

YOUR INFORMATION

Name:

Email:

Contact Number:

Address:

Postcode:

HEATER INFORMATION

Original order number (R):

(If ordered over the phone please state invoice no.)

Who fitted your heater?

Heater / Part Serial Number:

Please give us as much detail about the faulty unit and what you have done to try and rectify the fault.

Please email photos of your heater installation to sales@planarheaters.co.uk put your order number on the email as the ref and state that you have been requested to send you heater back under warranty.