

PATIENT DISCLOSURE FORM

INITIAL CONSULTATION

Total Cost: \$450
(MBS item code 110)
(MBS Item code 132)

If consultation exceeds 1hr,
additional \$50 cost to the
above applies.

Rebates applied depends on
complexity.

MBS item claim code:
110: \$155.85 Rebate Estimate
132: \$272.50 Rebate Estimate

Full Cost Upfront Payable on
the Day.

face-to-face

Telehealth

Initial Appointments are
expected to be 45 minutes
in duration.

REVIEW CONSULTATION

Total Cost: \$250
(MBS item code 116)
(MBS item code 133)

If consultation exceeds 30min,
additional \$50 cost to the
above applies.

Rebates applied depends on
complexity.

MBS item claim code:
116: \$77.95 Rebate Estimate
133: \$136.45 Rebate Estimate

Full Cost Upfront Payable on
the Day.

face-to-face

Telehealth

Phone

Telehealth or face-to-
face appointments are the
same charge.

ONLINE – VIDEO APPOINTMENTS

Total Cost:

Same as in Person

The practice provides online
appointments, providing
flexibility and availability. Costs
for telehealth appointments are
the same cost as face-to-face
appointments.

Full Cost Upfront Payable on the
Day (Invoice Sent Via Email After
Appointment)

MBS item claim code:
91824: \$155.85 Rebate Estimate
91825: \$77.95 Rebate Estimate
92422: \$272.50 Rebate Estimate
92423: \$136.45 Rebate Estimate

Telehealth or face-to-
face appointments are the
same charge.

CLINICAL ADVICE VIA PHONE

Total Cost: \$200

Phone Attendance are an option.
(Not Applicable for New
Appointments)

Depending on complexity the
following Medicare Rebates
may apply.

116: \$77.95 Rebate Estimate
119: \$44.45 Rebate Estimate

Full Payment due at time of
appointment. Applicable
Medicare Rebates lodged after
upfront payment of your
appointment.

COMPLEX – 90 MINUTES

Total Cost:

\$600 (MBS item code 110)
\$600 (MBS Item code 132)

From Time to time, A complex
matter requires more work to be
done extending the time outside
the consultation. If this is the
case, you will be notified at the
time of your booking.

Such Items that may require an
extended consultation charge
may be as following:

- Initial Consultation Assessment
for Driver Accreditation (Uber)
Statement of Health.
- NDSS Application and
lodgment on your behalf.

NO – BULK BILLING

Please note the practice will no
longer bulk bill for any
attendance from 1st July 2026.
For minor attendance where the
Doctor has initiated to call you to
discuss minor attendance, or to
discuss a clinical matter
between your appointment, the
total fee may be less than a
review consultation, and the Gap
fee may be very minimal.

In these cases, each time you
will be informed of the cost via
email, declaring cost and
expected Medicare rebate for
you to consent before Doctor
Calls you.

Book / Adjust



Patient Info



Telehealth Link



PATIENT DISCLOSURE FORM



Patient Informed Consent

Notice:

Before we proceed with your appointment, I want to inform you about an important aspect of how we document our consultations. We utilize a note taking tool called Heidi to accurately and efficiently capture the details of our discussions and the outcomes of our appointments. Heidi ensures that we can focus more on our conversation and less on manual note taking, enhancing the quality of care you receive.

Your consent is crucial for us to use this technology. Please understand that your information will be handled with the utmost care, and Heidi's use is aimed solely at improving your healthcare experience.



What you need to know

1. Purpose of Heidi

- Heidi is used to assist with documenting your consultation, capturing only what is necessary for accurate medical records.
- Heidi supports but does not replace your clinician's professional judgment. All medical decisions are made solely by your clinician.

2. Purpose of Heidi

- Your data is processed and stored in your jurisdiction and in accordance with applicable privacy laws.
- None of your data is used for secondary purposes.
- Data undergoes a rigorous de-identification process to remove personal identifiers.
- Data is handled securely, with encryption and regular audits to ensure compliance.

3. Your rights:

- You can choose to opt-out of the use of Heidi during your consultation.

For more information
visit heidihealth.com



By signing this consent form, agree to the following:

1. You have read the contents on this webpage: www.hormonalhealth.com.au/consent
2. You have read in full this PDF Document and understand the cost of service and use of Heidi (AI note taking), and presence of Video Surveillance of the Reception area.
3. You understand the cost of service, and failing to pay invoices will result in restriction of future service.
4. You understand how your information will be handled, stored and protected.
5. You agree to allow your clinician to use Heidi to assist with documenting your consultation, you may withdraw your consent of Heidi at any time without affecting the quality of your care.
6. You acknowledge that following your initial appointment, both your referring Medical Professional and yourself will be provided with the letter of attendance, that this letter is password protected and accessible with your password for 30 days only.
7. You may request your letters of attendance in person as printed copies at no charge.

Name

Date

Signature