Best Price Guarantee – Terms and Conditions

Offered By: *Curb Appeal Pressure Washing, LLC* **Website:** <u>www.CurbAppealIndiana.com</u>

At **Curb Appeal Pressure Washing, LLC**, we're committed to transparency, value, and customer satisfaction. That's why we offer a **Best Price Guarantee**—but not in the traditional sense of price matching. Instead of lowering our prices to match another contractor, we'll simply reward you with a **\$50 gift card** if you find a qualified competitor offering a lower quote for a **Basic Soft Wash House Wash**. It's our way of saying "thanks" for considering us—**no strings attached**.

This incentive does not obligate you to hire our company. You are free to choose any contractor you wish.

1. Overview of the Best Price Guarantee

- We will issue a **\$50 gift card** to eligible customers who submit a verified quote and valid COI from a qualifying competitor that offers a lower price than our quote for the **Basic Soft Wash House Wash** service.
- This is **not a price match policy**. We will not alter our pricing, and we make no guarantee to meet or beat competitor pricing.
- There is **no requirement to book our service** to receive the gift card once eligibility has been confirmed.
- One gift card per residential address per calendar year.
- The Best Price Guarantee **cannot be combined** with other promotions, discounts, referral incentives, or service bundles.
- Applies only to properties located within our standard West Central Indiana service area (Clay, Putnam and Vigo counties). Out-of-area properties may be excluded.
- We reserve the right to deny service at our discretion based on accessibility, condition of the property, safety concerns or other reasons.

2. Requirements for a Valid Competing Quote

In order to be eligible for the \$50 gift card under this guarantee, the submitted competitor quote must meet the following requirements:

• Legally Registered Business:

The competitor must be a legally operating business in the **State of Indiana**, with an active registration visible in state records.

• Insurance Compliance:

The competitor must carry and provide a **valid Certificate of Insurance**, which must include:

- General Liability Insurance no lower than \$1,000,000 in coverage per incident.
- Commercial (CMV) Auto Insurance
- Workers' Compensation Insurance (required by Indiana state law)
- Clearly listed coverage dates and insurance carrier details

• Service Match Criteria:

The competitor's quote must be for a **Basic Soft Wash House Wash** only (see Section 3 for included items). Quotes with bundled services or unclear service descriptions will be rejected.

• **DOT and FMSCA Compliance:** The Competitor must be in compliance for carrying all Class 8 Corrosives (e.g. Chlorine, muriatic acid, etc.) with the Dept. Of Transportation and be licensed as a CMV operator of at least a weight limit of 10,000 lbs.

• Written Documentation:

- Quotes must be **typed or handwritten and dated**, with the company name, logo, and contact info on official letterhead or invoice.
- Verbal, or text-message quotes will not be accepted.
- Quote must be within 30 days old and still valid at the time of submission.

• Verification Permission:

You agree that we may verify the authenticity of the quote and the competitor's credentials before issuing any gift card.

3. Definition of a Basic Soft Wash House Wash

At Curb Appeal Pressure Washing, LLC, our Basic Soft Wash House Wash service includes:

- Application of low-pressure water combined with algaecides, detergents and surfactants to eliminate algae, mold, mildew, and other organic growth
- Gentle rinsing of all siding surfaces using soft wash techniques
- Treatment and rinsing of vinyl sided homes.

This service does **not** include:

- Window Cleaning (interior or exterior)
- Spot-free rinse on Windows or other exterior surfaces
- Roof Washing or Roof Treatments
- Screen Removal, Cleaning, or Reinstallation
- Gutter Cleaning
- Driveway, Sidewalk, Patio, or Flat Surface Cleaning (concrete/flat work)
- Rust, Oxidation, or Efflorescence Removal
- Deck or Fence Cleaning
- Paint or Graffiti Removal
- Solar Panel Cleaning
- Any restoration or specialty cleaning services beyond basic soft washing

Only quotes that match this service scope will be considered valid for the \$50 gift card incentive.

4. Submission & Review Process

To claim your gift card:

- 1. **Submit the competitor's quote** during our in-person quote process and before booking any service with Curb Appeal Pressure Washing, LLC.
- 2. Include supporting documents: business registration (if available) and valid Certificate of Insurance.
- 3. Allow **3-5 business days** for review and verification.
- 4. If approved, we'll send a **\$50 digital or physical gift card** to the contact information you provide.

Note: Gift cards may be issued electronically or by mail at our discretion.

5. Terms, Limitations & Disqualifications

- The guarantee is limited to one per household/address per year.
- Quotes that include bundled services or unclear descriptions will not be accepted.
- Only quotes for **residential soft wash house washing** are eligible (commercial properties are excluded).
- Quotes from businesses not fully insured and verified as legally operating in Indiana will not qualify.
- Curb Appeal Pressure Washing, LLC reserves the right to:
 - Verify all documentation and competitor legitimacy
 - Reject any claim for non-compliance or suspicious activity
 - Deny any submission that is unverifiable or appears altered or fraudulent
- Gift card issuance is at the sole discretion of Curb Appeal Pressure Washing, LLC.

6. Modifications and Termination

Curb Appeal Pressure Washing, LLC reserves the right to:

- Modify, suspend, or terminate the Best Price Guarantee at any time without notice
- Change gift card types, delivery method, or value based on availability and discretion
- Update these Terms and Conditions to reflect changes in service offerings or policy

7. Legal Disclaimer & Limitation of Liability

By participating in the Best Price Guarantee, you acknowledge and agree:

- This guarantee does not establish a contract or service agreement.
 - Curb Appeal Pressure Washing, LLC shall not be liable for:
 - Misleading or inaccurate competitor quotes
 - Errors in submitted documentation
 - Any decisions made by the customer regarding contractor choice
- We are not responsible for delays or issues related to third-party competitor companies.
- All liability related to contractor performance lies solely with the service provider chosen by the customer.
- Any attempt to claim this guarantee is based on a first contact basis. Quotes submitted after you have received our quote may be rejected.
- All information required must be presented at the time of our in-person quote process and we will not make arrangements to physically pick up any documents after our initial meeting.

Questions or Submissions?

Email: WashTeam@CurbAppealIndiana.com Website: <u>www.CurbAppealIndiana.com</u> Phone: 812-531-5452