

Newstead Mechanical Consulting - Terms of Sale

1812 17A SE, Calgary, AB

Business Hours:

Monday to Friday: 8:30 AM - 4:30 PM

Saturday: Hours vary; seasonal

Closed on Sundays and statutory holidays

By leaving your vehicle with Newstead Mechanical Consulting, you acknowledge and agree to the following terms:

1. ****Estimates & Authorization****:

- All work will be estimated and customer approval must be received before commencement.
- Written or verbal authorization is considered consent for Newstead Mechanical Consulting to proceed with repair work.

2. ****Parts Deposits****:

- Parts deposits are required for all amounts greater than \$200.00.
- If service is refused by the customer after parts are ordered, parts may be returned at the supplier's discretion and refund issued only if the supplier accepts the return (restocking fees may apply).
- If parts are non-returnable, the customer will be notified and may pick them up during business hours.

3. ****Vehicle Drop-offs****:

- Vehicles must be dropped off during business hours or only after pre-arranged approval.
- Unauthorized drop-offs, especially those left off-property or in neighboring businesses' areas, are

not accepted and are the responsibility of the customer.

- Newstead Mechanical Consulting is not responsible for lost keys or vehicle damage for unauthorized or improperly parked drop-offs.

4. ****Payment Terms****:

- Payment is due in full upon completion of services.
- Vehicles will not be released without full payment.

5. ****Warranty****:

- All workmanship is warrantied to be completed properly.
- Parts are only warrantied if supplied by Newstead Mechanical Consulting and are covered for a maximum of 10,000 km or 6 months, whichever comes first.
- No warranty is provided for customer-supplied parts.

6. ****Communication****:

- Any concerns regarding service must be raised in writing within 7 days of invoice.
- Triangulation or inappropriate communication with staff or their spouses is grounds for refusal of service.

By leaving your vehicle and/or proceeding with payment, you acknowledge and agree to these terms. A printed copy is available upon request.