

# **Kapla Huaihai Electric Scooter**

## **Battery Warranty Terms & Conditions**

### **Warranty Exclusions - Situations Not Covered**

The following battery failures are not covered under warranty, as they result from misuse, neglect, or improper handling - not manufacturing defects.

#### **1. Deep Discharge (Battery Voltage Below 10.5V)**

A voltage reading below 10.5V means the battery was not charged for an extended period, leading to irreversible sulfation.

Verification:

- Battery reads under 10.5V after attempted recharge.
- Fails to hold a charge after slow charging.
- Instant voltage drop during load test.

#### **2. Physical Damage (Cracks, Leaks, Broken Terminals)**

Damage from impact, acid spills, corroded or broken terminals.

Verification: Visual inspection for external damage or leakage.

#### **3. Improper Charging**

Using non-compatible chargers or overcharging damages the battery.

Verification: Check charger used and inspect for heat or deformation.

#### **4. Freezing Damage (Cold Weather Storage in Discharged State)**

Leaving battery discharged in cold leads to freezing and cracking.

Verification: Cracked case or freeze marks.

#### **5. Lack of Maintenance Charging (Extended Non-Use)**

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Long-term storage without charging leads to irreversible damage.

Verification: Serial/date code and voltage trend.

### **Warranty Coverage - What's Covered**

Defects caused by manufacturing faults or abnormal early failures.

#### **1. Dead Cells or Internal Shorts (Early Life Failure)**

Battery reads constant ~10.5V despite charging or self-discharges quickly.

Verification: Load test and voltage check within 30 days.

#### **2. Premature Capacity Loss (with Proper Use)**

Noticeable range drop within warranty period despite proper use.

Verification: Controlled discharge test vs factory specs.

#### **3. Seal or Terminal Manufacturing Faults**

Leakage or broken terminals without signs of misuse.

Verification: No external damage observed.

### **General Conditions**

- Warranty applies to original battery from Kapla Huaihai.
- Duration: 12 months from sale (proof of purchase required).
- Replacements do not reset warranty period.
- Kapla reserves the right to inspect/test before claim approval.