

Network Digital Experience
Management Service Technical
White Paper

Product Solution V4.0

NETDEM Technology

Table Of Contents

1.	Background Overview.....	3
1.1.	Research and Development Background.....	3
2.	Introduction to Product Solution Features.....	5
2.1.	Product Features.....	5
2.2.	System Architecture Description.....	6
2.2.1.	Hardware Architecture.....	6
2.2.2.	Software Architecture.....	7
2.3.	Functional Design - Management Back-Office.....	10
2.3.1.	Dashboard.....	10
2.3.2.	Fault List.....	13
2.3.3.	Quality Reports.....	16
2.3.4.	Topology Map Management.....	17
2.3.5.	WiFi Analysis.....	22
2.3.6.	Leased line Management.....	23
2.3.7.	Probe Test Analysis.....	31
2.3.8.	Relay Analysis.....	40
2.3.9.	Device Management.....	51
2.3.10.	Common configuration management.....	59
2.3.11.	System Management.....	62
2.3.12.	Toolbox.....	70
2.3.13.	Collector.....	74
2.4.	Wangchacha APP.....	76
2.4.1.	Enterprise WiFi detection.....	76
2.4.2.	4G5GWiFiSpeed Test.....	77
2.4.3.	Mobile phone signal.....	78
2.4.4.	WiFi interference detection.....	80
2.4.5.	PING Detection.....	81
2.4.6.	Traceroute (Tracert)	82
3.	Product solution application introduction.....	83
3.1.	Application mode.....	83
3.1.1.	Device management.....	83
3.1.2.	Whole network monitoring.....	84
3.1.3.	Internet browsing.....	89
3.1.4.	Network warning.....	90
3.1.5.	Fault management.....	91
3.1.6.	Define responsibilities.....	92
3.1.7.	Important guarantees.....	92
3.1.8.	Run analysis.....	93
3.1.9.	Quality assessment.....	95
3.1.10.	Situational awareness.....	95
3.2.	Application environment.....	97
3.2.1.	Data backbone network.....	97

3.2.2.	Enterprise production network.....	98
4.	Introduction to product solution features.....	99
4.1.	Product advantages introduction.....	99
4.2.	Introduction to product features and technologies.....	100
4.1.1.	Full network coverage monitoring technology.....	100
4.1.2.	Intelligent diagnostic technology.....	103
5.	Product deployment plan.....	105
5.1.	Network deployment plan.....	105
5.1.1.	All-access network deployment solution.....	105
5.1.2.	VPN network deployment solution.....	106
5.2.	Server configuration plan.....	107
5.2.1.	Single-machine centralized configuration solution.....	107
5.2.2.	Cluster distributed deployment.....	110

1. Background Overview

1.1. Research and Development Background

With the rapid development of informatization, enterprise network structures are becoming more and more complex and extensive. Information integration is a new mindset that accompanies the application of information technology in enterprises. It is an effective means to improve efficiency, reduce costs, and enhance competitiveness. In recent years, with the continuous expansion of business scope in various enterprises, the continuous improvement of network infrastructure, and the leasing of a large number of operators dedicated lines, the difficulty of network management has become increasingly significant. Network operations and maintenance personnel lack suitable tools to pinpoint the root causes of the current decline in business quality, primarily manifested in:

1. The reasons affecting business quality and user experience have evolved from the original path interruptions to gradual deterioration in network performance, specifically characterized by severe degradation in latency or packet loss, leading to a noticeable reduction in efficiency;
2. Inadequate equipment performance and the presence of degradation make it difficult to automatically discover issues and quickly locate problems. Fault localization often requires a significant amount of time and lacks electronic evidence to trace issues. This situation can lead to suppliers easily deflecting responsibility and engaging in disputes;
3. Different telecom operator lines have the characteristics of wide distribution and high management complexity. There is a lack of effective assessment methods and ledger information, often

resulting in the phenomenon of service interruption without fee reduction;

4. Currently deployed network management products can only detect and alert major faults such as device crashes and line interruptions. However, there is a lack of comprehensive, visualized management tools that can provide real-time feedback on network quality metrics such as latency, jitter, packet loss, etc. This leads to high time and cost investment in network maintenance and low efficiency in daily operational analysis.

In order to address the challenges of difficult discovery and localization of network performance degradation, there is a need for professional service tools to conduct in-depth monitoring and analysis of leased dedicated network and internal communication paths. This is essential for identifying and resolving the aforementioned issues. To meet this need, our company has designed and developed a professional-grade enterprise-level proactive network performance insight product.

2. Introduction to Product Solution Features

2.1. Product Features

Establish an 'end-to-end, connectivity-oriented' network intelligent operation and maintenance system, achieving full coverage, automation, intelligence, visualization, and digitization to enhance users' digital experience.

- Full Coverage: Fusion of multiple detection technologies, covering Layer 2, Layer 3, standby links, WIFI, 5G networks, the industry's first to achieve end-to-end monitoring without dead angle
- Automation: realising fully automated closed-loop management such as
auto-discovery→auto-identification→auto-nano-pipeline→auto-monitoring→auto-topology→auto-sensing→auto-warning→auto-warning→auto-positioning→auto-reporting etc.
- Intelligent: establish a learning analysis model, through multi-dimensional intelligent algorithms, to achieve intelligent detection, intelligent perception, intelligent positioning, intelligent analysis, and directly arrive at the conclusion of the analysis of the problem, without manual intervention and judgement, significantly improve the efficiency of operation and maintenance
- Visualization: Provides powerful spatial and temporal visualization capabilities, offering customized dashboards, multi-dimensional topology views, end-to-end positioning views, multi-indicator correlation views and other intuitive displays, to achieve three-dimensional visual monitoring and help O&M personnel to fully perceive the network operation situation
- Quantifiable: Through leading AI modelling and machine learning

algorithms, it provides a multi-dimensional view of network quality and establishes a scientific and quantitative network quality assessment mechanism to help users improve their digital experience

2.2. System Architecture Description

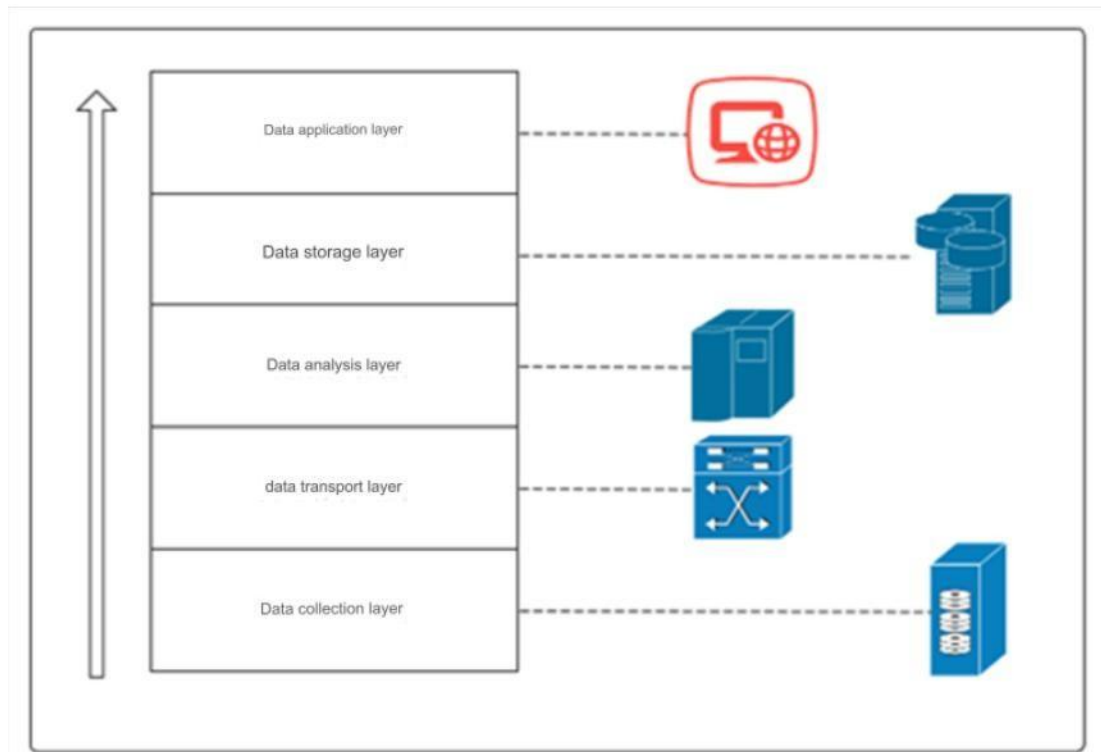
2.2.1. Hardware Architecture

Hardware Architecture with Five Layers:

1. Data acquisition layer: currently supports two acquisition modes: hard probe and relay acquisition.
2. Data transmission layer (gateway): in order to address the complex network environment of various enterprises, to achieve unified network access security management and unified business data management.
3. Data analysis layer: responsible for providing computing and storage resources for quality situational awareness, path analysis, relay analysis, network fault location function modelling and analysis.
4. Data storage layer: according to the needs of customers in different industries and the order of magnitude, select the corresponding data storage mode, while supporting the mainstream relational database and non-relational database.
5. Data application layer (data display): according to the results of business modelling and analysis, as well as business-related static

configurations, to provide data query services presented by the UI

interface; WEB server to provide user-facing UI interactive interface capabilities.



Hardware Architecture Diagram

2.2.2. Software Architecture

2.2.3.1. Design Principles

In the design of application systems, the overall design principle is based on 'consider maintenance during design, consider the future during design,' and strictly adheres to the principles of advancement, practicality, openness, stability, security, and compliance with international standards.

In software design, it is crucial to fully consider the diversity and complexity of the business, as well as the potential for future evolution. During the development phase, it is important to assess in advance the

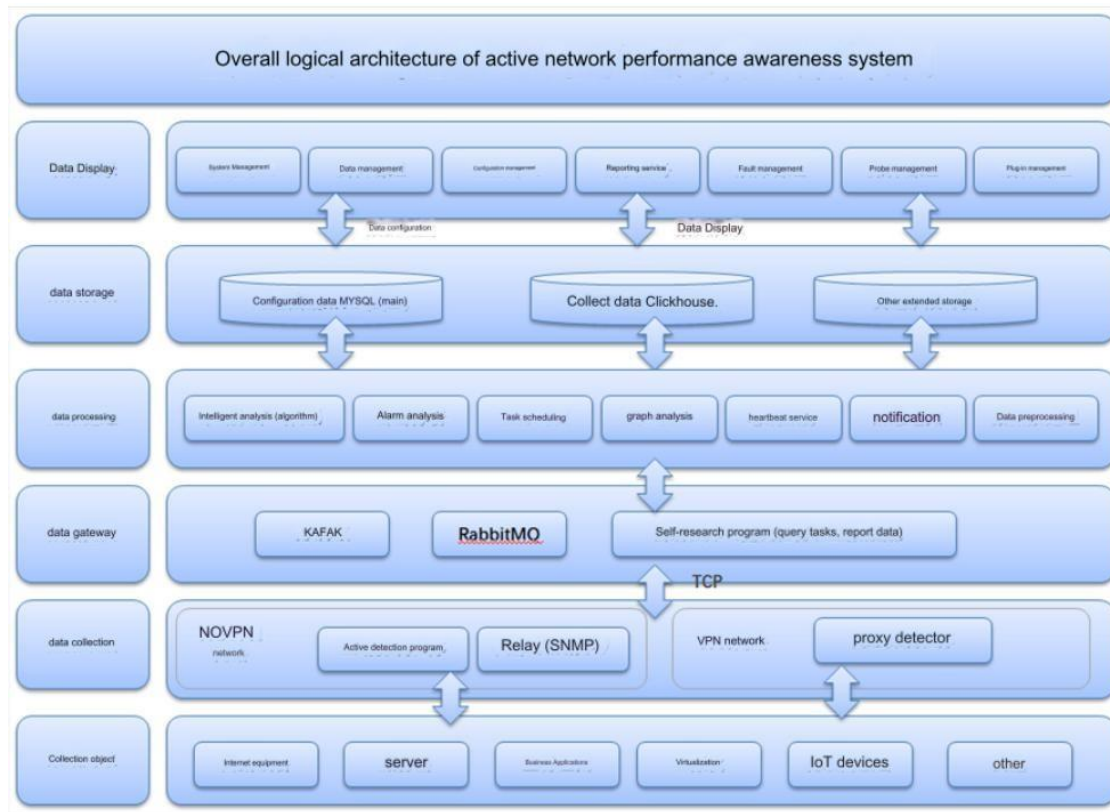
potential impact on the production environment posed by new devices and newly introduced applications. This assessment includes evaluating the effects on system performance, system architecture, fault localization, customer perception, and other factors. This proactive evaluation aims to lay the groundwork and prepare processes for subsequent stable operation.

2.2.3.2. Overall Architecture

Active network performance perspective system, the overall architecture of the software uses a fully distributed architecture, each layer of the technical architecture has a good contraction and scalability, while supporting load balancing and high availability. The reliability of the data to support multiple copies, can be very smooth to ensure data integrity and security.

The overall technical architecture has strong flexibility, good contraction of hardware resources, suitable for different industry customers and industry needs, while it is very convenient to support the expansion of customised business R & D, support for 20,000 and more link analysis, and can support the PB level and more data volume.

This technical architecture is suitable for more complex network architecture design, can be very practical in the financial, electric power, airports, carriers and other application scenarios. The architecture incorporates artificial intelligence analysis algorithms, machine learning related technologies and science, which can quickly analyse and locate problems and predict potential problems in real time.



2.2.3.3. Other Designs

2.2.3.3.1. Interface Responsiveness

The responsiveness of the user interface is less than or equal to 5 seconds to open the page.

2.2.3.3.2. Responsiveness in Massive Data Queries

Queries should yield results within 15 seconds or less.

2.2.3.3.3. Average Response Time

The time elapsed from the system receiving a business request to providing the response. This includes page response time, transaction processing response time, database processing time, network transmission time, etc. For query-type business operations, the page response time

should be kept within 3 seconds, and for business processing operations, the page response time should be kept within 5 seconds.

2.2.3.3.4. Security

The system should have robust security measures in place to ensure that data is not unlawfully accessed or modified, and to guarantee data consistency. Various checks and mechanisms should be employed to address issues such as unauthorized logins or system failures. The implementation of fault detection, alarms, and handling mechanisms is essential to ensure data integrity and prevent loss or damage due to unforeseen circumstances.

2.2.3.3.5. Reliability

The system is equipped with the capability to operate continuously 24 hours a day, 7 days a week.

2.3. Functional Design – Management Back-Office

2.3.1. Dashboard

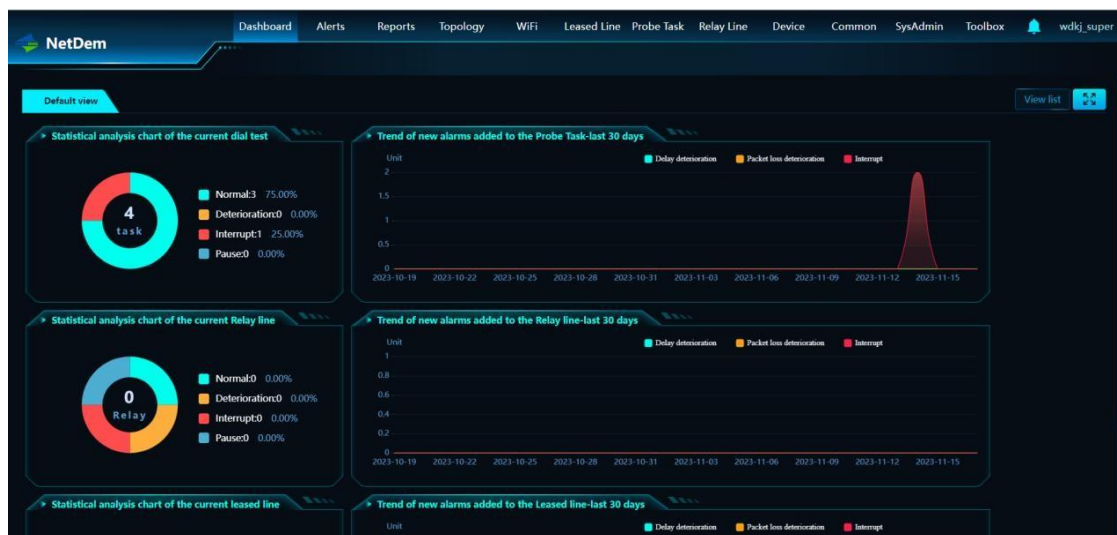
Support for personalized custom dashboards, dashboards can be added, modified, deleted, and the dashboard display components can be customized, so that users can present the information they care about on a single dashboard, which greatly facilitates operation and maintenance monitoring.

- Built-in Default Dashboard: Supports counting the number and percentage of normal, interruption and degradation of the monitored tasks, leased lines and relays on the same day in the form of concentric circles; Supports counting the trend of new alarms generated by the tasks, leased lines and relays in the recent month

(based on 30 days), divided into interruption, delay degradation and

packet loss degradation;

- Supports user creation and maintenance of customized dashboards;
- Support for switching to view existing dashboards

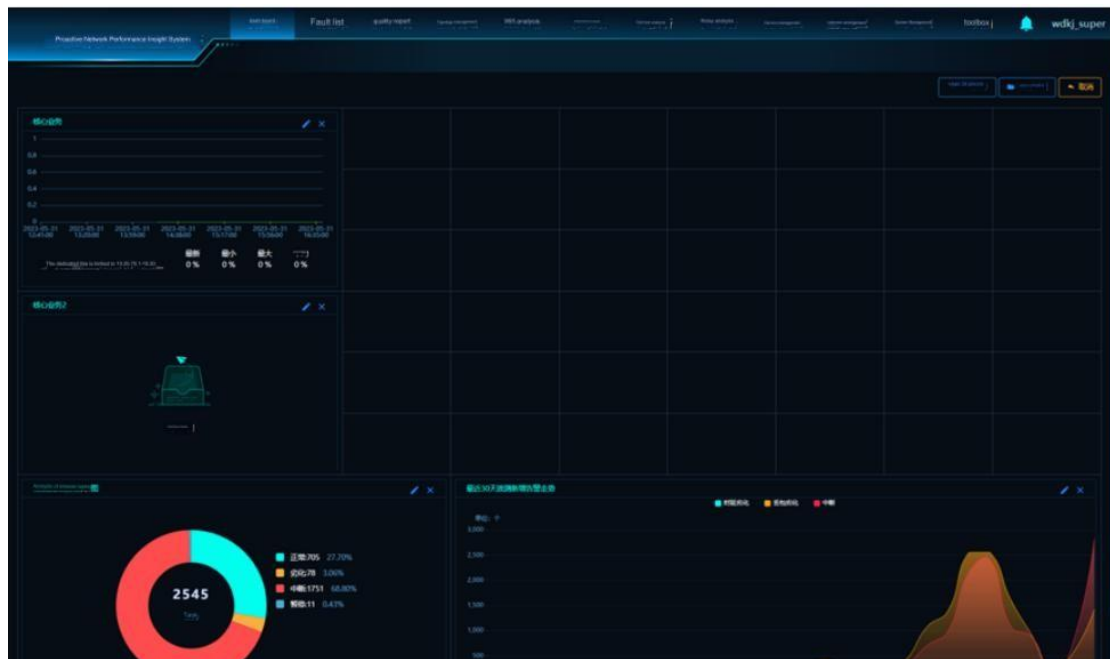


- Supports comprehensive management of dashboard additions, deletions, changes and checks

The screenshot displays the 'Active Network Performance Insight System' interface. The top navigation bar includes links for Fault list, Quality report, Network management, WFI analysis, Performance analysis, Packet analysis, Policy analysis, Configuration, Device management, and System management. The user 'wdkj_super' is logged in. The main content area shows a table of network performance data:

ID	名称	网络类型	1	2	网络类型	操作
1	网络性能测试	网络性能	1	1	网络性能	编辑 删除
2	网络性能测试	网络性能	8	8	网络性能	编辑 删除
3	网络性能测试	网络性能	10	10	网络性能	编辑 删除
4	网络性能测试	网络性能	3	3	网络性能	编辑 删除
5	网络性能测试	网络性能	6	6	网络性能	编辑 删除
6	网络性能测试	网络性能	6	6	网络性能	编辑 删除
7	网络性能测试	网络性能	6	6	网络性能	编辑 删除
8	网络性能测试	网络性能	6	6	网络性能	编辑 删除

- Supports the editing of dashboards, including the management of adding, deleting, changing and checking the components displayed on the dashboards



- Dashboards that support full-screen display options



- Provides a variety of building blocks: path topology, leased line operational overview, real-time alarms, physical topology, operational statistics (dial-up, leased line, trunk), 30-day alarm trends (dial-up, leased line, trunk), aggregated graphs .

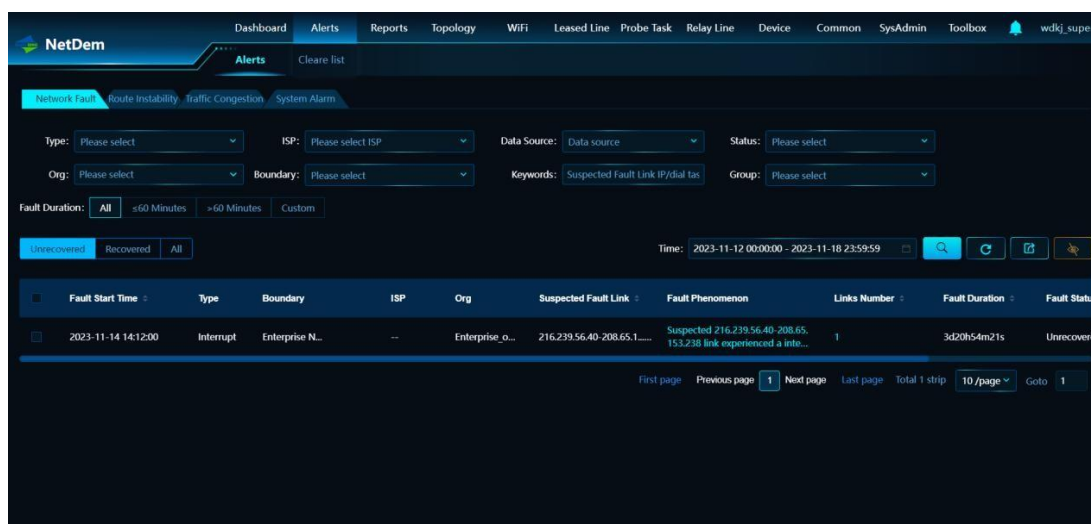
2.3.2. Fault List

After completing the probe dialling task or relay monitoring task creation, the system will automatically monitor the status of the path/relay, proactively sense interruptions, delay degradation, packet loss, route fluctuations and other issues, and automatically generate alerts (faults), with different faults displayed in different Tab pages (network failure, route fluctuations, leased line congestion), as follows:

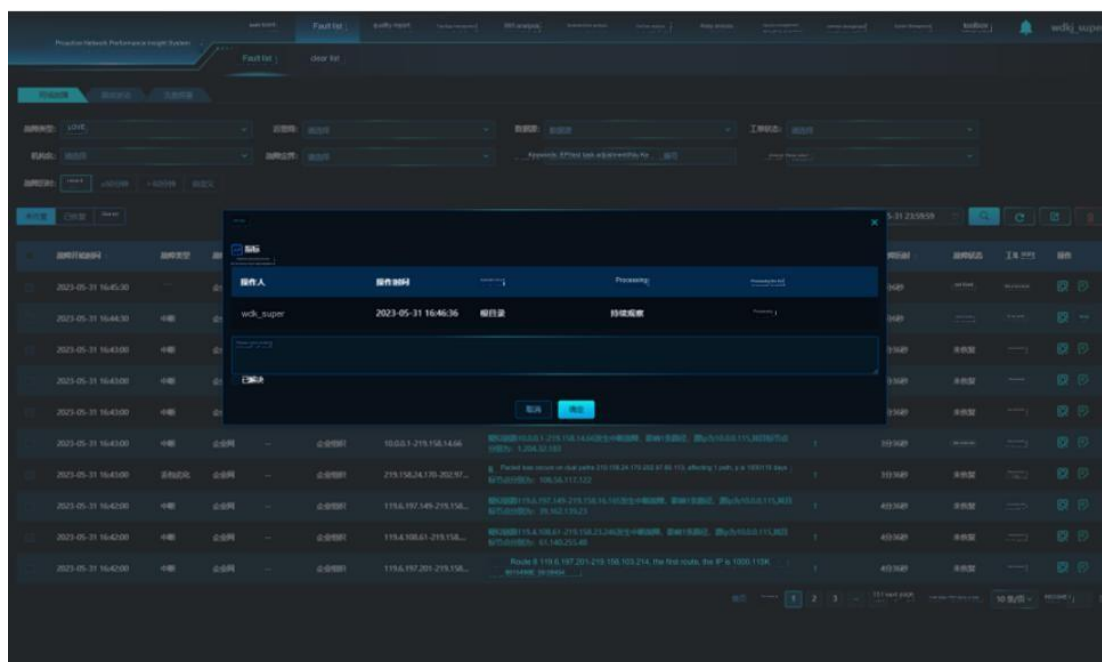
- Generate fault work orders based on "fault type + suspected fault node IP", network faults include: interruption, delay degradation, packet loss degradation;
- Support multi-dimensional query fault list and export, data dynamic refresh;
- Provide detailed information on fault start time, fault classification, operator, organization, suspected fault link, fault phenomenon, fault cause, number of paths affected, fault duration, fault status, work order status and operation;
- Support for fault definition and accountability (leased line and enterprise network, where enterprise network = non-leased line) ;
- Supports retrospective view and additional processing records of fault history, including operator, operation time, operator's affiliation, processing, and processing results;
- Provides viewing of the suspected fault node association impact path, including: impact path number, alarm trigger time, alarm recovery time, source IP, target IP, target name;
- Not only provides end-to-end topology maps of Layer 3 paths, but also shows Layer 2 devices that can be managed in the end-to-end topology map of paths and allows for more accurate fault location, where degraded link segments are highlighted in yellow and interrupted

link segments are highlighted in red with a cross X;

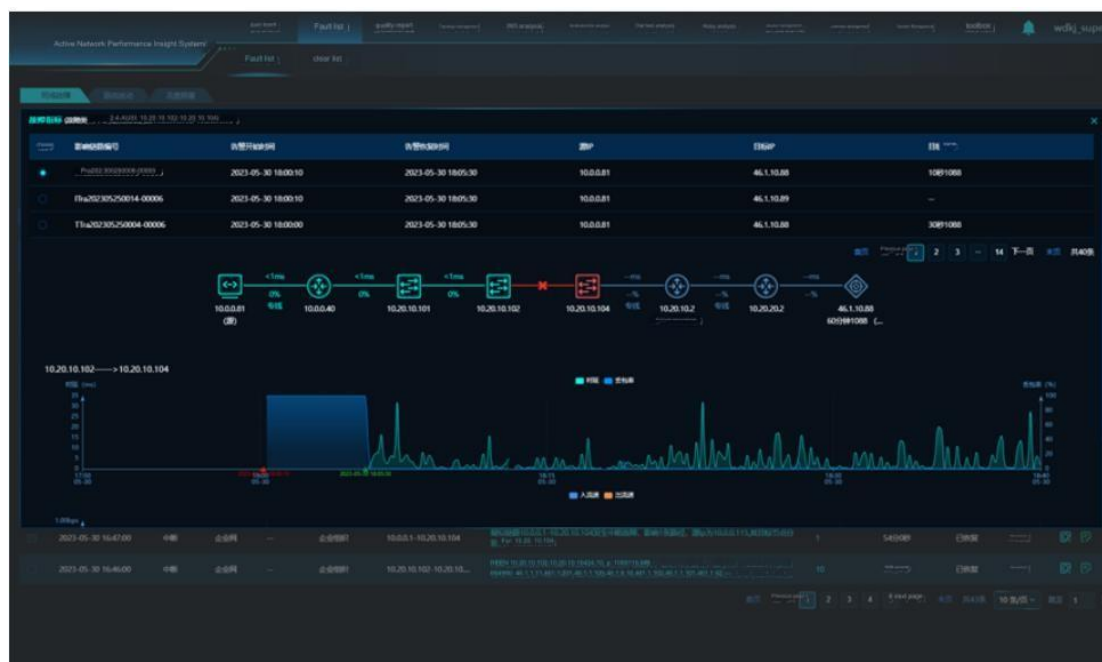
- Provides indicator trend graph positioning display, with a red small triangle \triangle marking the fault generation time point, with a green small triangle \triangle marking the fault recovery time point, support in the time range of 3 hours before the occurrence of the fault to 3 hours after the recovery of the fault (if not recovered to the current system time) dragging to view the trend of the original indicators, the original indicators, including latency, packet loss, inbound flow rate, outbound flow, which outbound/inbound flow rate to support the display of the unit of adaptive between the K/M/G/T;



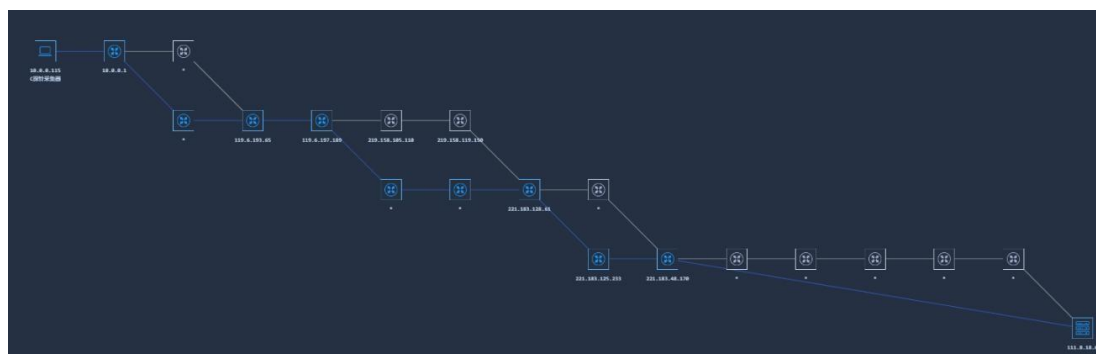
Fault List



Historical processing log (supports processing and appending operations)



Metric Details

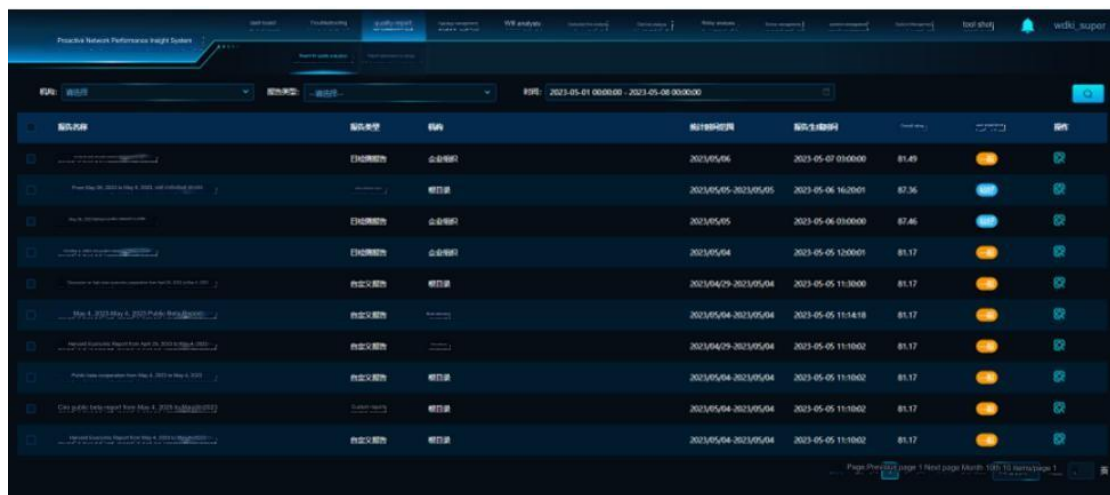


Routing Fluctuation

2.3.3. Quality Reports

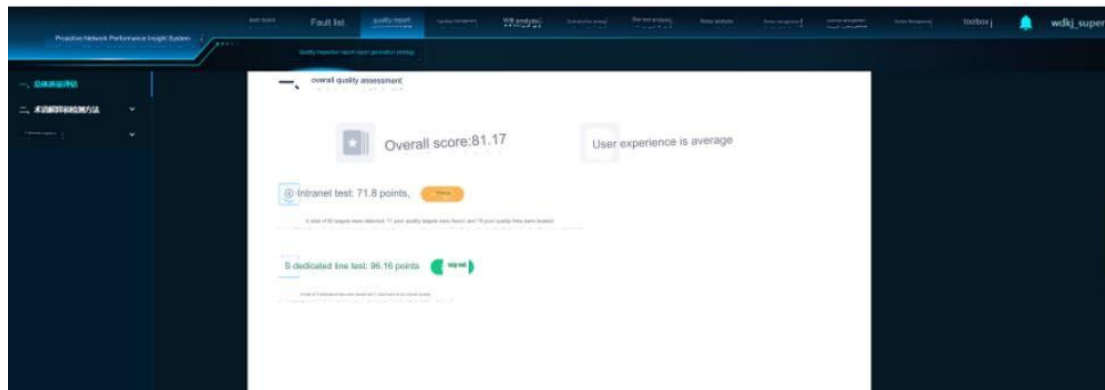
2.3.3.1. Quality Test Reports

- ✓ Support to view the list of different types of reports (daily, weekly, monthly, custom reports); support to evaluate the ratings, user experience within the statistical time period of the report;
- ✓ Support for Report Printing;
- ✓ Support for viewing report details;
- ✓ Supports network full-coverage active detection technology to achieve 360-degree dead-angle-free detection of WIFI + intranet + leased lines. Through leading AI modelling and machine learning algorithms, it transforms invisible network quality into intuitive digital scores and provides targeted rectification recommendations for problems found in the detection content respectively, helping users to enhance their digital experience;



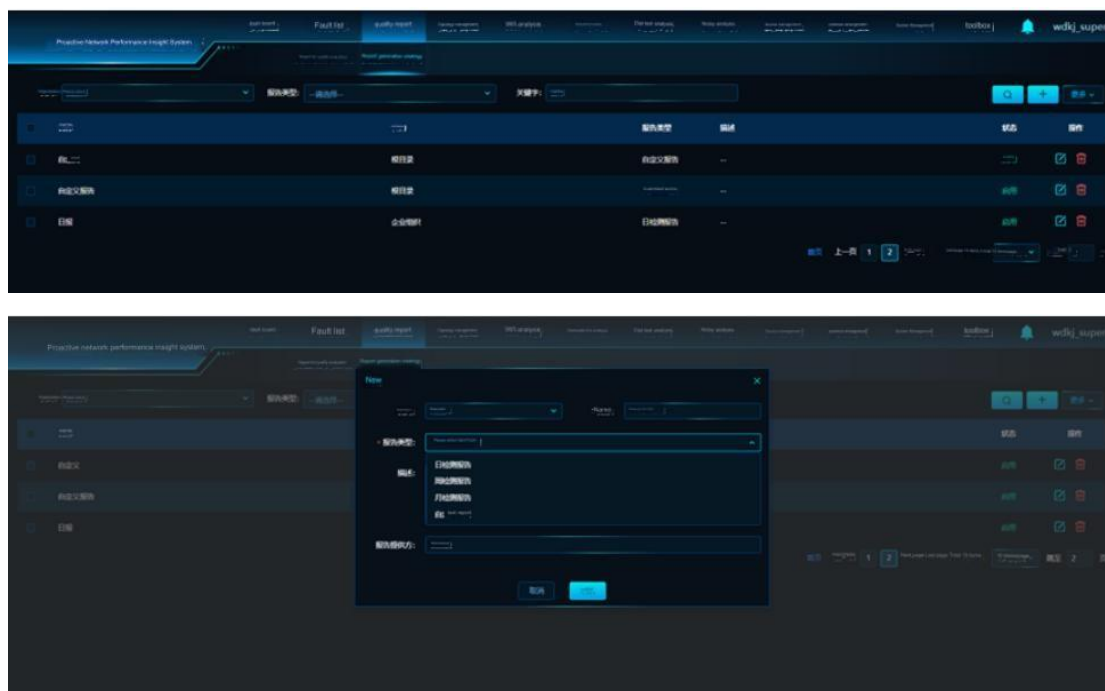
The screenshot displays the 'Proactive Network Performance Insight System' interface. It features a top navigation bar with various menu items like 'Home', 'Dashboard', 'Reports', 'Analysis', 'Settings', and 'User Management'. Below the navigation bar, there's a search and filter section. The main content area shows a table of network quality reports. The table has columns for 'Report ID', 'Report Name', 'Report Type', 'Report Period', 'Report Date', 'Report Score', 'Report Status', and 'Report Action'. The table lists several reports, including 'Proactive Network Performance Report', 'Network Quality Report', and 'Network Performance Report'. Each report entry includes a score and a status indicator (e.g., 'Good', 'Warning', 'Error').

