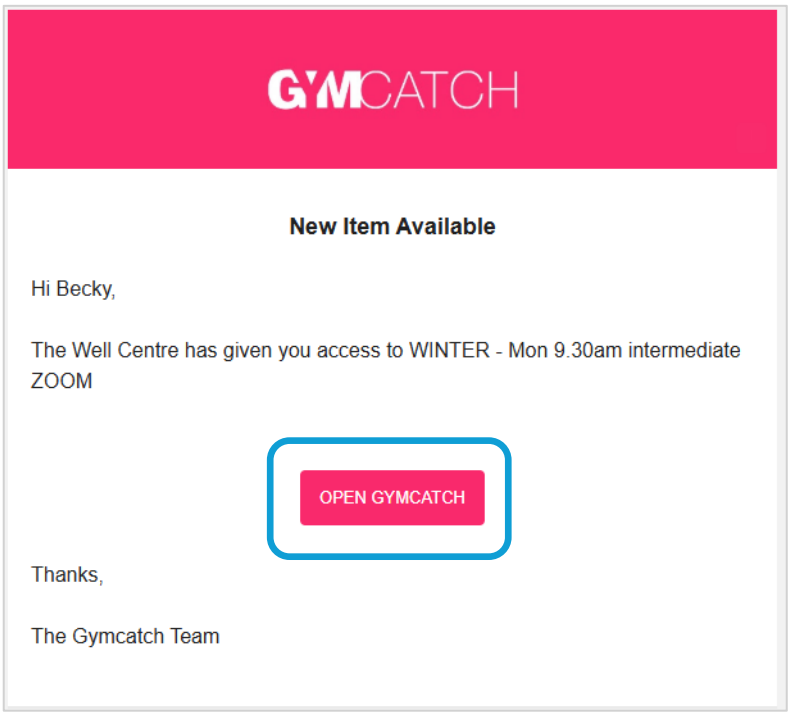
Updated 06/10/26

# This guide is for Customers using the Gymcatch website to complete their priority booking

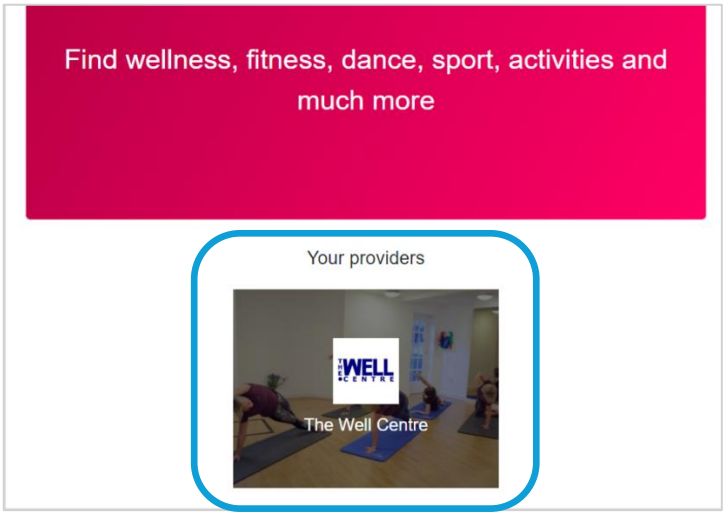
When it is time to rebook for the new term, we will invite you to book the same class as you are currently doing.

You will receive this email invitation from Gymcatch.

Click **open Gymcatch** or open the app and log in to your account.



