

Technical Bulletin 35g

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Air Options, Inc. Return Policy

March 28 2024

Air Options may approve returns on a case-by-case basis. Air Options must be notified within 30 days of receipt of the JT Dryer that there are problems with the dryer's operation. We will then work with the customer to resolve any issues that may affect the dryer's performance. If, after a good faith effort, the dryer is not performing as it should, a refund may be approved.

Once a refund has been approved, the terms for a refund are as follows:

- 1) Dryers that have been installed will incur a 20% restocking fee to cover the cost of refurbishing the unit.
- 2) We do not refund original shipping costs or pay for return shipping.
- 3) The JT Dryer body must be received undamaged, with the dryer's threads protected and intact, in order to receive the full refund amount.
- 4) The air regulator, gauge, mount and drain (if any) must be received undamaged and in good condition in order to receive the full refund amount.
- 5) The full refund amount is calculated as: (Purchase Price) LESS (20% restocking fee) LESS (original shipping cost)
- 6) The refund amount is payable after the returned dryer is received and inspected by Air Options and it is determined that all items are in good condition.

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JTDryers.com
AIR-OPTIONS, INC.

Advanced Technologies for Compressed Air