Report ID	Report Name	Report Type	Report Period	Report Date	Report Score	Report Status	Report Action
1	Proactive Network Performance Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
2	Network Quality Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
3	Network Performance Report	Network Performance Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
4	Network Quality Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
5	Network Performance Report	Network Performance Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
6	Network Quality Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
7	Network Performance Report	Network Performance Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
8	Network Quality Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
9	Network Performance Report	Network Performance Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View
10	Network Quality Report	Network Quality Report	2023-05-01 00:00:00 - 2023-05-01 00:00:00	2023-05-01	81.49	Good	View



2.3.3.2. Report Generation Strategy

- ✓ Supports user-configurable report generation policies for different types of reports (daily, weekly, monthly, custom reports) ;
- ✓ Supports automatic generation of network quality inspection reports according to the generation policy;



2.3.4. Topology Map Management

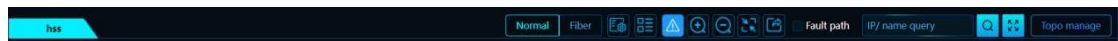
Topology management includes path topology and physical topology. Path topology refers to the topology of the network service path, i.e.,

end-to-end presentation of the service flow through the network elements; physical topology refers to the physical network structure, i.e., the layout of the line connection between the devices is presented. A major feature of this system is that the system can automatically generate various types of topology, adaptive to network changes, without manual maintenance.

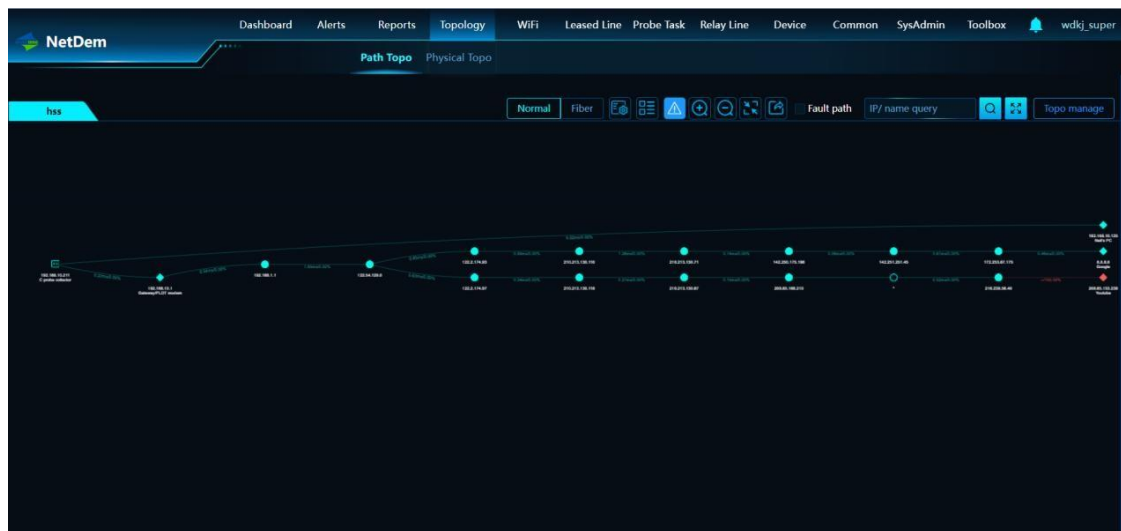
2.3.4.1. Path topology

Path topology is the topology of the network service path, i.e., the end-to-end presentation of the service flow through network elements.

- ✓ Automatic generation of path topology, statistical analysis of data collected from dial-a-test tasks (ordinary dial-a-test, high-frequency monitoring), automatic learning and generation of paths, and automatic generation of path topology through self-developed algorithms.
- ✓ Convenient tool operations: topology selection, zoom in, zoom out, page restore, tree layout, star layout, alarm display configuration, export, information display settings, legend, etc.



- ✓ Probe IP, Probe Name, Node IP, Node Name Search Locate
- ✓ Enables topology viewing: supports auto-refresh;
- ✓ Support alarm message display (color marking), alarm message viewing;
- ✓ Supports integrated display of line performance metrics (latency, packet loss, outages, flow rate, etc.)



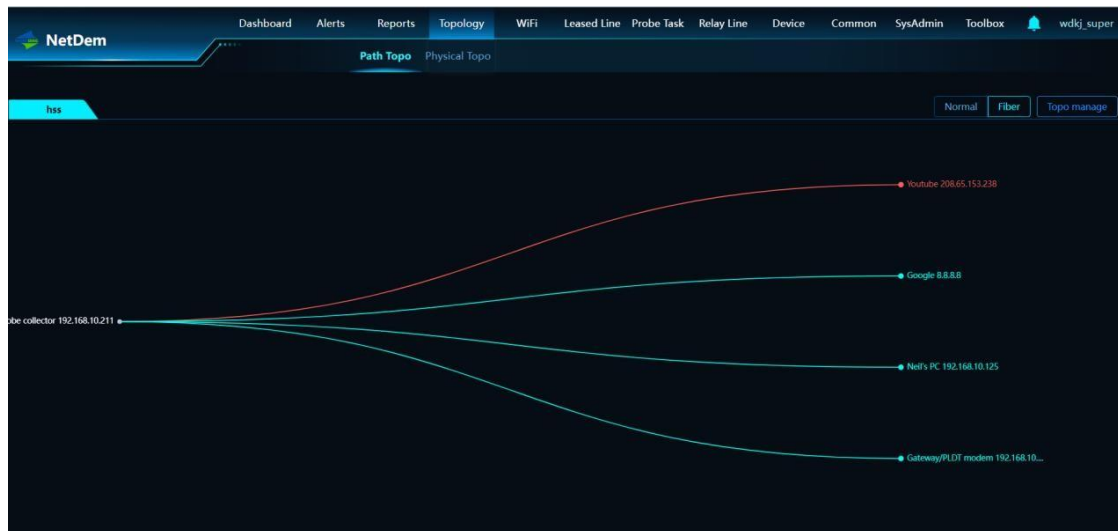
- ✓ Support for Automatic Thumbnail Generation
- ✓ Supports manual creation of thumbnails, expanding thumbnails
- ✓ Supports integrated management of topology map addition, modification, deletion, etc.

When entering the path topology map, the default open topology map:

No.	Topo name	Method	Max Nodes	Managed Objects	Remark	Operations
1	hss	Group	500	4		<input type="button" value="x"/> <input type="button" value="↺"/> <input type="button" value="↻"/>

[First page](#)
[Previous page](#)
[1](#)
[Next page](#)
[Last page](#)
[Total 1 strip](#)
[10 /page](#)
[Goto](#)
[1](#)

- ✓ Supports viewing as a fibre map;



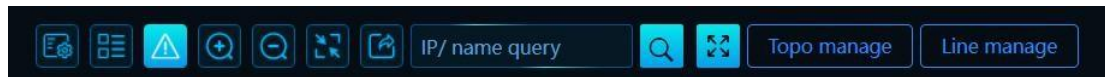
- ✓ Support for presenting Layer 2 devices on a path topology map;

2.3.4.2. Physical Topology

Physical topology refers to the physical networking structure of the network, i.e., the layout of the line connections between devices presents.



- ✓ Enables automatic generation of physical topology based on auto-discovered network neighbours.
- ✓ Enables easy-to-use tools: topology selection, zoom in, zoom out, page restore, alarm display configuration, export, information display settings, legend, etc.

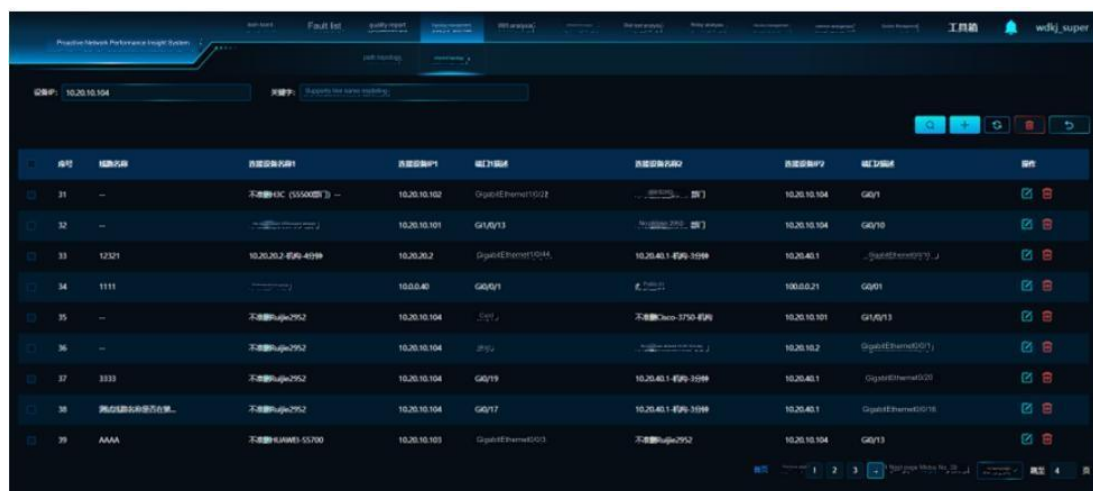


- ✓ Support device IP, device name search and location
- ✓ Enables topology viewing: supports automatic refresh; alarm message display (color coding); supports integrated display of line performance metrics (latency, packet loss, interruptions, flow rate, etc.)
- ✓ Supports integrated management of topology diagrams such as adding, modifying, deleting, etc., supports multi-layer topology diagrams, supports adding/removing objects to/from topology diagrams, and



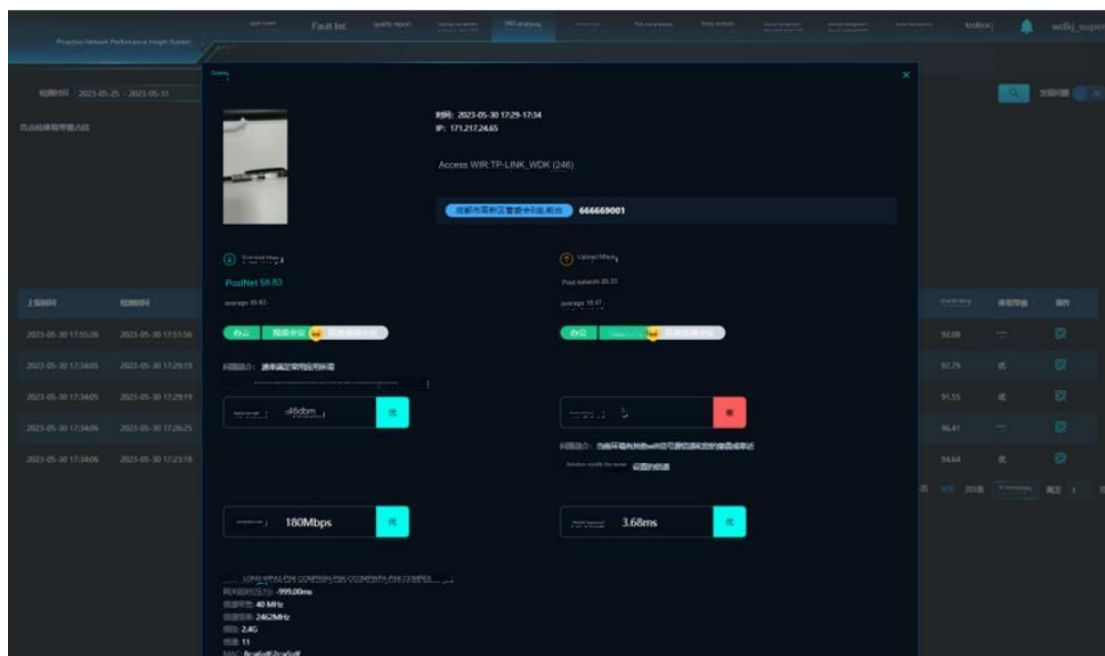
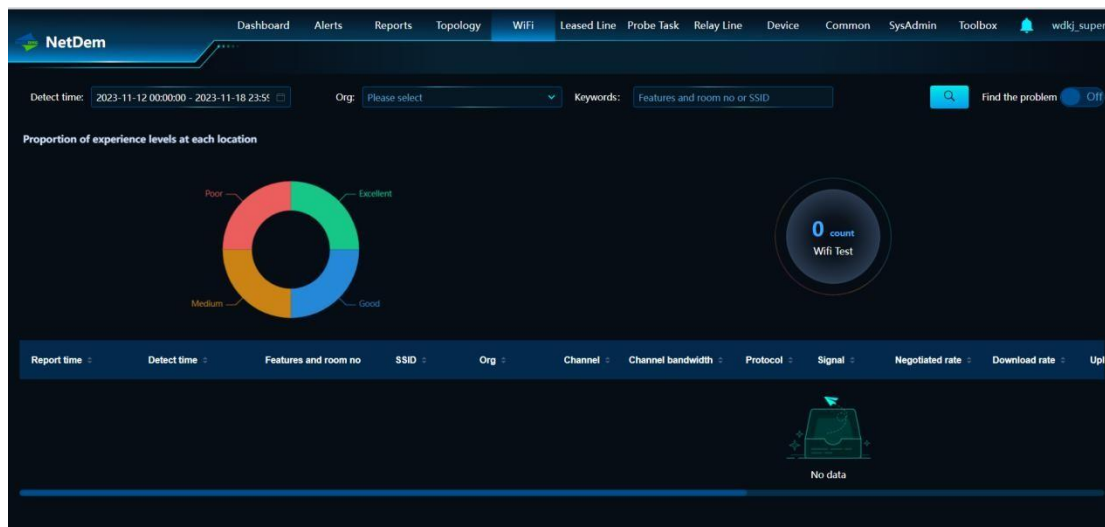
supports adding/removing sub-diagrams to/from topology diagrams;

- ✓ Supports comprehensive management of line additions, deletions, changes and checks



2.3.5. WiFi Analysis

- Supports list view of key indicators of WiFi detection records such as band, bandwidth, protocol, signal strength, negotiated connection rate, download rate, uplink rate, gateway response, problem items, etc., and at the same time, it supports drill down to view details;



2.3.6. Leased line Management

2.3.6.1. Leased Line Monitoring

This feature shows the current performance of leased lines and is suitable for maintenance personnel to monitor leased line performance in bulk. For leased lines that need to be focused on, you can specify a time period to view specific metrics, including latency/packet loss, inbound flow rate/outbound flow rate/inbound utilization rate/outbound utilization rate, availability/goodness rate/availability (exempt)/goodness rate (exempt):

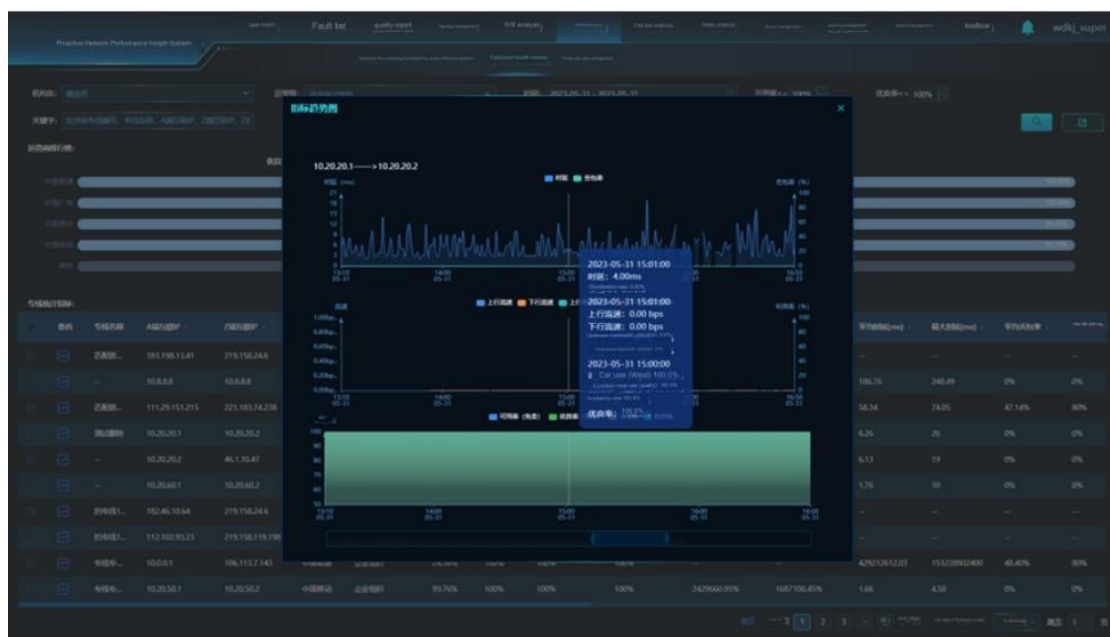
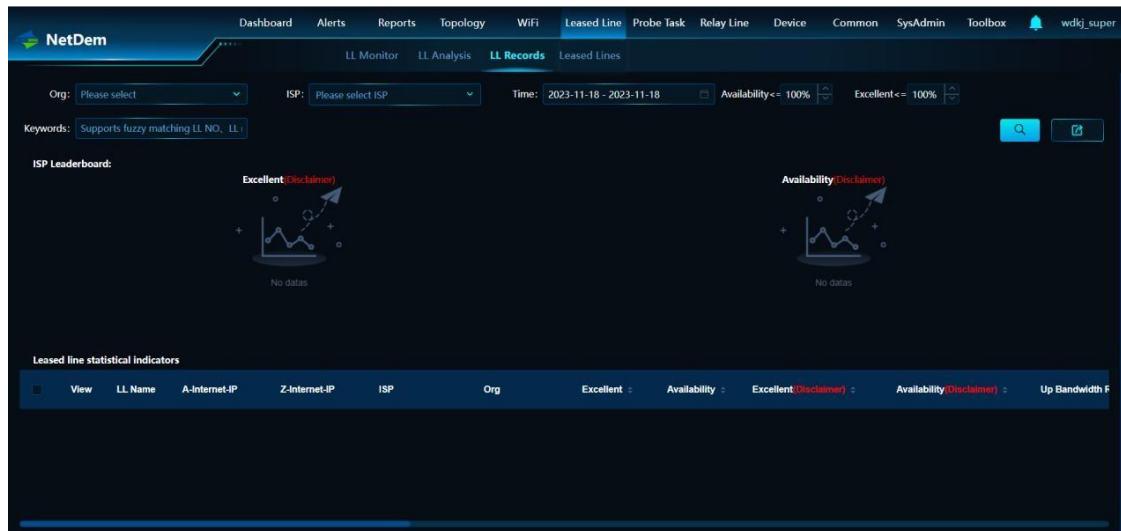


2.3.6.2. Leased-line Health Records

The system creates health records for dedicated lines leased by enterprises, tracking the operational status of the leased lines. It automatically identifies nodes within the path of the dedicated lines and calculates their operational quality. This enables the system to promptly identify dedicated lines with potential quality issues, ensuring that operators take corrective actions as required. Once dedicated line information and corresponding test tasks or relay collection tasks are established, the system automatically calculates operational indicators based on relay priority principles in the dedicated line health records.

This includes viewing original collection indicators. The specific manifestations are as follows:

- Supports multi-dimensional enquiry on the operation quality indicators of leased lines by operator, branch, etc.;
- Supports statistics on the key indicators of leased lines, including: excellence rate, availability rate, excellence rate (exempted), availability rate (exempted), outgoing utilization rate, incoming utilization rate, maximum delay, average delay, maximum packet loss rate, average packet loss rate, maximum outgoing flow rate, average outgoing flow rate, maximum incoming flow rate, average incoming flow rate, cumulative degradation, delay degradation, packet loss degradation and outage cumulative duration;
- Supports the presentation of key metrics of leased lines by means of trend graphs, whose key metrics include: latency, packet loss rate, outbound flow rate, inbound flow rate, outbound utilization rate, inbound utilization rate, excellence rate, availability rate, excellence rate (exempted), and availability rate (exempted);
- Indicator trend charts are presented at an adaptive granularity based on the time range selected from the TAB page, supporting synchronous switching between granularities by scrolling the mouse wheel to view the details of the associated indicators;
- Supports interfacing with external systems to obtain cutover information through the Extended Interface API;
- Supports the ranking of the quality of leased lines of various carriers (in terms of the excellence rate of exemption or the availability rate of exemption);



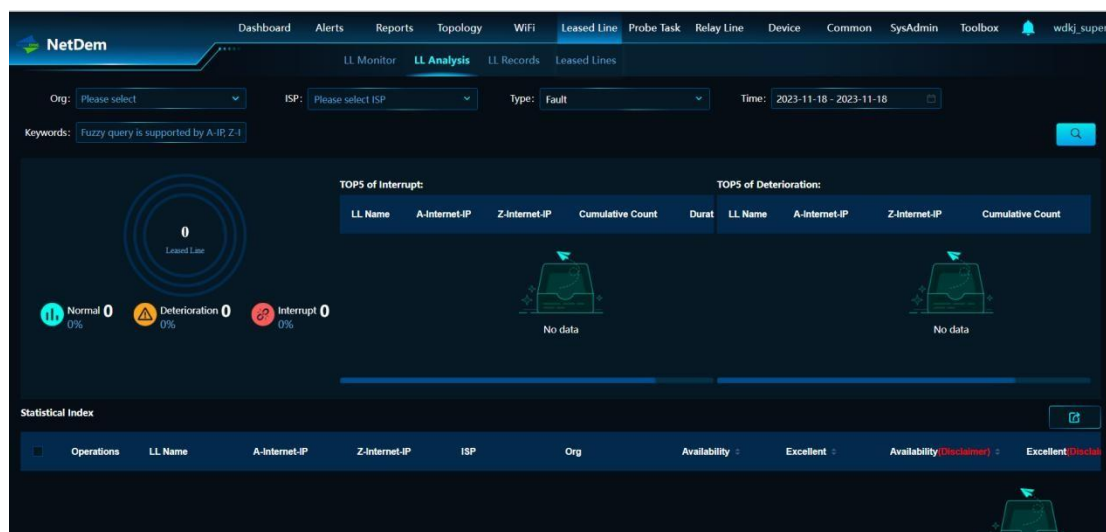
Note:

Excellence rate (exemption) = [Effective operating hours - (interruption hours - power outage hours - cutover hours) - (degradation hours - congestion hours)]/Effective operating hours*100 %;

Availability (exemption) = [active operating hours - (interruption hours - power outage hours - cutover hours)]/active operating hours*100%;

2.3.6.3. Leased Line Quality Analysis

The system automatically collects data for dedicated lines, performs statistical analysis on the quality issues of relays, and defaults to analyzing the data for all dedicated lines on the current day. It supports selecting organizations, operators, statistical perspectives, time periods, and keywords to specify the data range for statistical analysis. The system provides a summary of quality analysis information:



- Graphical presentation of leased line statistics: ring graphs presenting total, outage, degraded, normal numbers and percentages;



- Based on leased line event/event statistical analysis, provide

TOP5 ranking of leased line outages, list display: leased line name, A-side IP, Z-side IP, cumulative number of times, cumulative length of time;

Interrupt TOP5:

Private line name	A-side IP	Z-side IP	Cumulative times	Accumulated time
Handwritten...	1.1.1.5	23.11.1.1	1	4 hours and 0 seconds
Handwritten...	10.1.1.5	24.11.1.10	1	5 hours, 42 minutes and 0 seconds
---	58.241.208.126	58.241.208.154	1	2 minutes and 0 seconds
Matches the dial test...	180.158.186.31	123.52.29.43	1	1 minute 30 seconds

- Based on degradation event/fault statistical analysis, provide TOP5 rankings of leased line degradation times, list display: leased line name, A-side IP, Z-side IP, cumulative number of times, cumulative length of time;

Deterioration TOP5:

Private line name	A-side IP	Z-side IP	Cumulative times	Accumulated time
---	10.8.8.8	10.8.8.8	1	5 hours, 40 minutes and 0 seconds
---	10.0.0.184	10.0.0.40	1	2 hours, 25 minutes and 0 seconds
---	10.0.0.81	10.0.0.40	1	2 hours, 25 minutes and 0 seconds
Handwritten...	10.0.0.40	10.0.0.40	1	2 hours, 25 minutes and 0 seconds
---	10.0.0.40	10.20.20.100	1	2 hours, 25 minutes and 0 seconds

- Provides analysis of relay statistical indicators, including leased line information, outage information, delay degradation information, packet loss degradation information, availability rate, good rate, etc.;

专线和1596														
	操作	专线名称	A端IP	B端IP	运营商	业务类型	可用率	丢包率	可用率(95%)	丢包率(95%)	中位数时延	中位数抖动时延	中位数上行时延	历史故障数
	查看专线	的专线147	120.243.118.138	183.214.203.34	中国移动	企业网	100%	41.45%	100%	41.45%	0	0P	0P	1
	Cheng	专线名称1	10.0.0.1	106.113.7.143	中国移动	企业网	100%	75.56%	100%	75.56%	0	0P	0P	1
	查看专线	主备专线1	10.1.1.5	24.11.1.10	中国移动	下行链路/下行链路...	0.29%	0.29%	100%	100%	1	5/4847/0P	5/4847/0P	0
	查看专线	国通网专线4542	42.91.110.79	221.183.41.74	中国移动	企业网	100%	64.71%	100%	64.71%	0	0P	0P	1
	Cheng	—	58.241.208.136	58.241.208.154	中国移动	企业网	99.47%	99.47%	99.47%	99.47%	1	350P	350P	0
	查看专线	的专线144	183.193.140.42	183.214.203.34	中国移动	企业网	100%	41.45%	100%	41.45%	0	0P	0P	1
	查看专线	国通网专线05	180.158.186.31	123.52.29.43	中国移动	企业网	91.26%	91.26%	91.26%	91.26%	1	1/030P	1/030P	0
	查看专线	—	10.0.0.1	10.0.0.1	中国移动	企业网	100%	75.56%	100%	75.56%	0	0P	0P	1
	Cheng	主备专线2	1.1.1.5	23.11.1.1	中国移动	下行链路/下行链路...	0.27%	0.27%	100%	100%	1	6/4847/0P	6/4847/0P	0
	Cheng	—	10.0.0.0	10.0.0.0	中国移动	企业网	100%	0.29%	100%	0.29%	0	0P	0P	1

第1页 共1页

2/20 items on this page

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

32

33

34

35

36

37

38

39

40

41

42

43

44

45

46

47

48

49

50

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

76

77

78

79

80

81

82

83

84

85

86

87

88

89

90

91

92

93

94

95

96

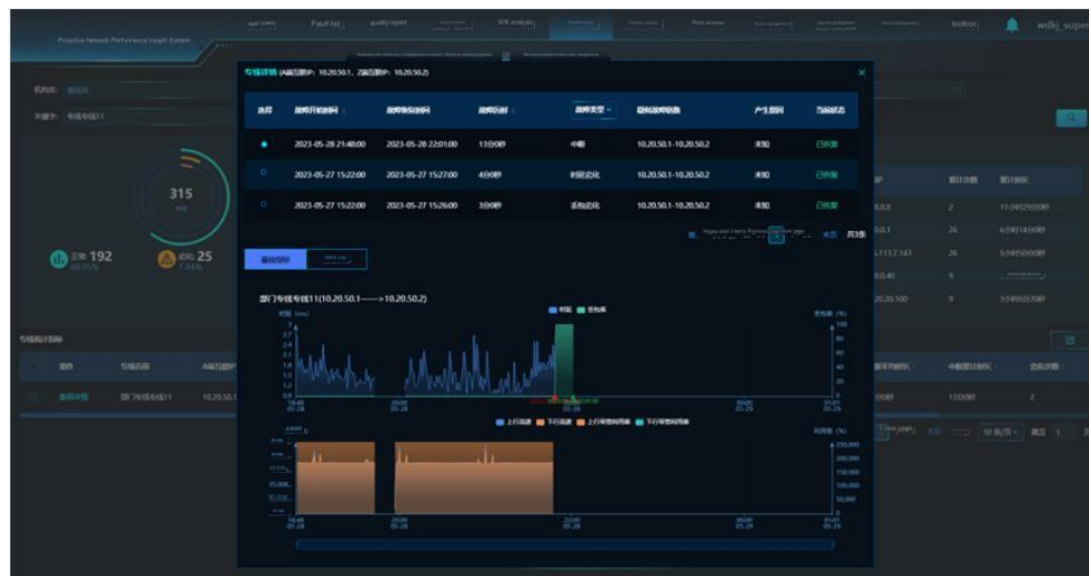
97

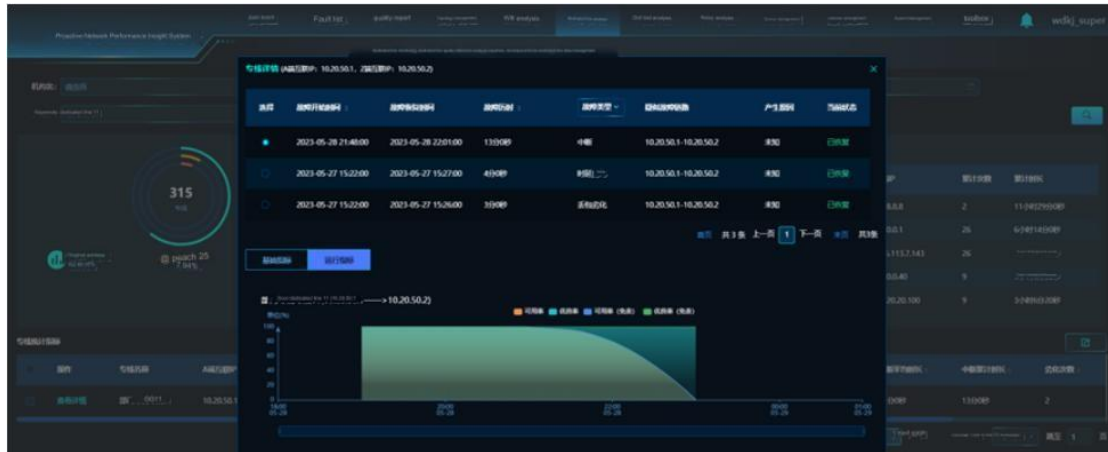
98

99

100

- Supports drill-down to view the details of poor-quality leased line information, displays a list of leased line-related events/failures, and supports switching between events/failures to view the trend graph of the raw indicators; clearly identifies the point in time when the event/failure started on the trend graph; and evaluates the overall operation of the leased line based on the event/failure.





- Supports fault point location display;

2.3.6.4. Leased line Information Management

The system provides for the establishment of ledger information on leased lines of enterprises, centralized and unified management, as follows:

- Support the operation of adding, deleting, changing and checking the information of the leased line;
- Supports batch import and export of leased line data;
- Record leased line information data including: leased line number, leased line name, affiliation, operator, A-side device IP, A-side interconnection IP, Z-side device IP, Z-side interconnection IP, master-standby relationship, associated leased line number, upstream bandwidth, downstream bandwidth, identification tasks and notes, in which the identification tasks are used to automatically identify leased line nodes in the path and associated tasks for statistics on the quality of leased lines;
- If any field of A-side interconnection IP and Z-side interconnection IP is empty, it supports automatic supplementation by the rule of "Odd + Even -", and supports modification;

- Uplink bandwidth, downlink bandwidth is not all empty, each other automatically complement each other, support input K, M, G, T automatic identification;
- Use system templates or custom templates to map matches during batch imports;

The screenshot shows the 'New Leased Line' dialog box in the NetDem application. The dialog has a dark theme and contains the following fields and controls:

- LL NO:** Text input field with placeholder 'Please enter the LL NO'.
- LL Name:** Text input field with placeholder 'Please enter a LL name'.
- Org:** Dropdown menu with placeholder 'Please select'.
- ISP:** Dropdown menu with placeholder 'Select'.
- Master-slave:** Dropdown menu with 'No' selected.
- Assoc LL NO:** Text input field with placeholder 'Please enter the Assoc LL NO'.
- UpBandwidth:** Text input field with placeholder 'bps'.
- DownBandwidth:** Text input field with placeholder 'bps'.
- A-Device IP:** Text input field with placeholder 'Please enter the IP address'.
- A-Internet IP:** Text input field with placeholder 'Please enter the IP address'.
- Z-Device IP:** Text input field with placeholder 'Please enter the IP address'.
- Z-Internet IP:** Text input field with placeholder 'Please enter the IP address'.
- Flow value:** Dropdown menu with placeholder 'Please select device info'.
- Flow direction:** Dropdown menu with placeholder 'Select'.
- Remark:** Text area with placeholder 'Please enter remarks' and a character count '0/200'.
- Buttons:** 'Cancel' and 'OK' buttons at the bottom.

