Customer Care Requirements

Getting the most out of your Gorilla Pump Station involves some essential routine maintenance checks.

Please contact us if you have any questions

Sewer Pump Stations

- Check for oils and fats building up around the pump float. Remove them if seen.
- Ensure no wet wipes are introduced into the pump station or it's outlets (your local Council does not like them either)
- Check that the pump float is not in contact with the chamber walls

Storm Water Pump Stations

- Check for debris in pit box
- Periodically wash the inner walls of the chamber with high pressure hose and activate pump. This will flush out the chamber and introduce fresh water.
- Check that the pump float is not in contact with the chamber walls.

For both sewer and storm water systems, these checks must be carried out at least once every six months.



