

Patient Insurance Discovery

Patient insurance discovery services will be performed through HFMI, LLC using maxRTE (maxRTE.com) using the healthcare provider's information supplied below.

Eligibility: To be eligible for this service, healthcare provider clients must include their patient's name, patient's DOB, patient's sex, patient's address (if different from guarantor's address), insurance information, visit's date of service, and total original charges on all accounts when placing for collections. Other helpful information includes the patient's SSN, guarantor's DOB, guarantor's SSN, spouse's name, spouse's DOB, and spouse's SSN. Only self-pay accounts placed via file transfer will be eligible for this service. Manually placed accounts and those already processed through insurance will not be submitted for insurance discovery.

Healthcare Provider Information

Client Name		Client Code	
Address		Phone	
City State Zip		NPI	

Payer List

	Aetna BCBS MN BCBS MN Plus Medicaid CIGNA Health Partners Medica Medicaid MN Preferred One Primewest UCare UMR United Healthcare
--	---

Additional Payer(s) [additional fee may apply depending on payer]:

Acknowledgment

Client acknowledges that Creditor Advocates will submit selected patient information to HFMI / maxRTE in an attempt to discover potential patient payers. Healthcare Provider Clients will be expected to use the insurance information provided to reprocess the patient's insurance claims through their insurance company, if allowed by the patient.	
Signature	Date