

Endace

Rapid Fault Resolution
and Threat Response



Endace: Protecting Reputations

15 years in
business

100%
Network
History

Protecting
the world's
biggest
networks

Renowned
for
reliability
and
innovation

We Serve

- 5 of the Top 10 Global Telcos
- 5 of the Top 10 US Commercial Banks
- 2 of the world's 3 largest Exchanges
- 4 of the Top 10 Fortune 50
- Trusted supplier to Government and Military

The Bottom Line

A man in a blue shirt and glasses is working on server racks in a data center. He is looking at the equipment with a focused expression. The background shows other server racks and a woman in a blue shirt working in the distance.

\$5,600 per minute
average downtime cost

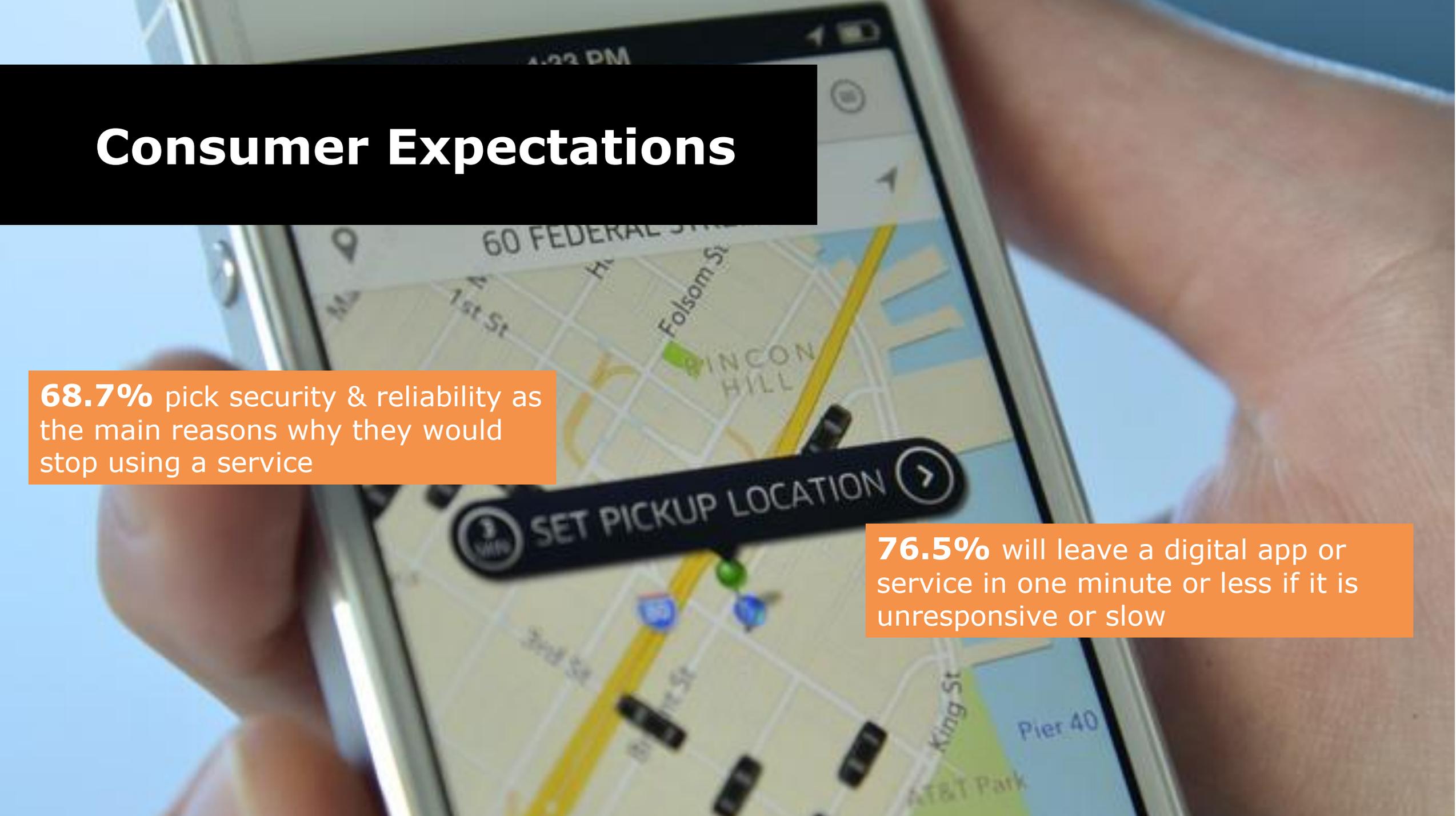
1 second slower = \$1.6B
less revenue at Amazon.com

