

CUSTOMER REQUEST FOR WARRANTY

THE PART LISTED BELOW IS BEING RETURNED TO HOOVER TRUCK AND BUS CENTERS
FOR MANUFACTURERS WARRANTY **CONSIDERATION**

CUSTOMER/COMPANY NAME _____

PART # _____ PART NAME _____

INVOICE # FAILED PART WAS PURCHASED ON _____ FAILURE DATE _____

DESCRIPTION OF DEFECT

VEHICLE VIN _____

ENGINE SERIAL# _____

MILEAGE INSTALLED _____

MILEAGE FAILURE _____

YEAR OF VEHICLE _____

MAKE OF VEHICLE _____

MODEL OF VEHICLE _____

NEW PART SUPPLIED TO CUSTOMER ON INV.# _____

SALESMEN _____

** ATTACH A COPY OF THE INVOICE THE FAILED PART WAS PURCHASED ON AS
WELL AS A COPY OF THE INVOICE THE REPLACEMENT PART WAS PURCHASED
ON AND FORWARD FOR WARRENTY PROCESSING. **

***** ALL WARRANTIES ARE SUBJECT TO MANUFACTURERS INSPECTION AND
APPROVAL TO RECEIVE FULL AND/OR PARTIAL CREDIT. SELECT CREDITS ARE SUBJECT
TO CHARGEBACK. MANUFACTURERS INSPECTION COULD TAKE UP TO 90 DAYS OR MORE.
CREDIT WILL NOT BE ISSUED UNTIL MAUNFACTURERS DECISION HAS BEEN
RECEIVED *****

*** CUSTOMER INITIALS

CUSTOMER SIGNATURE _____ DATE: _____

INTERNAL USE:

DATE RECEIVED: _____ RECEIVED BY: _____
PRINT NAME