

Curb Appeal Pressure Washing, LLC – Service Agreement

This Service Agreement ("Agreement") is entered into by and between Curb Appeal Pressure Washing, LLC ("Contractor"), and the client ("Client") for exterior cleaning services rendered by the Contractor.

1. Scope of Work The Contractor agrees to perform exterior cleaning and restoration services as agreed upon in writing or through an accepted estimate or invoice. The specific services, service address, and associated costs will be outlined in the estimate or invoice provided to the Client. A signed estimate and/or verbal approval constitutes acceptance of this agreement.

2. Payment Terms Payment is due in full upon completion of services unless otherwise agreed upon in writing. If payment is not received within 7 days, a late fee of \$25 will apply. If payment remains unpaid after 30 days, interest shall accrue at the highest rate permitted by law.

3. Client Responsibilities The Client agrees to provide clear access to all areas scheduled for cleaning, including the removal of personal items, vehicles, and other obstructions prior to service. The Client shall secure all windows and doors, ensure pets are safely contained, and provide access to a functioning water spigot within 150 feet of the work area unless previously discussed and agreed upon. The Client shall inform Contractor of any known issues such as loose siding, faulty windows, or previous damage before any service is performed.

4. Surface Acknowledgment The Client acknowledges that pressure and soft washing may reveal or exacerbate existing wear, damage, or discoloration. The Contractor shall not be held responsible for pre-existing conditions such as paint oxidation, damaged siding, degraded wood, loose mortar, or cracked concrete. The Contractor does not guarantee the complete removal of all stains.

5. Chemical Use and Sensitivity The Contractor shall use industry-standard cleaning agents and surfactants deemed safe for most exterior surfaces. By entering into this Agreement, the Client consents to the use of such products and agrees to notify the Contractor of any surfaces, vegetation, or features that may be sensitive. The Contractor shall not be held liable for damage to sensitive landscaping or building materials not disclosed in advance.

6. Water and Utility Access The Client agrees to provide an accessible, functioning outdoor water source unless previously discussed and agreed upon. The Contractor shall not be liable for delays or incomplete services caused by inaccessible or malfunctioning water supplies. The Client must ensure all exterior electrical outlets and fixtures are weatherproofed and turned off before service. The Contractor shall not be held responsible for any damage resulting from defective electrical components. The Contractor shall make reasonable efforts to cover and protect exterior electrical as a safety precaution. Water runoff will be managed responsibly, but the Client agrees not to hold the Contractor liable for uncontrollable runoff due to weather or property design.

7. Weather and Safety Delays The Contractor reserves the right to reschedule services due to inclement weather or safety hazards. Any such delay shall not constitute a breach of this Agreement.

8. Limitation of Liability To the fullest extent permitted by law, the Contractor's total liability to the Client shall not exceed the total compensation paid for services rendered under this Agreement. The Contractor shall not be liable for any indirect, incidental, or consequential damages arising from the services performed.

9. Assumption of Risk The Client acknowledges and accepts that exterior cleaning involves certain inherent risks, including the potential for water intrusion, movement of oxidation, scratches to glass, surface etching, or discoloration due to age, wear, or surface material composition. The Client assumes all such risks and releases the Contractor from liability for damages resulting therefrom.

10. Results Disclaimer The Contractor makes no guarantee regarding aesthetic results. Certain stains such as rust, battery acid, irrigation marks, lichen and deep organic matter may not be fully removable. Results may vary depending on the age, condition, and porosity of the surface and environmental factors beyond the Contractor's control.

11. Electrical and Equipment Disclaimer The Client agrees to protect or disable all outdoor lighting, outlets, security systems, and similar devices. The Contractor shall not be responsible for damage caused to improperly maintained or faulty electrical components. Additionally, the Contractor assumes no responsibility for disruptions to landscape lighting, sprinkler systems, or timers affected by water exposure.

12. Subcontractors The Contractor may engage subcontractors to perform services under this Agreement. All subcontractors shall carry valid insurance and be bound by the same terms and standards of this Agreement.

13. Force Majeure The Contractor shall not be liable for delays or failure to perform any obligations under this Agreement due to events beyond its reasonable control, including but not limited to severe weather, natural disasters, utility failures, labor disputes, governmental actions, or public health emergencies.

14. Non-Solicitation The Client agrees not to solicit, hire, or contract any subcontractor of the Contractor for similar services for a period of twelve (12) months following the final date of service rendered under this Agreement.

15. Collection of Outstanding Balances Should the Client fail to remit payment for services rendered, and the account is turned over to collections or legal proceedings are initiated, the Client shall be responsible for all associated costs including reasonable attorney's fees, court costs, collection agency fees, and interest as allowed by law.

16. No Waiver No waiver by the Contractor of any breach or default shall be deemed a waiver of any preceding or subsequent breach of the same or any other provision. All waivers must be in writing and signed by the Contractor.

17. Warranties & Guarantees The Contractor's services come with a 30-day satisfaction guarantee. If you're not satisfied, we'll return to address the issue. No guarantees are made regarding complete stain removal, especially for lichen organic growth, rust, or oxidation. No warranty applies where the Client fails to maintain the cleaned surfaces after service.

18. Property Photography & Marketing Client grants permission for Contractor to photograph work areas before and after service for documentation and marketing purposes. No identifying details will be shared unless explicit permission is given. The Contractor may at their discretion place a standard yard sign on the Client's property. The Client agrees to return said yard sign.

19. Entire Agreement This Agreement represents the complete understanding between the Client and the Contractor regarding the services to be performed and supersedes all prior negotiations or agreements. Any amendments must be in writing and signed by both parties. This agreement shall be governed by the laws of the State of Indiana. Any disputes will be subject to arbitration in the jurisdiction of the Contractor's business location before pursuing formal legal action.

Acceptance of services through written or verbal confirmation, acceptance of an estimate or invoice, or payment constitutes acknowledgment and agreement to the terms of this Service Agreement.

For questions or concerns, please contact: **Curb Appeal Pressure Washing, LLC**

Website: www.CurbAppealIndiana.com

Email: WashTeam@curbappealindiana.com

Phone: 812-531-5452