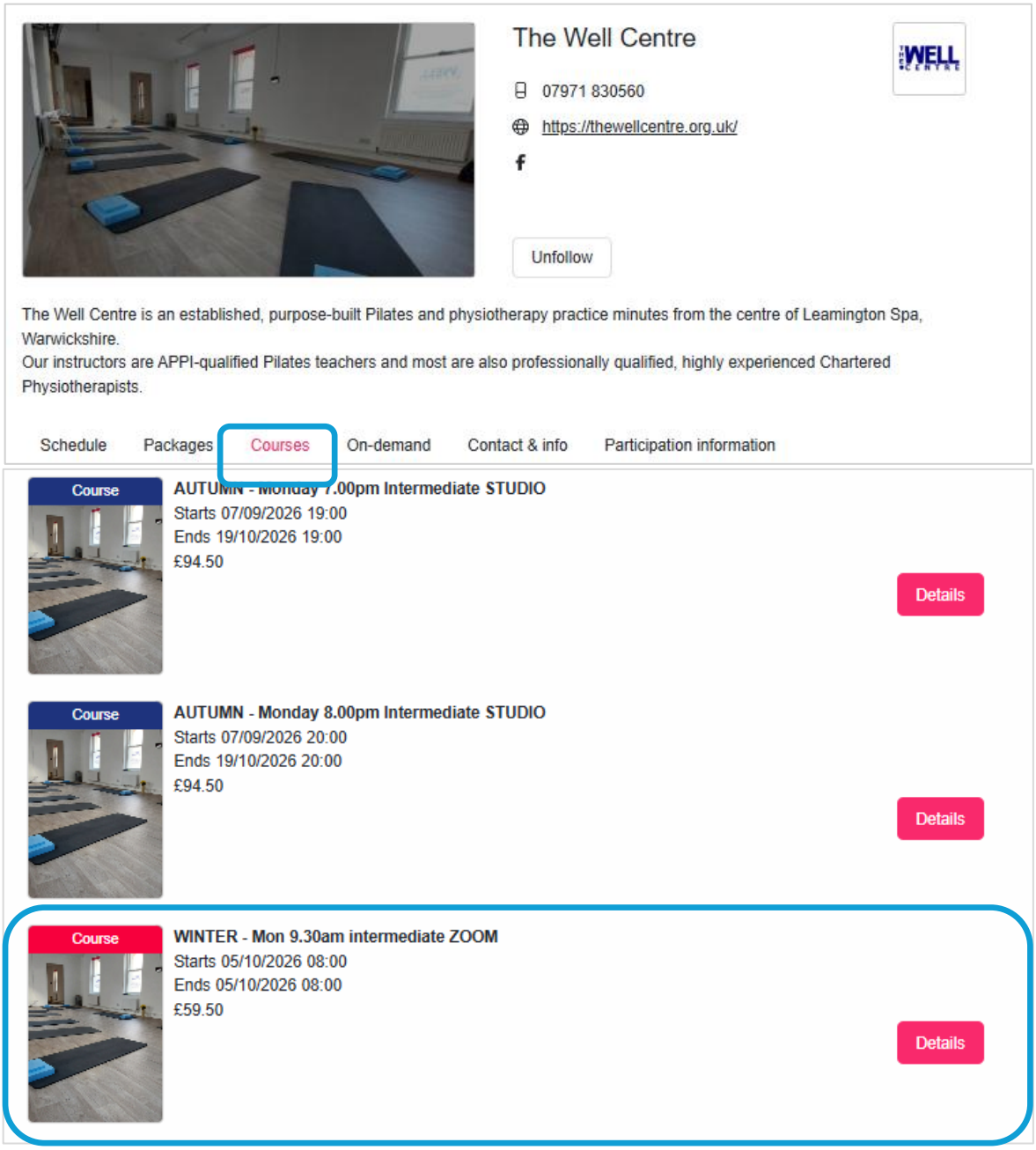

Under your providers click on **The Well Centre picture**



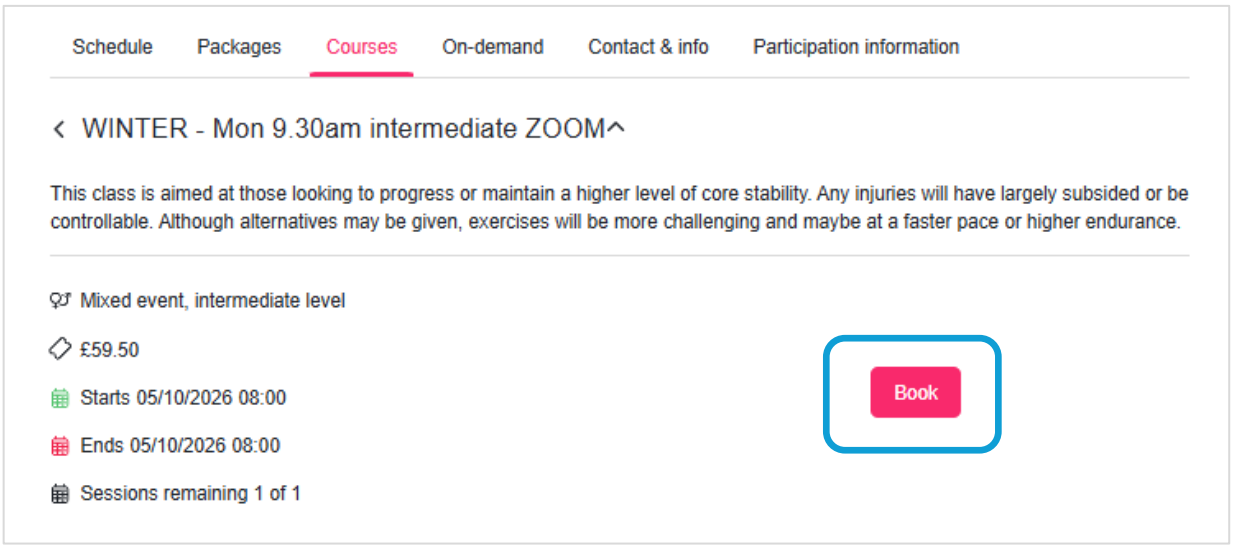
Click on courses and scroll **ALL** the way down to the bottom of the list, past the AUTUMN courses to find the WINTER course you have been invited to