



The Care Certificate training

All employees new into care are expected to complete the Certificate within twelve weeks of joining their organisation as an integral part of their induction, as required by the Care Quality Commission. It is a start point for carers and support workers on which they can build their career. It also gives service users the confidence that their carers have a good foundation in the understanding and delivery of the many aspects of care required.

The Certificate consists of fifteen standards, as follows:

- **Understand your role**
- **Your personal development**
- **Duty of care**
- **Equality and diversity**
- **Work in a person-centred way**
- **Communication**
- **Privacy and dignity**
- **Fluids and nutrition**
- **Awareness of mental health, dementia and learning disabilities**
- **Safeguarding adults**
- **Safeguarding children**
- **Basic life support**
- **Health and safety**
- **Handling information**
- **Infection prevention and control**

We deliver the entire package over a period of a very interactive four days, complete with workbooks and assessments.