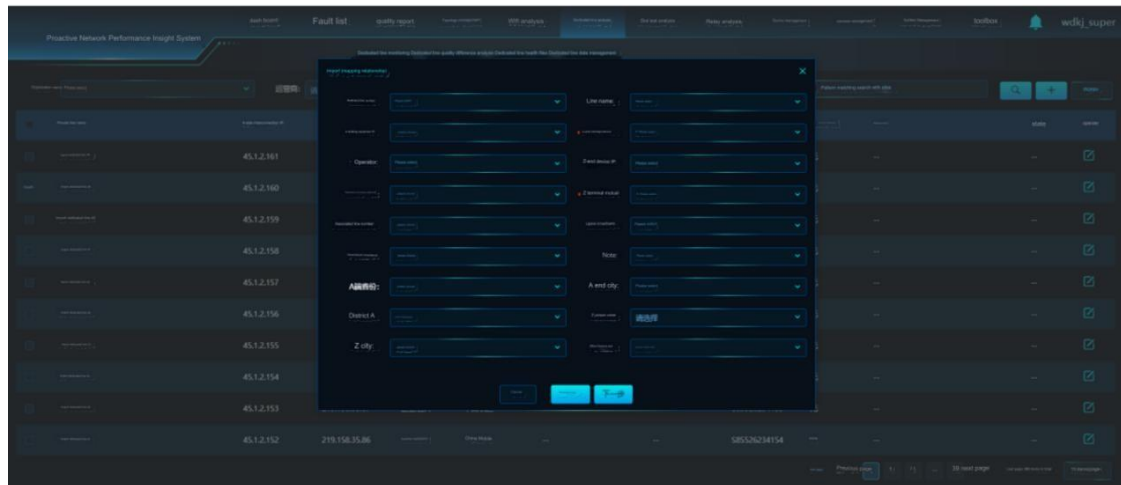
Below the Remark field, there is a tip: 'Tip: If the traffic cannot be matched, enter the IP address of end A or end Z. If the traffic value is not specified, it is automatically matched. Traffic value Select device information and then interface information.'

New Creation Interface

Note: When master-standby relationship = none, the associated leased line number is automatically populated to match the leased line number;

The screenshot shows the 'Leased Lines' table in the NetDem application. The table has columns for 'LL NO', 'LL Name', 'Org', 'ISP', 'Master-slave', 'Assoc LL NO', 'UpBandwidth', 'DownBandwidth', 'A-Device IP', 'A-Internet IP', 'Z-Device IP', 'Z-Internet IP', 'Flow value', 'Flow direction', and 'Remark'. A modal dialog is open over the table, displaying a confirmation message and buttons for 'Confirm' and 'Cancel'.

LL NO	LL Name	Org	ISP	Master-slave	Assoc LL NO	UpBandwidth	DownBandwidth	A-Device IP	A-Internet IP	Z-Device IP	Z-Internet IP	Flow value	Flow direction	Remark
45.1.2.161	219.158.35.95													
45.1.2.160	219.158.35.94													
45.1.2.159	219.158.35.93													
45.1.2.158	219.158.35.92													
45.1.2.157	219.158.35.91													
45.1.2.156	219.158.35.90													
45.1.2.155	219.158.35.89													
45.1.2.154	219.158.35.88													
45.1.2.153	219.158.35.87													
45.1.2.152	219.158.35.86													



Import Interface

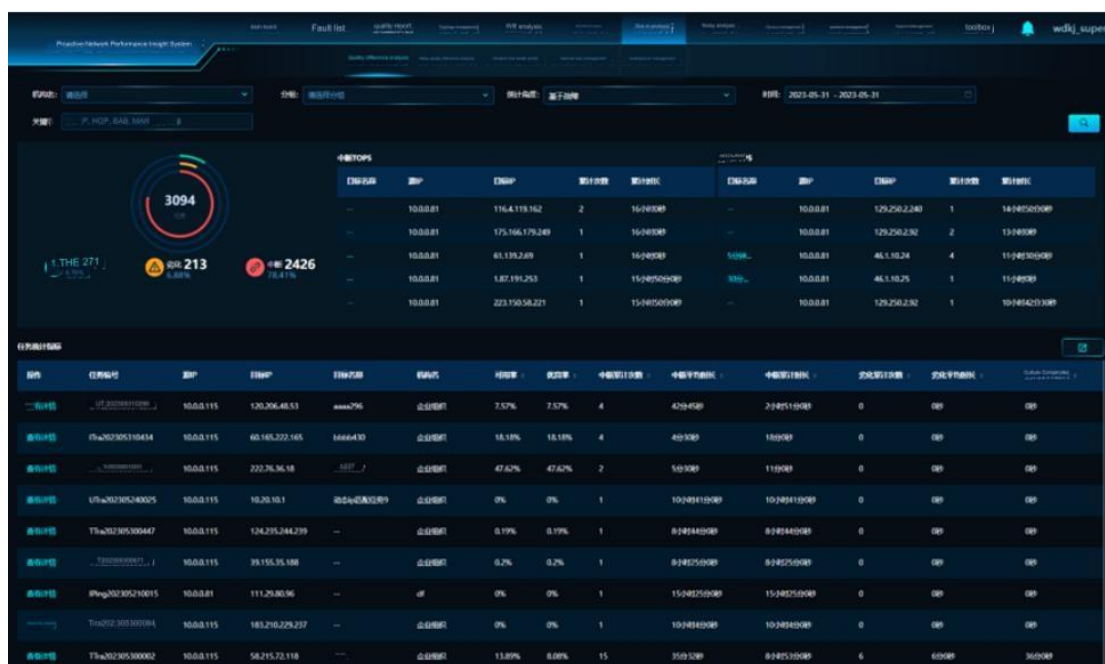
2.3.7. Probe Test Analysis

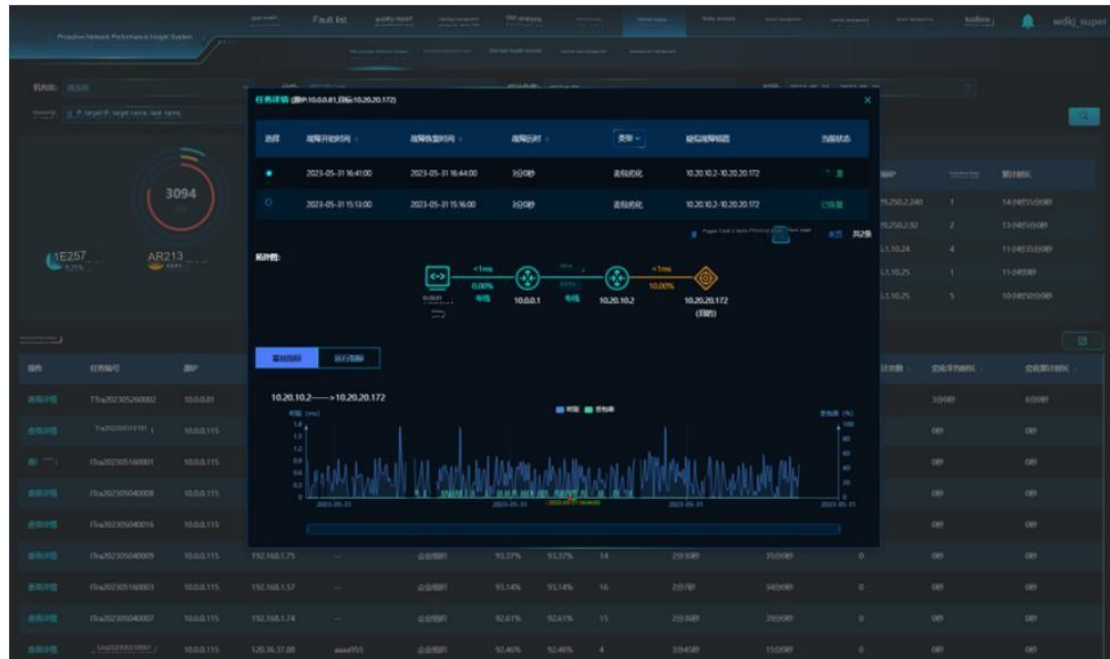
The system establishes probe test tasks for each primary business path of the enterprise's network, and creates quality health records for these probe test tasks. It can promptly identify paths in a suboptimal health state, pinpoint areas of quality degradation, allowing customers to proactively take maintenance measures for suboptimal networks and carry out timely rectifications. Specific functionalities include: Probe Test quality analysis, Probe Test quality reports, Probe Test health records, and Probe Test task management.

2.3.7.1. Probe Test Quality Analysis

- Provide an Overview of Poor-Quality Probe test tasks;
- Provide Top N Information for Interrupted Probe test tasks;
- Provides TOPN for degradation dialing tasks, where TOPN information includes: task name, source IP, target IP, cumulative number of times, cumulative length of time.;
- Provides a detailed list of poor quality tasks, including task number, source IP, target IP, target name, organization name, recent event

- type, availability rate, good rate, recent event time, status, cumulative length of outage, cumulative length of deterioration;
- Detailed lists can be further drilled down to show details of each event/fault (including: start time, elapsed time, type, suspected faulty node, cause, current status), end-to-end topology location analysis and raw metrics trending graphs, with degraded link segments highlighted in yellow and interrupted link segments highlighted in red with a forked X. In the trending graphs, the point in time at which the fault was generated is identified by a small red triangle \triangle , and the point in time at which the interruption was restored is identified by a small green triangle \triangle ;
 - The trend graph supports dragging to view the original metric trends within the time range from 3 hours before the fault occurrence to 3 hours after the interruption recovery (or until the current system time if not recovered). Original metrics include latency, packet loss rate, inbound flow rate, and outbound flow rate. Adaptive display for units (K/M/G/T) is provided for inbound and outbound flow rates;

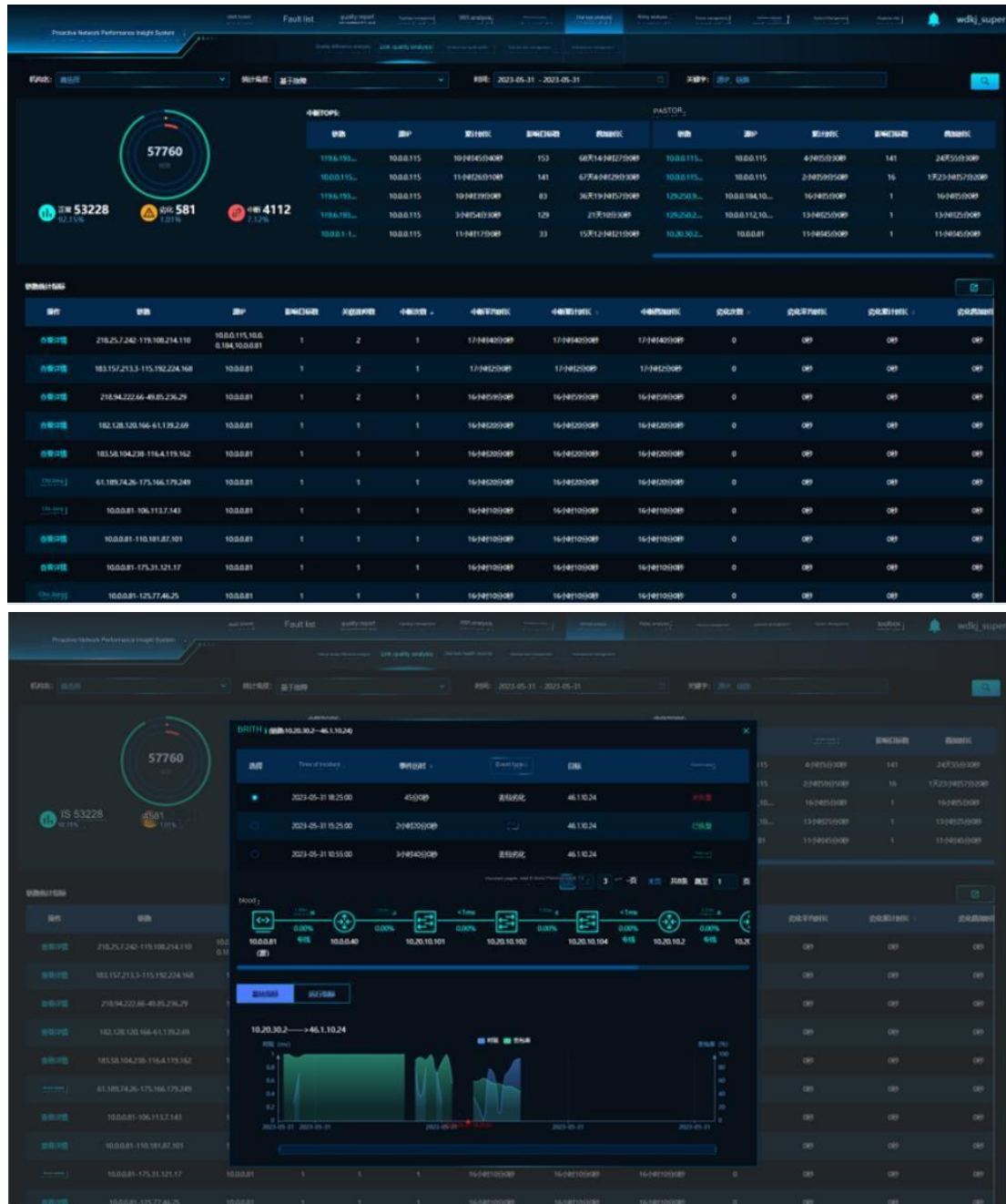




2.3.7.2. Link Quality Analysis

- Provides an overall view of the quality difference link;
- Provides broken link TOPN, degraded link TOPN;
- Provides a detailed list of poor-quality links, which can be further drilled down to show details of each event/fault (including: start time, elapsed time, type, suspected faulty node, cause, and current status), end-to-end topology positioning analysis, and raw metrics trending graphs, with degraded link segments highlighted in yellow, and interrupted link segments highlighted in red with a cross-hair mark, and small red triangles \triangle marking the point in time when the fault was generated, and small green triangles \triangle marking the point in time when the interruption was restored, in the trending graphs;
- The trend graph supports dragging to view the original metric trends within the time range from 3 hours before the fault occurrence to 3 hours after the interruption recovery (or until the current system time if not recovered). Original metrics include latency, packet loss rate, inbound flow rate, and outbound flow rate. Adaptive

display for units (K/M/G/T) is provided for inbound and outbound flow rates;

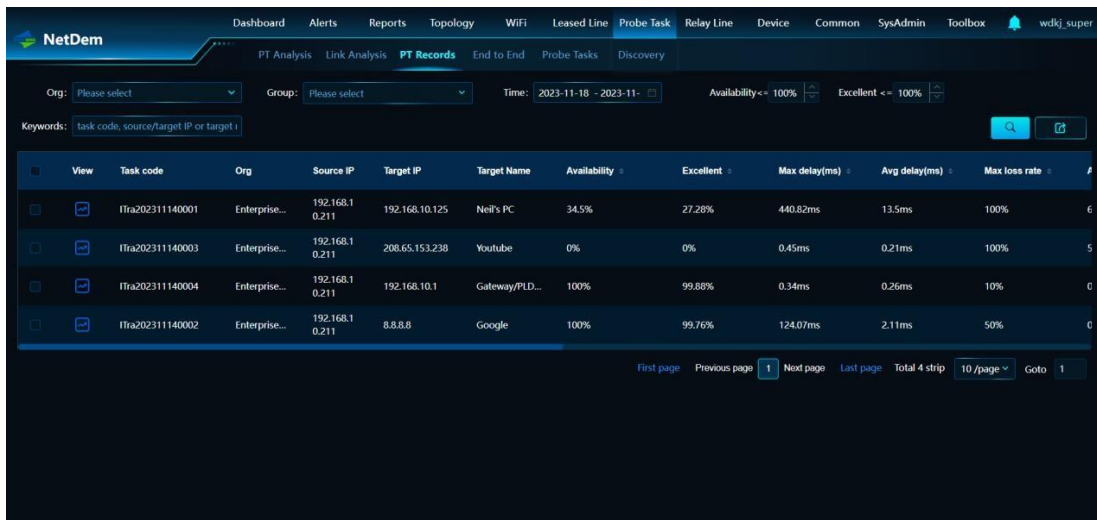


2.3.7.3. Probe Test Health Records

- Supports combined queries by organization name, time period, availability, excellence and keywords;
- Keyword support fuzzy matching query by task number, source/target

IP and target name;

- Supports selecting export and exporting all the result records retrieved by query conditions;
- The result records include: task number, organization name, source IP, target IP, target name, availability rate, good rate, delay maximum, delay average, packet loss maximum, packet loss average, outage cumulative duration, degradation cumulative duration;
- Provides metrics trend charts with adaptive granularity according to the time range selected from the TAB page, and supports synchronous switching between the granularity by scrolling the mouse wheel to view the details of the associated metrics, which include latency, packet loss, inbound flow rate and outbound flow rate, and the outbound/inbound flow rate supports the adaptive display between K/M/G/T units;



The screenshot shows the NetDem PT Records interface. At the top, there is a navigation bar with tabs: Dashboard, Alerts, Reports, Topology, WiFi, Leased Line, Probe Task (selected), Relay Line, Device, Common, SysAdmin, and Toolbox. Below the navigation bar, there are filters for Org, Group, Time (2023-11-18 - 2023-11-18), Availability (100%), and Excellent (100%). A search bar with the text "task code, source/target IP or target name" is also present. The main table displays the following data:

View	Task code	Org	Source IP	Target IP	Target Name	Availability	Excellent	Max delay(ms)	Avg delay(ms)	Max loss rate	#
<input checked="" type="checkbox"/>	ITra202311140001	Enterprise...	192.168.1.0.211	192.168.10.125	Neil's PC	34.5%	27.28%	440.82ms	13.5ms	100%	6
<input type="checkbox"/>	ITra202311140003	Enterprise...	192.168.1.0.211	208.65.153.238	Youtube	0%	0%	0.45ms	0.21ms	100%	5
<input checked="" type="checkbox"/>	ITra202311140004	Enterprise...	192.168.1.0.211	192.168.10.1	Gateway/PLD...	100%	99.88%	0.34ms	0.26ms	10%	0
<input type="checkbox"/>	ITra202311140002	Enterprise...	192.168.1.0.211	8.8.8.8	Google	100%	99.76%	124.07ms	2.11ms	50%	0

At the bottom of the table, there is a pagination bar with links: First page, Previous page, 1 (selected), Next page, Last page, Total 4 strip, 10./page, and Goto 1.

2.3.7.4. Probe Test Task Management

The probing task supports a variety of dialing protocols, supports the configuration of dialing frequency, number of packets, packet size, which can be selected according to the actual needs, after configuration, the probe sends probe packets to the target IP, and sends the returned

probe results to the management platform, which conducts statistics and analysis of the probing behavior, and the network events that can be detected include: interruptions, delay deterioration, packet loss deterioration, and route fluctuation, as follows:

- Supports UDP trace, ICMP trace, TCP trace and ICMP ping;
- Supports adding, deleting, changing and checking of dialing tasks, and automatically performs fixed dialing according to the rules and generates the dialing path after the task is created, in which the current online path is marked in green;
- Supports the creation of dynamic IP dialing tasks, correlating the data collected by SNMP to achieve the tracking and monitoring of dynamic IP;
- The task creation interface mainly includes information: dialing type, probe IP and port, target IP and port, target name, affiliation, alarm parameter settings and dialing parameter settings, of which the dialing parameters are the starting TTL and the number of TTL-limited hops;
- Alarm parameters are: interrupt generation threshold, delay degradation generation threshold, packet loss degradation generation threshold, route fluctuation alarm switch control;
- Supports batch operation, including: import, suspend, start, alarm setting, delete and export;
- Supports viewing the raw metrics chart of tasks and associated paths, including latency, packet loss rate, inbound flow rate, outbound flow rate, of which the outbound/inbound flow rate supports adaptive display between K/M/G/T units;
- Trend charts are presented at an adaptive granularity based on the selected timeframe, with support for switching between granularities by scrolling the mouse wheel to view the details of

the metrics;

NetDem Dashboard Alerts Reports Topology WiFi Leased Line Probe Task Relay Line Device Common SysAdmin Toolbox wdjg_super

PT Analysis Link Analysis PT Records End to End Probe Tasks Discovery

Org: Please select Group: Please select Time: 2023-11-18 ~ 2023-11- Availability <= 100% Excellent <= 100%

Keywords: task code, source/target IP or target

View	Task code	Org	Source IP	Target IP	Target Name	Availability	Excellent	Max delay(ms)	Avg delay(ms)	Max loss rate	
<input checked="" type="checkbox"/>	ITra202311140001	Enterprise...	192.168.1.0.211	192.168.10.125	Neil's PC	34.5%	27.28%	440.82ms	13.5ms	100%	6
<input checked="" type="checkbox"/>	ITra202311140003	Enterprise...	192.168.1.0.211	208.65.153.238	Youtube	0%	0%	0.45ms	0.21ms	100%	5
<input checked="" type="checkbox"/>	ITra202311140004	Enterprise...	192.168.1.0.211	192.168.10.1	Gateway/PLD...	100%	99.88%	0.34ms	0.26ms	10%	0
<input checked="" type="checkbox"/>	ITra202311140002	Enterprise...	192.168.1.0.211	8.8.8.8	Google	100%	99.76%	124.07ms	2.11ms	50%	0

First page Previous page 1 Next page Last page Total 4 strip 10 /page Goto 1

NetDem Dashboard Alerts Reports New Task Device Common SysAdmin Toolbox wdjg_super

PT Analysis Link Analysis

Org: Please select Group: Please select a group

Task Status: Select

Monitor status: Select

Keywords: Probe IP, Target IP, MAC, Target Name

Task code: Last select time: Probe IP: Probe Port:

Target IP: Please enter target IP Target MAC: Please enter the target MAC Target port: Select

Target Name: Please enter a target name

Dial test parameter

Dial frequency: Select Send packets rate: Select

Package size: Select File

Delay parameter

Delay sensitivity: Select The smaller the value, the more sensitive the system perception delay detection, 1-10 levels

Delay threshold: Select ms When there is no normal historical data to learn, use this value to determine whether it is abnormal, allowing a gap of 1-100

Alarm parameter

Interrupt threshold: Select times Delay observation threshold: Select times

Packet loss distribution generation threshold reached once: Select % Or continuous: Select times

Reset: Select

Reset fluctuation alarm: No interrupt event occurs when the target interrupt is located

Initial TTL: Select TTL limited hops: Select

Cancel Confirm



2.3.7.5. Automatic Discovery

2.3.7.5.1. Discovery Data

Supports list view and management of discovered data;

IP(Uplink IP)	Org	Collector	Group	Level	Discovery Rule	Dial type	Port	Discovery time	Whether monitored	Device type
192.168.10.1(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:33:33	Unmonitored	Ur
192.168.10.40(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:35:39	Unmonitored	Ur
192.168.10.44(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:36:01	Unmonitored	PC
192.168.10.49(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:36:14	Unmonitored	Ur
192.168.10.63(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:37:25	Unmonitored	Ur
192.168.10.38(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:50:36	Unmonitored	Ur
192.168.10.64(-)	Enterpr...	C probe c...	--	--	auto discovery	ICMP	--	2023-11-17 17:50:36	Unmonitored	Pr

Supports rapid creation of discovery data from uncreated tasks as dial-a-test tasks;

Create Task

Group: Please select a group Level: Please select level

Operation scheduling:

Start Time: 2023-11-18 End Time: 2099-01-01

Time Period: 00:00 - 23:59

Repeat Cycle: ☒ Mon ☒ Tue ☒ Wed ☒ Thu ☒ Fri ☒ Sat ☒ Sun

Note: Up to 10 time periods are supported

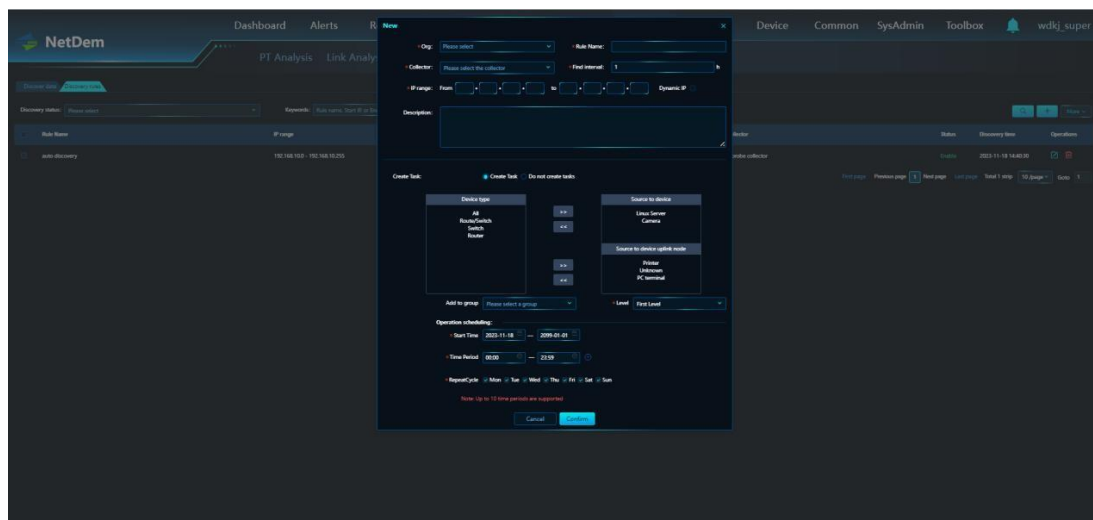
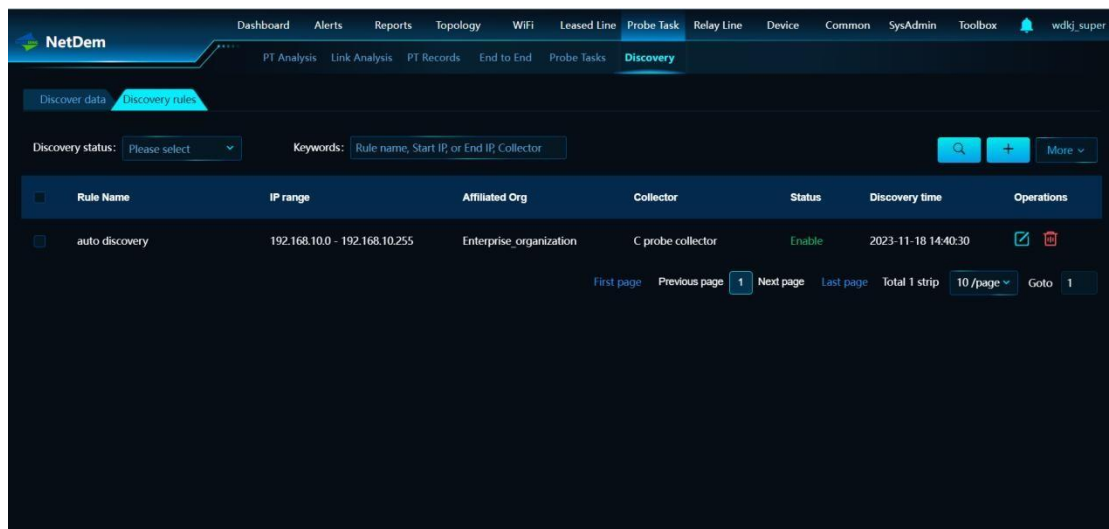
Cancel OK

2.3.7.5.2. Discovery Rules

- Support for Automatic Discovery Rule Configuration Based on IP Range;
- Support for Sequentially Scanning IP for Online Status and

Automatically Identifying Device Types;

- Support for Automatically Creating Probe test tasks for Discovered IPs;
- Automatic Discovery and Monitoring for Any Valid IP Address.
- Support for Multiple Device Types.
- Comes with inbuilt device categories such as servers, routers, switches, firewalls, wireless, etc. which are classified into different categories.

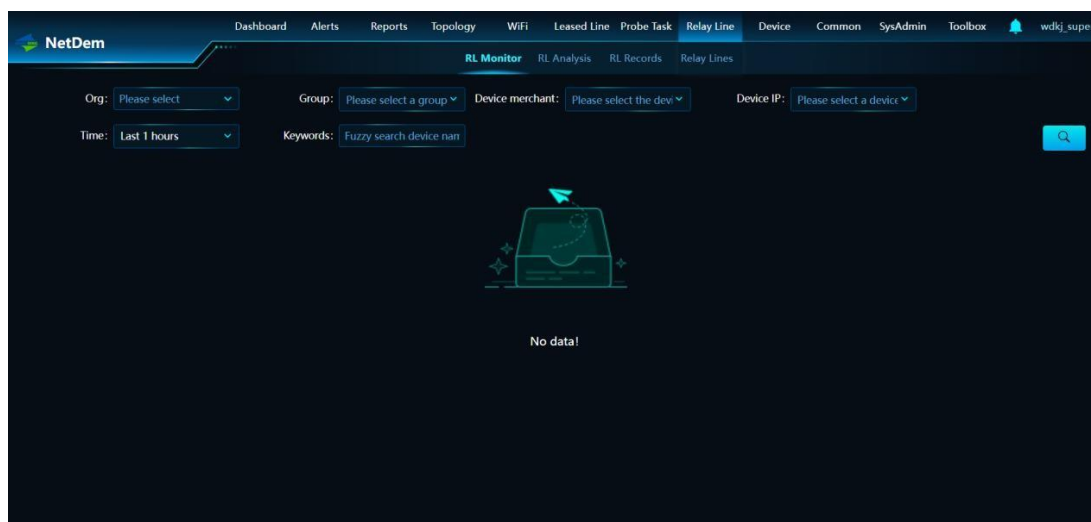


2.3.8. Relay Analysis

Based on SNMP protocol to achieve automatic discovery of relay, through the configuration of the relevant collection tasks to achieve the collection of relay monitoring indicators, relay delay, packet loss, interrupt monitoring, and through the graphical real-time presentation of the relay state, performance, and at the same time, the analysis of historical performance data, the overall quality of the poor relay focus on the analysis of the overall health of the relay file generation. On the one hand, let the user understand the relay real-time monitoring status, on the other hand, let the user know the current relay overall health status.

2.3.8.1. Relay Line Monitoring

Thumbnail real-time presentation of relay delay, packet loss rate trend graph, inbound flow rate, outbound flow rate trend graph; at the same time, you can drill down to view the details of relay data, including: delay/packet loss rate trend graph, inbound flow rate/outbound flow rate trend graph, as well as delay/packet loss rate, inbound flow rate/outbound flow rate, the maximum, minimum, current value.