book. Courses are listed in date order, so it shows all this terms classes first.

You will only see one class for the **WINTER** term (or 2 if you do 2 classes), the class you have been invited to book.

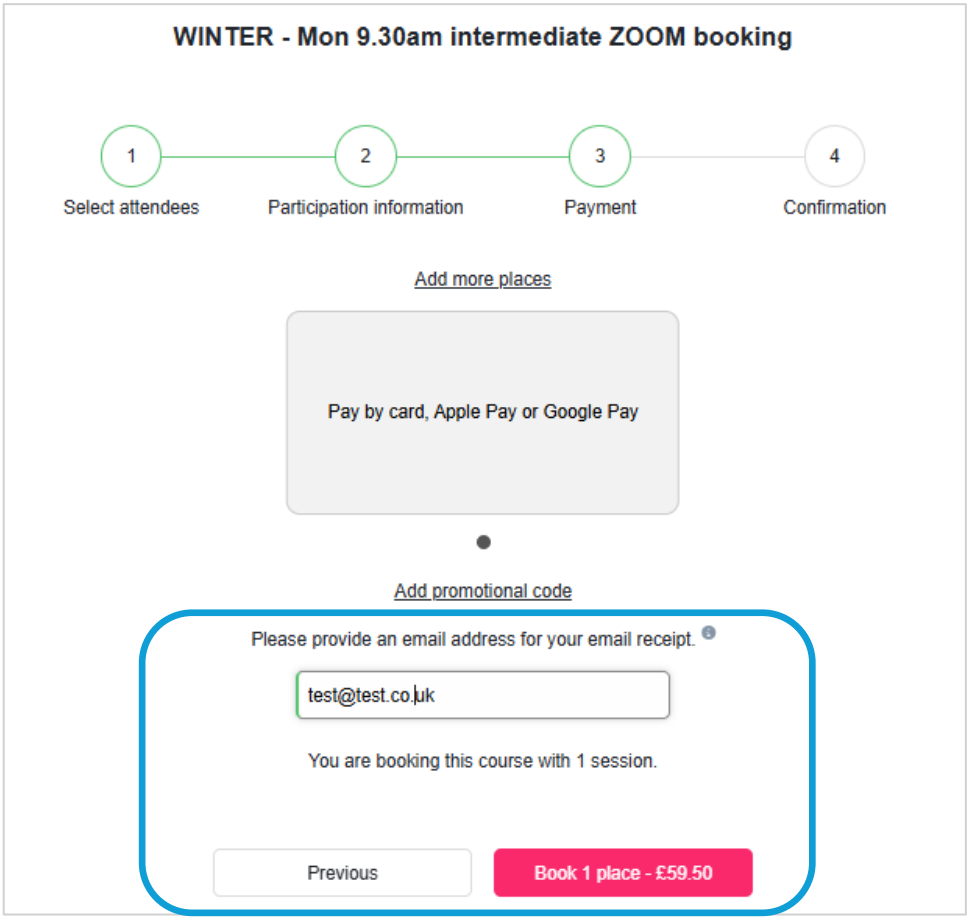
Click on **Details** to get to the booking page.