Fortune 1000 companies average total
downtime cost **\$1.3B~\$2.5B**

Average security breach costs
\$7.35M

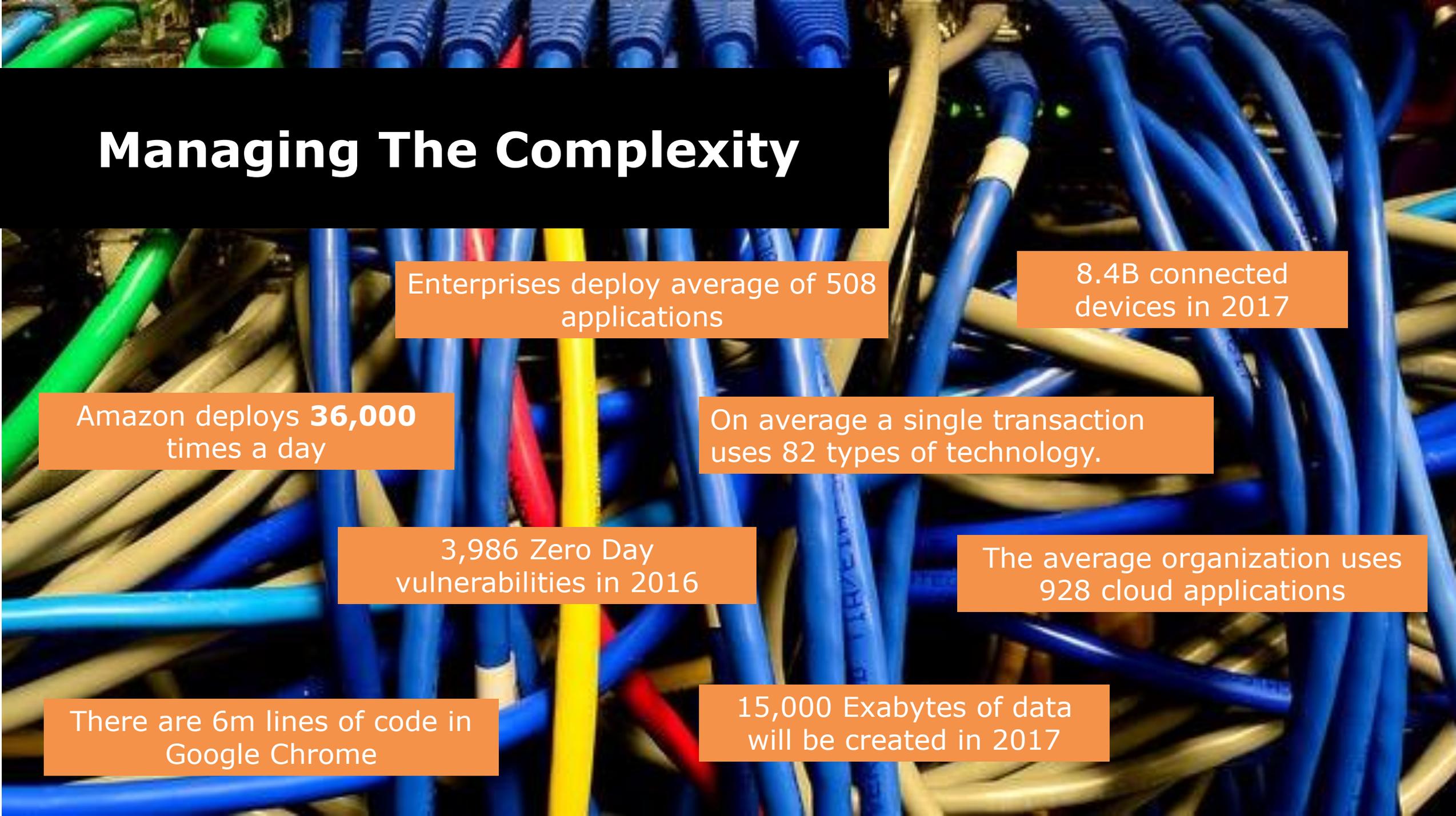
Cybercrime cost global economy
\$450B in 2016

Consumer Expectations



68.7% pick security & reliability as the main reasons why they would stop using a service

76.5% will leave a digital app or service in one minute or less if it is unresponsive or slow



Managing The Complexity

Enterprises deploy average of 508 applications

8.4B connected devices in 2017

Amazon deploys **36,000** times a day

On average a single transaction uses 82 types of technology.

3,986 Zero Day vulnerabilities in 2016

The average organization uses 928 cloud applications

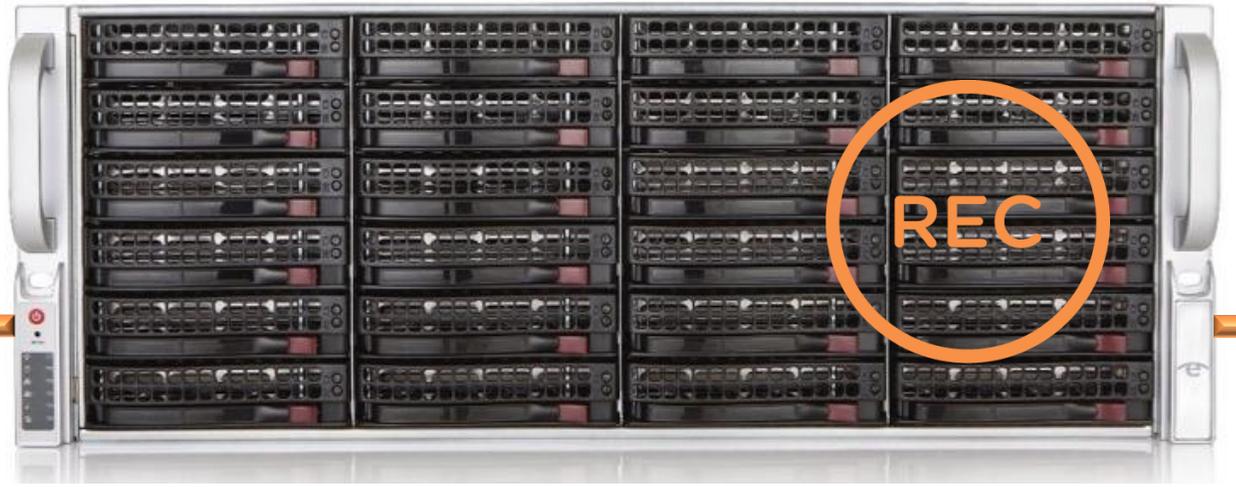
There are 6m lines of code in Google Chrome

