

PATIENT DISCLOSURE FORM

INITIAL CONSULTATION

Total Cost:
\$400 (MBS item code 110)
\$450 (MBS Item code 132)

If consultation exceeds 1hr, additional \$50 cost to the above applies.

Rebates applied depends on complexity.

MBS item claim code:
110: \$155.85 Rebate Estimate
132: \$272.50 Rebate Estimate

Full Cost Upfront Payable on the Day.

face-to-face

Telehealth

Initial Appointments are expected to be 45 minutes in duration.

REVIEW CONSULTATION

Total Cost:
\$200 (MBS item code 116)
\$250 (MBS item code 133)

If consultation exceeds 30min, additional \$50 cost to the above applies.

Rebates applied depends on complexity.

MBS item claim code:
116: \$77.95 Rebate Estimate
133: \$136.45 Rebate Estimate

Full Cost Upfront Payable on the Day.

face-to-face

Telehealth

Phone

Telehealth or face-to-face appointments are the same charge.

ONLINE - VIDEO APPOINTMENTS

Total Cost:
Same as in Person
The practice provides online appointments, providing flexibility and availability. Costs for telehealth appointments are the same cost as face-to-face appointments.

Full Cost Upfront Payable on the Day (Invoice Sent Via Email After Appointment)

MBS item claim code:
91824: \$155.85 Rebate Estimate
91825: \$77.95 Rebate Estimate
92422: \$272.50 Rebate Estimate
92423: \$136.45 Rebate Estimate

Telehealth or face-to-face appointments are the same charge.

CLINICAL ADVICE VIA PHONE

Total Cost: \$200

Phone Attendance are an option. (Not Applicable for New Appointments)

Depending on complexity the following Medicare Rebates may apply.

116: \$77.95 Rebate Estimate
119: \$44.45 Rebate Estimate

Full Payment due at time of appointment. Applicable Medicare Rebates lodged after upfront payment of your appointment.

COMPLEX - 90 MINUTES

Total Cost:
\$600 (MBS item code 110)
\$600 (MBS Item code 132)

From Time to time, A complex matter requires more work to be done extending the time outside the consultation. If this is the case, you will be notified at the time of your booking.

Such Items that may require an extended consultation charge may be as following:

- Initial Consultation Assessment for Driver Accreditation (Uber) Statement of Health.
- NDSS Application and lodgment on your behalf.

REPEAT SCRIPTS

It is recommended that you obtain your repeat scripts from your GP. We would encourage you to regularly see your GP in-between your specialist appointments.

If it is not possible to see your GP for the script, repeat scripts can be requested by telephone or email with a fee of **\$20** for the medication.

Please allow at least 1 - 3 days for requests to be processed.

NO - BULK BILLING

Please note the practice will no longer bulk bill for any attendance from 1st July 2026. For minor attendance where the Doctor has initiated to call you to discuss minor attendance, or to discuss a clinical matter between your appointment, the total fee may be less than a review consultation, and the Gap fee may be very minimal. In these cases, each time you will be informed of the cost via email, declaring cost and expected Medicare rebate for you to consent before Doctor Calls you.

EMAIL REQUESTS

The practice does not provide clinical advice via email.

If you have any urgent queries in between appointments and need an urgent response from the Doctor.

You may email your request for the Doctor to contact you.

Phone reviews in between appointments will incur a cost. Applicable Medicare rebates may apply reducing your cost.

If your query is non urgent and has been addressed in your previous visit, we recommend waiting for your next scheduled appointment. Or follow up with your GP in between specialist visit.

INVOICING AND PAYMENT

Email secure link for both **in person appointments, phone & telehealth appointments.**

Full Payment due at time of appointment. Applicable Medicare Rebates lodged after upfront payment of your appointment.

Note (for Invoices sent via email, applicable Medicare rebates lodged after payment of invoice).

EFTPOS Terminal for **in person appointments** (Is also available, if you do not wish to have email copies of your invoices).

PATIENT DISCLOSURE FORM



Patient Informed Consent

Notice:

Before we proceed with your appointment, I want to inform you about an important aspect of how we document our consultations. We utilize a note taking tool called Heidi to accurately and efficiently capture the details of our discussions and the outcomes of our appointments. Heidi ensures that we can focus more on our conversation and less on manual note taking, enhancing the quality of care you receive.

Your consent is crucial for us to use this technology. Please understand that your information will be handled with the utmost care, and Heidi's use is aimed solely at improving your healthcare experience.



What you need to know

1. Purpose of Heidi

- Heidi is used to assist with documenting your consultation, capturing only what is necessary for accurate medical records.
- Heidi supports but does not replace your clinician's professional judgment. All medical decisions are made solely by your clinician.

2. Purpose of Heidi

- Your data is processed and stored in your jurisdiction and in accordance with applicable privacy laws.
- None of your data is used for secondary purposes.
- Data is undergoes a rigorous de-identification process to remove personal identifiers.
- Data is handled securely, with encryption and regular audits to ensure compliance.

3. Your rights:

- You can choose to opt-out of the use of Heidi during your consultation.

For more information
visit heidhealth.com



Book / Adjust



Patient Info



Telehealth Link



By signing this consent form, agree to the following:

1. You have read the contents on this webpage: www.hormonalhealth.com.au/consent
2. You have read in full this PDF Document and understand the cost of service and use of Heidi (AI note taking), and presence of Video Surveillance of the Reception area.
3. You understand the cost of service, and failing to pay invoices will result in restriction of future service.
4. You understand how your information will be handled, stored and protected.
5. You agree to allow your clinician to use Heidi to assist with documenting your consultation, you may withdraw your consent of Heidi at any time without affecting the quality of your care.
6. You acknowledge that following your initial appointment, both your referring Medical Professional and yourself will be provided with the letter of attendance, that this letter is password protected and accessible with your password for 30 days only.
7. You may request your letters of attendance in person as printed copies at no charge.

Name

Date

Signature