

NAPPER'S KNIVES - COOKIE POLICY

Effective Date: 3 September 2026

1. Introduction

This Cookie Policy explains how **Napper's Knives** uses cookies and similar technologies when you visit our website.

By continuing to use this website, you acknowledge that cookies and similar technologies may be used as described in this Policy.

This Policy should be read together with our Privacy Policy and Website Terms & Conditions.

2. What Are Cookies?

Cookies are small text files stored on your computer, mobile device or browser when you visit a website.

Cookies help websites:

- Remember user preferences;
- Improve website performance;
- Understand how visitors use a website;
- Enhance website functionality;
- Measure website traffic and engagement.

Cookies generally do not give us direct access to your computer or device.

3. Why We Use Cookies

We may use cookies and similar technologies to:

- Ensure website functionality operates correctly;
- Improve website performance;
- Understand how visitors interact with the website;
- Analyse website traffic and usage patterns;

- Improve educational and blog content;
 - Improve user experience;
 - Support security and fraud-prevention measures;
 - Maintain technical website performance.
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4. Types of Cookies We May Use

Essential Cookies

These cookies are necessary for website functionality.

They may be used to:

- Maintain website security;
- Enable website navigation;
- Support forms, submissions and website functionality;
- Ensure core website services operate correctly.

Without these cookies, some parts of the website may not function properly.

Performance and Analytics Cookies

These cookies help us understand how visitors use the website.

They may collect information such as:

- Number of website visitors;
- Pages visited;
- Content viewed;
- Time spent on pages;
- Traffic sources;
- Website performance information.

Information collected through analytics cookies is generally aggregated and used to improve website performance and content.

Functionality Cookies

These cookies may be used to:

- Remember user preferences;

- Improve website usability;
 - Enhance the visitor experience;
 - Support personalised website functionality.
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Security Cookies

Security-related technologies may be used to:

- Protect website forms;
- Detect malicious activity;
- Prevent misuse of the website;
- Support spam and fraud prevention measures.

This may include security systems provided by third-party services.

5. Third-Party Services

Some third-party service providers may use cookies or similar technologies when you interact with the website.

These may include:

- Website hosting providers;
- Analytics providers;
- Security services;
- Spam-prevention services;
- Embedded content providers;
- Form and communication services.

Such services operate under their own privacy and cookie policies.

Napper's Knives does not control the cookies used by third-party providers.

Users should review the policies of those providers where appropriate.

6. Analytics

We may use analytics services to better understand:

- Website traffic;
- Visitor behaviour;

- Educational content engagement;
- Blog performance;
- Website usability;
- Technical website performance.

Analytics information is generally used to improve the website and user experience.

7. Contact Forms and Booking Enquiries

When you submit a contact form, upload photographs, request an assessment or submit a booking enquiry, certain cookies or technical technologies may be used to:

- Support form functionality;
- Maintain website security;
- Prevent spam submissions;
- Improve website reliability.

Information submitted through forms is handled in accordance with our Privacy Policy.

8. Managing Cookies

Most web browsers allow users to:

- View stored cookies;
- Delete cookies;
- Block cookies;
- Restrict cookies from specific websites.

Instructions for managing cookies can usually be found within your browser settings.

Please note that disabling cookies may affect website functionality and prevent certain features from operating correctly.

9. Do Not Track

Some browsers support "Do Not Track" settings.

Because there is currently no universally recognised standard for responding to these signals, this website may not respond differently when such signals are received.

10. Changes to This Policy

Napper's Knives may update this Cookie Policy from time to time.

Updated versions will be published on this website and become effective upon publication.

11. Contact Us

Napper's Knives

ABN: 87 794 301 644

Nicholls, ACT 2913

Email: info@nappersknives.com.au

If you have questions regarding this Cookie Policy, please contact us using the details above.