15,000 Exabytes of data will be created in 2017

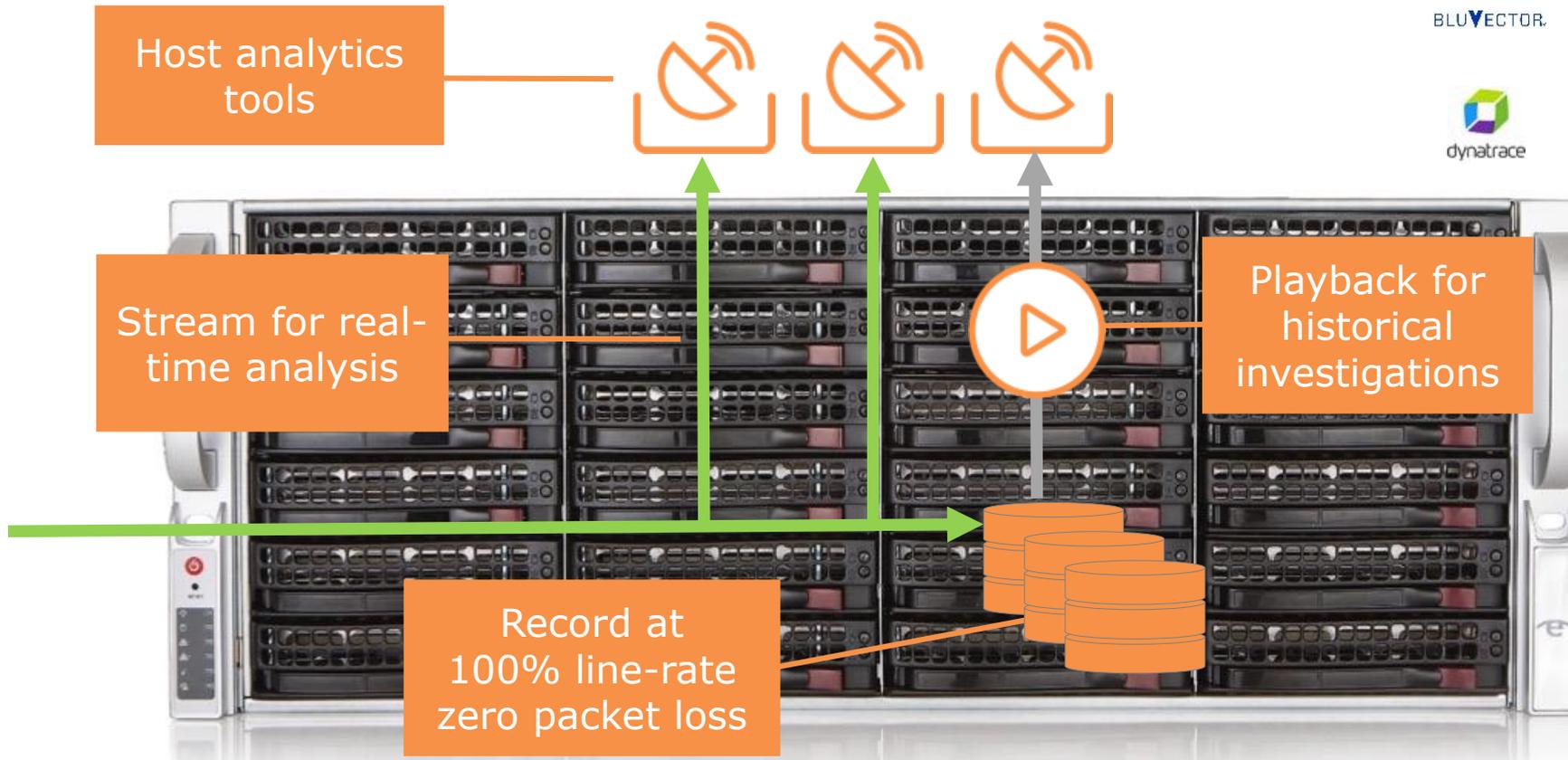
It All Happens On The Network

The evidence is in the network traffic

If you record it, you can definitively see what happened



EndaceProbe Analytics Platform



BLUVECTOR.



Integrated with your chosen tools

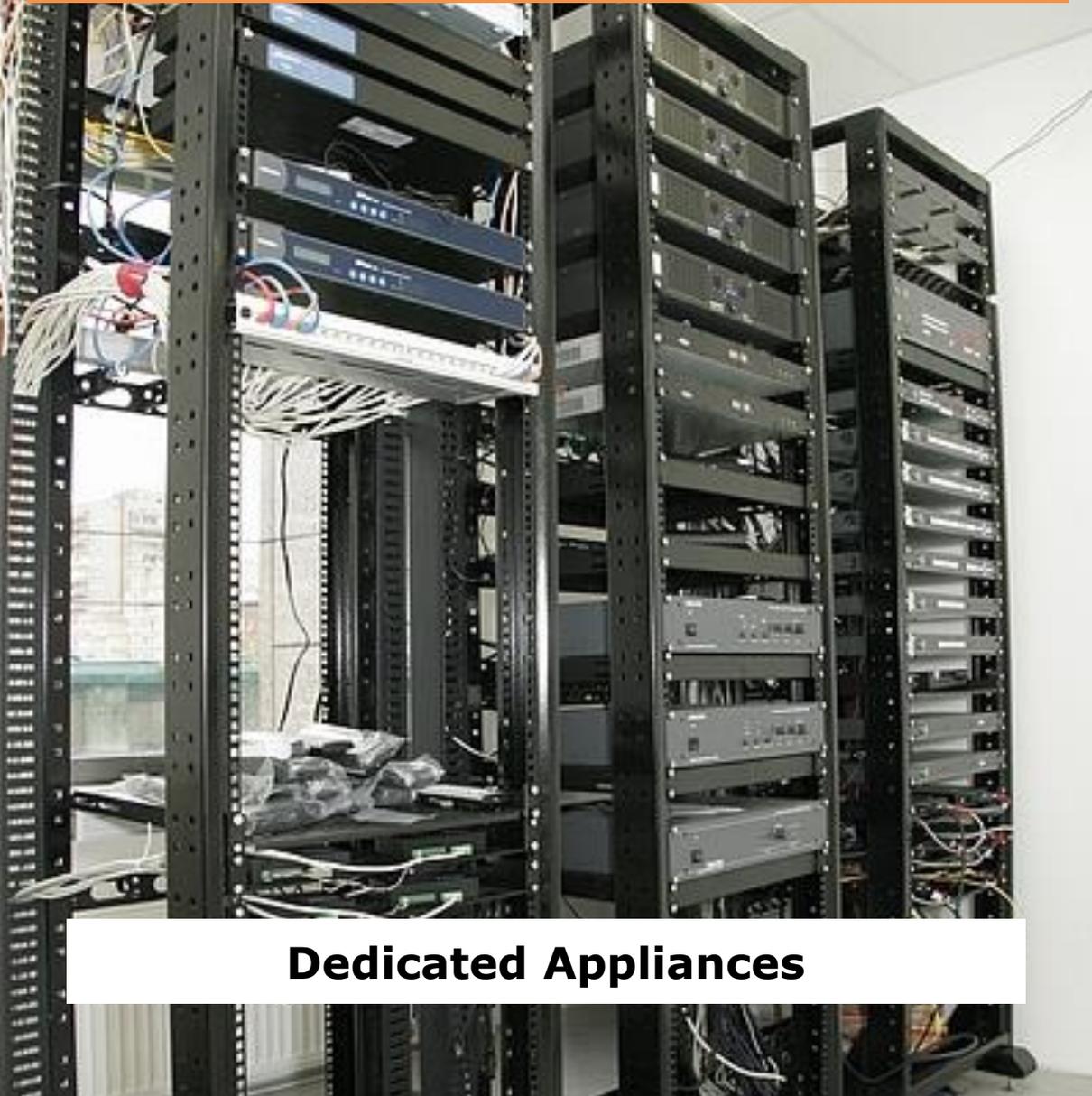
API



BLUVECTOR.

