Training Course Specification

Course Title	Root Cause Analysis Training
Course Description	This course teaches participants how to identify the underlying causes of incidents, problems or failures in the workplace. Using systematic methods and techniques, participants will learn how to conduct thorough investigations, develop corrective actions and prevent recurrence. The course emphasises critical thinking, problem solving and data driven decision making to address root causes effectively.
Course Duration	4-6 hours
Max no of participants	12
Who should attend	Managers, Supervisors and Team Leaders
Pre-requisites	N/A
Course Content	• Understanding the principles and importance of Root Cause Analysis • Identifying root causes • Applying RCA techniques to investigate incidents or problems • Developing effective corrective and preventive actions based on RCA findings • Techniques to validate findings
Assessments	Delegates will be continuously assessed throughout the course, to ensure they have met the learning outcomes. Learning objectives are also reinforced through written answers.
Course Costs	TBA – Quote upon request