

Hoover Truck and Bus Centers

RETURN GOODS AUTHORIZATION (RGA) FORM

Please complete and return this form to the location the parts were purchased at:

Flanders Location
 149 Gold Mine Road
 Flanders, NJ 07836
 P: (973)347-4210
 F: (973)347-0170

Toms River location
 1784 Lakewood Road
 Toms River, NJ 08755
 P: (732)341-2128
 F (732)341-8854

Edgewater Park
 4313 Route 130 S
 Edgewater Park, NJ 08010
 P: (856)773-4600
 F (856)773-4610

Items being returned:

| Quantity | Part number | Description |
|----------|-------------|-------------|
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Customer Name: _____

Address: _____

Daytime phone number: _____ Invoice number: _____

Reason for return (Please check one):

- I ordered the wrong item.
- Product is not compatible with my existing system.
- I no longer need the item.
- Product sent is not what I asked for / need

RETURN TERMS & CONDITIONS All returns must be made within 30 days and authorized with a completed RETURN GOODS AUTHORIZATION (RGA) form.

Return merchandise must be in the original packaging and in resalable condition. Please note credits cannot be issued for merchandise damaged or not delivered through our facility.

No cash refund on returns, store credit only. Store credits not used within one year will be forfeited. Absolutely no returns on electrical items. ALL special-order parts are non-returnable. A restocking charge of up to 25% will be levied on ALL part returns.

Customer Signature: _____ **Date:** _____