Custom and Open-Source Tools

The Traditional Approach



Dedicated Appliances

Endace Network Analytics Platform

splunk

plexer

paloalto
NETWORKS



dynamtrace



IBM
Radars



ArcSight
An HP Company

STEALTH
WATCH



argus

idappcom

BLUVECTOR



ixia
A Keysight Business

DARKTRACE



Fusion Partners



Flexible, Scalable, Low TCO

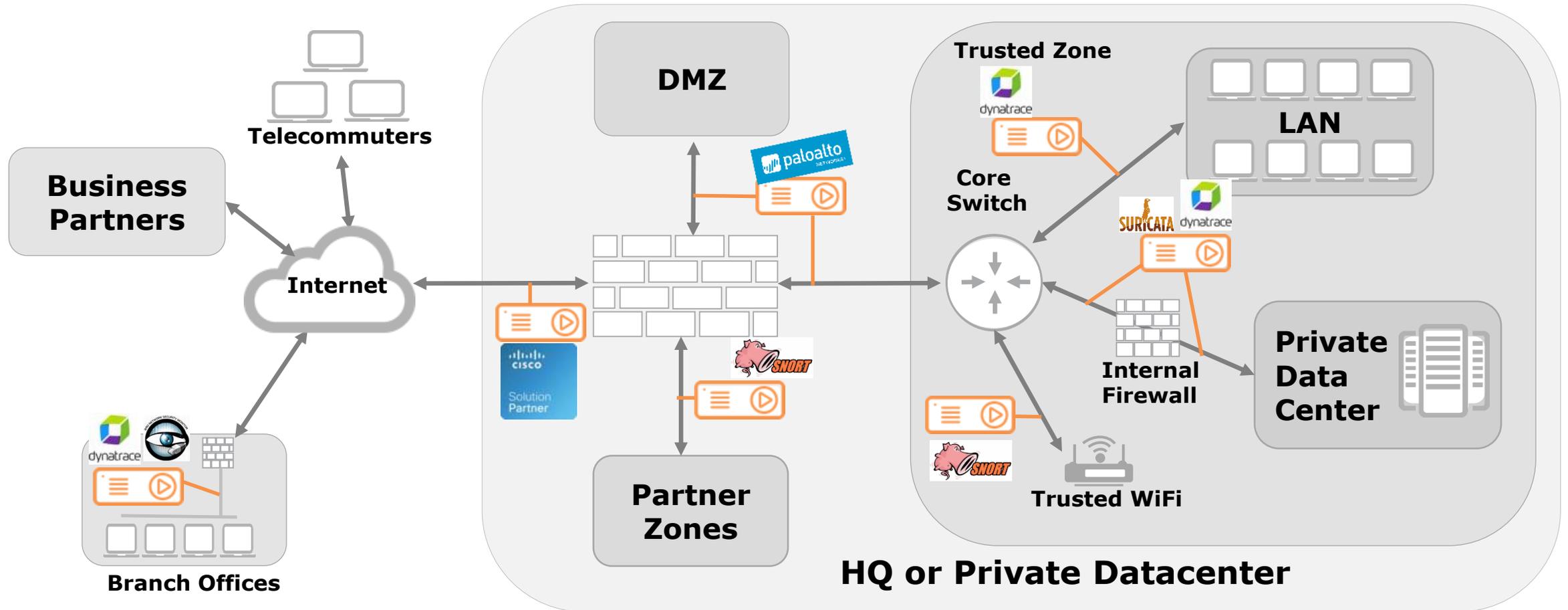
EndaceProbe, Single Source of Truth For All



