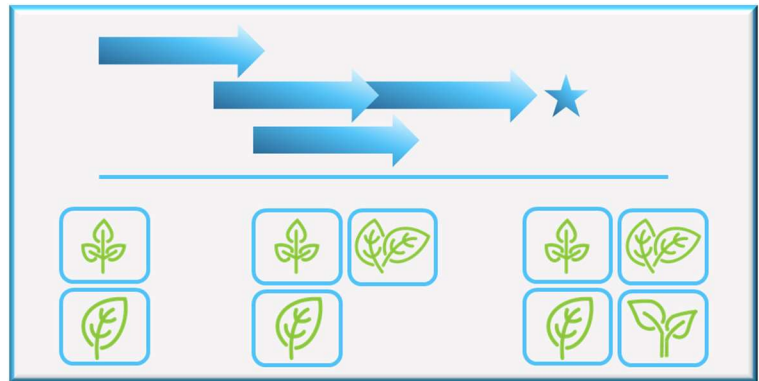# Portfolio & Program Management

Our Perspective

All projects need clear objectives and metrics to achieve and confirm success. As organizations grow and mature, managing portfolios of programs and projects using repeatable, succinct methods becomes increasingly important. Solid program management can make a direct impact by increasing the quality and breadth of offered capabilities, support improved decision making, and enable achievement of strategic objectives. Our passion is to rethink how organizations create value with a focus on sustainable business transformation for a better future.

At ViaTrie, our Program Management (PM) services are rooted in proven practices from the Project Management Institute's (PMI) Project Management Body of Knowledge (PMBOK®), Information Technology Infrastructure Library (ITIL) and Capability Maturity Model Integration (CMMI®). We believe the key to delivering success in any program starts with defining clear requirements and objectives with stakeholders across the enterprise.

We then define Key Performance Indicators (KPI) based on the desired return on investment (ROI), with the "return" defined based on what is important to an organization's mission. ROI can include external metrics like increased customer/user adoption and satisfaction or internal metrics like decreased risk. Using well-defined, meaningful, and easily obtainable KPIs can help an organization prioritize initiatives and make better informed business decisions. Once established and communicated, KPIs provide quantitative proof to augment qualitative feedback, all of which is used to adjust program parameters to keep success on course.

We believe in high-touch program management that creates open communication paths with a focus on understanding and addressing trends as they develop and occur. New, Agile PM paradigms place an emphasis on incremental planning and improvement, free-flowing team communication, and user feedback. Incorporating these new methods and techniques with traditional program management frameworks, ViaTrie enables organizations to manage delivery volatility and drive innovation.

Manage, maintain and continuously improve programs and projects. Incorporate sustainability into everyday operations.

ViaTrie

collaborate | innovate | transform

Our Services & Deliverables

- PMO Initiation and Operations
- Risk Management
- Budget & Financial Management
- Program and Project Monitoring
- Acquisition & Contract Support:
  Pre-RFP, RFP, Evaluation, and
  Transition Support

- Governance and KPIs
- Performance Management
- Category Management
- Knowledge Management
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ViaTrie Experience

Our team has experience serving civilian, defense, state, and international government entities in over 40 programs. We have employed traditional and agile program management techniques in a variety of settings, from single mission programs to complex portfolios serving the entire government landscape. We have success managing multiple agencies, bureaus, and organizations in enterprise programs for GSA, Army, and Navy clients. Our management consulting experience supporting environmental, health, telecommunications, finance, budget, and defense mission areas gives us a breadth and depth of experiences spanning strategic and tactical activity sets.

About ViaTrie

At ViaTrie, a company founded by three women, we find the symbolism of the tree to support our vision of growth (both ethically and sustainably), protection (through fostering a safe and transparent workplace with an emphasis on trust and empowerment), and strength (as respected, innovative, and trusted leaders in the industry). We have strong roots in this business and this area, and our mission is to partner with organizations to create human-centric, mission-focused, socially responsible, and technology powered innovations Collectively, we have held numerous leadership positions in both large and small companies, with a focus on successful execution of policy, business analytics, acquisition, enterprise architecture, and compliance projects at the highest levels of the government. We understand business operations, contract administration, strategic planning, and quality and service management requirements are key to successful organizations. And, most importantly, we have the experience to help our customers find technical and process-oriented solutions to achieve goals that support their mission. Key customers supported throughout our careers include the General Services Administration (GSA), the Department of Defense (DoD), the Department of Commerce, the Veterans Administration (VA), the Environmental Protection Agency (EPA), and the Federal Aviation Administration (FAA).

https://viatrie.com/portfolio-%26-program-mgmt