



**PO Box 374 Lowell, MI 49331 • Phone (616) 893-4263 • Fax (616) 897-7535**

### **Terms and Conditions**

#### **General:**

- 1) The price does not include sales tax, duties, custom fees or any other cost associated with the sale or delivery of this product.
- 2) Payment Terms: NET30 Days from date of delivery.
- 3) Quotation price does not include actual shipping costs. All products are shipped FOB from manufacturer. If requested by Buyer, Industrial Air Systems can supply an estimated shipping cost(s). The estimated shipping cost is only an estimate and actual charges can be different from estimated charges.
- 4) Late payments and any charges associated with the Late payment begin incurring charges 30 days after standard payment terms are due.

#### **Shipping and Delivery Time:**

- 1) All products are FOB Manufacturer
- 2) Shipping times: Stock items – 1 week, Non-stock items –8-12 weeks, Customized products – 12-16 weeks. If deposits and/or signed drawings are required for specific job; shipping time begins after Industrial Air Systems has received these items. These times are estimates only and may be revised at any time.
- 3) Unless otherwise stated on the purchase order Industrial Air Systems will ship Best Way Prepay and Add.
- 4) All products that are shipped via Truck will be shipped with standard pallets and shipping material. If needed or requested by the buyer the product(s) can be completely crated for an additional cost.
- 5) The Buyer is responsible for inspecting the Product(s) immediately when they are delivered and must state upon delivery if the Product(s) is damaged or has missing parts. If not, the Product(s) are acknowledged as being complete and satisfactory.
- 6) Industrial Air Systems products are shipped via LTL carrier or common carrier. It is the responsibility of the customer/consignee to provide a material handling equipment. If additional requirements are necessary please contact your Industrial Air Systems sales rep.
- 7) Fume collection equipment and components, with limited exception, are shipped via freight carriers using enclosed trailers. It is the sole responsibility of the consignee to provide one or more of the following to ensure an expedient and safe offloading of the order. The typical requirements include a loading dock at trailer height with transition platform, forklift, pallet jack or any other industry accepted standard.

#### **Warranty and Return:**

- 1) All New Products come with a standard 1 year warranty. Other warranties and terms are available and must be approved by Industrial Air Systems personnel.
  - a. Warranty covers replacement parts for 1 year.
  - b. Does not cover labor or charges incurred for removing and installing new parts.
  - c. Not responsible for loss of use or downtime.
- 2) Returns product(s) must be approved by Industrial Air Systems before being sent back.
  - a. Must have an RGA and Case # when the product(s) is shipped back.