Security, Application Performance and Network Health

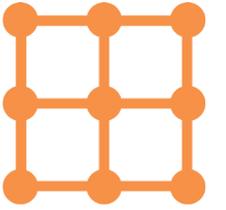


Deploying Endace Open Platform

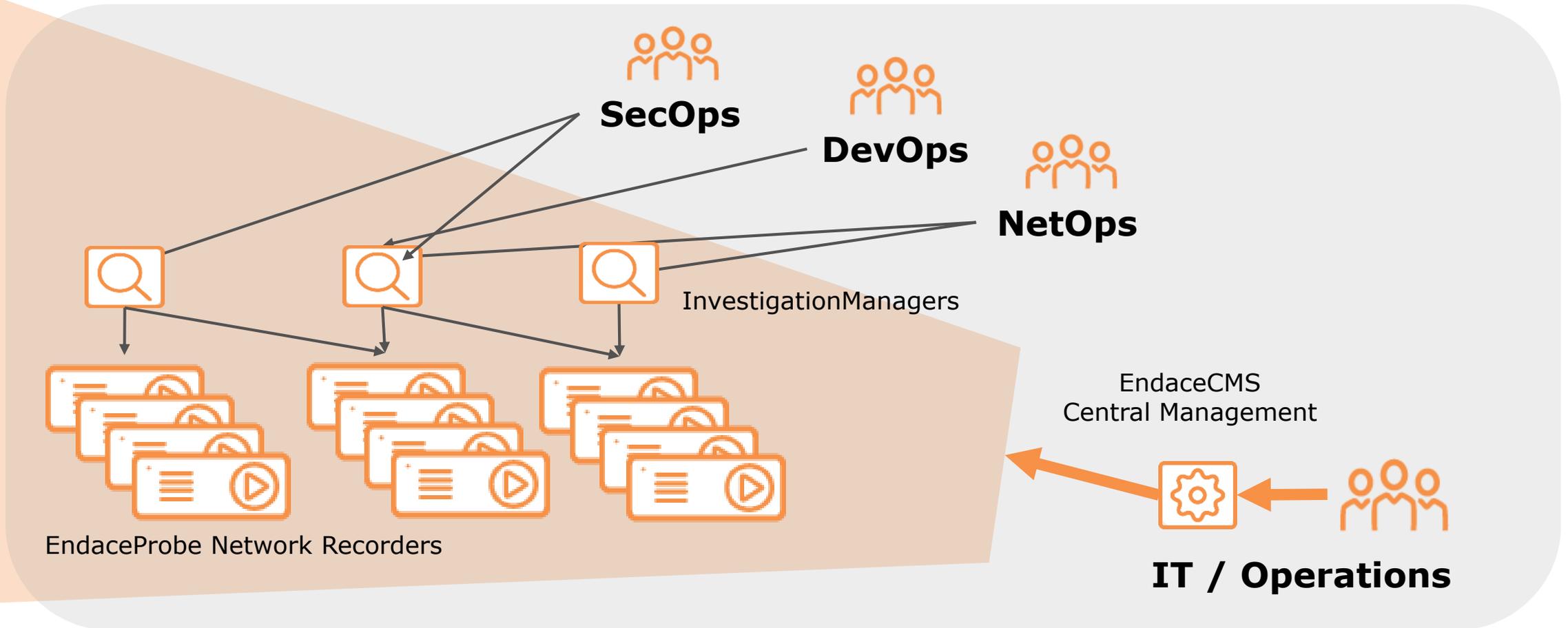


Deploy Tools on EndaceProbe Open Platform.





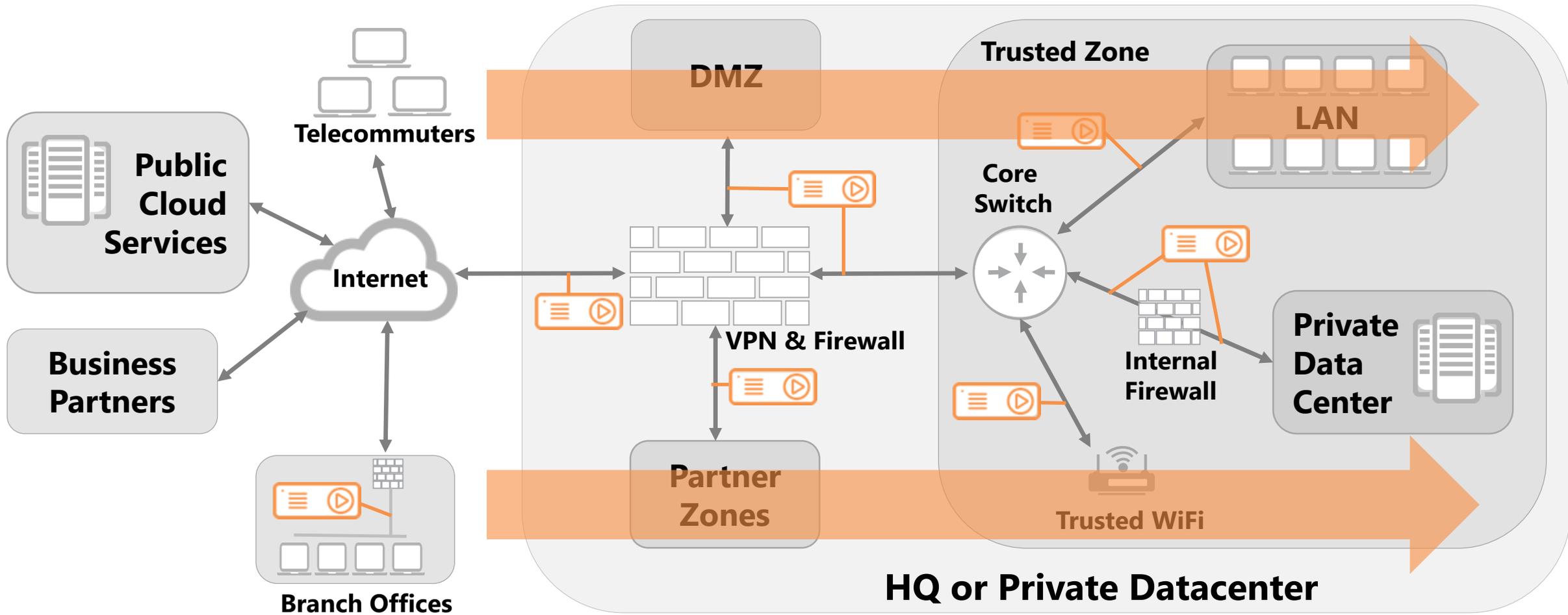
EndaceFabric Scalable Architecture



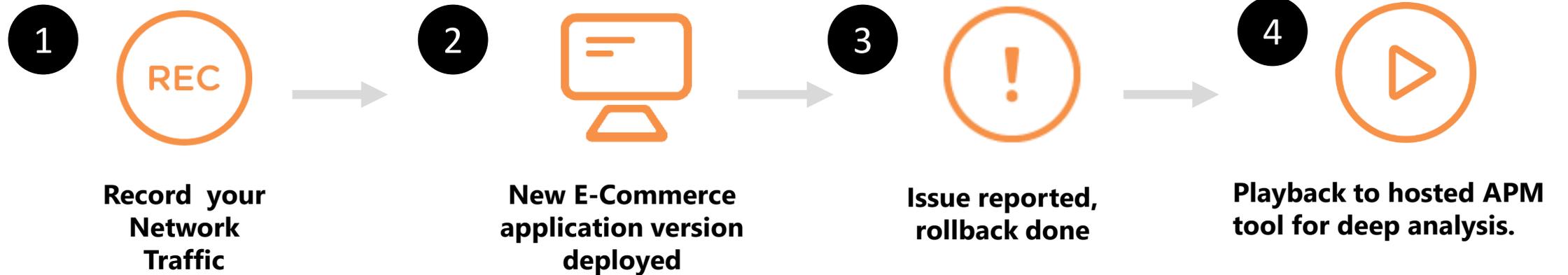
Rapid Fault Resolution for DevOps



An End-To-End View Of Transactions



Example – Resolving A DevOps Release Failure



↓
APM

What broke the release this morning?



