



THERAPEUTIC ARTS & ENTERTAINMENT & MINISTRY SERVICES (SENIOR LIVING)

Greetings Future Client,

Phynix Flow'R LLC is a company that offers therapeutic services to individuals of all ages. The price chart below includes senior discounts. *The Phynix Flow'R Experience* introduces talent sources well versed in arts & entertainment, as well as Christian ministry and outreach work. Some services offered in this branch of the company may not be offered to governmental institutions/facilities (please see the governmental services guide for details). The company's purpose is to uplift and empower those who encounter each interaction! Services include but are not limited to the following:

- Trivia w/ Phynix
- Storytime w/ Phynix
- Stand Up Comedy (clean comedy)
- Animated Bible Study/Soaking Prayer Time
- Sing-A-Long with Phynix

Note:

If the service(s) desired is not listed, feel free to inquire by email or text. If a client service request requires specific licensing not obtained, or is outside of the company's scope of expertise, we can discuss available options in further detail at that time. Depending on the request, rates may increase.

(See next page for pricing details)

Payment Details:

Whether a client accounts payable department operates on a corporate or non-corporate billing system, payment for service is due in full at the time of service. Invoices must be received by the client and processed in ample time for payment deadlines to be honored. It is the responsibility of the client to ensure the timeframe needed to ensure payment is received is conveyed to Phynix Flow'R LLC personnel prior to scheduling dates of service.

New business rates are applicable to clients who enter into an agreement with Phynix Flow'R LLC, outlining their *Desired Service Schedule* with Phynix Flow'R LLC. New business rates are not applicable to clients who choose to request services as needed (details available). Senior discounts are applied to senior living/assisted living facilities, nursing and retirement homes, and all clients 55+ years of age. Please see the hourly rates for senior living are listed below:

Standard Hourly Rate:

Per Hour = \$125.00

Senior discounts available for clients 55+ years of age.

Additional discounts are available for *new business clients ONLY* who secure services with Phynix Flow'R LLC at a minimum of 1 scheduled session monthly.

If you would like to retain services for more than a 4 hour window, please email the details of the event, and service expectations for further pricing. Phynix Flow'R LLC is willing to travel. *Travel fees will be assessed as a separate cost to hourly rates*. Travel fees are based on location, travel, lodging, and dining (if applicable). In addition, hourly rates are subject to change at the beginning of the fiscal year.

New business rates apply for a full service year. *A full service year is calculated as 365 days from the 1st date of service provided*. Regular rates apply at midnight on the 1st anniversary of service date. Discounts applied for senior services will continue to be applicable, and will be applied to regular rates.

Late Fee Policy:

All invoices are due on the date of service. Late fees are applied to payments not received by the date of service. The client may opt to provide payment upon arrival, or choose to deliver payment by the date of service. If payment is not received by the date of service, a late fee of \$35.00 will be added, and a new invoice will be issued to include late fees. An additional \$15.00 late fee will be added (uncapped amount by Georgia law) for every 7 days until the invoice is honored and payment is received. If once payment is received, the full amount is not accounted for, an invoice will be submitted for the remaining amount due, and client services will be suspended until monies are paid in full.

Cancellation Policy:

Please be advised, senior discounts DO NOT apply to cancellation fees. Clients have a **cancellation window**. *The cancellation window ends 24 hours prior to the scheduled service date and time.* Clients must provide the cancellation notice via email only at least 24 hours prior to the scheduled service date and time. **Cancellation by email is required for documentation purposes, protecting Phynix Flow'R LLC as well as its clients.** If cancellation is not submitted at all, the client will be billed at the standard hourly rate(s). If cancellation is not submitted before the cancellation window ends, and/or Phynix Flow'R LLC is unable to provide services due to client negligence, the client will be billed at the standard hourly rate(s). Cancellations submitted less than 24 hours prior to the date and time of service will not be accepted, and 75% of the total cost for services will be invoiced. Clients who cancel scheduled services that have been on the calendar for 72 hours or more will be invoiced for 75% of the service fee at the standard hourly rate(s).

**Exceptions will be made for cancellations resulting from acts of God.*

(See next section for Payment Options)

Payment Options:

Cash	<i>*Receipts will be provided</i>
CashApp	@PhynixFlowR
Checks	Payable to: <u>Phynix Flow'R LLC</u>
Venmo	@PhynixFlowR
Zelle	<i>Coming Soon</i>

***Payment in full** is due at the conclusion of services on the date of service. This applies to corporate and non-corporate billing clients. The client may elect to pay in full at the time of booking, or upon arrival, so long as payment in full for the date of service is complete within 30 minutes of service completion. Rates are non-taxable.

We are confident those that participate will find joy & a new zeal in their everyday lives as a result of what we like to call, “*The Phynix Flow'R Experience!*” If you have any questions feel free to contact us by text, email, or by phone. Thank you for your time and consideration. Our team looks forward to working with you in the near future!

Sincerely,



Doina Harris, CEO

Phynix Flow'R LLC

www.phynixflowr.com

phynixflowr@outlook.com

P: 770.654.9224 *SMS available

Ask About Available Mobile Notary Services!!