

## CONTACT INFORMATION

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### **ABOUT COMPANY**

Since 1976, Auto Help Line of America has been assisting insurance agents, dealers, finance companies and auto-related professionals nationwide.

We have become one of the largest independent road service networks in the United States, Canada and Puerto Rico, having serviced over 7 million members with our around the clock team.

## TRANSPORTATION NETWORK COMPANY BENEFIT

<u>A digital Uber like experience</u>

Experience seamless support when your vehicle is unexpectedly out of service. Auto Help Line will pay when you use a Transportation Network Company (TNC) service from a commercially licensed TNC, such as Uber of Lyft. This benefit is available to use with your ClaimRide Claim Card.

The value of this product lies in providing financial assistance and convenience to customers when their primary mode of transportation is suddenly available due to a covered vehicle disablement.

This benefit applies only if:

- Your covered auto is disabled and nondrivable.
- Your claim benefits within 24 hours of your auto disablement.
- Photos of your disabled covered auto are required in order to redeem your benefit.







#### **OUR PRODUCTS**



Transportation Network Company Benefit

Start your own Rideshare with an Uber like experience.

#### Private Label Motor Club

Start your own motor club and set your own parameters.



#### Vehicle Recovery Program

Help your customer locate their stolen vehicle by selling this add-on product.

#### Travel Protection Plan

An additional add-on that allows you to help your customer with rental vehicle costs and services.





#### **Total Roadside Assistance**

Provide complete and seamless 24/7 roadside support. Includes towing, jump starts, fuel deliveries, tire changes, and lockouts.

### Nationwide Recovery and Protection Services

A bundled package including our vehicle recovery program and total roadside assistance product.



#### Legal Protector Program

Provide your customers with our 24/7 network of attorney providers with additional benefits.

### POWERED BY TRY

TrxNow is a wholly owned business servicing a single solution across North America, Canada and Puerto Rico. TrxNow represents the industry's largest leading solution solving complex roadside assistance and logistics challenges. Partnered with Salesforce, TrxNow's technology platform is highly customizable and can be tailored to various logistics verticals with 100% transparency.

- Cloud-Based Platform
- End-to-End Visibility
- Advanced B2B2C Strategy
- API-Driven Integration
- Backed by Strong Partners
- No Outsourcing





# AHL SOLUTIONS TO INDUSTRY PRESSURES

Vendor Network Reliability

Auto Help Line maintains a large national network of service providers with performance monitoring - ensuring consistent, high-quality roadside help across regions.

Low Profit Margins

We offer cost-efficient pricing and plans that is entirely customizable to you, helping agencies maintain profit while offering value to clients.

Bundling Pressure

Auto Help Line allows integration with insurance products, enabling agencies to offer products as a value-add, helping retain customers and justify bundled pricing.

OEM & Telematics Competition

Our services doesn't expire after 3 years like OEM plans and can cover used, older, or non-OEM vehicles, expanding the market.