

DSUAA 2021-2023

Building Bridges

Connecting Past, Present, and
Future Generations



Wesley Ridgeway '89 **Vice President**

Wesley A. Ridgeway graduated from Delaware State College (now University) in 1989. In his sophomore year, he was inducted into Groove Phi Groove SFI., and as a member he held several positions of leadership, most notably Chapter Vice President. In addition, he participated on the MEAC champion Cross Country and Indoor Track teams achieving first team all-conference during his collegiate career. After graduating from Delaware State College, he joined the Wilmington Graduate Chapter of Groove Phi Groove SFI. and held the position of Chapter President.

In 2001 he joined Groove's administrative team as National Treasurer. As a result of his dedication and performance, he was awarded the National Service & Dedication award in 2005, and a Leadership & Service award in 2007. His continued growth led to taking a position of higher responsibility as National Executive Director in 2017. In this leadership role, he was awarded the President's Award for dedication, commitment and leadership. He managed the day-to-day operations of the organization and participated on the Joint National Conclave & Convention Committee assisting with the planning and execution of National Conclaves.

As Wesley was supporting Groove's mission, he simultaneously was making strides in his professional career. He achieved his MBA from Wilmington University in 2005, his MSOL in 2010 and holds certification as a Certified Fraud Examiner as well as Fair Credit Reporting.

Wesley joined Trans Union, LLC. at a pivotal time and was entrusted with heading the on-site management of inbound call center operations, who support a full-service call center. He was also tasked with certifying that operations were compliant, reliable, and supportive of consumer confidence. As such, he has served in influential, respected leadership positions that leverage operations management knowledge, while maintaining a strategic focus on the consumer and on business objectives.

Prior to joining Trans Union, LLC., he established a record of advancement with Discover Financial Services, LLC. As a New Accounts Manager, and later a New Accounts Senior Department Manager, he succeeded in reaching revenue targets, strengthened company customer satisfaction and royalty, and was responsible for the daily operations of the New Accounts organization. He played an essential role in the success of a national partnership rewards and royalty fulfillment program. During his 30+ year career he has been recognized for his ability to lead change and execute on objectives.