

1. Basic Function Usage

1.1 Introduction to Home Function Areas

Q: What are the main function areas on the home page?

A: The home page is mainly divided into four function areas:

- Tutorial Area: Contains tutorials on bending machines, laser cutting machines, etc.
- Resource Area: Provides laser cutting drawings, sheet metal technology training materials
- Self-test Area: Equipment fault self-test system
- Consultation Area: Expert online consulting service

1.2 Tutorial Watching

Q: How to watch tutorial videos?

A:

1. Click the corresponding tutorial title on the home page
2. Enter the tutorial details page
3. Click the video play button to start watching
4. You can adjust the video playback progress, volume, etc.

Q: What should I do if the video playback is stuck?

A:

- Check the network connection
- Try to switch the network environment
- Wait for the video to buffer
- Reduce the video clarity

1.3 Resource Download

Q: How to download technical information?

A:

1. Enter the "Resources" area
2. Select the required information
3. Click the download button
4. Wait for the download to complete

2. Use the self-test system

2.1 Device self-test

Q: How to use the device self-test function?

A:

1. Select the corresponding device self-test system on the homepage
2. Follow the system prompts to describe the fault
3. The system will provide corresponding solutions
4. You can view detailed troubleshooting steps

2.2 Expert consultation

Q: How to contact technical experts?

A:

1. Click "Online consultation"
2. Fill in the consultation form (name, contact information, city, etc.)
3. Select the device type of interest
4. Wait for the expert's reply after submission

3. Troubleshooting common problems

3.1 Page loading problem

Q: What should I do if the page opens with a white screen?

A:

- Check the network connection
- Refresh the page
- Clear the browser cache
- Restart the APP

Q: The picture cannot be displayed?

A:

- Check the network connection
- Refresh the page
- Check if you have permission to view the image

3.2 Video playback problem

Q: What should I do if the video cannot be played?

A:

- Check the network connection
- Check if the browser supports the video format
- Update the browser version
- Clear the browser cache

3.3 Email copy problem

Q: Failed to copy the email address?

A:

- Check the device clipboard permission
- Manually press and hold to select copy
- Click the copy button again