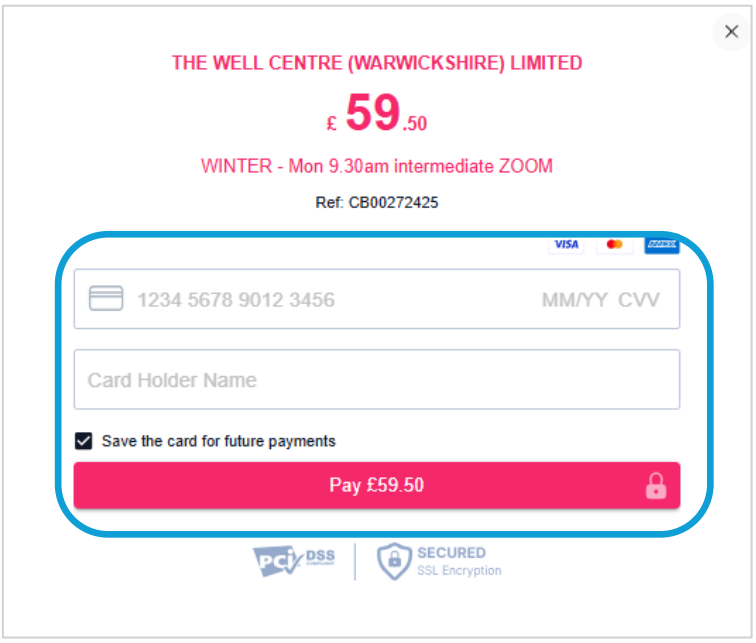
On the booking page click **Book** to get to the payment pages



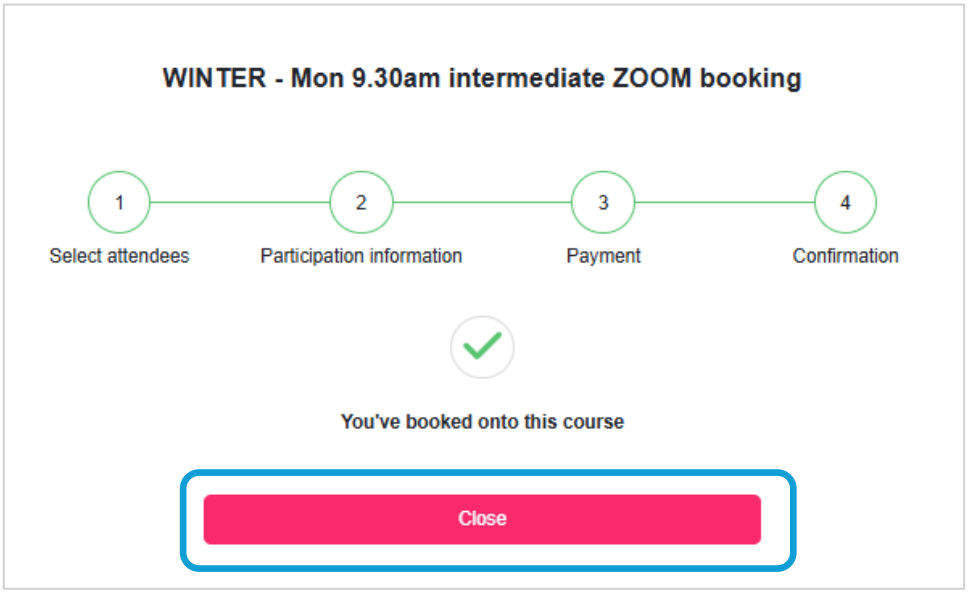

Check your check your **email address** for the receipt. Then **click book 1 place - £94.50 for studio, £59.50 for zoom**