Rapid Investigation for SecOps



The Security Landscape



Investigation: The Traditional Approach



The Process

Review and Correlate:

- SIM/SIEM events
- System logs
- Authentication Logs
- Application Logs
- etc

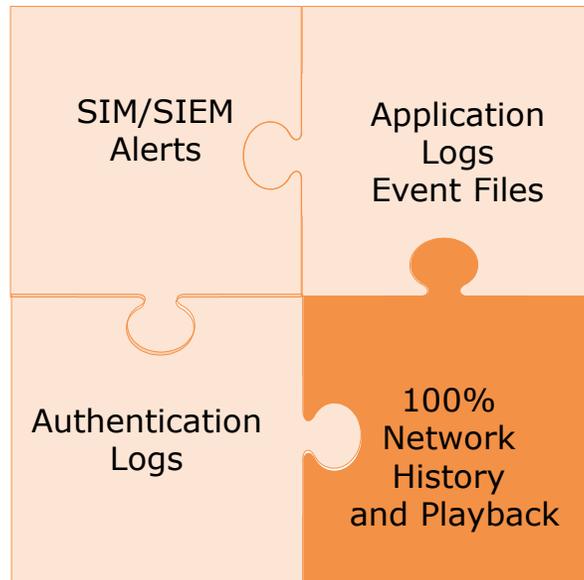
You formulate a theory and look for evidence to support it

But

It's slow, resource intensive and frequently inconclusive



Investigation: Using Recorded Network History



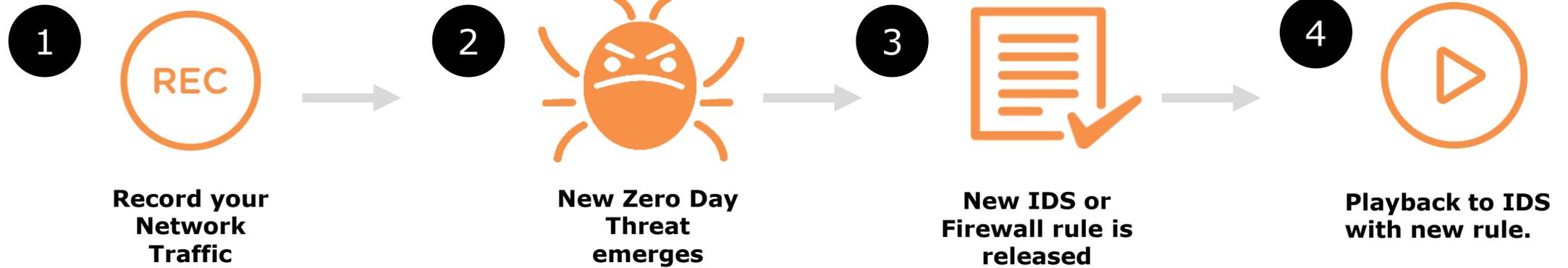
The Process

- Evidence-based forensics
- Analytics tools point to the problems, packets provide the evidence
- Integration with security tools enables fast, conclusive issue investigation

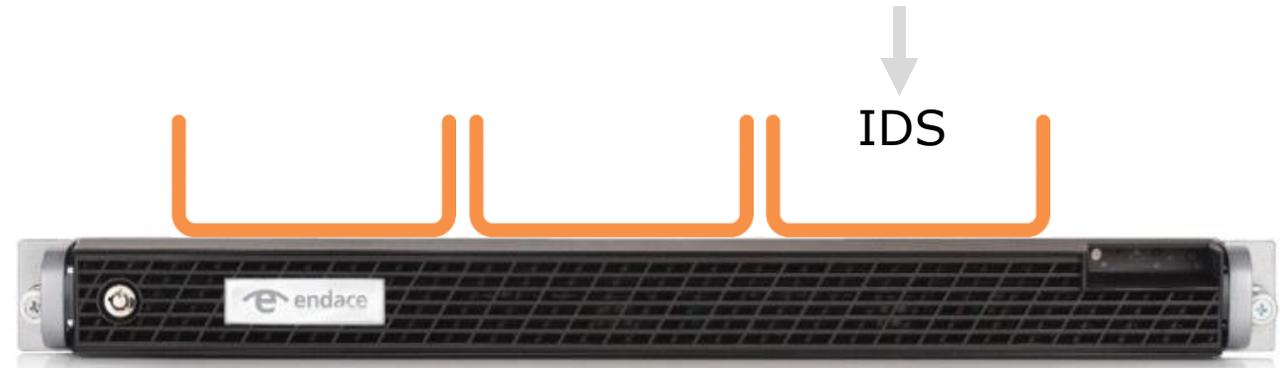
BUT

You need to be continuously recording the history before the event

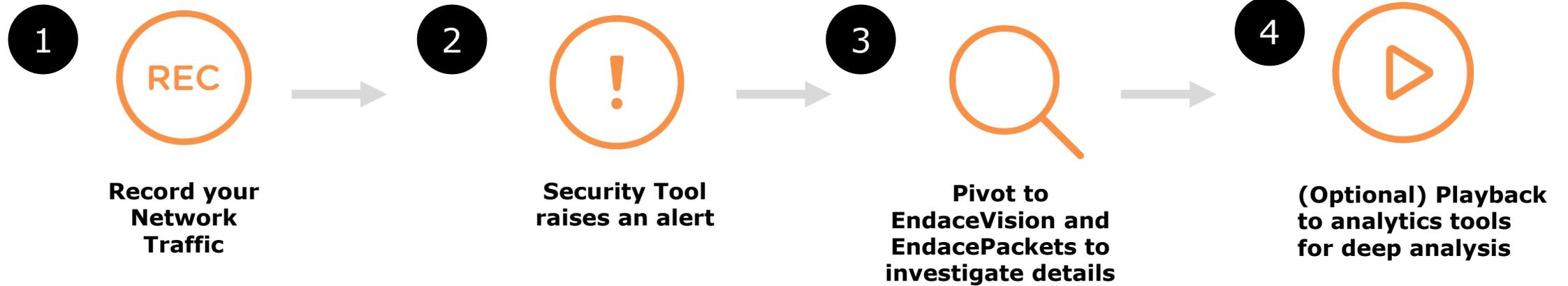
Example 1 – Dealing With A Zero Day Threat