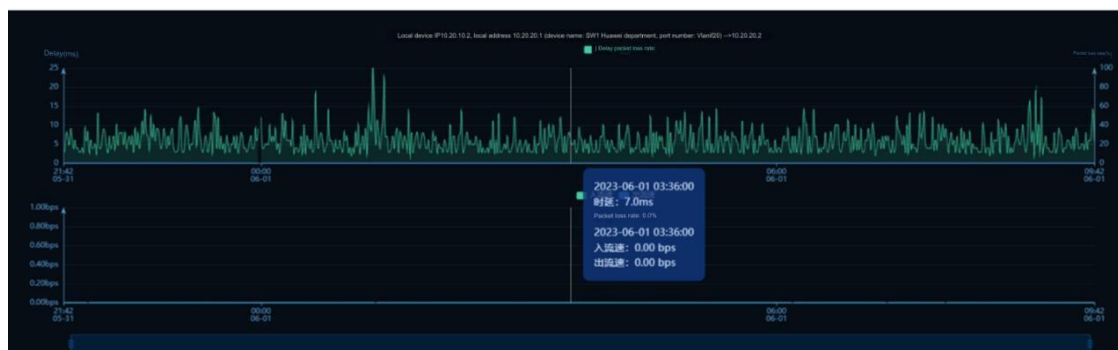


To make it easier to find and view data, the following functions are also provided:

- Thumbnail interface supports combined query retrieval display by organization name, equipment vendor, equipment IP, time window, keywords (fuzzy matching query by relay name, local/counter

address, local/terminal alias is supported)

- Supports mouse positioning to view data corresponding to a point in time, including (date + time, delay value, packet loss rate value) or (date + time, inbound traffic value, outbound traffic value) ;



- Supports automatic refreshing of data display at regular intervals when the page is open;

- The detail page loads 12 hours of data by default, and supports

the display of data in the selected time period;



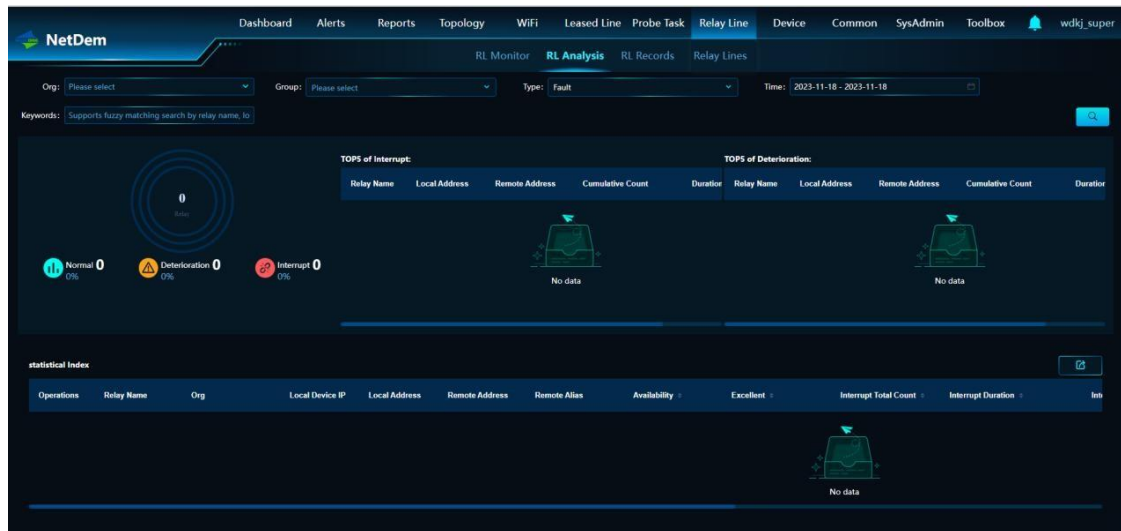
- The graphical window of the detail page supports drag-and-drop and scrolling to adjust the range of data displayed;



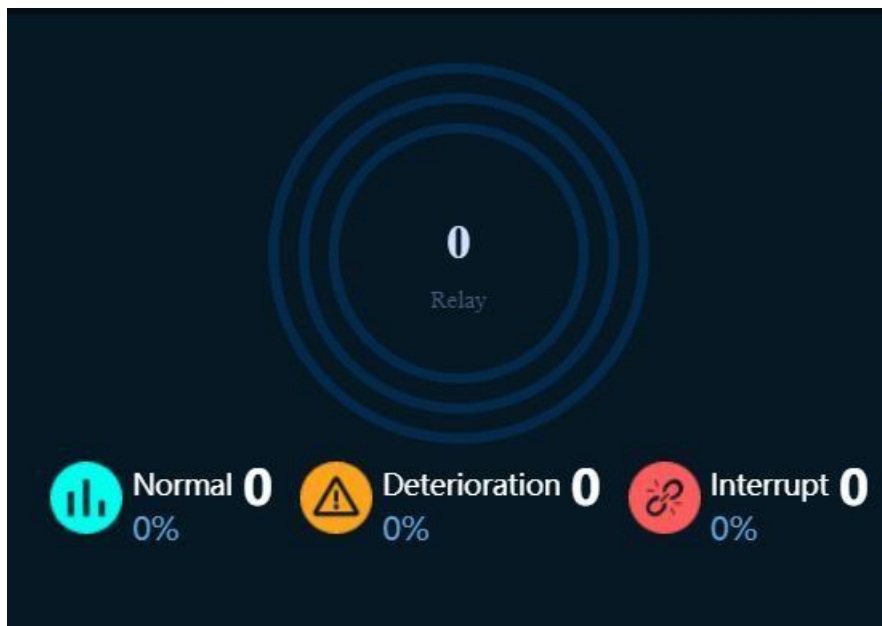
- Support for Data Export;

2.3.8.2. Relay Quality Analysis

The system automatically collects data for relays and performs statistical analysis on the quality issues of relays. By default, it analyzes the data for all relays on the current day. It also supports the selection of organizations, operators, time periods, and keywords to specify the data range for statistical analysis. The system provides a summary of quality analysis information:



- Graphical presentation of relay view statistics: ring graph presenting the total number, number and percentage of outages, degradations, and normalities;



- Based on the statistical analysis of interruption events/faults, provide TOP5 ranking of relay interruption times, with the list displaying: relay name, local address, peer address, cumulative number of times and cumulative duration;

Interrupt TOP5:

Trunk name	Local address	Peer address	Cumulative times	Accumulated time
--	10.20.10.1	10.20.10.2	1	4 days, 23 hours, 17 minutes and 0 seconds
2 minutes...	10.20.40.2	10.20.40.1	2	4 days, 3 hours, 6 minutes and 0 seconds
--	10.20.10.1	10.20.10.2	1	17 hours, 18 minutes and 0 seconds
--	10.20.70.2	10.20.70.1	1	16 hours, 43 minutes and 0 seconds
--	10.20.40.2	10.20.40.1	3	15 hours, 7 minutes and 0 seconds

- Based on the statistical analysis of interrupt events/faults, provide TOP5 ranking of relay deterioration times, list display: relay name, local address, peer address, cumulative number of times, cumulative time duration;

Deterioration TOP5:

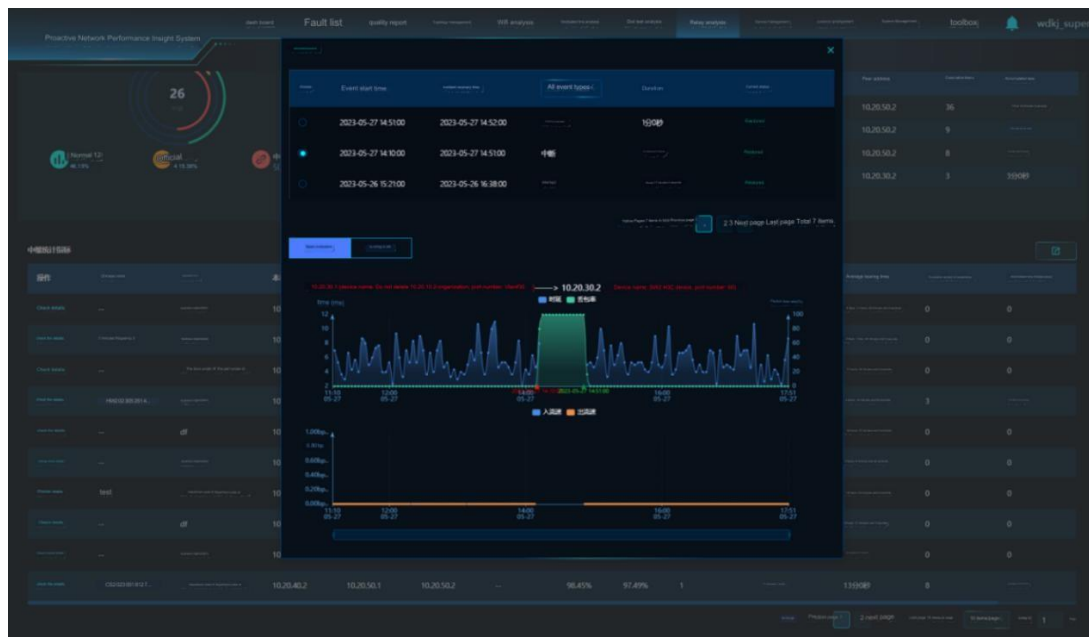
Trunk name	Local address	Peer address	Cumulative times	Accumulated time
2 minutes...	10.20.50.1	10.20.50.2	36	1 hour 12 minutes 0 seconds
--	10.20.50.1	10.20.50.2	9	10 minutes and 0 seconds
CS2...	10.20.50.1	10.20.50.2	8	6 minutes and 0 seconds
HW2...	10.20.30.1	10.20.30.2	3	2 minutes and 0 seconds

- Provides relay statistical metrics analysis, including relay information, outage information, delay degradation information, packet loss degradation information, availability rate, good rate;



Relay ID	Local address	Peer address	Peer delay	Availability	Interrupt count
10.20.10.1	10.20.10.1	10.20.10.2	0.01%	0.01%	1
10.20.40.2	10.20.40.2	10.20.40.1	0%	0%	2
10.20.10.1	10.20.10.1	10.20.10.2	0%	0%	1
10.20.10.2	10.20.10.2	10.20.10.1	0%	0%	1
10.20.2.254	10.20.2.254	10.20.2.1	0%	0%	1
10.20.50.1	10.20.50.1	10.20.50.2	0.22%	0.22%	3
10.20.40.2	10.20.40.2	10.20.40.1	0%	0%	1
10.20.2.254	10.20.2.254	10.20.2.1	0%	0%	1
10.20.2.254	10.20.2.254	10.20.2.1	0%	0%	1
10.20.40.2	10.20.40.2	10.20.50.1	96.45%	97.49%	1

- Support drill down to view the details of poor quality relay information, display the list of relay-related events/faults, and support switching events/faults to view the raw indicator trend graph; the start time point will be clearly identified on the trend graph; and based on the events/faults to assess the overall operating condition of the relay.



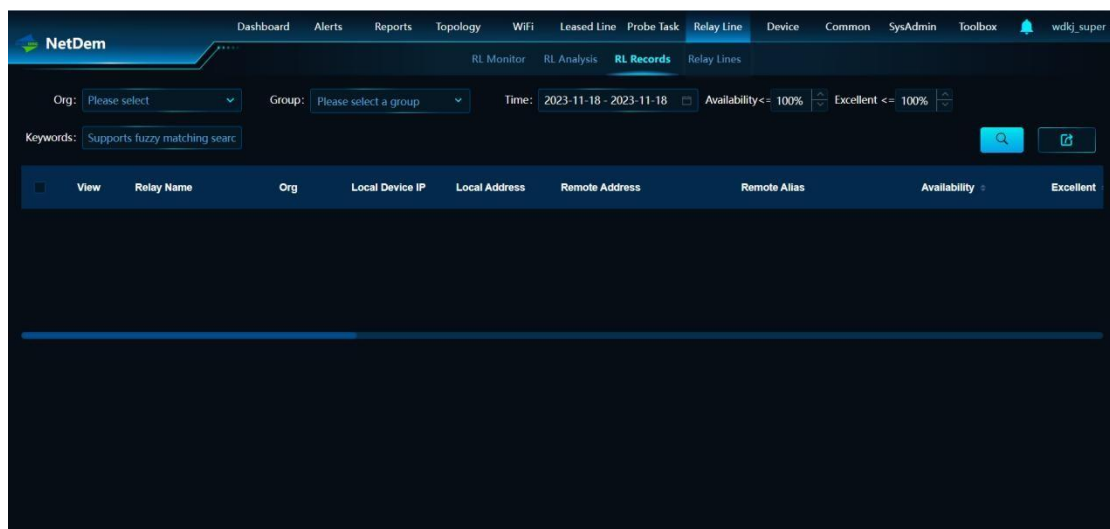


- Supports fault point location display;

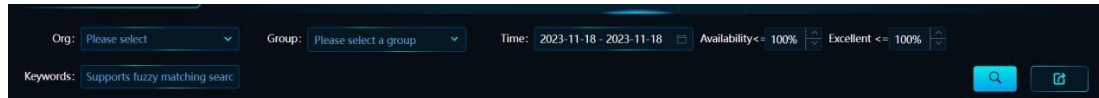
2.3.8.3. Relay Health Records

Create a profile for each relay, automatically collect data, and integrate and analyze the data to form a relay health profile.

- Provides a relay health profile list, displaying details of each relay's operating metrics, including relay information, delay degradation information, packet loss degradation information, flow rate information, availability rate, and good rate;



- Supports querying by organization name, time period, keywords (fuzzy match search by trunk name, local device IP, local/opposite address, opposite alias is supported) as required;

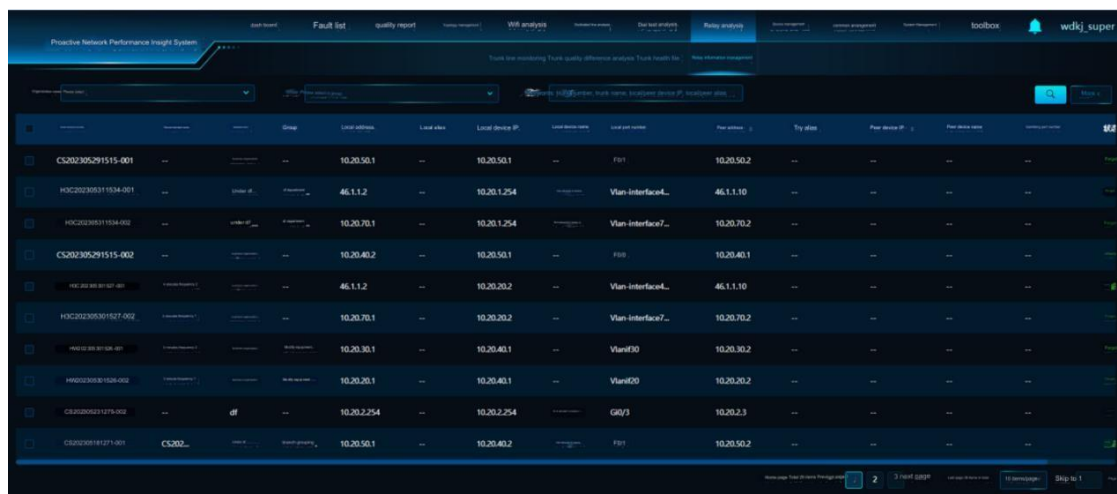


- Supports selecting data export or all export;
- Support drill down to view trunking metrics trend graphs, including latency/packet loss, inbound/outbound flow rate, availability/goodness rate trend graphs;

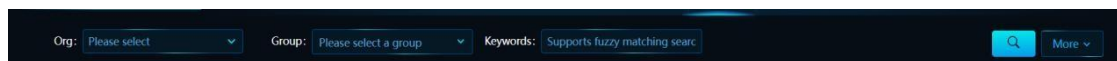


2.3.8.4. Relay Information Management

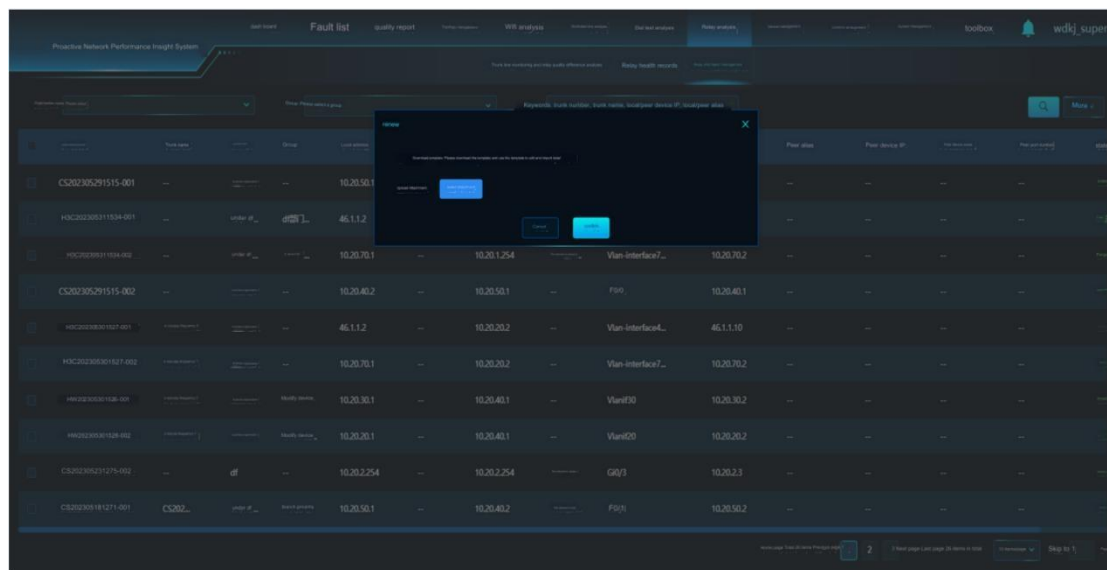
Relay information management is the comprehensive management of relay, through the configuration of the collection task using the snmp protocol to automatically discover the relay information, and list presentation. On the basis of automatic discovery of the upper relay, it carries out comprehensive management of relay information such as updating, modifying, exporting, exporting all, deleting and so on.



- Supports combined query by organization name, operator, keyword (supports query by trunk name, local/opposite equipment IP, local/opposite address, local/opposite alias, etc.) ;

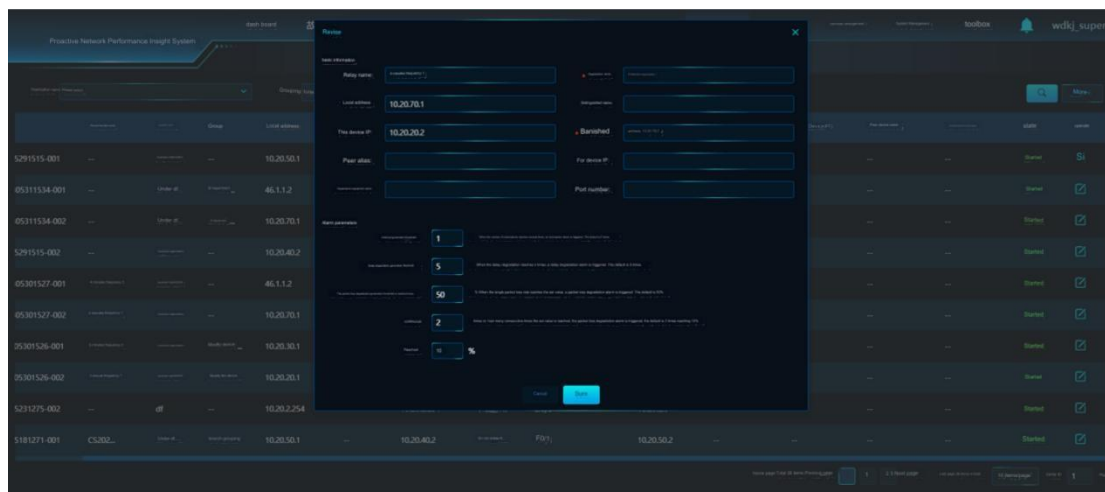


- Supports batch updating of relay information by importing, downloading templates, uploading templates after filling them with data, the system automatically parses the template data, prompts for duplicates of templates and abnormalities of template data matching the system data, and supports the export of abnormal items.



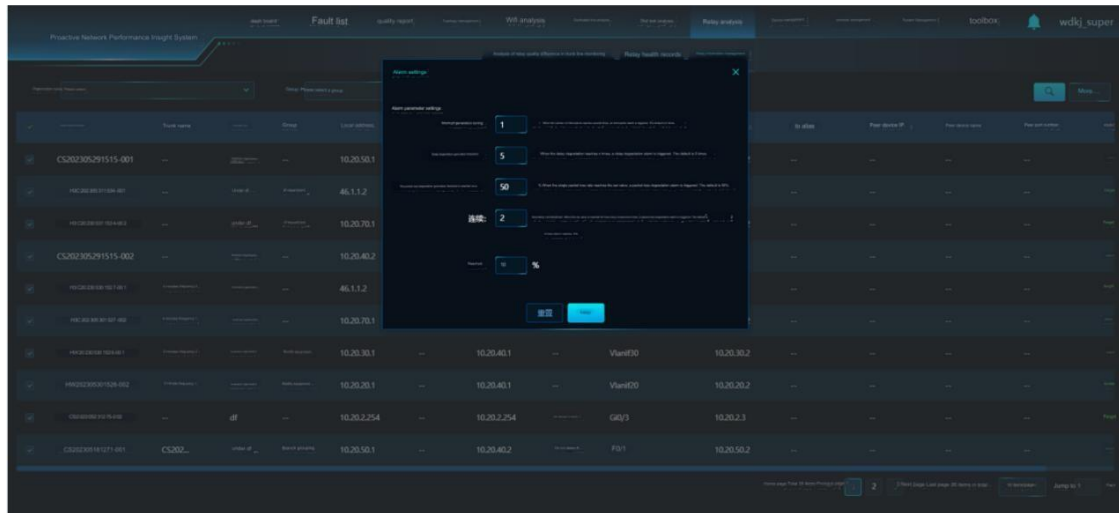
- Supports modification of relay records in the system, including

relay name, organization name, local alias, peer alias, peer device IP, peer device name, peer port number, alarm parameters, etc.



- Supports shielding/un-shielding of relay information that does not need to be monitored, select the data to be shielded in the list, click the [Shield] button, a tip window will pop up for prompting, confirm and then perform shielding, and at the same time, update the list record (shielded relay information is not displayed in the list of relay information, it can be viewed in the shielding list, and no longer shielded relays for (the blocked relay information is not displayed in the relay information list and can be viewed in the blocked list, and no more data acquisition is performed on the blocked relay). For the blocked relay information, it supports to view the list, and at the same time, it supports to release the blocking;

- Support the setting of relay information alarm parameters, select the data list to update the alarm parameters, click the [Alarm Settings] button, the tip window will pop up to set the alarm, support editing the alarm parameters or restoring them to the default value and then save them to complete the update of the alarm settings.

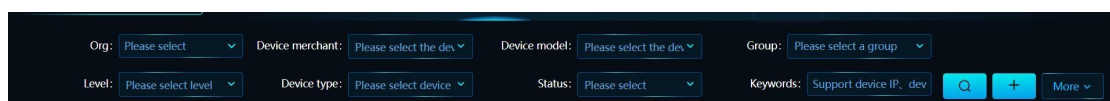


2.3.9. Device Management

2.3.9.1. Collection Tasks

Acquisition task management refers to the management of SNMP acquisition tasks. Users can configure the acquisition tasks in the acquisition task management to achieve the acquisition of parameters of relay devices through the snmp protocol (supporting snmp_v1, snmp_v2, snmp_v3), to achieve the auto-discovery of relay, and to automatically generate relay acquisition tasks according to the configuration, to achieve the acquisition of relay-related monitoring indicators, supporting device information, delay/packet loss rate, and in/out flow rate indicators. The system provides the following main functions:

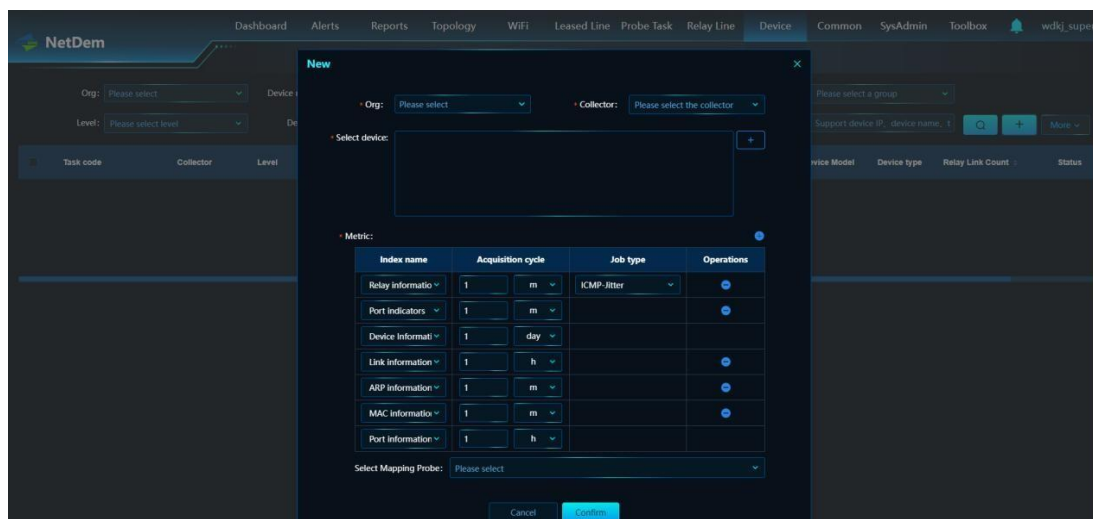
- Supports combined query by organisation name, device manufacturer, device model, status, keywords (supports fuzzy matching query by device IP, device name)



- Alarm parameters use default values (interrupt generation threshold, delay degradation generation threshold, packet loss

degradation generation threshold), support for modification of alarm thresholds in relay information management;

- Supports new collection tasks, you can configure the collection indicators, etc.;



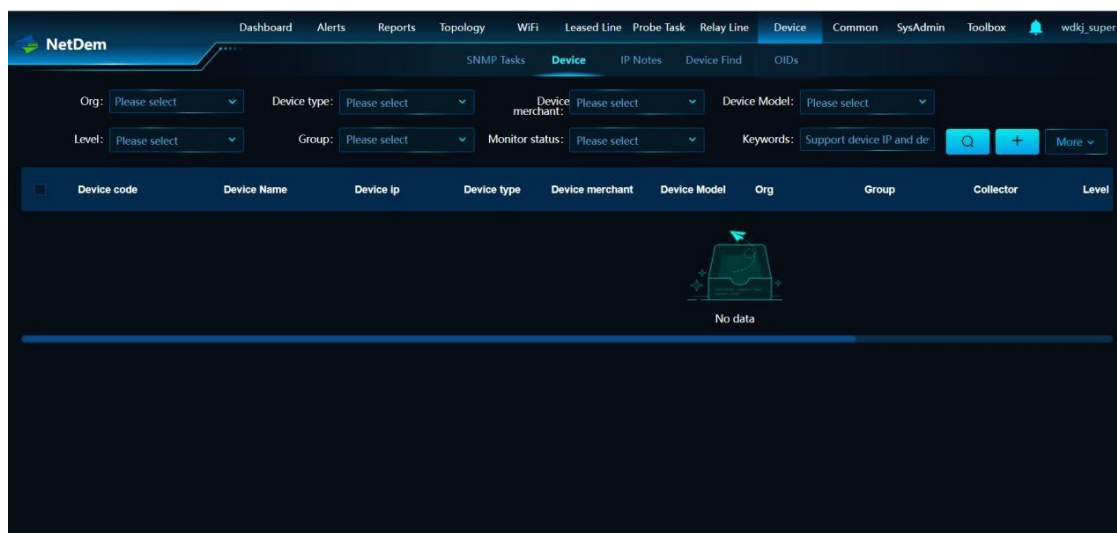
- Supports quick import of collection tasks by editing the collection task template;
- Holds selective data or export all collection tasks;
- Supports pause/start tasks to achieve task pause and start; the paused task and the relay information found through the acquisition task will stop data acquisition, and the related events and alarms will be cancelled at the same time;
- Supports the collection of basic indexes, and supports the collection of basic indexes for statistical analysis to evaluate the operation status of the relay;

2.3.9.2. Device Management

Device management is the comprehensive management of each node's network management unit, such as adding, deleting, changing and checking.

- Support for adding, modifying, deleting, and querying devices;
- Support for viewing interface information for devices;

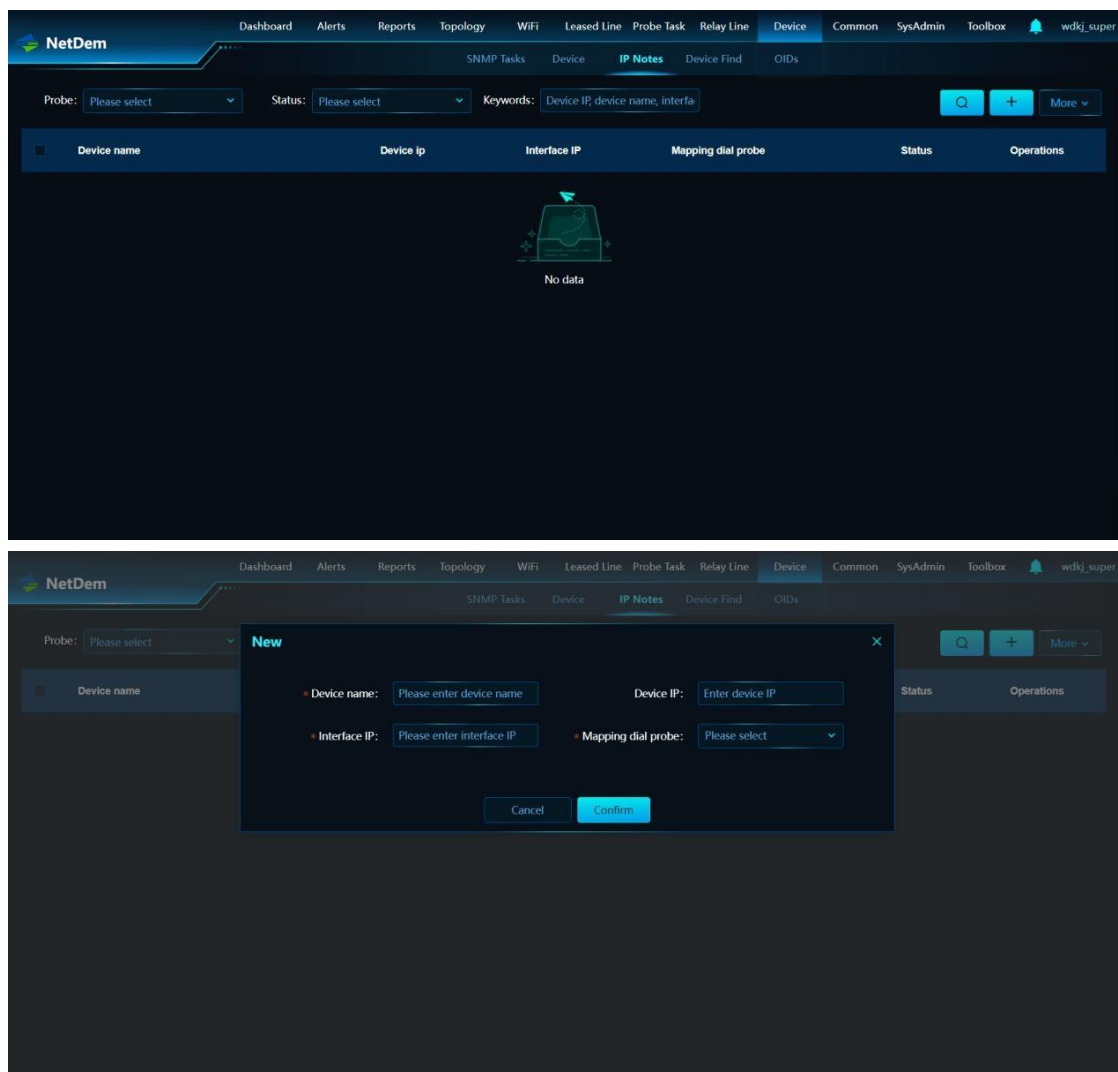
- Support for viewing Network Neighborhood;
- Support to view port metrics trends, including inbound and outbound flow rate, inbound and outbound utilization, receive packet loss, transmit packet loss, receive error, transmit error;
- Support for viewing ARP information on ports;
- Support for viewing MAC information on ports;



2.3.9.3. Associated Display

Supports manual entry or automatic collection of the association relationship between the interface IP and the device through SNMP, when the path detected in the dialing test task contains the IP that has been entered, the device name mapped to the IP will be displayed at the same time.

- Supports the addition, modification and query of interface information;
- Supports manual entry or automatic collection of the association relationship between the interface IP and the device via SNMP;
- When the path detected in the Probe Test task contains an IP that has been recorded, the mapped device name of the IP is also displayed;

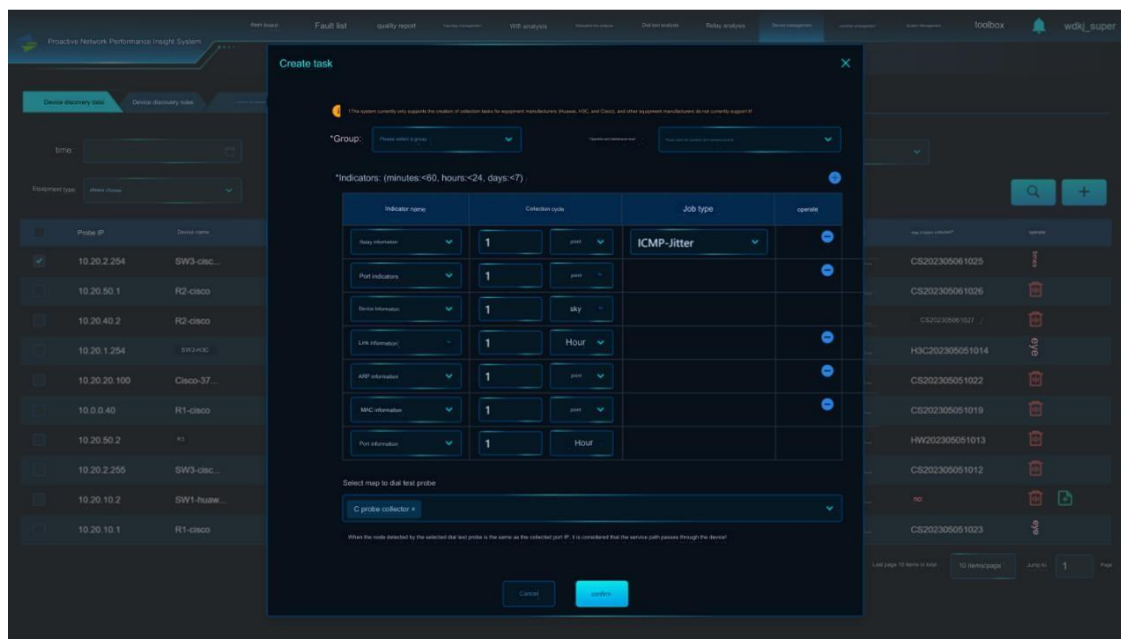
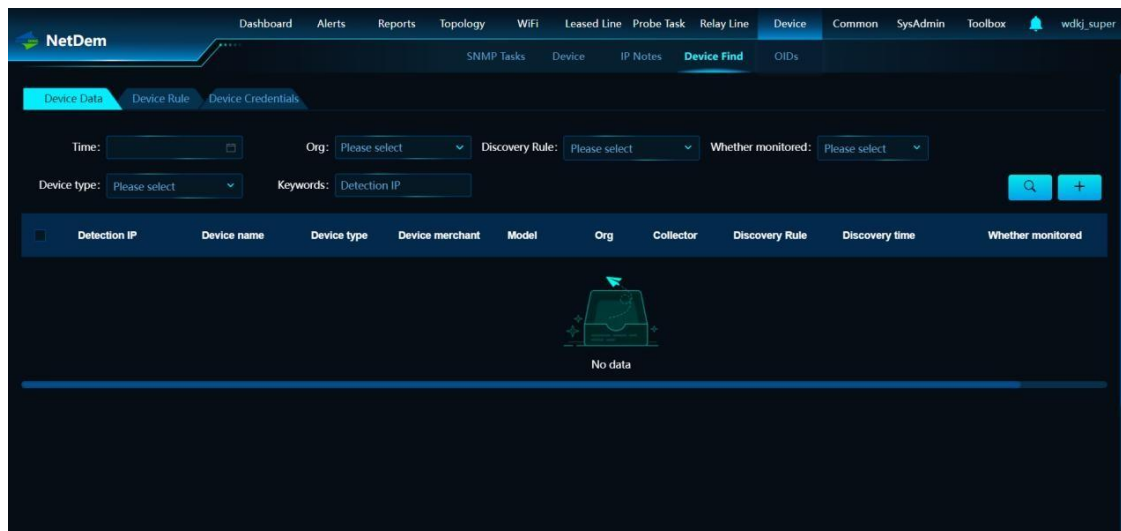


2.3.9.4. Device Discovery

2.3.9.4.1. Device Discovery Data

Device discovery data is the management of data discovered based on device discovery rules.

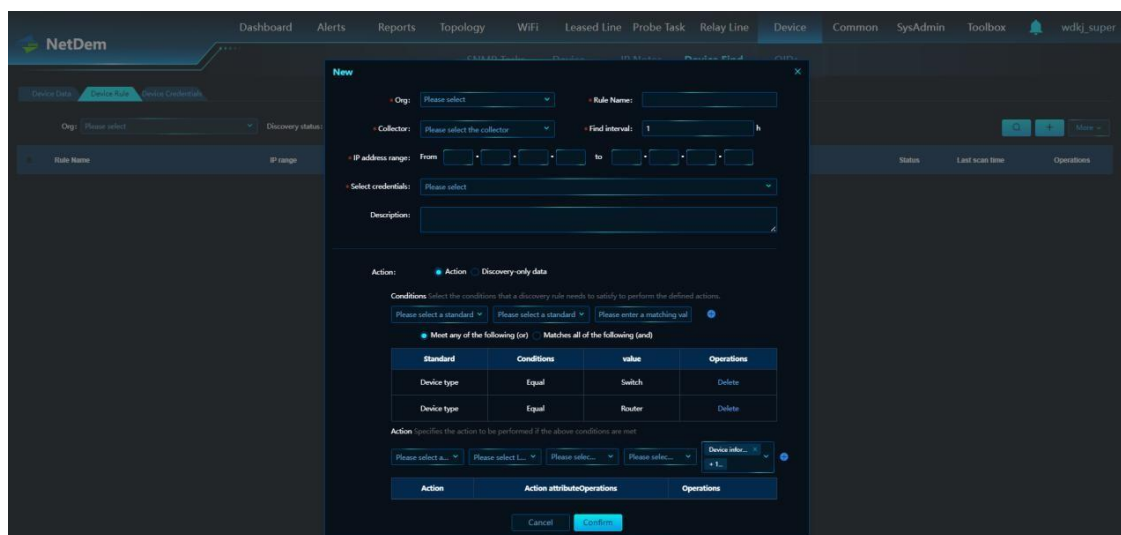
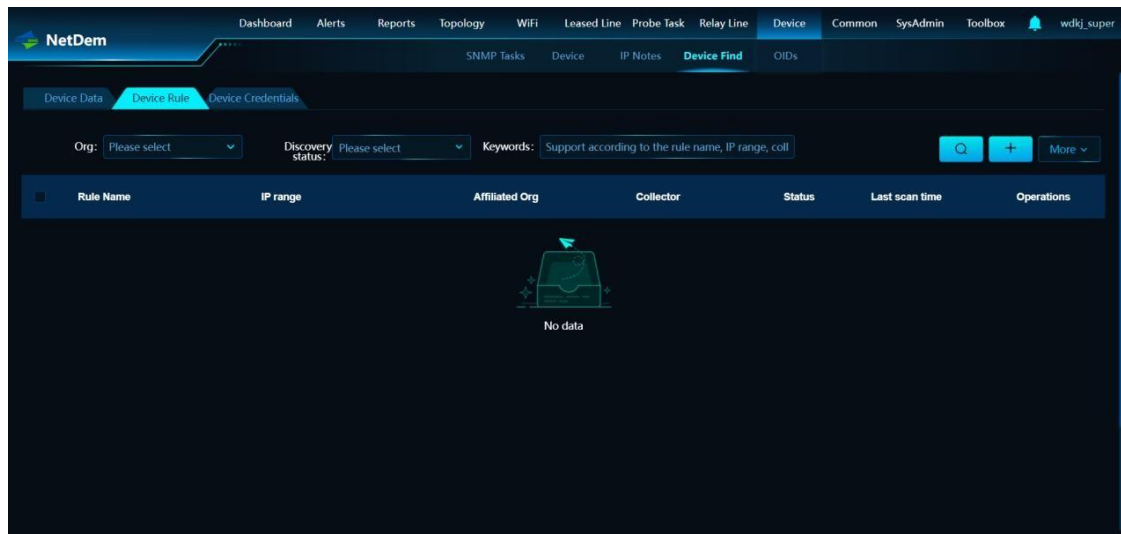
- Support for viewing and deleting discovery data;
- Supports the creation of tasks for discovery data;



2.3.9.4.2. Device Discovery Rules

- Supports auto discovery rule configuration for IP ranges based on SNMP protocols;
- Supports scanning IPs one by one and automatically identifies whether they are authenticated or not;
- Supports automatic creation of discovered IPs as collection tasks;
- Any device with open SNMP authorization can be automatically discovered and monitored.

