

This Health Guarantee stipulates your obligations defined below:

- **TruPanion Pet Insurance** - Activation of your TruPanion Pet Insurance policy is required to activate this Health Guarantee. Activation is only permitted after you've received your puppy, to ensure your Health Guarantee is in full force and effect.
- **Veterinary Care** - One of the cornerstones of good health for your puppy is regular veterinary care. Upon arrival of your puppy to your home, you must take your puppy in for a wellness/baseline exam by a licensed veterinarian within the **first 14 calendar days**. **You may not use Banfield Pet Hospital as any and all claims will be denied.** Wellness checkups and timely vaccinations are required on a regular basis or as recommended by your licensed veterinarian.
- **Pet-Only** - All dogs/puppies are sold as pets unless expressly consented otherwise in writing by the Breeder. Buyer agrees and acknowledges that he/she will not breed the pet and that this Health Guarantee covers Pet-Only rights to exclude both Breeding rights and Breeding ability.
- **Feeding** - It is understood that you will feed the puppy the same food as depicted by the Breeder. The puppy's food brand and formulation are accessible on the puppy listing.
- **Exercise** - You agree to provide appropriate exercise to keep your puppy active and healthy. Avoiding over-exercising and over-exertion is especially important while your puppy is growing, please consult your veterinarian regarding the appropriate amount of exercise relative to your puppy's age.
- **Health and Nutrition** - A healthy diet is crucial for your dog's overall health, and especially during puppyhood. It is important to continue feeding the same high-quality food that has been fed by your Breeder. If you're going to switch to a different food, be sure to do so gradually over five-to-seven days. Do not underfeed or overfeed your puppy, follow the recommended feeding guidelines provided by your Breeder or a licensed veterinarian.
- **Parvo Preventative Care** - Buyer understands the puppy has been vaccinated for Parvo and every measure has been taken to protect the puppy from this virus. However, Buyer understands the puppy may still contract parvo and that they should not take the puppy anywhere it could encounter, or where unvaccinated dogs may have been until 2 weeks after his/her 4-month booster is completed as this could transmit Parvo to the puppy. Areas of potential contact with parvo are but not limited to: Areas where dogs are walked, Dog parks, Pet stores, Vet clinic floors, Parking lots, Near the feces of other dogs.

## What is covered?

Should a health issue arise after your puppy comes home, this Health Guarantee along with your Pet Insurance has you covered. This Health Guarantee is non-transferable and only the original purchaser of the puppy can file a claim. Only puppies delivered and continually residing in the continental United States are covered by this Health Guarantee. The Pet Insurance may be transferred however will be subject to TruPanion transferable guidelines.

Bringing home a new puppy is exciting—but it can feel a bit daunting, especially if you've never had a dog before. A little advance preparation to ensure all the essentials are in place, however, can make for a smooth and enjoyable homecoming. Below you'll find a list of must-haves to help you welcome your new puppy into your home and family.

### **1. Safe Places to Play and Sleep**

Dog crates and playpens give puppies a secure space to rest and play.

“Puppies need places where they can be safely confined until they learn their house manners. Plus, crates and pens help to keep your pup from chewing and peeing inappropriately. A common misconception is that these secure places must be large to be effective, but your pup’s crate only needs to be big enough for your dog to stand up and turn around, Davis says. Some crates come with a divider so you can adjust the size of their space—buy the size they’re likely to need when they’re an adult, and then move the divider as they grow. While your dog’s crate is a place for rest and relaxation, exercise pens are exactly what they sound like: bigger fenced-in areas, similar to playpens for kids, that give your pup a place to play and run around safely while you’re busy doing other things.

### **2. A Supply of Healthy Food and Treats**

No matter which food you choose, make sure you're feeding the correct amount. Puppies usually need at least three meals a day, says Alana Stevenson, a certified animal behavior specialist and dog trainer in the Boston, Massachusetts area. To support their growth and development, let them eat when they're hungry and until they're satisfied, she says. It's a good idea to have treats on hand, too, to help with training (and just to show your pup a little love every so often. Remember factor treats into their nutritional plan, too) We recommend using Cheerios Cereal starting out.

### **3. A Sturdy Collar and Leash**

It's important to choose a collar and leash sized appropriately for the breed and age of your pup. An adjustable dog collar is best at this stage since your puppy will grow quickly. Remember to regularly examine the collar for condition and fit. You should be able to slip two fingers underneath the collar but not so loose that it can slip over a puppy’s head. As with the collar, choose a leash that complements your pup’s size. Most trainers recommend a leash of no longer than 6 feet while your puppy is learning proper leash walking. The material also matters: Some pet parents find rope is most comfortable on their hands, while chain leads work well for puppies who like to chew or carry the lead in their mouths. Traditional leather leads often require upkeep like oiling or saddle soaping to stay clean and supple.

### **4. Food and Water Bowls**

Eating and drinking are pretty basic needs, right? So your puppy will need food and water bowls from the get-go. Non-slip bowls minimize spills, and some veterinarians recommend an elevated dog bowl to give your puppy more comfort when eating. Stainless steel and stoneware or ceramic dog bowls are good choices because these dog bowls are easy to clean, dishwasher-safe and easily can be sanitized.

### **5. Comfort Toys**

It’s common for new puppies to struggle the first few nights in a new home. On top of being in a new environment, they might be missing their siblings. It can be a difficult transition, Davis says. “Comfort toys, like [Smart Pet Love’s] Snuggle Puppy, usually contain an electronic device that simulates the sound and feel of a heartbeat,” she says, “as well as a small heat pack that provides a source of warming that mimics the closeness of the littermates he’s left behind.

### **6. Patience and a Plan**

Your puppy might seem subdued and mellow for the first few days—but give it time. As they get more comfortable in your home, their true personality will emerge. “Puppies are full of energy and can be quite a handful,” Stevenson says. “They play-bite, chew and will pee in the house until they are house-trained. Realize that some of it is development and some behaviors, such as attacking your legs and chewing on your hands, will decrease—if you handle them humanely and correctly.”