

## “Porcelain Painting Art & Beyond” Tour in Germany Travel Date: October 21<sup>st</sup> – November 03<sup>rd</sup>, 2021

### Terms and Conditions – Sullivan’s Custom Tours, L.L.C.

**Price of the tour** starts at **\$4,383 USD** per person including: 12 nights in selected hotels / country inns with daily breakfast (double occupancy); private van / bus and driver throughout; airport transfers; personal bi-lingual tour escort 24/7; activities according to tour itinerary: one 04-days porcelain painting class (maximum of 08 painters); admission for manufacturers, museums, castles etc. as part of the tour program (group activities); 04 group lunch snacks (painting class days), 08 additional group meals (lunches or dinners). Itinerary and accommodation are subject to change. The USD price is calculated based on the currency exchange rate of 1 EUR = 1.14 USD and subject to change due to currency fluctuations. The ground tour price contains a \$250 per person non-refundable trip planning fee. The final price will be determined based on the banker buyer’s exchange rate when the final invoice will be sent out.

**The price does not include:** Airfare; single room supplements; food and drink not listed on the itinerary; items of a personal nature; telephone calls; checked and overweight baggage charges; travel insurance; individual non-tour-related activities and individual meals; shipping costs for purchased items; passport/visa fees; expenses of purely personal nature; credit card payment fee.

Add \$610 per person single supplement. Add 5% credit card payment processing fee.

**Deposit:** A partly refundable **trip deposit of \$800** per person is required to secure a booking and due by **July 10<sup>th</sup>, 2021**. Reservations will be confirmed upon receipt of booking form and full deposit. If the initial reservations are made within 14 weeks of the date of travel, full payment is due.

**Final Payment:** Final and **full payment is due September 01<sup>st</sup>, 2021**. If payment is not received by due date, the reservation is subject to cancellation and forfeiture of deposit. Bookings are confirmed upon a receipt of full payment. All traveler’s names and information are due at this time.

**Pricing and Final Payments:** Sullivan’s Custom Tours, L.L.C. reserves the right to re-calculate pricing and/or final payments due to exchange rates and fluctuations in the market between time of initial inquiry/deposit and time of final payment due date. Number of travelers = 04-05 or 07-10 persons (max. 08 porcelain painters in class).

**Returned Checks:** A \$50 fee will be charged for all returned checks.

**Insurance:** Sullivan’s Custom Tours, L.L.C. recommends trip cancellation, emergency medical and personal theft insurance. While we make every effort to ensure proper baggage handling, Sullivan’s Custom Tours, L.L.C. cannot be held responsible for damage, loss, or theft of luggage or personal belongings.

**Cancellation by tour operator:** Sullivan’s Custom Tours, L.L.C. reserves the right to cancel the ground tour before August 15<sup>th</sup>, 2021 if there is not a sufficient number of registered travelers. In case of a cancellation by the tour operator, all payments for the ground tour will be refunded in full. For such a customized tour, Sullivan’s Custom Tours, L.L.C. reserves the right to retain \$250 per person in case of a travel warning (level 3 or 4) or travel ban for leisure trips to Germany due to a pandemic, terrorist threats or other acts of God.

**Individual cancellations by travelers** must be received in writing. Cancellation fees will be assessed by Sullivan's Custom Tours, L.L.C. depending on the date of cancellation. Cancellation dates:

*Cancellation before July 20<sup>th</sup>, 2021: A \$250 cancellation fee per person will be retained.*

*Cancellation before August 25<sup>th</sup>, 2021 (8 weeks): 50 % of full tour price will be retained per person.*

*Cancellation before September 08<sup>th</sup>, 2021 (6 weeks): 75 % of full tour price will be retained per person.*

*Cancellation before September 22<sup>nd</sup>, 2021 (4 weeks): 100 % of full tour price will be retained per person.*

Cancellations can be covered by a travel insurance: General Trip Cancellation Policy (medical reasons, emergencies according to the insurer's terms & conditions) or For Any Reason Trip Cancellation Policy. It is the traveler's responsibility to indicate travel insurance requests at the provided registration form. Sullivan's Custom Tours, L.L.C. only provides information about available plans and suggests travel insurance companies. It's the traveler's responsibility to purchase his/her travel insurance in time. **Commonly, pandemics (or other acts of God) are not a trip cancellation reason covered by General Trip Cancellation Policies (status of Nov 2020) – For such cancellation reasons travelers must get a Cancel For Any Reason Policy which must be purchased within 14 – 21 days after the trip deposit payment.** For detailed and up-to-date information contact Sullivan's Custom Tours, L.L.C. or a travel insurance company in a timely manner.

**Refunds:** There will be no refunds for any unused portion of the tour.

**Travel documents:** It is the responsibility of each tour participant to obtain and carry a valid passport and visa (if necessary). Passports must be valid for six (6) months beyond your return travel date.

**Photographs:** Sullivan's Custom Tours, L.L.C. reserves all rights to publish in printed media and web (sullivancustomtours.com, tgac-us.com) photographs and video taken during the tour. Participants in the tour agree to grant permission to use photographs in which they may appear.

Sullivan's Custom Tours, L.L.C. acts only as agent for the suppliers of travel conveyance, transport, accommodation, or other service, and has no responsibility in whole or in part for any delayed departure or arrival, missed carrier connections, loss, death, damage or injury to person or property, accident, mechanical defect, and failure or negligence of any nature howsoever caused in connection with any accommodation, transportation, or other services. Sullivan's Custom Tours, L.L.C. cannot be held responsible for events beyond its control, such as (without limitation) acts of God, war (whether declared or undeclared), terrorist activities, pandemics, strikes or government restrictions. We reserve the right to cancel the tour at any time until before the set travel date. In this event, a full refund will be made. We cannot however be held responsible for additional expenses incurred by participants in preparing for the trip. Sullivan's Custom Tours, L.L.C. reserves the right to make changes in the itinerary, substituting similar or equivalent services, when necessary. Sullivan's Custom Tours, L.L.C. reserves the right to decline or accept any person as a member of the tour without notice, and to cancel the participation of any client whose behavior is in the opinion of a representative of the company causing excessive distress, damage or annoyance to anyone or to anyone's property. Sullivan's Custom Tours, L.L.C.'s responsibility for the client will cease immediately and no compensation will be paid for any loss. In the unlikely event of any legal dispute, the courts of the State of Texas will have exclusive jurisdiction, the laws of the State of Texas will govern any dispute.

**Sullivan's Custom Tours, L.L.C.**

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