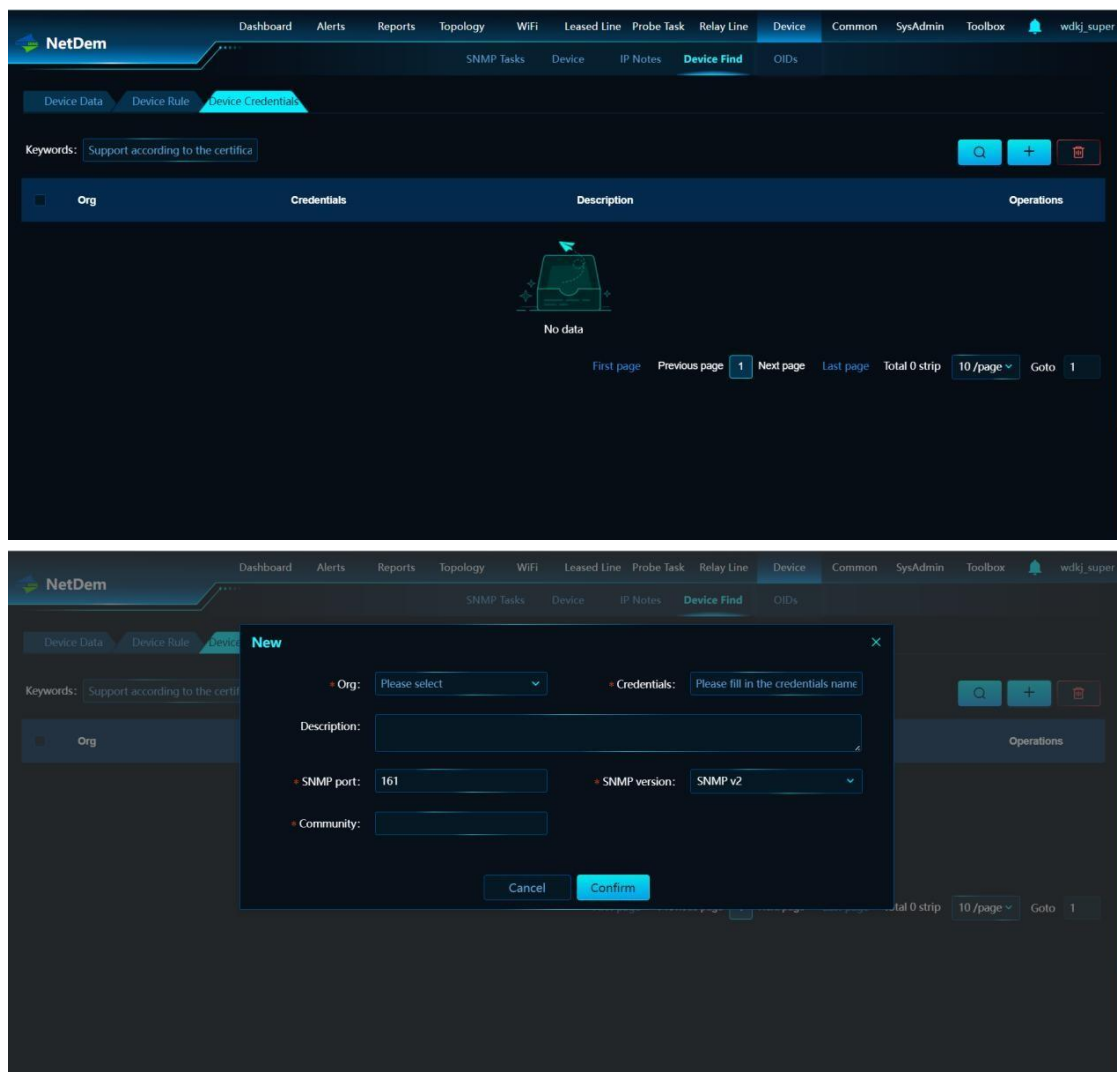
- Supports auto-discovery-auto-nano-monitoring of devices.



2.3.9.4.3. Credential Management

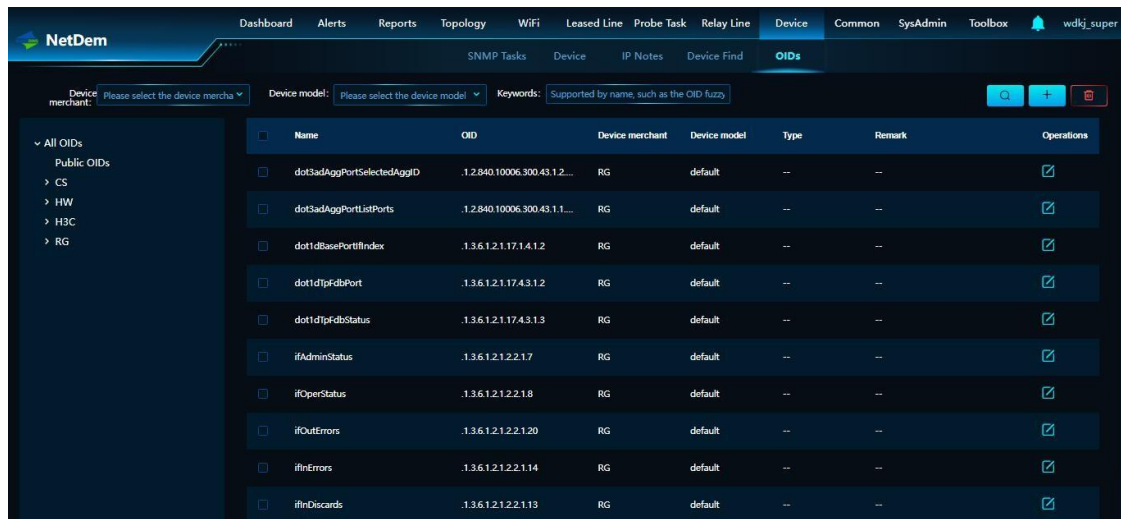
The system uses the SNMP protocol to access remote devices, SNMP group names may vary from device to device, a pre-configured set of credentials in the system helps to apply them to multiple devices at once, thus saving a lot of manual work.

- Supports integrated management of vouchers such as adding, deleting, changing and checking;

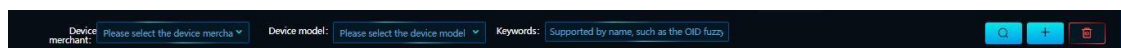


2.3.9.5. OID management

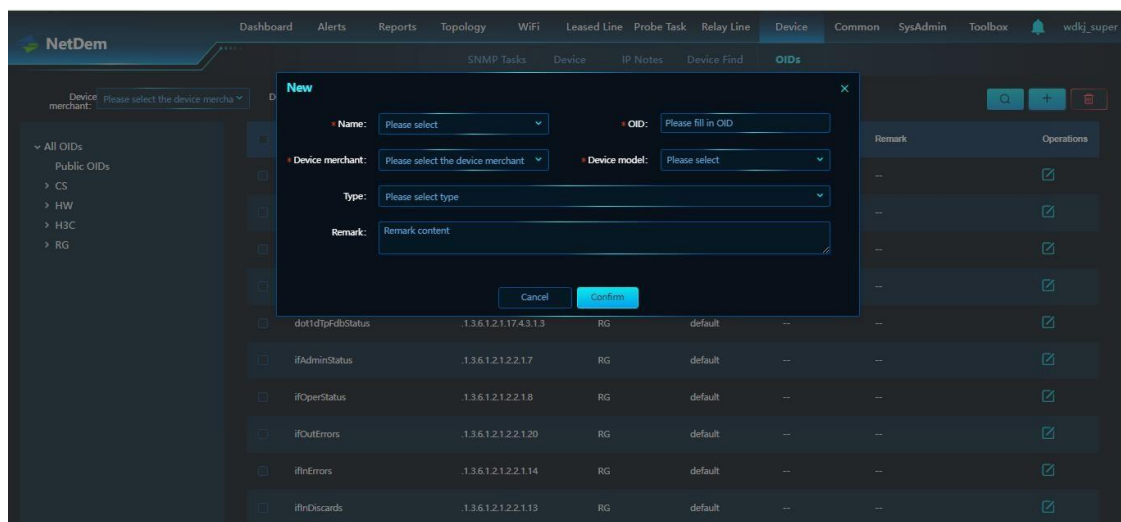
OID management is the unified storage and management of OIDs used for network data collection of relay devices based on the SNMP protocol. Manage OIDs of different equipment manufacturers and equipment models, and automatically match OIDs according to the equipment manufacturers and models configured in the collection task for data collection.



- Supports querying by equipment manufacturer, equipment model (equipment manufacturer cascade), keywords (supports fuzzy matching by name, OID, etc.);



- Supports the addition of OIDs required for collecting indicators to facilitate expansion of non-common requirements of different equipment manufacturers and equipment models;

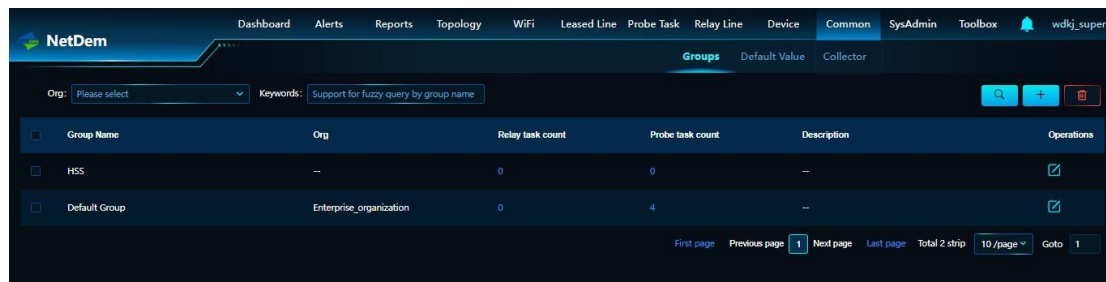


- Support modification of OID;
- Supports deletion of OID;

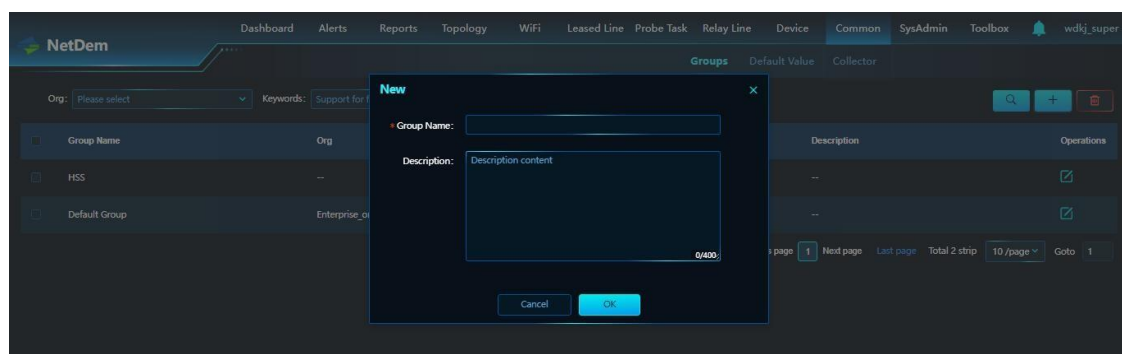
2.3.10. Common configuration management

2.3.10.1. Group Management

Grouping is to group tasks into categories according to business scenarios, making it easier for users to maintain and manage monitoring content.



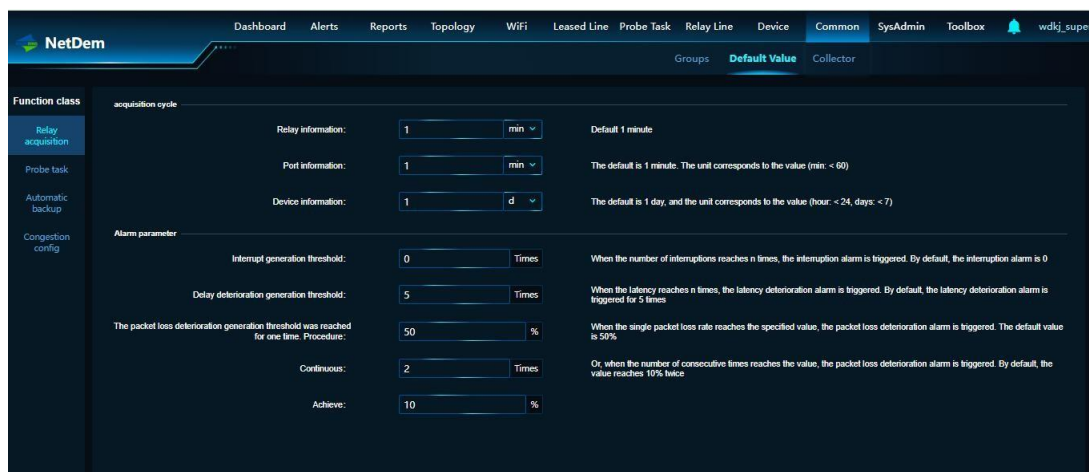
- Supports paging display of group list: group name, number of relay tasks, number of detection tasks, description, operation
- Supports combined query based on keywords (supports fuzzy matching query by group name)



- Support new grouping: group name, description
- Supports single and batch deletion of groups. When associated with path topology, prompts to delete the topology first.
- Support modification: group name, description
- Support adding and deleting probe test tasks within the group
- Support adding and deleting relay tasks within the group

2.3.10.2. Default value management

Default value management is used to manage specific parameter default values, including: probe monitoring, emergency notification, ordinary Probe Test, high-frequency monitoring, and relay collection. The system



will use this default value when performing related actions.

- Support modifying and updating default values;
- Supports resetting the default value to the initial value;

Specific management parameters include:

- Network Probe Test

Probe port, UDP target port, TCP target port, Probe Test frequency, number of packets sent, packet size, starting TTL, Trace limited hop count, event generation cycle, event recovery cycle, interrupt generation threshold, delay degradation generation threshold, packet loss degradation generation threshold, route fluctuation alarm switch, and device type that does not generate interruption events when the target interruption is located.

- Relay collection

Delay/packet loss rate, flow rate, device information, interruption generation threshold, delay degradation generation threshold, packet

loss degradation generation threshold, congestion threshold

[Dashboard](#)
[Alerts](#)
[Reports](#)
[Topology](#)
[WiFi](#)
[Leased Line](#)
[Probe Task](#)
[Relay Line](#)
[Device](#)
[Common](#)
[SysAdmin](#)
[Toolbox](#)
[wdkj_super](#)

Groups

Default Value

Collector

Org: Please select

Status: Please select a status

Type: Please select the collector type

Keywords: Name, IP

<input type="checkbox"/>	Name	Collector number	Type	IP	Last active time	Number of tasks(Normal/All)	Org	Status	Operations
<input type="checkbox"/>	SNMP collector	1626781982441	SNMP collector	192.168.10.211	2023-11-18 16:24:20	0/0	Enterprise_or...	Normal	
<input type="checkbox"/>	C probe collector	1629084051852	Dial probe	192.168.10.211	2023-11-18 16:24:59	4/4	Enterprise_or...	Normal	

First page

Previous page

1

Next page

Last page

Total 2 strip

10/page

Goto

1



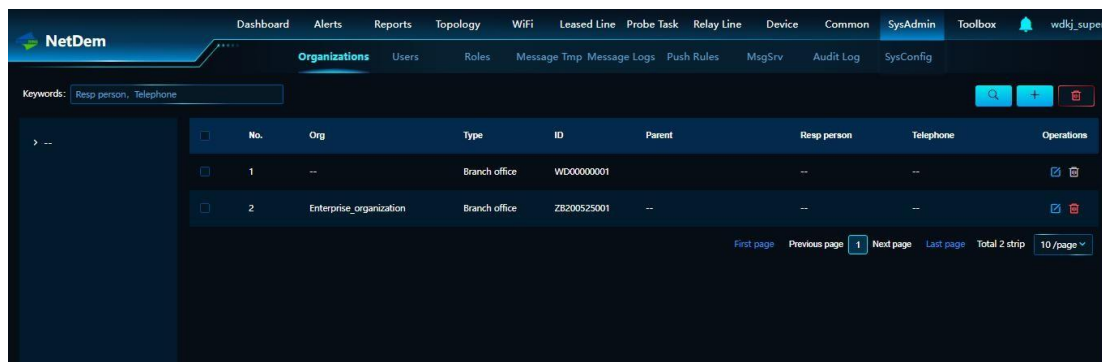
- Supports the collection server to report heartbeats in real time.

When the heartbeat cannot be detected three times, the collection server status changes to "offline". When the heartbeat is detected again, the recovery status is "normal".

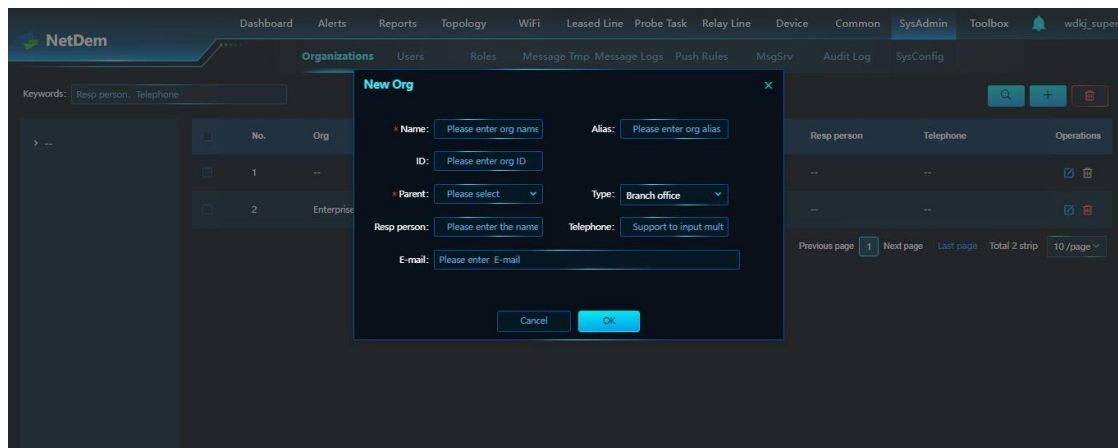
2.3.11. System Management

2.3.11.1. Organizational Management

Organizational management is the hierarchical management of organizations to achieve the management of subordinate relationships between superiors and subordinates.

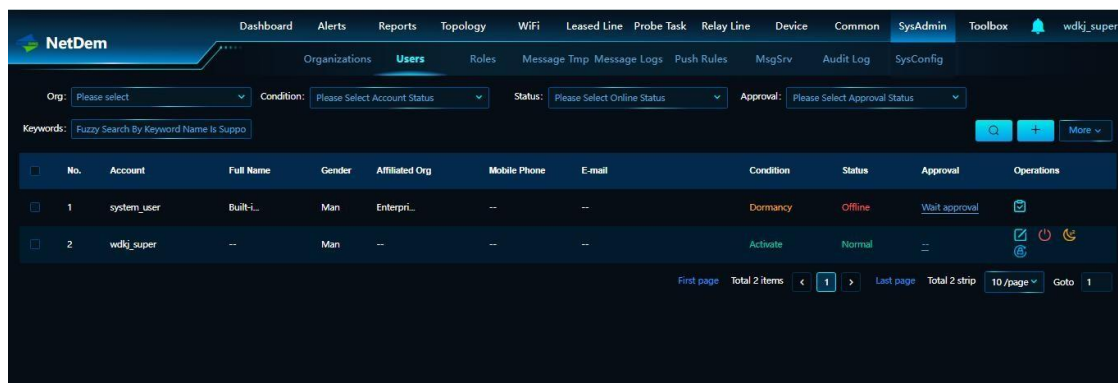


- Support the addition, modification, inquiry, etc. of institutions;
- Support province, city, and keyword query data;
- Input information includes: organization ID, organization name, organization alias, province and city information, parent organization, organization type, sort number, contact name, contact information, and E-mail;



2.3.11.2. User Management

User management is the management of user accounts using the system.



- Support multi-user account management, including adding, deleting, modifying, checking, freezing, activating, and password reset;
- Supports control of user function permissions and data scope based on organization + role;
- Input information includes: account number, password, password validity period, affiliation, account status, role name, gender, mobile phone number, email, and personnel name;
- Supports the provision of rich authentication security control mechanisms, such as password complexity and automatic locking for abnormal logins.

Create user

Org: Account: Password: Confirm password:

Type: Intensity: Expire Date:

Full Name: Gender:

Mobile Phone: E-mail:

ID Card:

Description:

Client IP:

Start End: Time Period:

Repeat Cycle:

2.3.11.3. Role management

Role management is the management of user roles. It supports configuring function permissions and data ranges for roles. When a user is associated with a role, the role permissions are given to the user. Supports adding, deleting, checking, freezing, activating, adding

ID	Role Name	Role Type	Org	Number of users	Status	Operations
1	Service operator	Service operator	Enterprise organization	2	Effective	
2	Service configurator	Service configurator	Enterprise organization	2	Effective	
3	Audit administrator	Audit administrator	Enterprise organization	2	Effective	
4	Audit manager	Audit manager	Enterprise organization	2	Effective	
5	System administrator	System administrator	Enterprise organization	2	Effective	

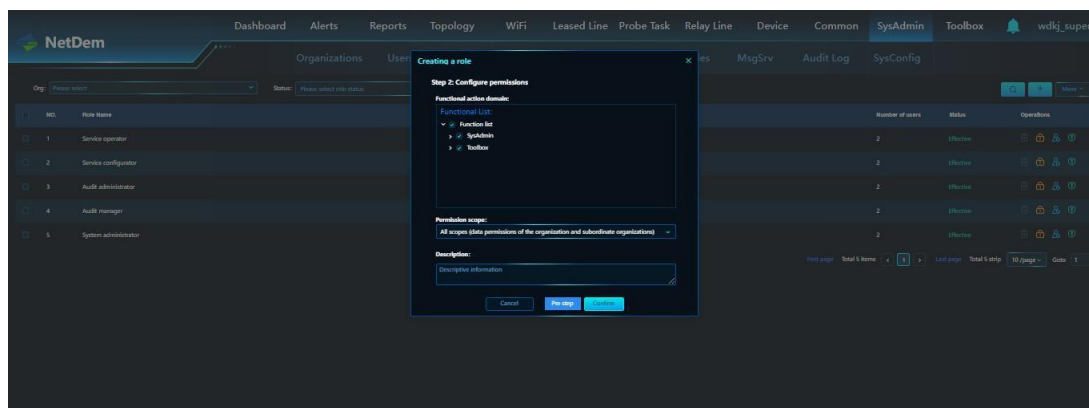
Creating a role

Step 1: Define the role name

Org: Role Name:

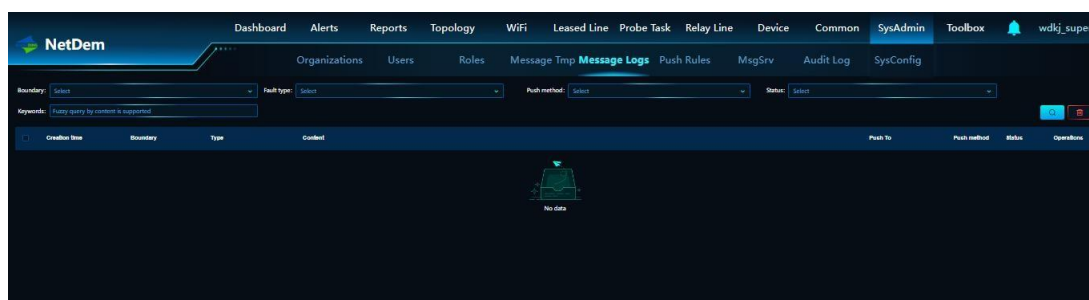
Role Type: Status:

personnel and permission management of roles.



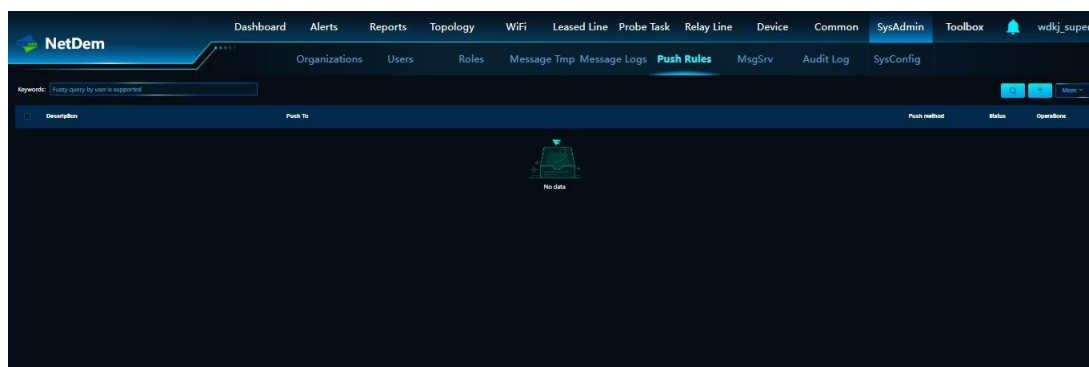
2.3.11.4. Message record

Message record is the management of message push records, including SMS and email push records. It supports viewing of push status, query of message records, and deletion of message records.



2.3.11.5. Push rules

Push rules are the management of message push strategies. When an alarm is triggered, messages are pushed to users according to the message push rules, including defining the alarm types that need to be pushed, the push method, etc. Support query, add, modify, delete, freeze and activate push rules;

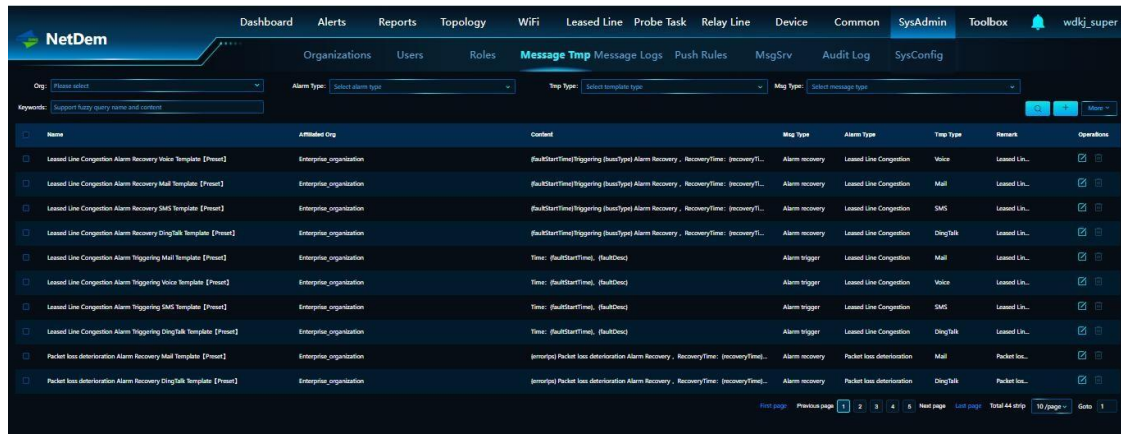


- Supports query rules based on conditions and users.
- Supports adding new push rules, supports simple settings (all alarm information is pushed by default) and can also be switched to advanced settings (specify conditions for alarm push)
- Supports deletion of push rules;
- Supports freezing of push rules, updated from "valid" to "invalid";
- Select the data with the status "Invalid" in the list, click the [Activate] button above the list, the activation prompt will pop up, after confirmation, activate the data, and update the status of the data in the list, from "Invalid" updated to "valid";

2.3.11.6. Message template

Message templates support user-defined templates. When an alarm is triggered, messages are pushed based on the content of the defined message template. Main functions: adding, modifying, deleting templates,

etc.



Supports configuring alarm triggering/alarm recovery templates;

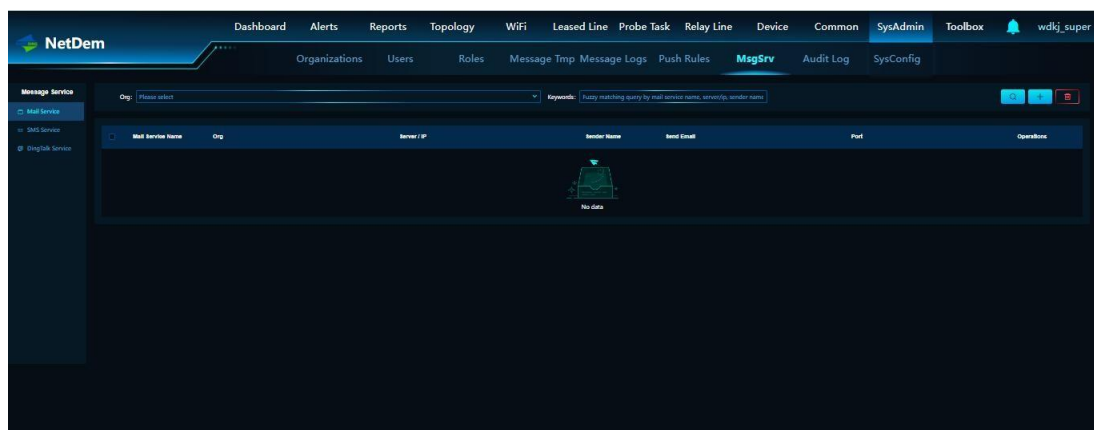
Supports configuring SMS/email templates;

Supports template query, addition, modification, deletion and other operations;

Support inserting variables to combine message content;

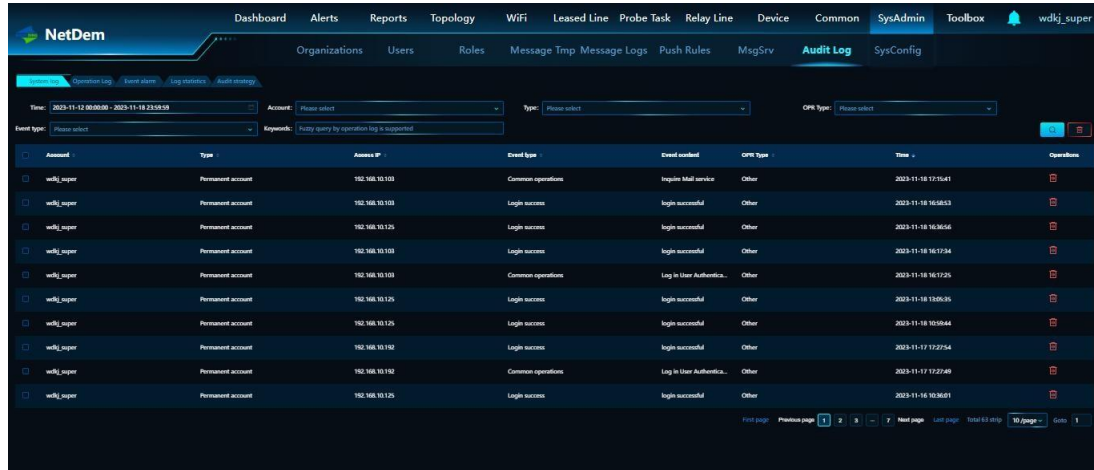
2.3.11.7. Messaging service

Message service is the configuration of user message services, including email service and SMS service. When an alarm is triggered, you can use the configured service to push messages. Supports comprehensive management of message services such as query, addition, modification, and deletion.



2.3.11.8. Security audit

Supports recording system logs such as successful login, failed login,

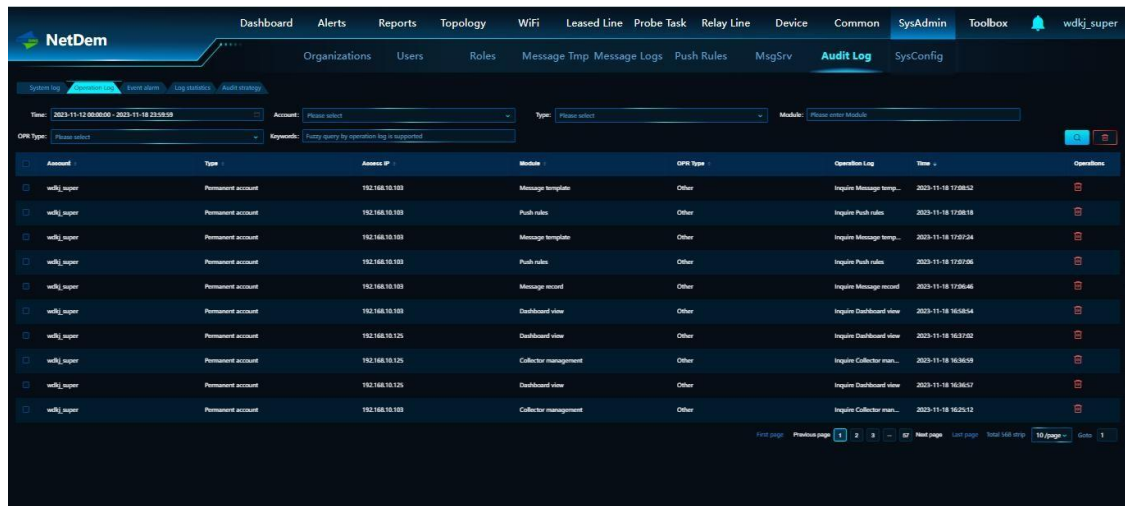


The screenshot shows the NetDem Audit Log interface. The top navigation bar includes Dashboard, Alerts, Reports, Topology, WiFi, Leased Line, Probe Task, Relay Line, Device, Common, SysAdmin, and Toolbox. The SysAdmin section is active, showing a sub-menu with Organizations, Users, Roles, Message Tmp, Message Logs, Push Rules, MsgSrv, Audit Log, and SysConfig. The Audit Log page has a filter section with Time (2023-11-12 00:00:00 - 2023-11-18 23:59:59), Account (Please select), Type (Please select), and CPE Type (Please select). Below the filters is a table with columns: Account, Type, Access IP, Event type, Event content, CPE Type, Time, and Operations. The table lists various events such as login success, login failed, and common operations for different accounts and IP addresses.

