



Speech Language Pathology in Motion, PLLC

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2022 Attendance Policy

1. Please keep in mind that when you schedule an appointment with Speech Language Pathology in Motion, that time is reserved for you. We do not double book appointments and have a limited amount of appointments available in any given work day. Every appointment slot is extremely valuable. When cancellations are made with less than 24 hours notice your therapist and treatment team still need to be compensated. In addition, when clients “late cancel” we are typically unable to fill the slot with another client. Because of this, SLPIM maintains a very strict cancellation policy. Clients will be charged a \$50.00 cancellation fee for all cancellations made with less than 24 hours’ notice. “No shows” for a scheduled appointment, or cancellations made within 3 hours of the session start time, will be charged the full session fee.
2. I agree to schedule a makeup session, if I need to cancel scheduled therapy sessions more than 1 times in a 1-month period. Consistency in treatment is important. I understand that the patient is expected to attend therapy in accordance with their Plan of Care (POC). I am aware that excessive cancellations (more than 1 time in a 1-month period, without scheduling make up sessions), will impact progress and may result in forfeiture of my slot or being discharged from treatment.
3. I understand that SLPIM is not able to hold therapy spots for more than 2 weeks in the event of illness/travel plans or other disruptions in treatment. I understand if the patient stops therapy for 90 days or more a re-evaluation will be required before resuming treatment.
4. I understand that the patient is receiving speech, language and/or feeding therapy. It is at the therapist’s discretion how often and how much time is spent using specific treatment tools or strategies, including but not limited to hippotherapy, PROMPT, DIRFloortime, the SOS approach to feeding, telepractice or animal assisted speech therapy. The therapist will use clinical judgement to determine how to most effectively treat the patient, factoring in a number of considerations. I agree to attend scheduled sessions regardless of what treatment strategies, approaches or tools are utilized.
5. I understand that the session location may be changed at the discretion of the therapist and/or SLPIM and I am still expected to attend. Failure to attend scheduled sessions due to location changes will result in discharge from treatment. For example, if weather/scheduling do not allow for a session to occur in Islandia, the session will not be canceled but rather will be moved to telepractice or the Hauppauge location. This is to ensure continuity of care.
6. I understand that if I arrive late, I will still be responsible for the full session fee. The session will end on time, and the length of the treatment will be shortened. It is recommended that patients arrive a few minutes early for treatment sessions to ensure that our therapists are able to provide the full session time.
7. I understand that if I choose to discontinue treatment, without being discharged from therapy, as a courtesy, it is requested that I give a minimum of 2 sessions notice.