any late payment must be pre-approved in writing by both the Client and CREDIT RX 2.0 to avoid interruption of services.

### 6. Credit Monitoring Requirement

The Client agrees to maintain an active credit monitoring service throughout the duration of the credit repair process. The service must allow full access to all three credit bureau reports and scores. This is essential for tracking progress and implementing timely disputes.

### 7. Document Submission

The Client is responsible for submitting all required documents and verification materials necessary for CREDIT RX 2.0 to fulfill its services. Delays in submission may result in service delays or suspension.

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### Compliance Requirement

Failure to comply with any of the above responsibilities may result in a pause or termination of services and may void any satisfaction guarantees or refund policies offered by CREDIT RX 2.0.

By signing below, the Client acknowledges that they have read, understood, and agree to fulfill their role as outlined in this Agreement.

Client Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_

COPY