Account	Type	Access IP	Event type	Event content	CPE Type	Time	Operations
wldj_super	Permanent account	192.168.10.103	Common operations	Inquire Mail service	Other	2023-11-18 17:1541	
wldj_super	Permanent account	192.168.10.103	Login success	login successful	Other	2023-11-18 16:5853	
wldj_super	Permanent account	192.168.10.125	Login success	login successful	Other	2023-11-18 16:5056	
wldj_super	Permanent account	192.168.10.103	Login success	login successful	Other	2023-11-18 16:1734	
wldj_super	Permanent account	192.168.10.103	Common operations	Log in User Authentica...	Other	2023-11-18 16:1725	
wldj_super	Permanent account	192.168.10.125	Login success	login successful	Other	2023-11-18 15:0635	
wldj_super	Permanent account	192.168.10.125	Login success	login successful	Other	2023-11-18 10:5044	
wldj_super	Permanent account	192.168.10.192	Login success	login successful	Other	2023-11-17 17:2754	
wldj_super	Permanent account	192.168.10.192	Common operations	Log in User Authentica...	Other	2023-11-17 17:2749	
wldj_super	Permanent account	192.168.10.125	Login success	login successful	Other	2023-11-16 10:5051	

exit, unauthorized access, etc.;

Supports recording business-level operation logs such as additions, deletions, modifications and checks of business data;



The screenshot shows the NetDem Audit Log interface with the 'Business log' tab selected. The filter section includes Time (2023-11-12 00:00:00 - 2023-11-18 23:59:59), Account (Please select), Type (Please select), and Module (Please select). The table has columns: Account, Type, Access IP, Module, CPE Type, Operation Log, Time, and Operations. The table lists various business-level operations such as Message template, Push rules, Message record, Dashboard view, and Collector management for different accounts and IP addresses.

Account	Type	Access IP	Module	CPE Type	Operation Log	Time	Operations
wldj_super	Permanent account	192.168.10.103	Message template	Other	Inquire Message temp...	2023-11-18 17:0812	
wldj_super	Permanent account	192.168.10.103	Push rules	Other	Inquire Push rules	2023-11-18 17:0819	
wldj_super	Permanent account	192.168.10.103	Message template	Other	Inquire Message temp...	2023-11-18 17:0734	
wldj_super	Permanent account	192.168.10.103	Push rules	Other	Inquire Push rules	2023-11-18 17:0706	
wldj_super	Permanent account	192.168.10.103	Message record	Other	Inquire Message record	2023-11-18 17:0548	
wldj_super	Permanent account	192.168.10.103	Dashboard view	Other	Inquire Dashboard view	2023-11-18 16:5854	
wldj_super	Permanent account	192.168.10.125	Dashboard view	Other	Inquire Dashboard view	2023-11-18 16:3732	
wldj_super	Permanent account	192.168.10.125	Collector management	Other	Inquire Collector man...	2023-11-18 16:3659	
wldj_super	Permanent account	192.168.10.125	Dashboard view	Other	Inquire Dashboard view	2023-11-18 16:3657	
wldj_super	Permanent account	192.168.10.103	Collector management	Other	Inquire Collector man...	2023-11-18 16:2512	

Supports alarming for abnormal events such as continuous login failures, unauthorized access, abnormal IP addresses, etc.;

The screenshot displays the NetDem dashboard with a top navigation bar containing links like Dashboard, Alerts, Reports, Topology, WiFi, Leased Line, Probe Task, Relay Line, Device, Common, SysAdmin, Toolbox, and wdlj_super. The main content area features a 'System Log' section with tabs for System Log, Operation Log, Event Alarm, Audit Strategy, and Audit Strategy. Below this, there's a time range selector (2023-11-18 00:00:00 - 2023-11-18 23:59:59) and dropdowns for Event type and Account. The primary visualization is a line chart titled 'The number of valid TOP10' showing two data series: 'Log success' (blue) and 'System operation' (orange). The chart shows several peaks, with the highest peak for 'System operation' reaching approximately 12. Below the chart, there's a horizontal bar chart and a donut chart, both showing the proportion of event types. The donut chart indicates a total of 10, with 'Log success' and 'System operation' each representing 50%.

Dashboard

Alerts

Topology

WiFi

Leased Line

Probe Task

Relay Line

Device

Common

SysAdmin

Toolbox

wdkj_super

Organizations

Users

Roles

Message Tmp

Message Logs

Push Rules

MsgSrv

Audit Log

SysConfig

System Log

Operation Log

Event Alarm

Log Context

System level audit

Check all

Logins

Unauthorized

IP Change too large

Quit

Other

Data Backup Query

System Configuration Case

Data Backup Execution

Data Backup Download

Data Backup Delete

Query Organization

New Organization

Modify Organization

Delete Organization

Query User

Create New User

Modify User

Activate User

Inactivate User

LogOut User

Reset Password

Account

Approval

Query Role

Add New Rule

Modify Rule

Activate Rule

Deactivate Rule

Deactivate Rule

Remove User Role

Query Email Service

Add Mail Service

Modify Mail Service

Delete Mail Service

Query SMS Service

Add SMS Service

Modify SMS Service

Query DingTalk Service

Add DingTalk Service

Modify DingTalk Service

Delete DingTalk Service

Server Monitoring Query

Server Monitoring New

Server Monitoring Modify

Server Monitoring Delete

Server Monitoring

Query Process

View Progress

Query Security

Audit Policy Case

Security Audit

Audit Log Backup

License Upload

License Update

System Logo Update

Business level audit

Check all

Unfilter

Add Filter

Remove Object

Add Objects

Data Synchronization

Disable

Deactivate

Enable

Recover

Clear

Implement

Pause

StartUp

Save

Check

Delete

Deal With

Reset

Query

Append

Revert

Create Task

Download

Update Dns Template

Update Ppts Template

Fetch

Activation

Shield

Job Adjustment

Remove Subgraph

Export

Import

Revoke

New

Alarm Settings

Add Subplot

Update

Unhold

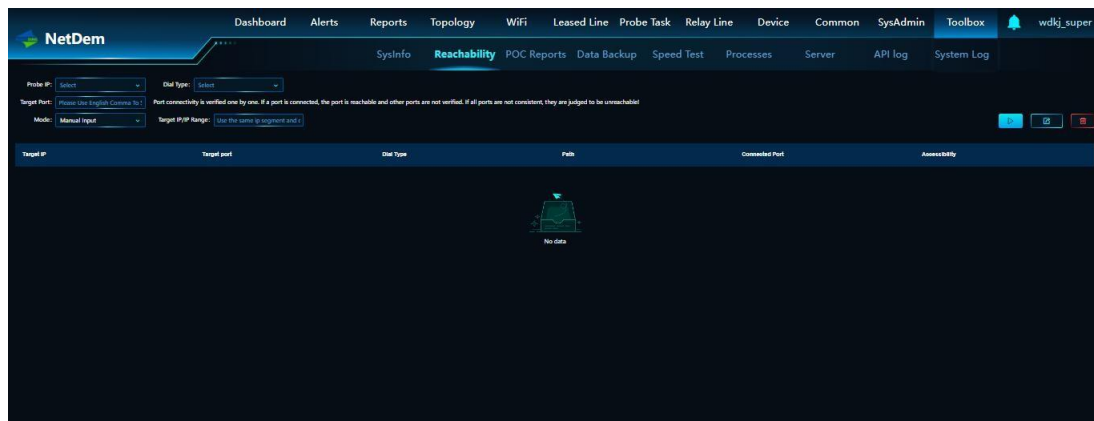
NetDem

2.3.12. Toolbox

2.3.12.1. Reachability verification

Supports selecting probe IP + dialing test method, detecting port, uploading attachments, dialing and testing the target in the attachment, and generating execution results after the execution is completed. The execution results support downloading and viewing;

It supports selecting the probe IP + Probe Test method, detecting the port, inputting the IP or IP segment, and dialing the input target IP/IP segment. After the execution is completed, the execution result is generated, and the execution result supports downloading and viewing;



Manual Entry

Supports selecting probe IP + Probe Test method, detecting port, input IP or IP segment, click the [Execute] button to automatically execute. When the input is an IP segment, each IP will be listed in the list below. After the execution is completed, the execution result will be generated. Execute The results can be downloaded and viewed.

When there are multiple input ports, the port connectivity is verified one by one. If one port is connected, it is determined to be reachable and other ports are not verified; if all ports are unreachable, it is determined to be unreachable;

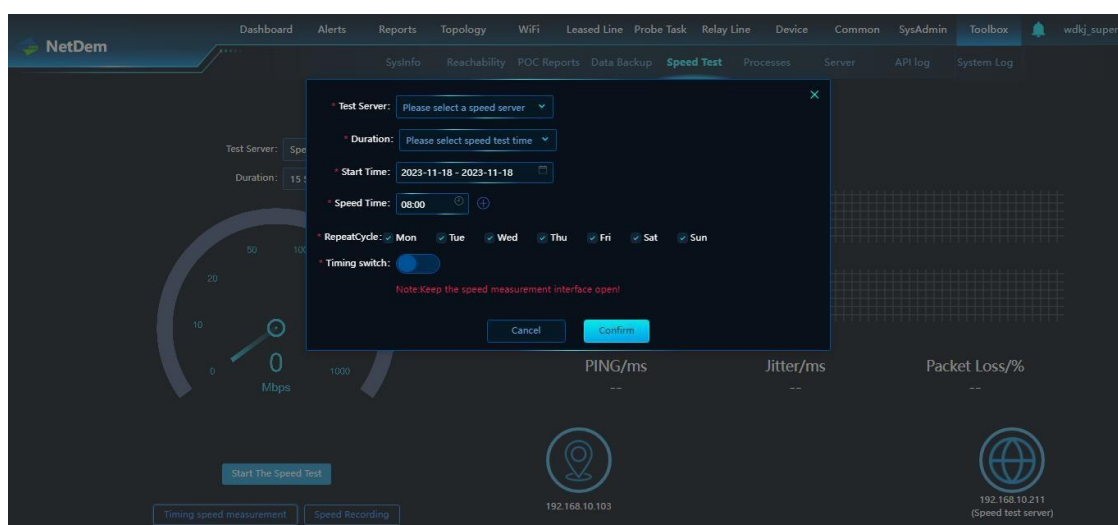
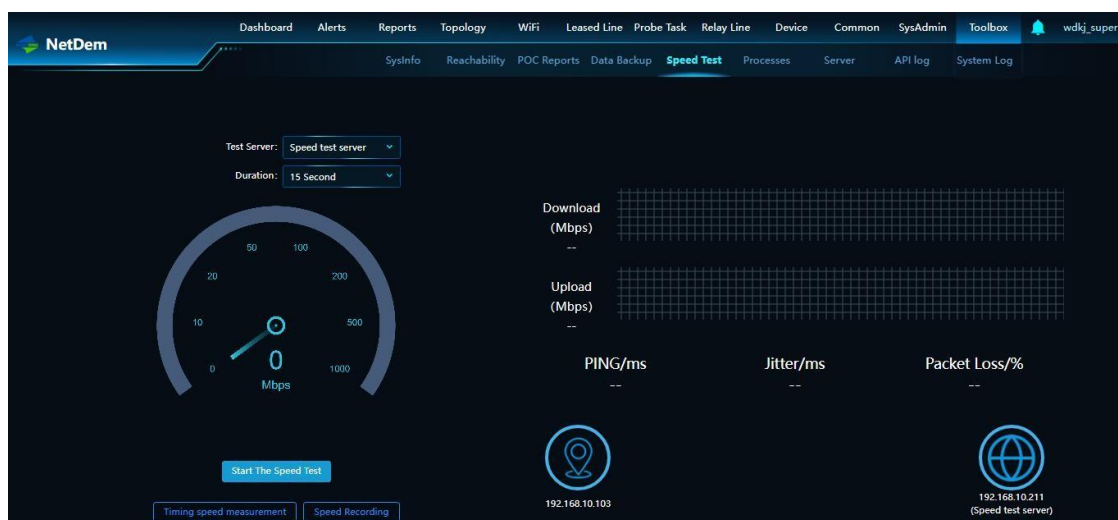
Batch Import

Select the probe IP + Probe Test method, detection port, and upload attachments. The attachment fields include: target IP/target address segment + target port. After the upload is completed, click the [Execute] button to automatically execute. After the execution is completed, the execution results are generated. The execution results support Download to view.

When there are multiple input ports, in addition to dialing and testing the imported ports, the connectivity of the input ports is verified one by one. If a port is connected, it will be determined to be reachable and other ports will not be verified; if all ports are unreachable, it will be determined to be unreachable!

2.3.12.2. Online speed test

- Deploy a speed measurement server at the headquarters to support each branch's web terminal to detect the network speed from the branch to the headquarters;
- When a branch passes a dedicated line to the headquarters, it automatically locates which dedicated line it passes through;
- Support timing speed measurement;
- Support online speed measurement;
- Supports viewing of speed measurement records;

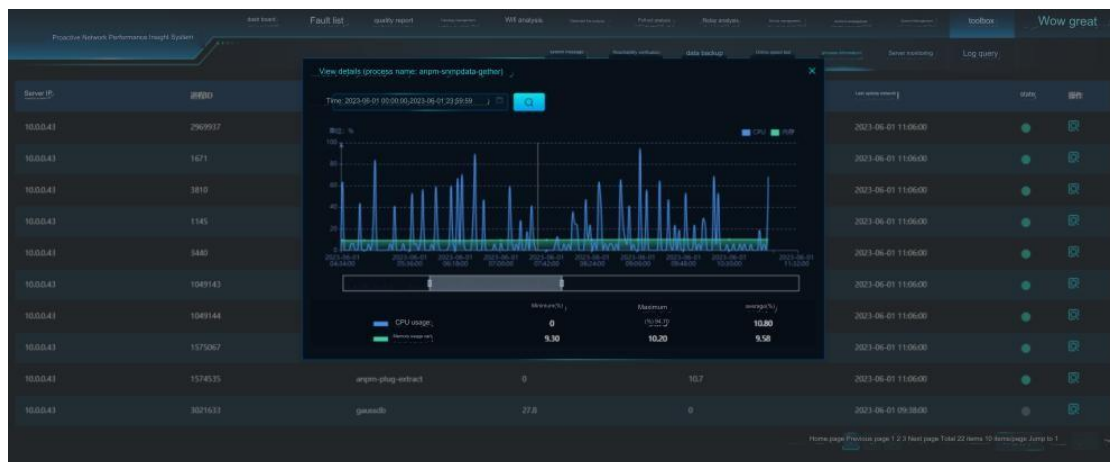
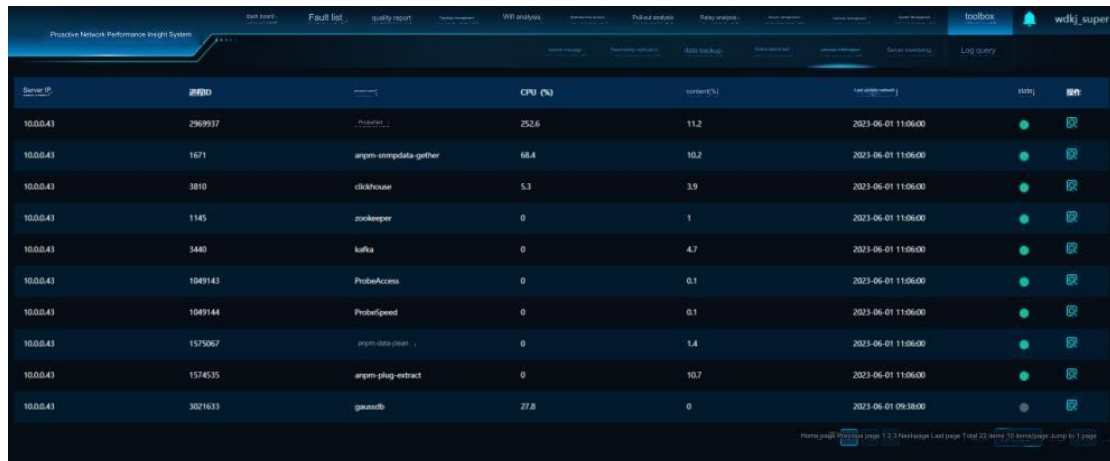


The NetDem Speed Test results table is displayed. It includes a top navigation bar and a secondary bar with links: SysInfo, Reachability, POC Reports, Data Backup, Speed Test (active), Processes, Server, API log, and System Log. The table has columns: Speed Time, User, Org, Type, Local IP, Test Server, Route Line, Delay(ms), Jitter(ms), and Packet Loss(%). The table is currently empty, showing 'No data'.

Speed Time	User	Org	Type	Local IP	Test Server	Route Line	Delay(ms)	Jitter(ms)	Packet Loss(%)
No data									

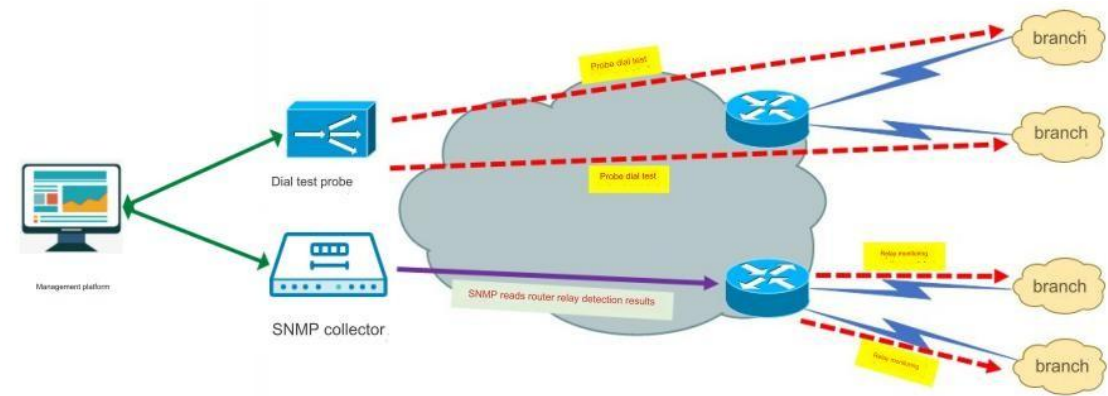
2.3.12.3. Process information

Monitor the status of the service processes required by the system; the list displays the latest status and latest monitoring data; supports detailed viewing of trend charts of memory and CPU occupied by the process.



2.3.12.4. Server monitoring

Supports monitoring of server resource usage, including CPU, memory, and disk. Supports adding multiple servers for monitoring.



The dial-test probe has no restrictions on the type of detection targets. For example, it can detect servers, videos, routers, switches, LAN links, dedicated line links, external websites, etc., as long as the detection packets between the probe and the target IP can be detected normally. Just reach it. The Probe Test probe supports multiple Probe Test protocols: ICMP Ping, ICMP Trace, UDP Trace, and TCP Trace.

- The probe receives the collection instructions from the basic management platform and performs the testing tasks according to the instructions.
- Through the Probe Test function, network performance data is collected in real time, and corresponding operating indicators are generated after real-time analysis for the platform to analyze and monitor the end-to-end quality of the dedicated line.
- The probe uploads the collected network operation indicators to the basic management platform.

2.3.13.2. SNMP collector

The network events that can be detected by relay monitoring include three categories: interruption, delay degradation, and packet loss degradation. Relay monitoring is suitable for the following scenarios: lines with unreachable routes, such as backup lines with no traffic, or lines with no route published on the Internet address; lines with changing routes.

- The collector receives the collection instructions from the basic management platform and performs collection tasks according to the instructions;
- Through the collection function, network equipment indicator data is collected in real time, and corresponding operating indicators are generated after real-time analysis for the platform to analyze

and monitor network operation quality;

- The collector uploads the collected network operation indicators to the basic management platform;

2.3.13.3. License management

License management is controlled by time and the number of monitoring objects, which refers to test targets and relays.

1. 1 License in the test task = 1 destination IP address = full link from probe to 1 destination IP address.

2. The test target with the same IP is regarded as a License.

3. The same trunk is considered to occupy a License.

4. After the expiration of License, the system will automatically suspend data collection and analysis.

2.4. Wangchacha APP

2.4.1. Enterprise WiFi detection

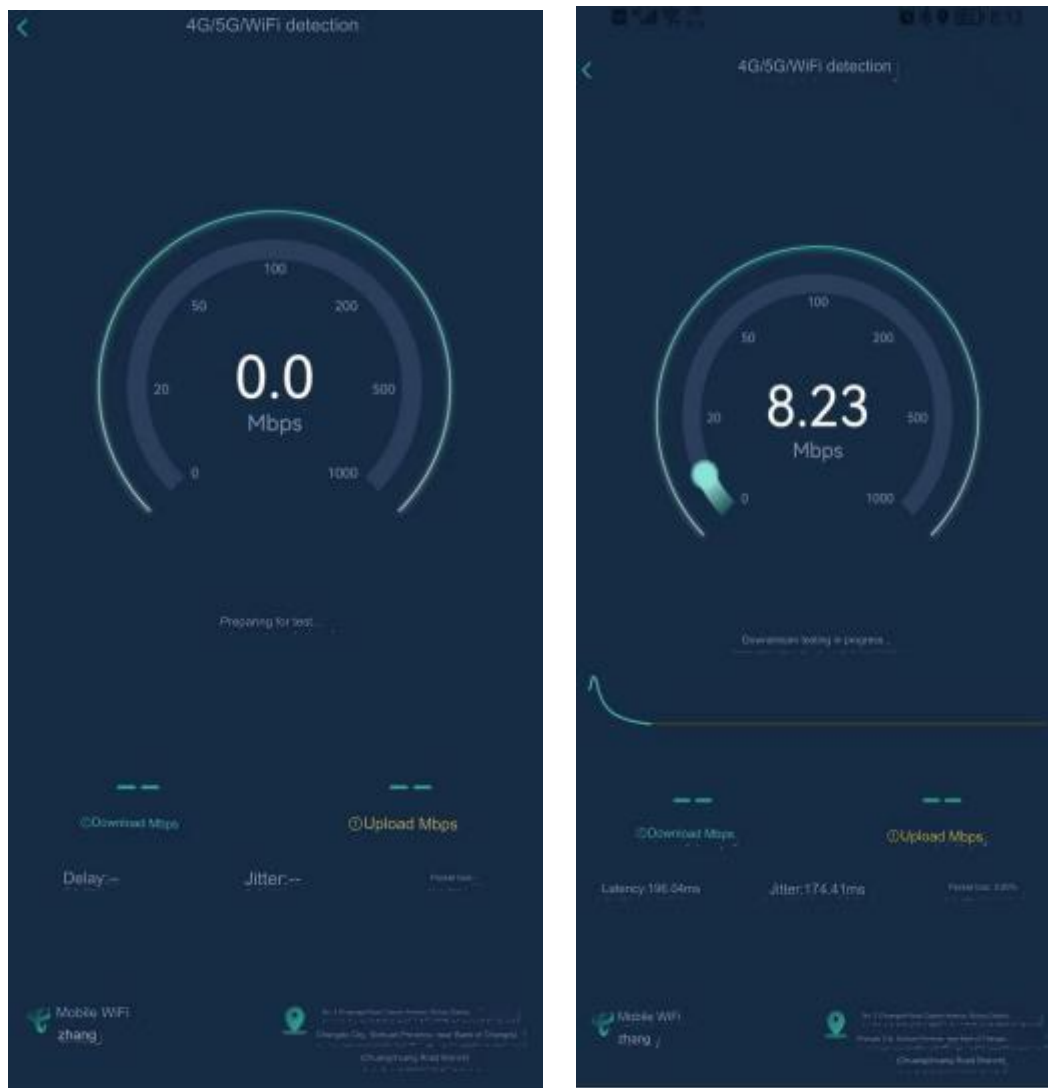
- Provide mobile phones to connect to WIFI for signal coverage and signal quality testing in the service area, and support taking photos and note tags at the testing locations;
- Supports external network speed measurement and internal network speed measurement;
- Supports viewing of test results, including signal quality, signal interference, negotiation rate, encryption method, and router gateway performance;
- Supports pushing test results to the management platform to generate quality reports;



2.4.2.4 G5GWiFiSpeed Test

- Provides 4G, 5G, and WiFi network bandwidth speed testing, with indicators including device test location information, maximum upload rate, minimum upload rate, average upload rate, maximum download rate, minimum download rate, average download rate, network delay, packet loss, etc. index;
- When the mobile device is connected to the enterprise WiFi, the speed measurement process increases. The mobile phone is applied to the box to measure the speed results (internal network speed); if the external network speed exceeds 100Mbps, the internal network speed measurement is not performed. When it is not in the same network segment, it will be skipped if it cannot be executed;

- Provide 4G, 5G, and WiFi network test reports. The test reports include basic information on WiFi/mobile network signal strength, bandwidth speed test results, network performance, and user experience evaluation;



2.4.3. Mobile phone signal

- Provide multiple SIM signal quality collection functions, switch different cards to view signal quality, including signal strength, serving cell, neighboring cells, mobile phone information and network operator information;

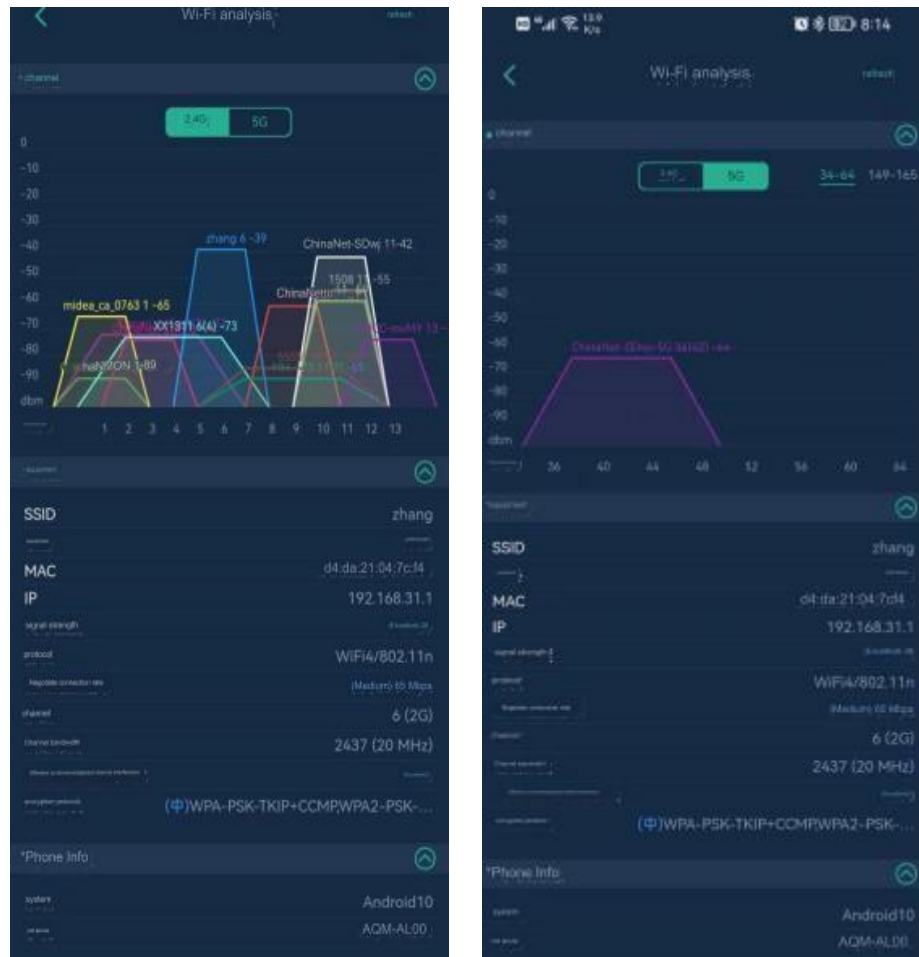
- Provide mobile phone wireless signal quality trend charts, which report RSRP, RSSI, RSRLQ, and SINR evaluation indicator tracking;
- Supports collection of mobile phone base station location and detailed information analysis data, including data network, cell type, TAC (area tracking code), ECI (network cell unique identifier), PCI (physical cell identifier), BAND WIDTH (signal broadband), EARFCN (absolute carrier frequency channel number), FREQ (frequency) and BAND (frequency band) indicators;
- Provide signal quality analysis of mobile phone connection base stations and cells, which reports TAC, ECI, RSRP, RSSI, RSRQ, and PCI indicators;
- Provide basic information about mobile phone terminals, including terminal device system version number, device model, and SIM operator information;
- Provide the current SIM network operator information, including operator name, MCC and MNC information;
- Supports exporting detailed base station analysis data and all detailed data of the day collected by the current SIM in text format, and supports automatic sharing to WeChat, DingTalk, SMS, and Bluetooth using the mobile terminal system;
- Supports the function of exporting the collection results to share pictures on WeChat and save them to the photo album;



2.4.4. WiFi interference detection

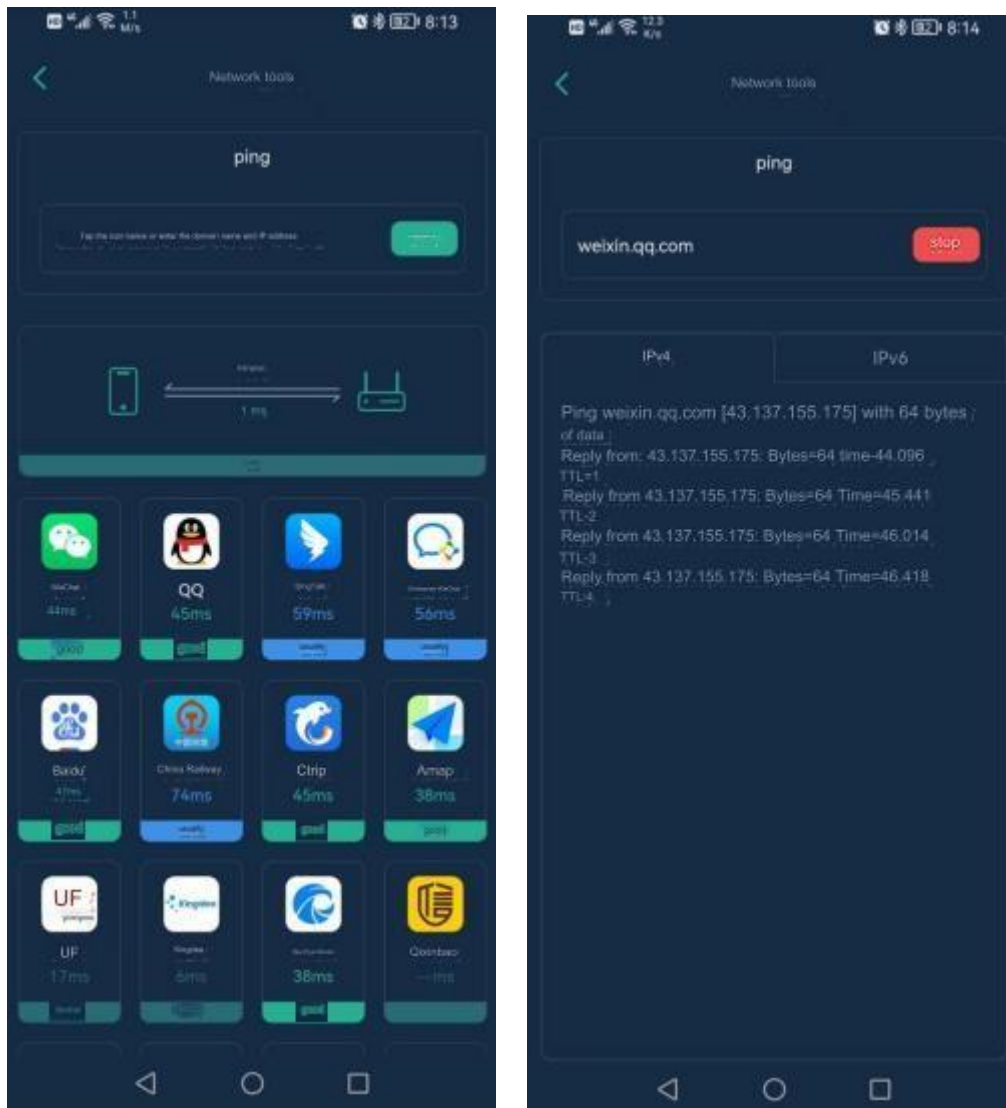
- Provide 2.4G band/5.8G band wifi channel diagram analysis chart;
- Provide WiFi information of the current access point of the device (SSID, signal strength, negotiated connection rate, channel, channel bandwidth, effective co-channel/adjacent channel interference, encryption protocol indicators);
- Supports viewing information of nearby access points (SSID, device, MAC, signal strength, channel, channel bandwidth);
- Supports viewing 2.4G frequency band/5.8G frequency band channel rating;

- Supports viewing LAN devices (IP, device, MAC);
- Supports exporting text data for sharing to WeChat, DingTalk, SMS, and Bluetooth; supports exporting pictures for sharing to WeChat and saving to photo albums;



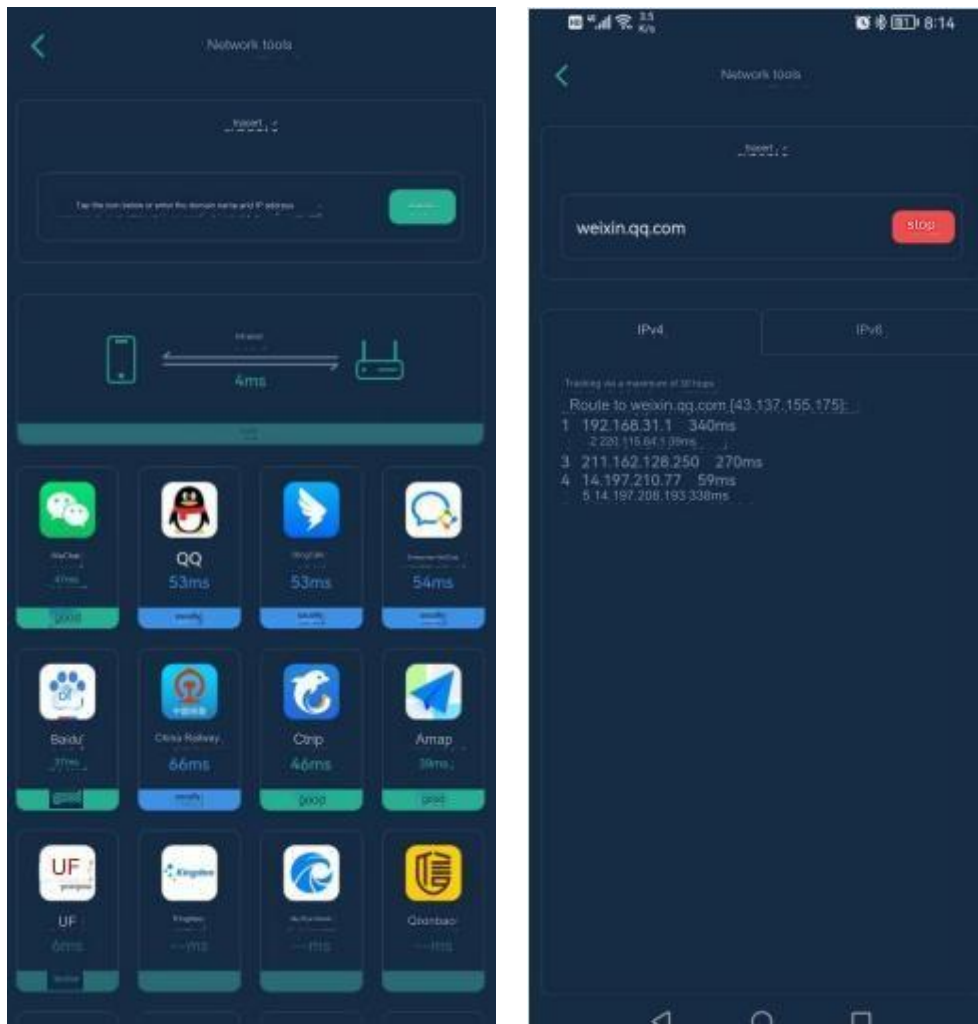
2.4.5. PING Detection

- Provide operation and maintenance PING command testing capabilities, initiate network performance detection from mobile phone devices to test targets, and test target addresses support IPv4 IP, IPv6 IP and domain name methods;



2.4.6. Traceroute (Tracert)

- Provide operation and maintenance Tracert command testing capabilities, initiate network route tracing from mobile devices to test targets, and test target addresses support IPv4 IP, IPv6 IP and domain name methods;



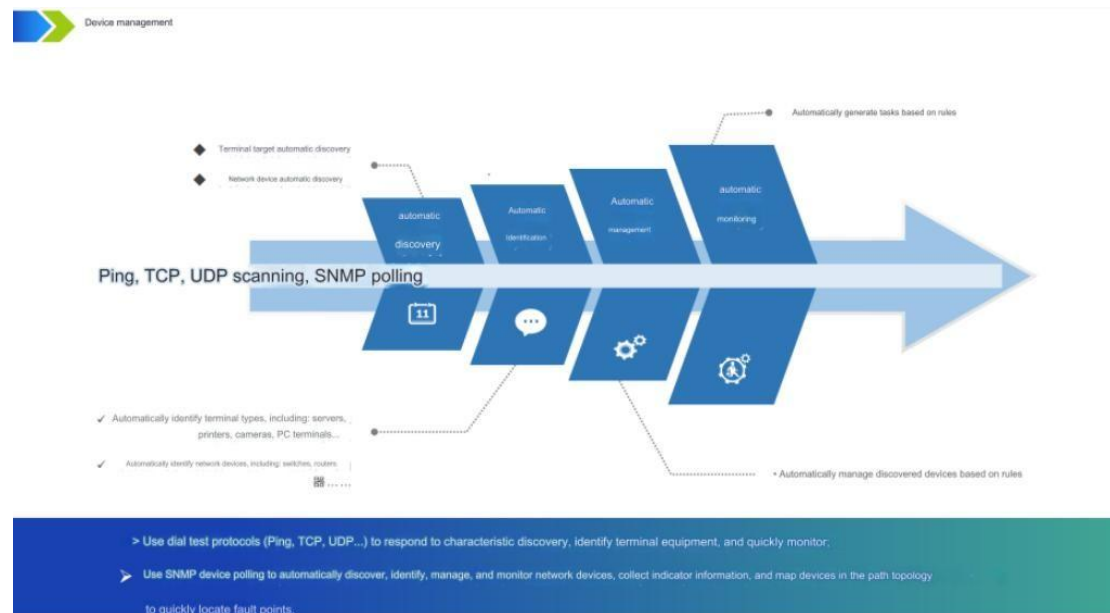
3. Product solution application introduction

3.1. Application mode

3.1.1. Device management

Achieve automatic discovery, automatic identification, automatic management, and automatic monitoring of terminal targets and network equipment. Use Probe Test protocols (Ping, TCP, UDP...) to respond to feature discovery, identify terminal equipment, and quickly monitor; use SNMP device polling Automatically discover, identify, manage, and monitor network equipment, collect indicator information, and map equipment in

the path topology to quickly locate fault points.