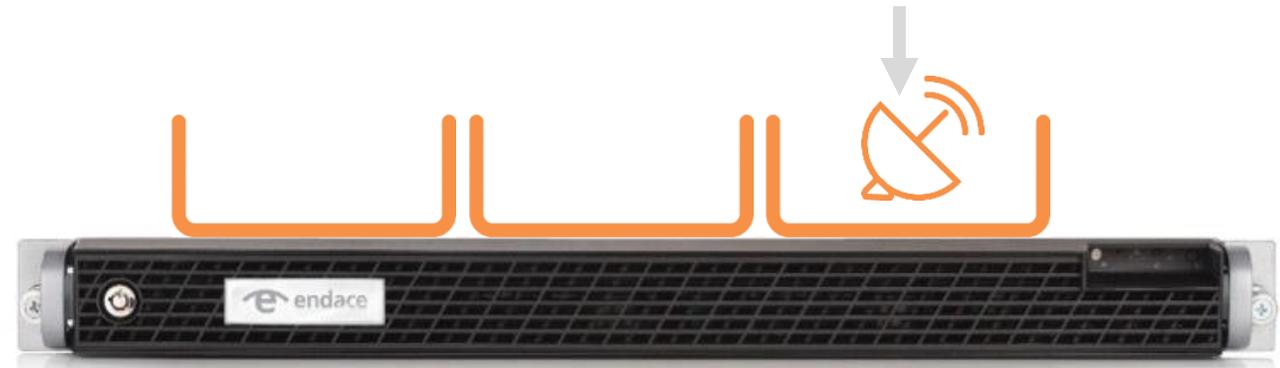
Was my network compromised?



Example 2 – Incident Response & Reporting



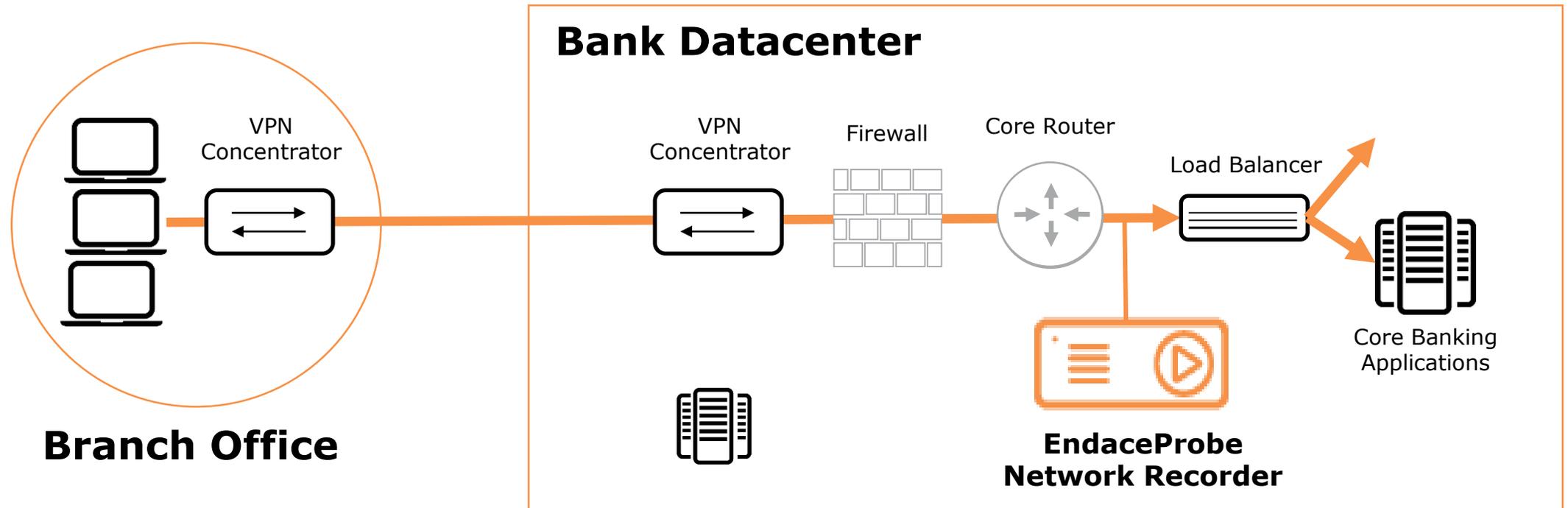
**Was my network compromised?
What data did I lose?**



