**MARKHAM FOOD BANK**  
**ZERO TOLERANCE FOR ABUSE**

The Markham Food Bank is committed to providing a safe, respectful, and welcoming environment for all clients and volunteers. We do not tolerate any behaviour that makes others feel uncomfortable, unsafe, or disrespected. The following behaviours are strictly prohibited:

* **Physical Abuse**: Hitting, pushing, or throwing objects
* **Verbal Abuse**: Shouting, swearing, or name-calling
* **Sexual Harassment**: Unwanted touching or inappropriate sexual language
* **Threats and Intimidation**: Any threats of physical harm, violence, or gestures intended to intimidate
* **Disruptive Behaviour**: Failure to follow guidelines or directions, or causing disruptions
* **Discrimination**: Comments or actions that target someone’s identity, including race, gender, sexuality, disability, religion, or ethnicity

The Markham Food Bank reserves the right to refuse service to anyone whose behaviour jeopardizes the safety or well-being of clients or volunteers. Individuals may receive a verbal or written warning regarding their conduct. If the behaviour continues, the individual may be asked to leave and return at a later date. Continued disruptive behaviour may result in a suspension of services, with a referral to alternative food banks if necessary.

We are dedicated to creating a space where everyone is treated with dignity and respect. Thank you for your cooperation.