3.1.2. Whole network monitoring

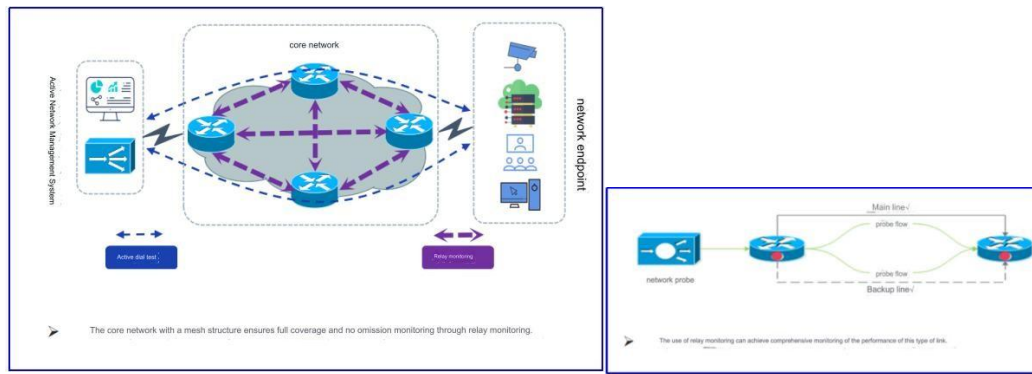
Integrate active Probe Testing, relay monitoring, layer 2 network monitoring, dynamic address monitoring, WIFI/mobile network monitoring and other monitoring technologies to realize enterprise layer 3/layer 2 networks, various access terminals, backup links, and WIFI networks , 5G network monitoring without blind spots.

➤ Active Probe Test

Adopting the industry's leading active intelligent detection technology, it provides detection capabilities for large concurrency, multi-protocols, customized cycles, number of packets sent, and customized packet sizes to achieve end-to-end network path detection. Applicable scenarios are as follows:

- ◆ Detection of a large number of fixed network access nodes uses moderate frequency small packet detection

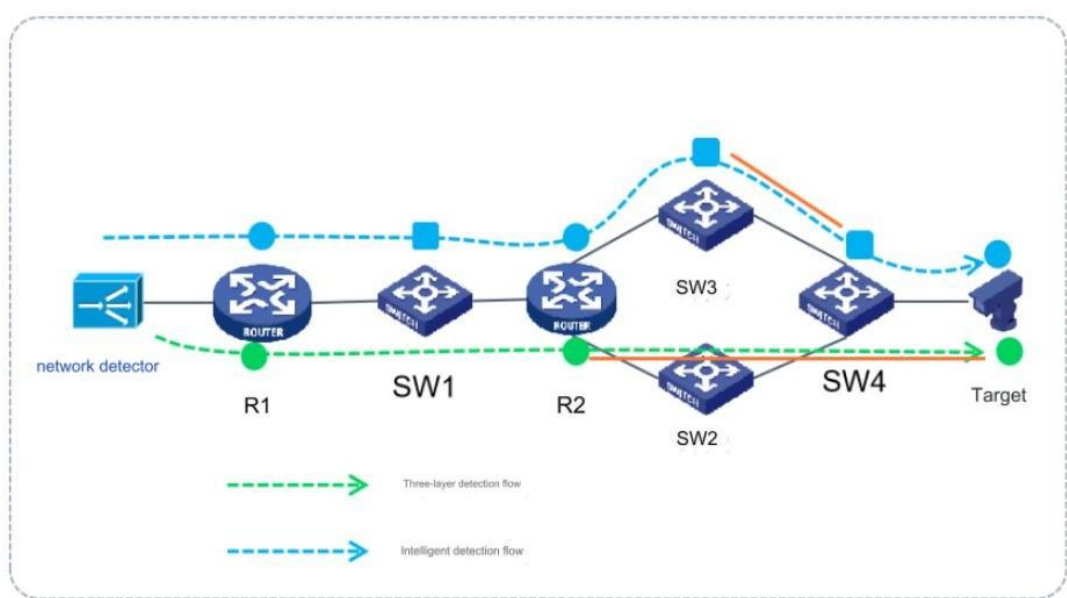
- ◆ IoT nodes are sensitive to traffic and use low-frequency small packet detection
 - ◆ Second-level high-frequency detection is used for important protection targets
 - ◆ Use ultra-large packet dialing test to verify the network large packet passing performance and locate problems. For example, in video services, the data packet size often reaches 1500 or even 3000 bytes. The large packet passing performance of the network is directly related to the video transmission quality.
 - ◆ Use SIP protocol for simulation detection of voice and video services
- Relay monitoring
- By linking with network equipment, it can automatically monitor the relay lines between equipment 24/7. Like the probe dialing method, it can effectively detect problems such as interruptions, delay degradation, and packet loss degradation.
- ◆ For the core network with a mesh structure, full coverage and no omission monitoring can be ensured through relay monitoring.
 - ◆ For routes that are unreachable, such as backup links and links whose interface addresses have not published routes, traditional network management systems can see the link port status, but cannot perceive performance degradation, and there are false positives in the port status. This causes unreachable links to become monitoring blind spots, and availability cannot be guaranteed. The use of relay monitoring can achieve comprehensive monitoring of the performance of this type of link.

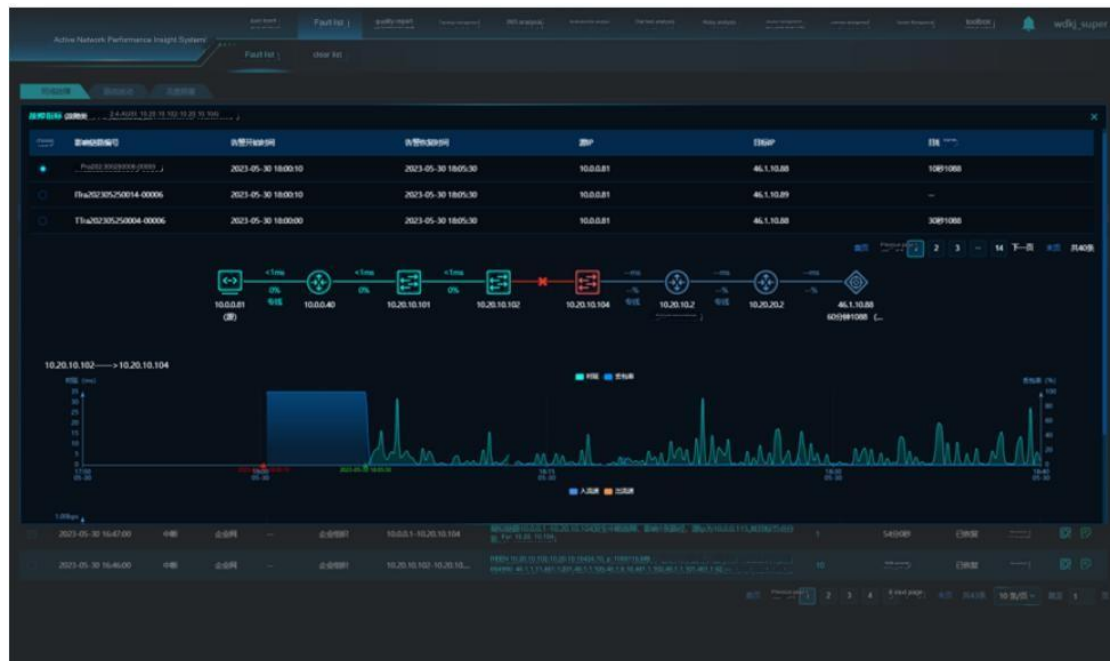


➤ Layer 2 network monitoring

For the first time in the industry, it implements Layer 2 network path detection and complete end-to-end performance monitoring of Layer 2/3 networks, effectively solving the problem of blind spots in Layer 2 network performance monitoring.

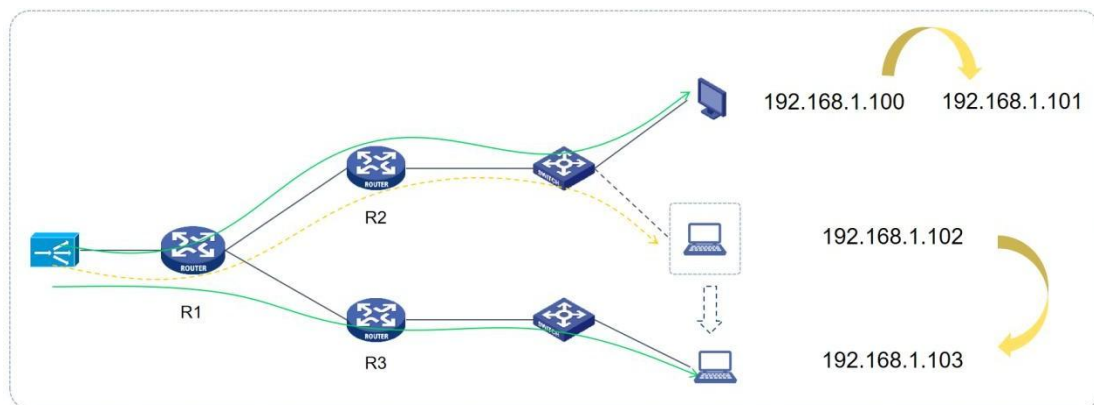
- ◆ Layer 2 equipment that intelligently identifies business flow paths;
- ◆ Intelligently completes the three-layer service path to achieve full-link detection;
- ◆ Further improves the accurate analysis of data and fault location



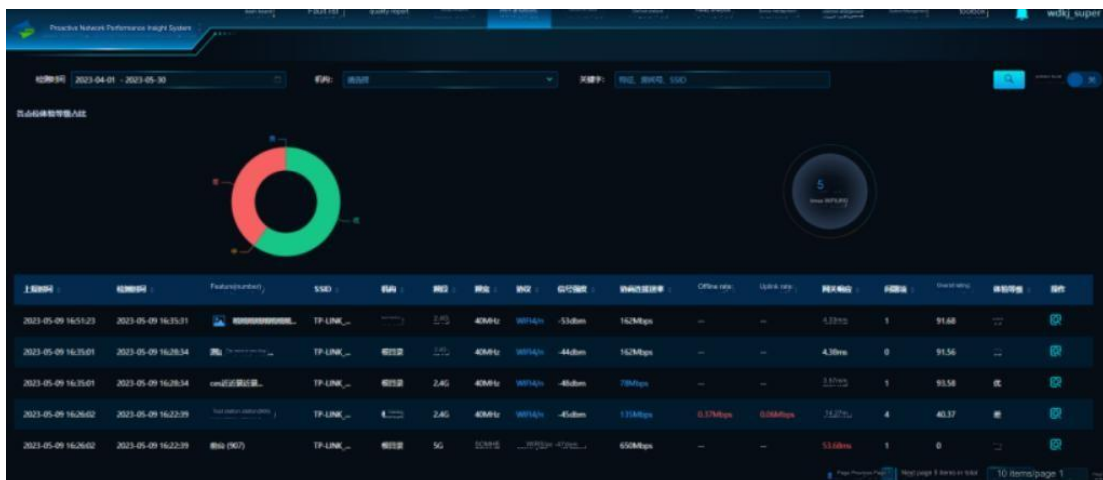


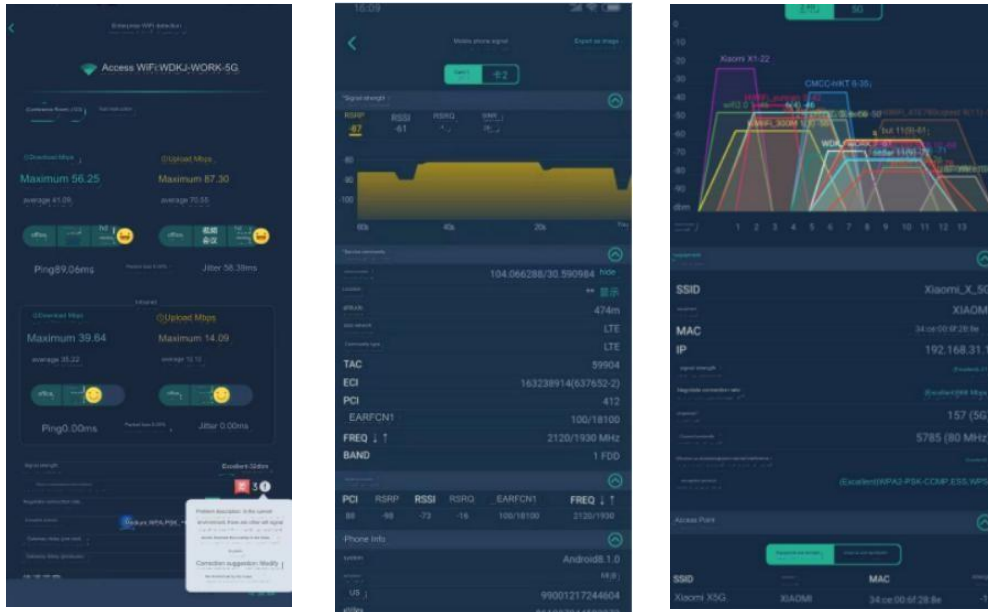
➤ Dynamic address monitoring

For the first time in the industry, remote monitoring of dynamic address terminals is realized. When the terminal's DHCP assigned address changes, or the terminal is connected to another place, the system can still continue to monitor.



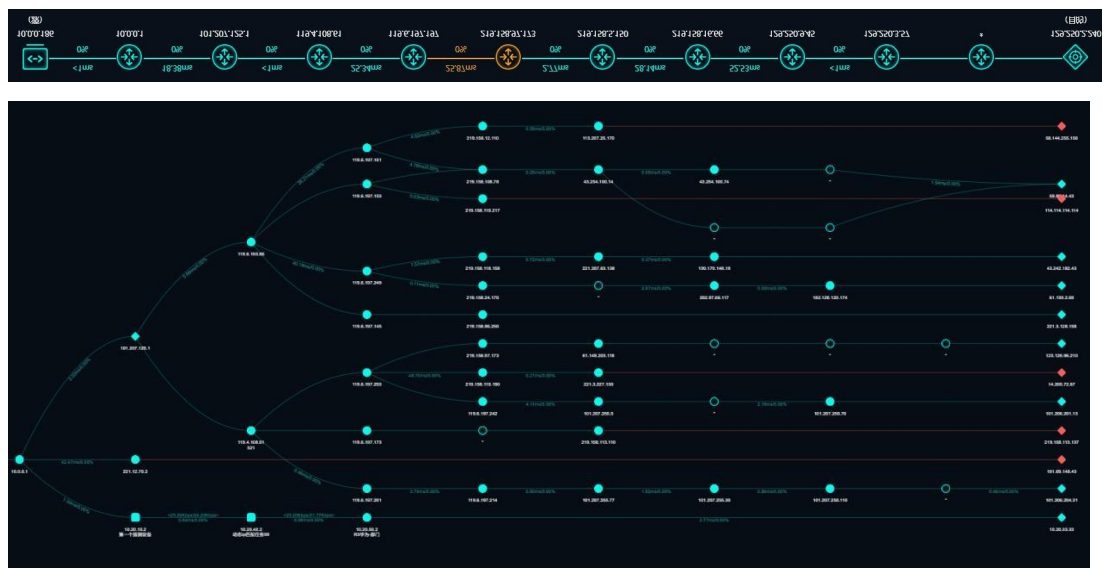
After extensive proofreading, the professional version of Wangchacha realizes instrument-level WIFI and mobile network monitoring on mobile terminals; for enterprise WiFi, it can use tag + photo method to accurately conduct testing; for diagnosed problems, it directly provides more than a dozen professional Process opinions and guide users to optimize the network; the monitoring results of the APP are summarized in the background to achieve a comprehensive analysis from point to area.





3.1.3. Internet browsing

It provides powerful spatio-temporal visualization capabilities, provides customized dashboards, multi-dimensional topology views, end-to-end positioning views, multi-index correlation views and other intuitive displays to achieve three-dimensional visual monitoring and help operation and maintenance personnel fully perceive the network operating situation.





3.1.4. Network warning

In the original operation and maintenance model, network maintenance personnel could only intervene after performance degradation occurred. This system can proactively sense subtle problems such as interruptions, delay degradation, packet loss, route fluctuations, etc., and automatically generate events. Each event can locate the specific link and trace back the original indicators, so that it can warn users as early as possible and take proactive maintenance measures. Rectify sub-health links to nip failures in the bud.

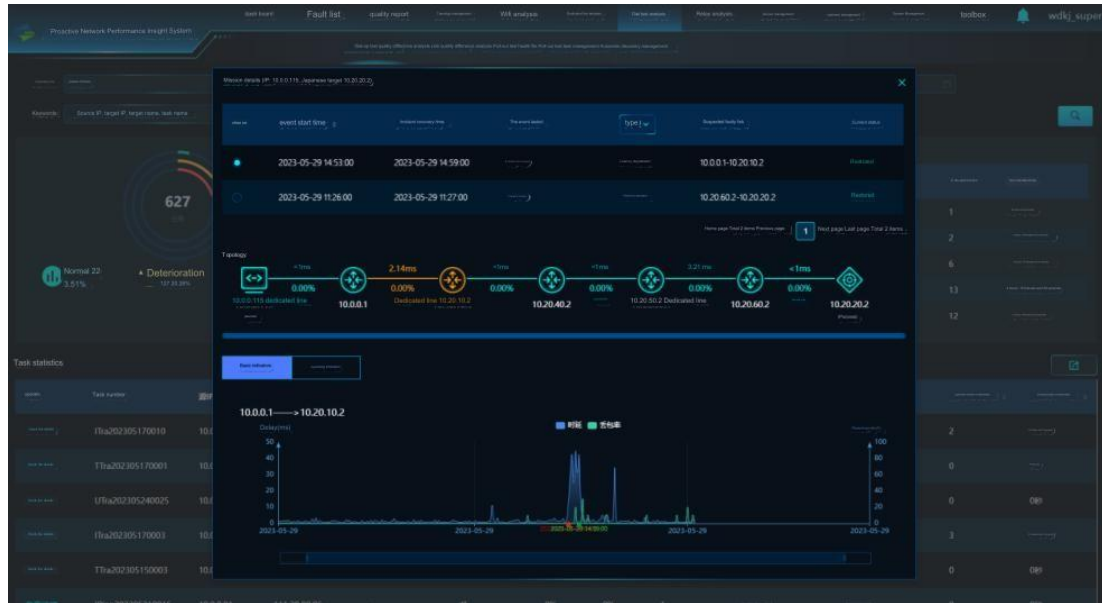


Illustration of network quality difference analysis

3.1.5. Fault management

Alarm rules can be flexibly customized according to the severity of degradation, and support SMS and email notifications, and can be expanded to DingTalk, WeChat, voice and other notification methods. Through highly visual path topology display, it helps customers quickly locate fault points and can accurately locate specific IPs and network elements, allowing maintenance personnel to quickly repair faults. Change the original way that network maintenance can only be based on experience after a fault occurs.

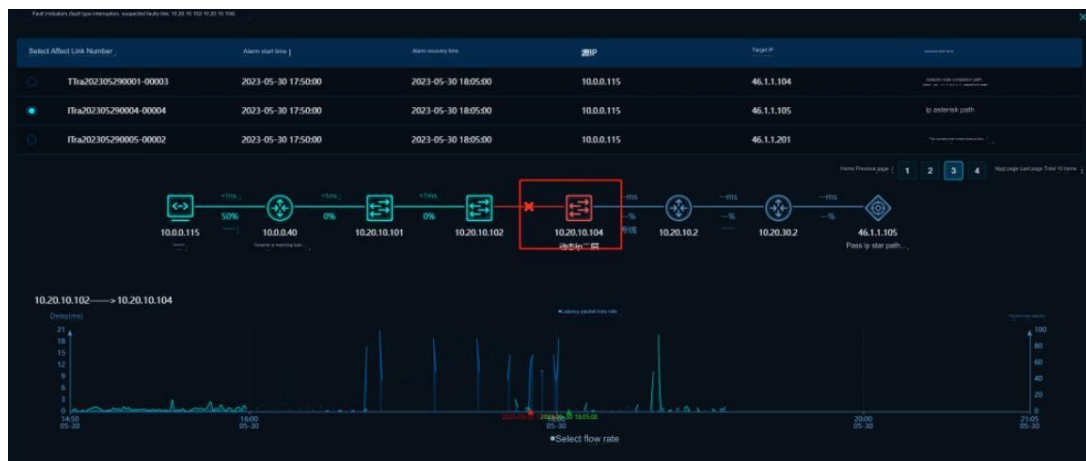


Illustration of quick fault location

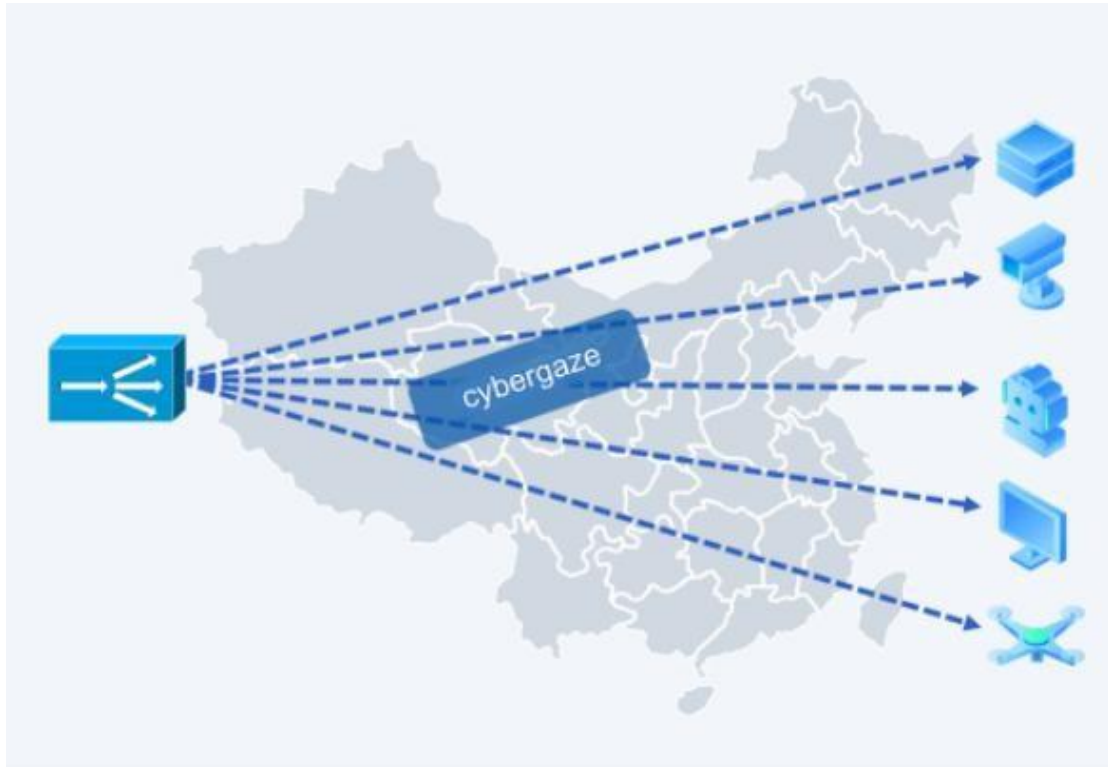
3.1.6. Define responsibilities

For cross-region, cross-network, and cross-department networking, clearly locate fault points, map and display the identification of key points, and clarify the responsible party.



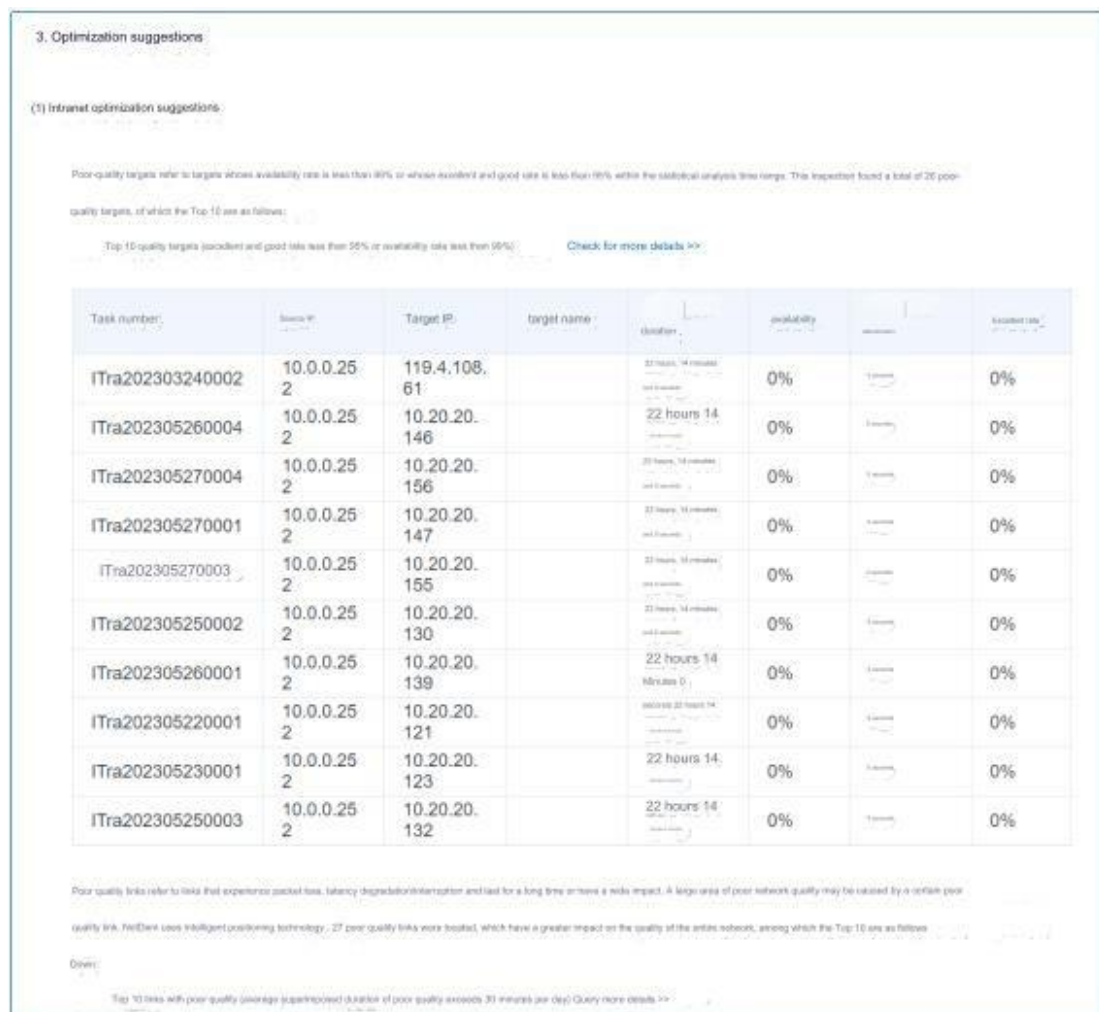
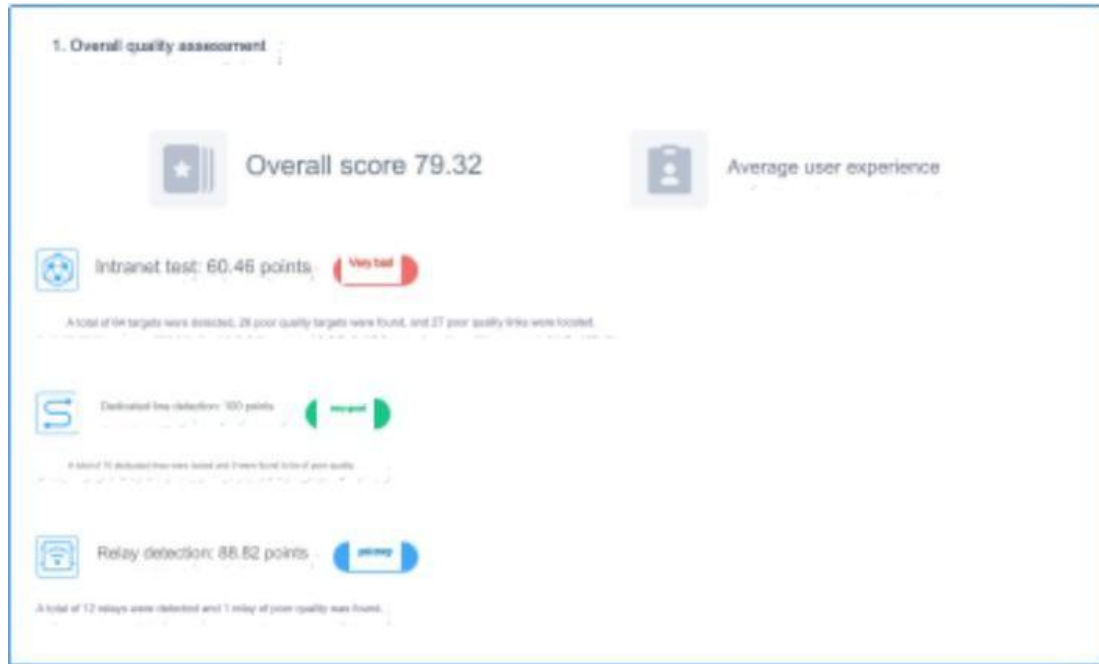
3.1.7. Important guarantees

For important communication support scenarios such as emergency rescue, core business, and video conferencing support, line quality requirements are very high, and faults must be discovered and repaired as soon as possible. This system can provide second-level dial-up testing, realize line "staring" monitoring, and can complete the discovery and location of network interruptions and degradation faults within 30 seconds, helping operation and maintenance personnel quickly repair faults and achieve the best guarantee effect.