Rapid Fault Resolution for NetOps

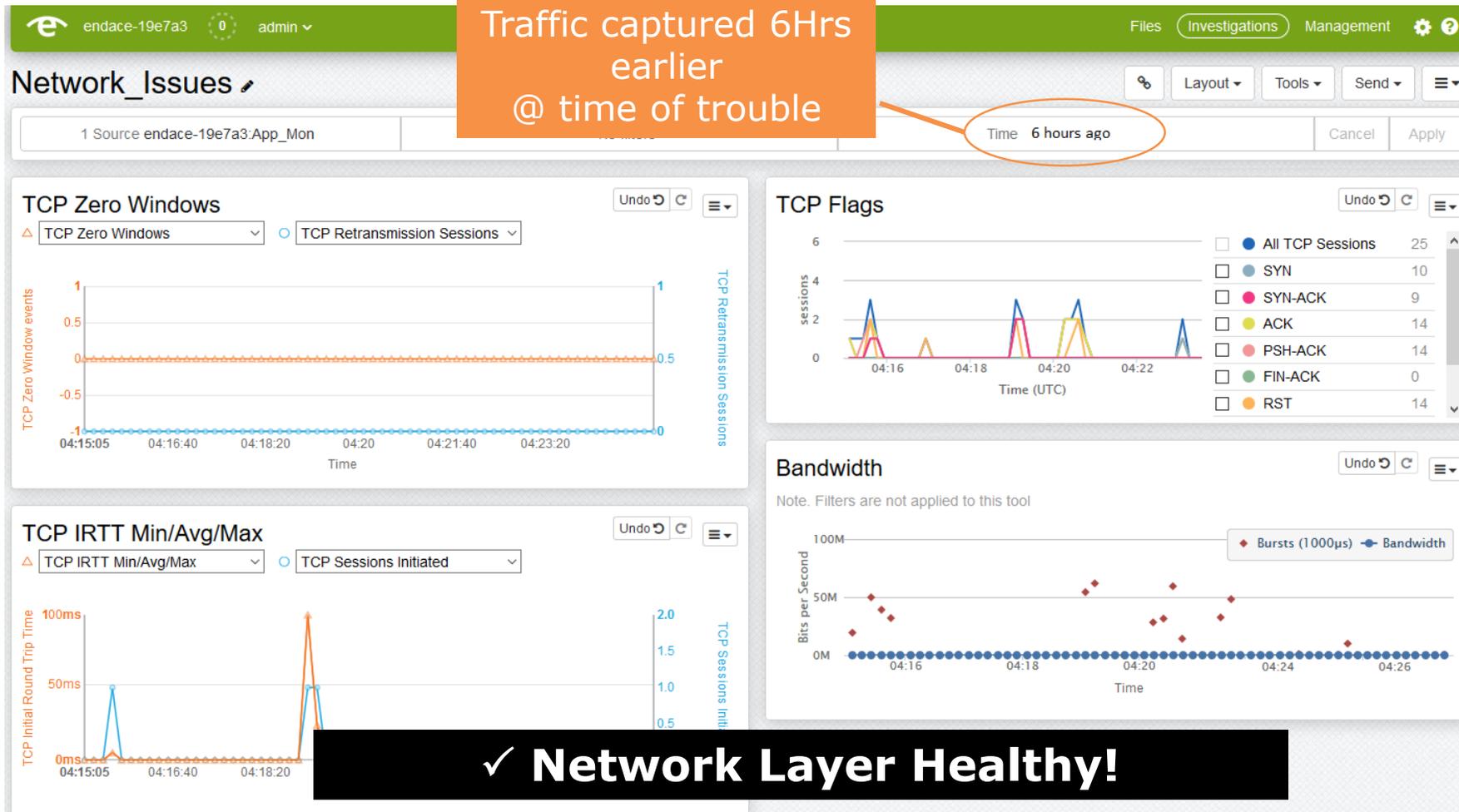


Transactions “Hanging” At Bank Branches



Bank Tellers complaining “**transactions sometimes hang**”.
IT Operations **suspect network is congested** and dropping packets

Investigate Network Traffic In EndaceVision



Traffic captured 6Hrs earlier @ time of trouble

No TCP retransmits or zero windows

TCP flags normal

Low round trip time (RTT) < 100ms.

Network bandwidth low



Investigate Network Traffic in EndacePackets

endace-19e7a3 0 admin Files Investigations Management

Data source: App_Mon Change From: 2017-05-22 04:15:05.00000000 To: 2017-05-22 04:29:30.00000000 (UTC) Change Input filters applied

Client Request

Immediate TCP Ack

Server Response delayed 2min 48s

Displaying 84 packets << First < Prev Page 1 of 1 Next > Last >> Back to Investigation

No.	Len	Time	Time	Src	Dst	Protocol	Len	Details
1400732585-3	63	2017-05-22 04:20:43.448853000	2017-05-22 04:20:43.592042000	10.3.130.25	10.130.111.3	HTTP	350	POST /s.../web/Template/Template1
1400732585-4	64	2017-05-22 04:20:43.592042000	2017-05-22 04:23:05.558352000	10.130.111.3	10.130.111.3	TCP	64	9080 > 3572 [ACK] Seq=20916 Ack=12426
1400732585-5	65	2017-05-22 04:23:05.558352000	2017-05-22 04:23:05.561785000	10.130.111.3	10.130.111.3	TCP	324	[TCP segment of a reassembled PDU]
1400732585-6	66	2017-05-22 04:23:05.561785000	2017-05-22 04:23:05.562013000	10.130.111.3	10.130.111.3	TCP	1358	[TCP segment of a reassembled PDU]
1400732585-7	67	2017-05-22 04:23:05.562013000	2017-05-22 04:23:05.562149000	10.130.111.3	10.130.111.3	TCP	1358	[TCP segment of a reassembled PDU]
1400732585-8	68	2017-05-22 04:23:05.562149000	2017-05-22 04:23:05.562307000	10.130.111.3	10.130.111.3	TCP	1358	[TCP segment of a reassembled PDU]
1400732585-9	69	2017-05-22 04:23:05.562307000	2017-05-22 04:23:05.562583000	10.130.111.3	10.130.111.3	TCP	1358	[TCP segment of a reassembled PDU]
1400732585-10	70	2017-05-22 04:23:05.562583000	2017-05-22 04:23:05.562920000	10.130.111.3	10.130.111.3	HTTP	945	HTTP/1.1 200 OK (text/html)
1400732585-11	71	2017-05-22 04:23:05.562920000	2017-05-22 04:23:05.581061000	10.130.111.3	10.130.111.3	TCP	64	3572 > 9080 [ACK] Seq=12426 Ack=22482
1400732585-12	72	2017-05-22 04:23:05.581061000	2017-05-22 04:23:05.623878000	10.130.111.3	10.130.111.3	TCP	64	3572 > 9080 [ACK] Seq=12426 Ack=25082
1400732585-13	73	2017-05-22 04:23:05.623878000	2017-05-22 04:23:05.666242000	10.130.111.3	10.130.111.3	TCP	64	3572 > 9080 [ACK] Seq=12426 Ack=27682
1400732585-14	74	2017-05-22 04:23:05.666242000						

Application Server Issue!

< >

- ▶ Frame 1: 66 bytes on wire (528 bits), 66 bytes captured
- ▶ Extensible Record Format
- ▶ Ethernet II, Src: Fortinet_01:55:97 (08:5b:0e:01:55:97), Dst: Microsoft_09:10:07 (00:15:5d:09:10:07)
- ▶ Internet Protocol Version 4, Src: 10.3.130.25 (10.3.130.25), Dst: 10.130.111.3 (10.130.111.3)
- ▶ Transmission Control Protocol, Src Port: megaregsrport (3572), Dst Port: glrpc (9080), Seq: 0, Len: 0

Summary



EndaceProbe: Branch Office to Datacenter



100% Accurate Recording



High-Fidelity Playback



Open High Performance Platform



Highly Scalable

Model	Max Monitoring Interfaces	Size (RU)	Max Storage Capacity	Packets with compression and Smart Truncation	Max Sustained Write to Disk Speed	Max Application Instances
vProbe	1 Virtual Interface	-	1TB*		0.5 Gbps*	0
EP114	4 x 10/100/1G	1	3.8TB	>7TB	0.5 Gbps	2
EP124	4 x 1/10G or 1 x 40G	1	3.8TB	>7TB	1Gb/s	2
EP4000	8 x 1/10G or 2 x 40G	1	32TB		3 Gbps	4
EP4100	8 x 1/10G or 2 x 40G	1	15.3TB		15 Gbps	4
EP9000	8 x 1/10G or 2 x 40G	4	192TB	>500TB	20 Gbps	4
EP9200	8 x 1/10G or 2 x 40G	4	432TB	>1PB	40 Gbps	12

* vProbe performance depends on environment setup



Thank you

