



CREDIT RX 2.0 MONEY-BACK SATISFACTION GUARANTEE POLICY



At **Credit RX 2.0**, we are committed to delivering high-quality credit repair services designed to help you achieve your credit goals. Your satisfaction is important to us, which is why we offer a **Money-Back Satisfaction Guarantee** — subject to the terms and conditions below. This Guarantee is for our Service *ONLY*, not outcome. Although we have an impeccable success rate of 98.6%, we cannot guarantee results.

WHAT'S COVERED

Our Money-Back Guarantee applies **only to the service fees** you pay to Credit RX 2.0 for credit repair services. This guarantee **does not include** reimbursement for any **out-of-pocket expenses**, including but not limited to:

- Credit monitoring subscriptions
- Credit report fees
- Postage or notary charges
- Identity theft protection services
- Any other third-party costs

ELIGIBILITY REQUIREMENTS

To be eligible for a refund under this policy, **you must fully comply with the “Your Role” Requirements” Agreement** provided at the time of enrollment. These rules outline your responsibilities and the required actions during the credit repair process, such as:

- Providing accurate and timely information
- Sending credit reports or responses from credit bureaus as instructed
- Following communication guidelines and action steps
- Maintaining active communication with our team

IMPORTANT CONDITION

You must allow Credit Rx 2.0 at least ninety (90) days to work on your file to achieve satisfactory results. If you cancel before the ninety (90) days, we will stop working on you file and charge you Pay Per Delete for any deleted accounts and you forfeit any refunds. I know it's hard to trust Credit Repair Companies because they take your money under false promises, WE DON'T. That's why we offer a Satisfaction Guarantee, we specialize in results. If you're not happy with the

results, you get your money back minus out if pocket expenses. Be aware that some accounts are harder to be removed and may take several tries and techniques that's why we do a Credit Analysis upfront. Your Consultant will be upfront, it's totally up to you to move forward, no pressure from us. This offer is for **the CRED-FM2 Program ONLY!**

If **you fail to follow any of the “Your Role” Requirements**, whether intentionally or by negligence, **this policy becomes Null and Void**, and you will no longer be eligible for a refund.

HOW TO REQUEST A REFUND

If you believe you qualify for a refund, please submit a written request to our support team at **support@creditrx20.com**, including:

- Your full name
- Account number
- A brief explanation of why you are requesting a refund
- Evidence of compliance with all Your Role Rules

All refund requests must be submitted within **30 days** of the last service date.

OUR COMMITMENT

We value your trust and will conduct a fair and thorough review of your request. If approved, a refund will be processed within **14 business days** of confirmation.

Be sure to read the **“YOUR ROLE” Agreement signed by you at enrollment. You can also obtain an unsigned copy on our website.*