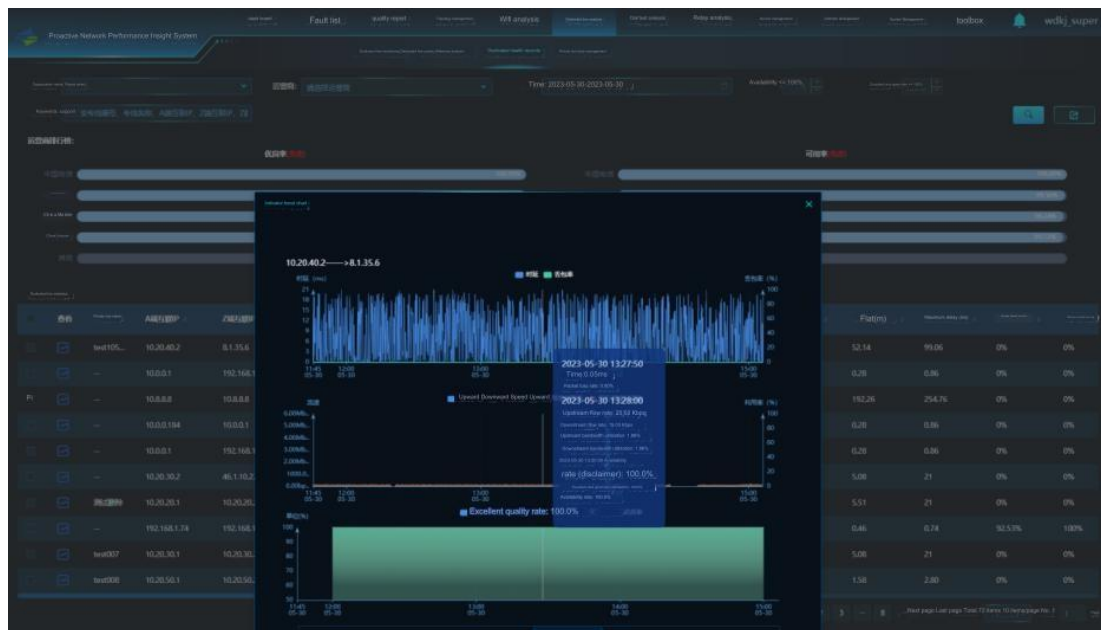
3.1.8. Run analysis

Automatically generate operation analysis reports, and use leading AI modeling and machine learning algorithms to convert invisible network quality into intuitive digital scores, helping operation and maintenance personnel quickly grasp the overall network operation quality, focus on poor quality links, and guide rectification measures.



3.1.9. Quality assessment

For a large number of dedicated lines rented or built by customers, a 360-degree dedicated line evaluation model is established to scientifically evaluate the quality and cost-effectiveness of the dedicated lines to help customers reasonably evaluate operators and line assurance units; provide dedicated line quality query analysis and graphical presentation of original indicator trends; adopt Intelligent algorithms automatically eliminate dedicated line quality problems caused by traffic congestion, power outages, and network cutovers; automatically discover "zombie dedicated lines" with no traffic and long-term interruptions, promptly investigate and deal with them, and

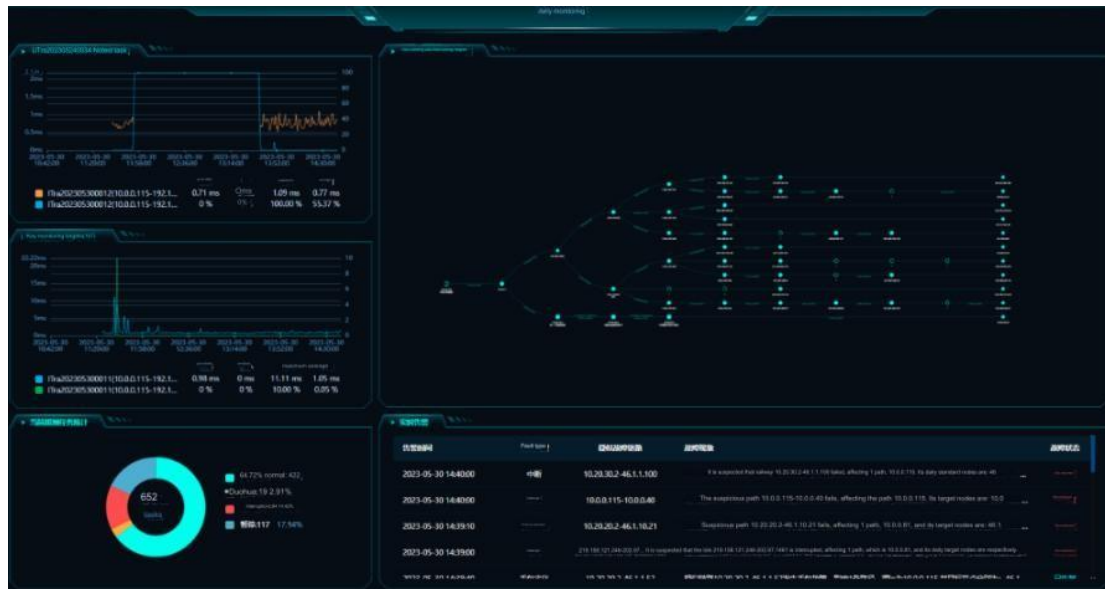


reasonably optimize costs.

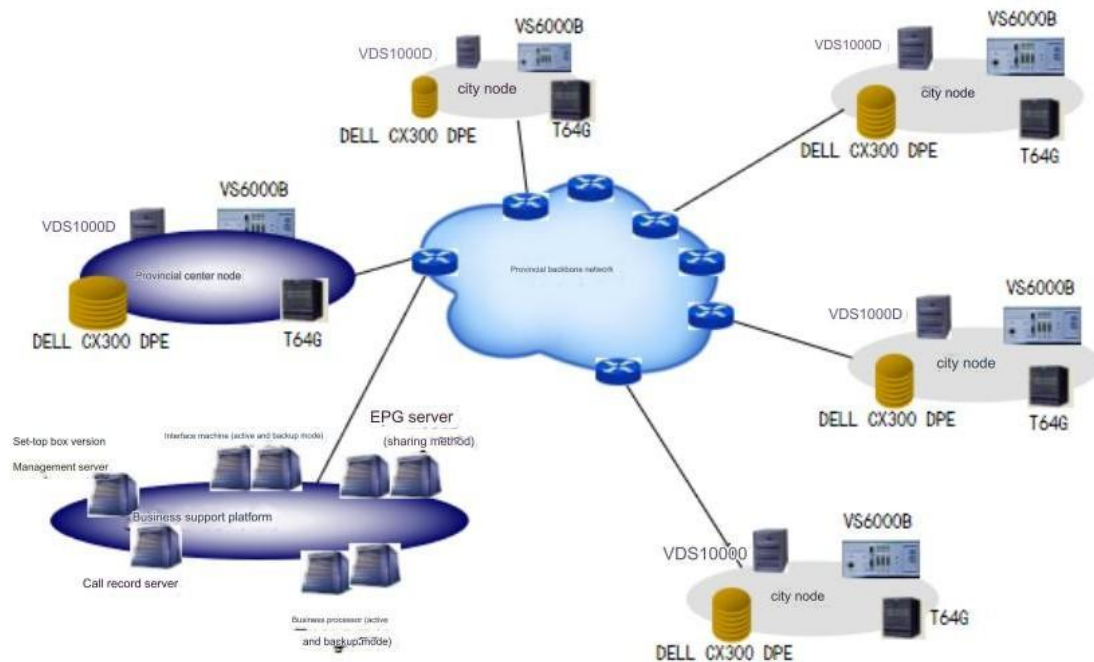
3.1.10. Situational awareness

It supports customizing multiple dashboards according to different dimensions and business scenarios to meet a variety of monitoring

scenarios, allowing operation and maintenance to fully grasp the network

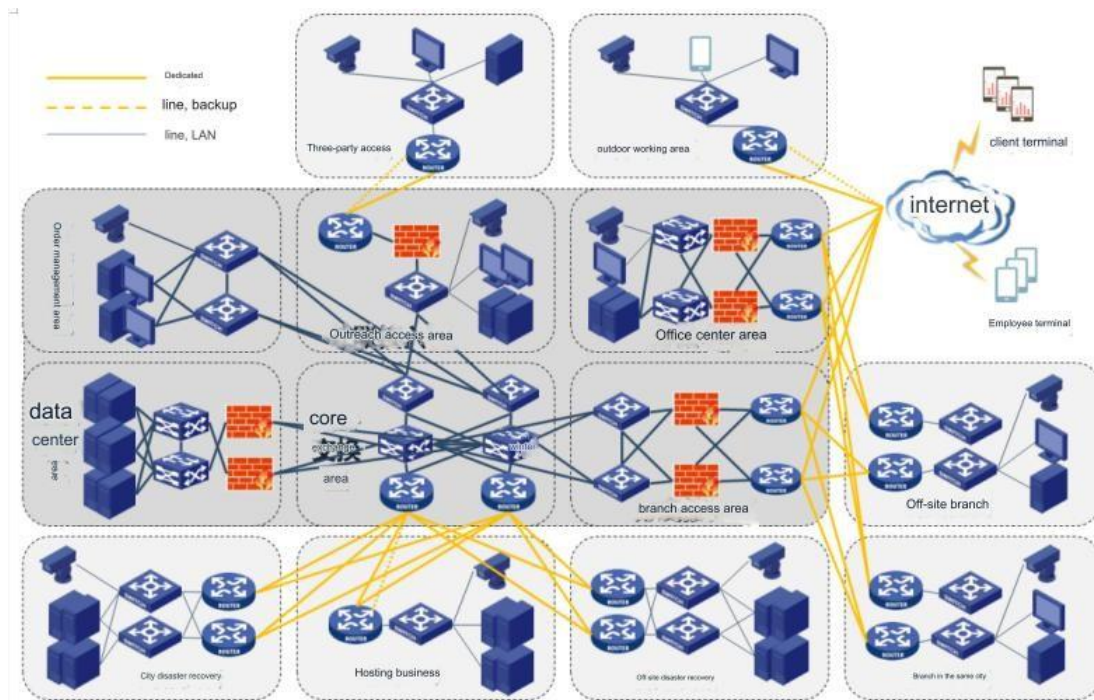


intelligent algorithms that combine time domain and spatial domain fault diagnosis can accurately locate network faults and provide real-time early warning of network performance. Deterioration, prevent it before it happens, and reduce the losses caused by network interruption.



3.2.2. Enterprise production network

Deploying active network performance insight products in the enterprise's production network can monitor the data transmission performance of the enterprise's production network in real time and detect network path performance fluctuations in a timely manner. By observing early warnings of performance degradation, network management and maintenance personnel can locate suspected fault points in advance to reduce or even avoid interruptions. They can effectively improve production efficiency by getting rid of the situation of passively handling network faults after production business interruptions.



4. Introduction to product solution features

4.1. Product advantages introduction

- Connection-oriented real-time performance monitoring

This product uses a variety of advanced active detection technologies to achieve end-to-end real-time monitoring of complex networks, solving the blind spots of performance monitoring of traditional network management and overcoming the inability of packet capture and monitoring methods to monitor network performance when there is no traffic. The connection-oriented network monitoring system provides operation and maintenance personnel with a new network path view, allowing operation and maintenance personnel to truly manage the network from a business-aware perspective.

- Highly intelligent

In aspects such as probe detection, degradation identification, fault location, and network early warning, AI technology is widely used. Through

machine learning algorithms, the network status is completely autonomously learned without manual intervention. Monitoring and analysis results are directly presented for operation and maintenance, and operation and maintenance personnel are It is liberated from the ocean of data and greatly improves the efficiency of network performance monitoring.

- Low deployment cost, safe and reliable

The probe uses a general X86 server, an open source operating system, and a centralized deployment method with low deployment cost and high compatibility. No mirroring or network structure adjustment is required, and it is seamlessly integrated into the existing network, making it safe and reliable.

- High ease of use

The active network performance insight product adopts a highly intuitive graphical interface and the operation process is humanized. Network maintenance managers can get started after simple training. When defining each functional module, the production process of network maintenance is fully considered to help operators integrate into operation and maintenance production as soon as possible.

4.2. Introduction to product features and technologies

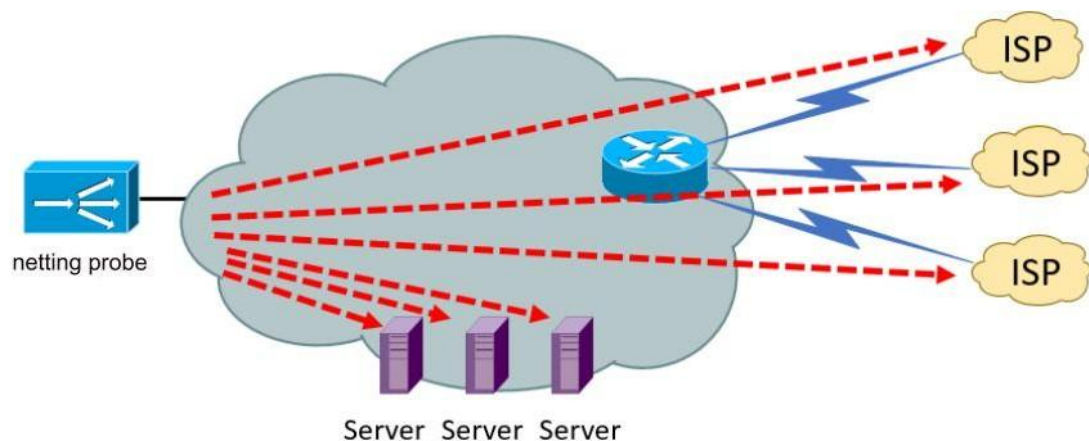
4.1.1. Full network coverage monitoring technology

This product adopts advanced network full coverage monitoring technology. Through probe dialing technology, relay monitoring technology and intelligent detection message sending strategy, it can

realize 360-degree monitoring of large-scale complex networks without blind spots.

4.1.1.1. Probe Probe Testing Technology

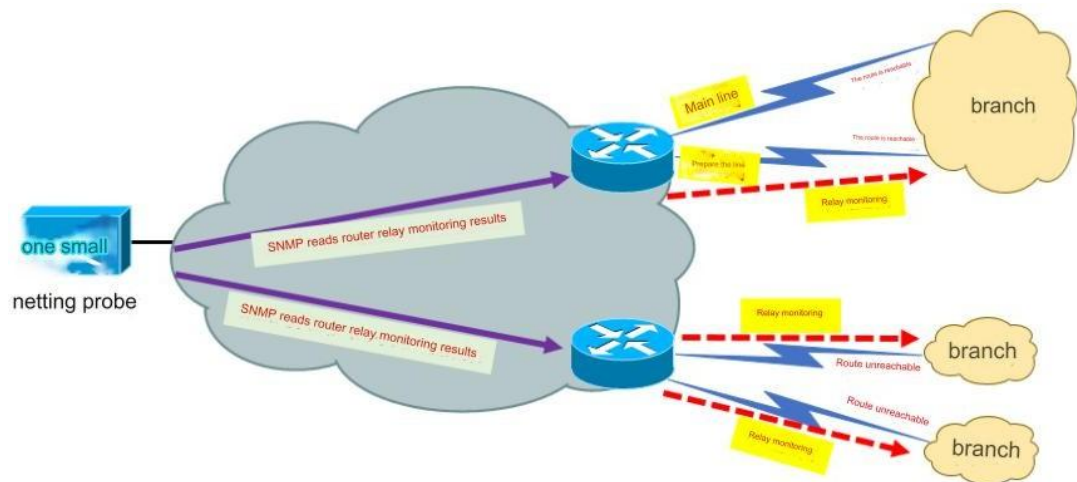
The probe constructs layer 3 and 4 detection packets based on the Probe Test type and sends similar traceroute detection packets to the target IP, as shown in the following figure:



Probe Probe Testing has no restrictions on the type of detection targets. For example, it can detect servers, videos, routers, switches, LAN links, dedicated line links, external websites, etc., as long as the route between the probe and the target IP is reachable. . The system supports multiple detection methods such as ICMP, UDP and TCP to adapt to different network environments and achieve the best detection results. Active dial-testing technology is fast to deploy, can create dial-test tasks in batches, and is suitable for performance monitoring of a large number of access network points. Probe supports deployment of Linux and Windows systems.

4.1.1.2. Relay monitoring technology

Relay monitoring technology can be understood as turning a network device into a probe that can monitor the performance of the relay directly connected to the device. The basic principle is to configure a connection-oriented network connectivity detection task on the device interface to obtain performance indicators such as delay and packet loss of relay connections. The system reports the collected data to the platform through the SNMP protocol to implement relay network performance indicator monitoring. The specific schematic diagram is shown below:



Relay monitoring technology is mainly suitable for monitoring unreachable routes, such as backup lines, cross-connect links between devices, or interconnection addresses of devices that are unreachable by routes. In particular, the monitoring of backup lines is often a headache for users. It is difficult to detect interruptions of backup lines using conventional monitoring methods, and it is even impossible to detect degradation. For example, in an MSTP-type backup leased line, when the intermediate link is interrupted, the status of the device ports at both ends is still UP, which will cause the system to misjudge that the backup line is normal. If the active-standby switchover occurs at this time, it will cause serious business interruption. as a result of. The relay

monitoring technology can quickly sense the interruption and deterioration status of the backup line, relieving users from worries.

Relay monitoring technology is also suitable for complex mesh network monitoring. For mesh networks or load sharing lines, there are multiple end-to-end routes, and there may be inconsistent round-trip routing. It is difficult to fully cover the network using the probe Probe Testing method. Path, through relay monitoring technology, each relay section is monitored, which can perfectly realize the monitoring coverage of complex mesh networks.

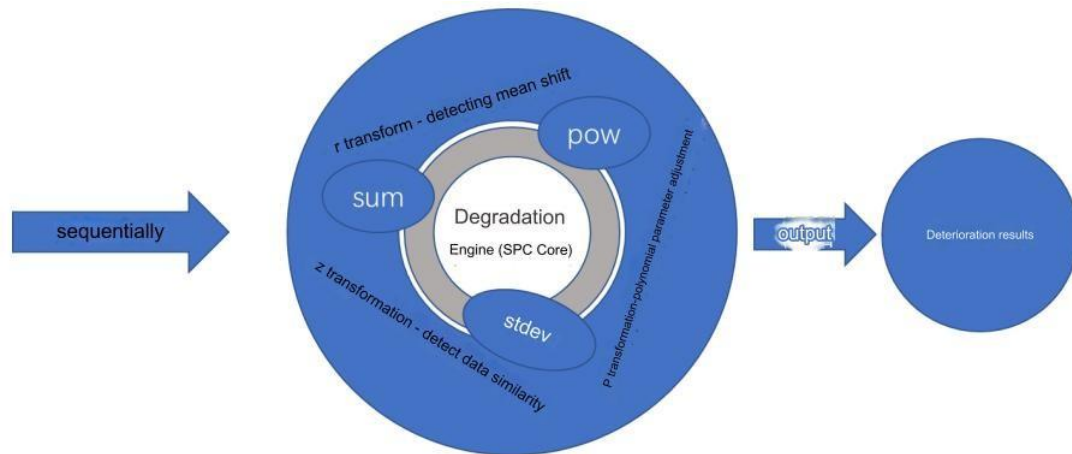
4.1.2. Intelligent diagnostic technology

The system uses a large number of intelligent algorithms to realize automatic perception, quantitative analysis and precise positioning of network performance degradation.

4.1.2.1. Time domain intelligent diagnosis technology

The system uses advanced machine learning algorithms and uses an unsupervised degradation identification model to learn the network status completely autonomously and scientifically output the degradation results. The specific principle is shown in the figure below. Traditional monitoring methods use fixed threshold methods to judge degradation, which has great limitations. For example, the delay of both lines is 50ms. It is difficult to judge subjectively which one is degraded. However, in actual situation, line A is a long-distance line, and the delay of 50ms is a normal value. Line B is a local line, and the usual delay is only 5ms. Suddenly increased to 50ms, obvious degradation occurred. The unsupervised degradation identification model can automatically identify

various types of network performance degradation without manual intervention, and the results will be directly quantified and output as degradation duration, which is simple and intuitive.

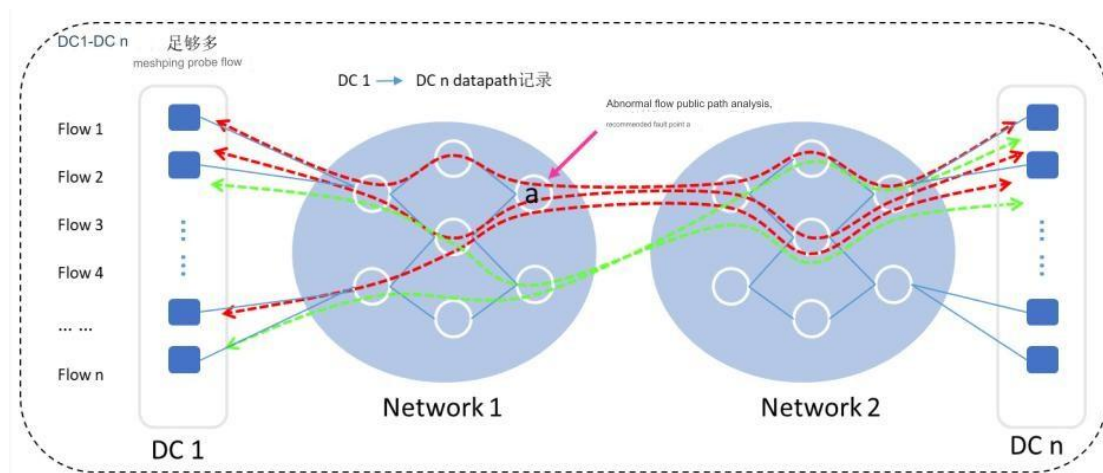


The system uses time-domain intelligent diagnosis technology, which can effectively sense interruptions, large delays, jitter, packet loss and other situations and scientifically quantify them to accurately locate network fault points. Adaptive filtering technology is used to effectively filter out the influence of accidental factors. The details are shown in the figure below:



4.1.2.2. Spatial domain intelligent diagnosis technology

The system uses spatial domain intelligent diagnosis technology to efficiently merge faulty business flows according to public paths. Based on the weight of the bearer services, it can accurately locate network group faults at the minute level, helping maintenance personnel get to



the core of the problem and troubleshoot efficiently.

Illustration of spatial domain intelligent diagnosis technology

5. Product deployment plan

5.1. Network deployment plan

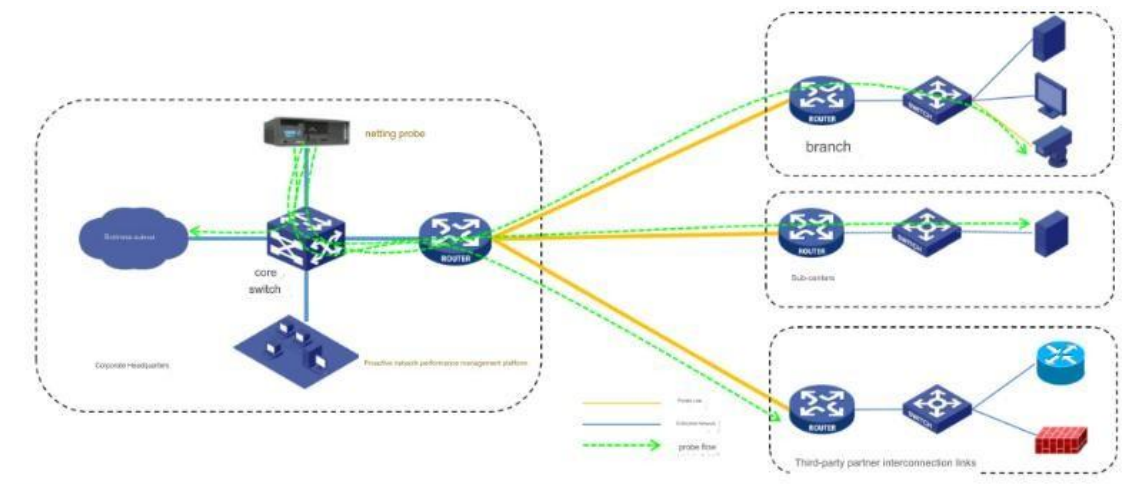
5.1.1. All-access network deployment solution

For enterprise networks that do not use VPN isolation, by deploying an active network performance monitoring and management platform in the

core network of the enterprise headquarters, end-to-end monitoring

services can be provided for the entire enterprise network, including the headquarters' business subnets, branch networks, and third-party networks. Partner interconnection links, leased lines, node equipment, etc.

It is recommended that the network probe be directly or indirectly connected to the core network switch. The management backend can be deployed in the same area as the network probe, or in the data center or operation and maintenance management area, as shown in the following figure:

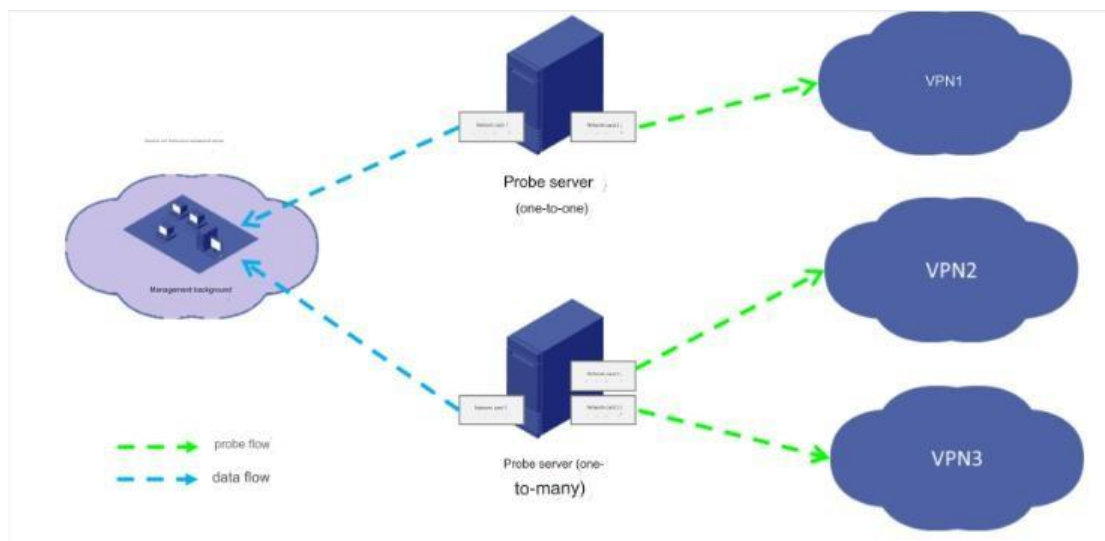


5.1.2. VPN network deployment solution

— Some large enterprise networks adopt VPN isolation (such as MPLS VPN). Generally speaking, in such enterprise networks, a separate operation and maintenance management domain is set up to directly connect each network node. Therefore, in order to ensure comprehensive monitoring coverage of each VPN network, it is recommended that the management backend be placed in the operation and maintenance management domain of the enterprise network, and the probe server be placed at the entrance of each VPN, using a dual network card configuration, and one network port is connected to the VPN for detecting the VPN. network, and another network port is connected to the operation and maintenance management domain for

reporting data to the management background. The details are shown in the figure below.

The network probe supports multi-network card detection, so in actual deployment, a one-to-many solution can also be adopted, that is, multiple network cards are configured and each network port detects a VPN.

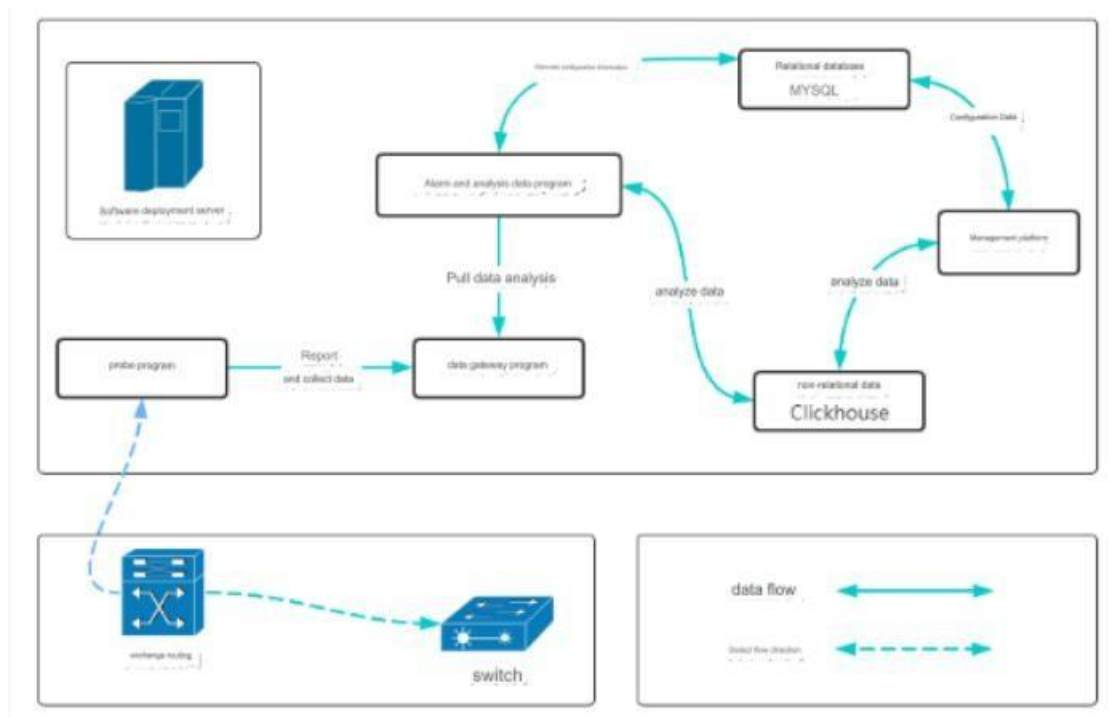


5.2. Server configuration plan

The server configuration scheme is divided into two types: single-machine centralized configuration and cluster distributed configuration scheme.

5.2.1. Single-machine centralized configuration solution

Single-machine centralized deployment is mainly suitable for demonstration pilots, application scenarios with low reliability requirements and small volume. In this scenario, the probe and management background can be deployed on one server.



Schematic diagram of stand-alone deployment plan

- System architecture description and deployment requirements: 1)
- Deploy a set of software packages, including collection programs, alarms, analysis programs, application management programs, databases, and data gateway programs.
- 2) The network between the probe and the collection object is reachable.
- 3) Data storage period, default is 3 months.

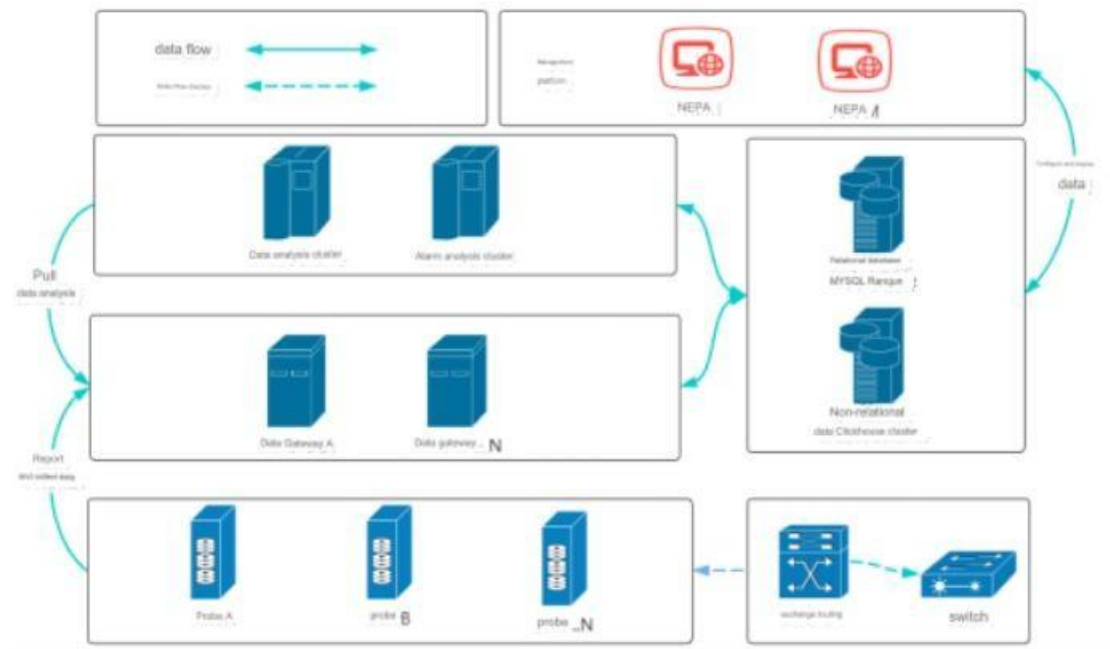
The specific configuration scheme recommends monitoring less than 3,000 links and the following server configuration is provided. Please evaluate and select based on specific business needs.

serial number	project	unit	quantity	Configuration specifications	Remark
1	server	tower	1	The configuration requirements are as	1. Support physical

				<p>follows:</p> <p>CPU: no less than 32 cores;</p> <p>Memory: no less than 32G;</p> <p>Hard drive: no less than 512G, read and write speed 1000MB/s and above;</p> <p>Network card: 1 Gigabit adaptive electrical port;</p> <p>Ride0: active and backup (optional)</p> <p>Operating system: openEuler</p>	<p>machines</p> <p>2. Disk read and write speed is high</p> <p>3. It is recommended to support data primary and backup</p>
2	Deployment package	set	1	<p>Collection program, analysis program, application management program, database, data gateway program, JDK</p>	

5.2.2. Cluster distributed deployment

Cluster distributed deployment is mainly suitable for commercial use, application scenarios with high reliability requirements and large amounts of data.



Schematic diagram of cluster deployment scheme

System architecture description and deployment requirements: 1)

Software package deployment is based on the actual number of links, and mainly includes collection programs, alarms, analysis programs, application management programs, databases, and data gateway programs.

2) Data analysis, alarm analysis, data gateway, database, and management platform networks are reachable to each other.

3) The probe and data gateway network are reachable.

4) The network between the probe and the collection object is reachable.

5) The data retention period defaults to 3 months and is recommended to be determined based on the actual project.

For specific configuration options, it is recommended to add a set of the following server configurations for every 1,000 additional links.

Please evaluate and select based on specific business needs.

serial number	project	unit	quantity	Configuration specifications	Remark
1	probe server	tower	1	CPU: no less than 16 cores; Memory: no less than 8G; Hard drive: no less than 512G; Network card: 1 Gigabit adaptive electrical port; Operating system: centos7.6	Support physical machine
2	analysis server	tower	1	CPU: no less than 16 cores; Memory: no less than 16G; Hard drive: no less than 512G; Network card: 1 Gigabit adaptive electrical port; Operating system: openEuler	Support virtual machines and physical machines
3	application server	tower	1	CPU: no less than 4 cores;	Support virtual machines and

				Memory: no less than 8G; Hard drive: no less than 512G; Network card: 1 Gigabit adaptive electrical port; Operating system: openEuler	physical machines
4	Database service	tower	1	CPU: no less than 8 cores; Memory: no less than 16G; Hard drive: no less than 512G; Network card: 1 Gigabit adaptive electrical port; Operating system: openEuler	Support virtual machines and physical machines
5	software package	set	1	Collection program, analysis program, application management program, database, data gateway program, JDK	