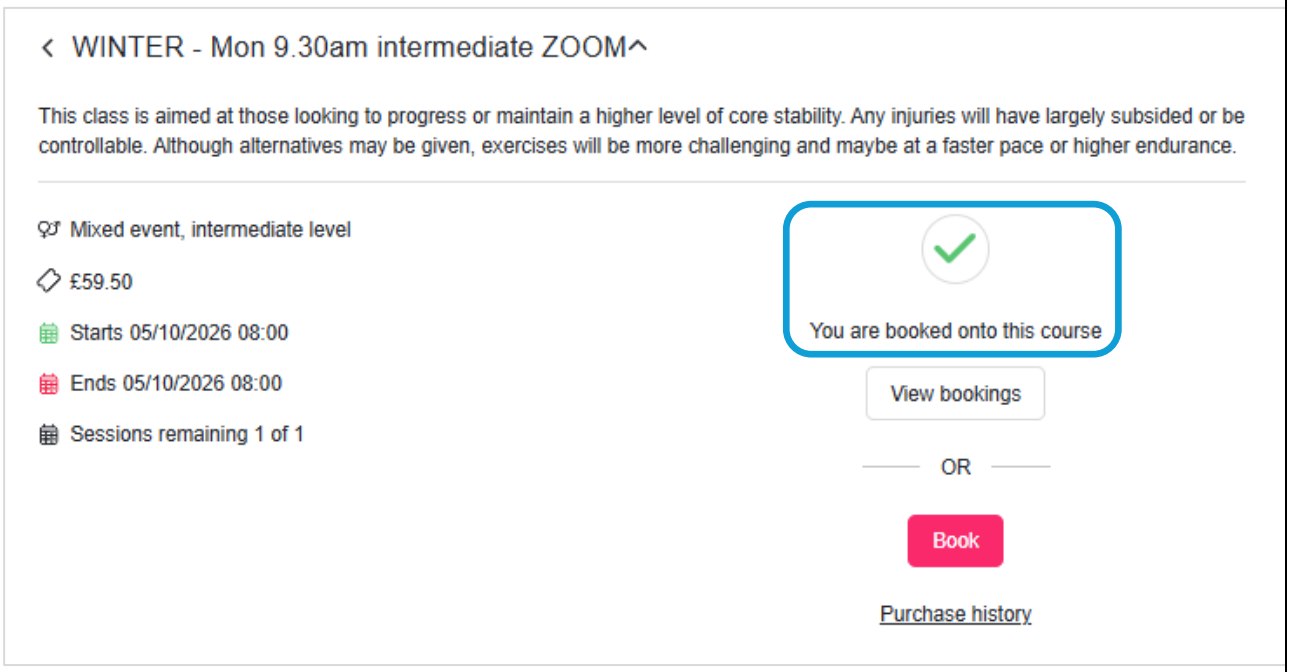
Add your **card details** to the boxes. The box to save your card details for future payments is automatically ticked. If you would prefer not to save your details untick the box then click **Pay £94.50 for studio, £59.50 for zoom**




You will get a message confirming your booking. Click on **Close** to go back to the course page



The course page will update to show you are **booked on the course**




You will receive 2 emails following your booking:

1. an email from Unipaas with the receipt for your payment
2. an email from Gymcatch confirming your booking. It will list all the session dates you are booked into. If you have booked a zoom class it will include the zoom links.

**Cancelling your course or sessions**

If you need to cancel your course for any reason, please contact us. You won't be able to cancel for yourself.

If there are dates you can't make, you can cancel classes through your account in the usual way. If you aren't sure how to do this, please refer to the Gymcatch website instructions on this page of our website: book a class