



Cardinal Programs

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New Programs in 2021!

What the World Needs Now

At the conclusion of every year, we have the opportunity to intentionally reflect on the happenings of the previous 12 months. Obviously, we have more than a few things to consider when contemplating the various twists and turns of 2020. This past year has been challenging beyond belief in many regards - a global pandemic, social unrest, and political upheaval. Consequently, the atmosphere is charged with anxiety, uncertainty, and disbelief. Although we may be tempted to disconnect from these chaotic times, now more than ever, we need to lean into Life and discern how we can be a powerful and positive force in the world. Think about it. What does the world need now in order to heal wounds, bridge gaps, and encourage life-giving interactions and conversations? How about a little faith, hope, and love?

Dancing to a Different Beat - Who are You Becoming?

Knee-deep in the midst of the COVID-19 crisis, I often wonder how this experience will transform the lived experience for all concerned after the dust settles. Many people speak about “going back to normal.” But I fail to see how we could ever go back - we are forever changed emotionally, physically, psychosocially, financially, and spiritually. Moving forward, we will dance to a different beat. We will continue to evolve as we reflect on our collective experience. So, let’s consider who we are becoming? What is to be learned from this global challenge? Who do we choose to be and what do we choose to do from this day forward?

What’s Your Expiration Date?

An expiration date is defined as the “date after which something should no longer be used.” Reflecting on the journey of aging and the prevalence of ageist attitudes in the United States, I imagine most people over the age of 65 (the age at which Medicare deems a person to be a senior citizen) can relate to the term - feeling useless at times. Too often the expectations of others predicated merely on chronological age limit the lived experience of older adults. Consequently, many older adults feel

demeaned, diminished, and discounted. What can we do to transform this limited and limiting understanding and appreciation of older adults?

Moving Into Meaning as We Grieve

In 1969, Elisabeth Kubler-Ross published her classic book, *On Death and Dying*, wherein she described the 5 stages of dying: denial, anger, bargaining, depression, and acceptance. Her work served as the needed catalyst to address our fears of death as well as the process of grief. Today, her protege, David Kessler, adds to the conversation by describing a sixth stage of grief—meaning. Making sense of loss, finding meaning in the midst of our sorrow, allows us to move on with life. Although we never “get over” our grief, moving into meaning is an essential part of the healing process.

Age-Friendly Health Care

Age-friendly health care is an approach to care designed to support and to serve persons in age-appropriate ways, resulting in beneficial outcomes. Needless to say, such an approach is needed and wanted by older adults. The medical concerns of an infant are dramatically different than those of an elder. Likewise, the age of a person is an essential factor when designing an effective plan of care. Today, the realization that far too few medical professionals are specifically trained to care for the aging population is coming home to roost. Consequently, it is encouraging to note the advances being made in age-friendly care and age-friendly health care systems.

Kids as Caregivers

The American Association of Caregiving Youth estimates there are over 1.4 million child caregivers between the age of 8 and 18 years old. This population of family caregivers provides on average 20 hours of care per week. Consequently, these kids often become isolated and lonely, compromise their physical, cognitive, and emotional well-being, and experience an abbreviated childhood. How can we identify and then support kids in our community that serve as family caregivers?

Caregivers—After the Journey Ends

There are currently over 53 million people serving as family caregivers in the United States. The average duration of care is over 4.5 years, entailing all aspects of care. Basically, family caregivers are the backbone of care in the country. Serving as a family caregiver can be all-consuming. Our identity and the rhythm of our days are predicated on our role as caregiver. So, who are we when the journey of caregiving ends? What’s next? How do we envision and initiate a new way of being?

Elderhood—Frightened and/or Excited?

How do you feel about getting older? Frightened and/or excited? Your attitude toward aging is likely informed by a mixed bag of emotions predicated on your experience, family history, faith, and knowledge of the aging process. Like it or not, we will continue to age with every breath. Such is the nature of life. Consequently, if we are afforded the opportunity to be an elder, how can we make the most of the experience of elderhood?

The Essence of Care

Over the past two decades, I presented thousands of programs on the various aspects of caregiving. However, I have never addressed the fundamental question of WHY we care for each other. What is the essence of care? Why are we seemingly compelled to care despite the challenges, the complexities, and the concerns associated with caring? Perhaps by exploring the heart and soul of care, we'll gain a greater appreciation and reverence for the care we receive as well as the care we offer.

Women Walking With Women

Recently, a dear woman introduced me to an amazing book, *A Walk on the Beach* (2004), by Joan Anderson. It is the story of two women whose paths crossed one day on the beach and how that chance encounter changed their lives. Their story is a testament to the sacred nature of female friendships. In John O'Donohue's book, *Anam Cara* (1996), he discusses the Celtic concept of *anam cara*—soul friend. From my experience over the past 6 decades, I believe “soul friend” to be an accurate depiction of my female friends—spiritual friendships. I can't imagine life without my soul friends! Consequently, I think it's time to celebrate the blessings of walking with women—to give thanks for our life-giving friendships.

COVID-19 Specific Programs

Re-emergence Anxiety

For the past year, we have all been longing to “go back to normal” once the dust settles on the COVID-19 situation. Now that the various vaccines are being administered nationwide, there is hope on the horizon that life will gradually begin opening back up. What is curious is that this reopening is causing many people tremendous angst! We have grown accustomed to our rather limited existence over the past 12 months. Hence, the pending changes of re-emerging and reclaiming a semblance of our former lives is anxiety producing. Why? We are once again resistant to change—change that serves to destabilize, disrupt, and disturb our current way of being. So, how can we embrace the process of re-emerging and thus move on with life?

What the World Needs Now

At the conclusion of every year, we have the opportunity to intentionally reflect on the happenings of the previous 12 months. Obviously, we have more than a few things to consider when contemplating the various twists and turns of 2020. This past year has been challenging beyond belief in many regards - a global pandemic, social unrest, and political upheaval. Consequently, the atmosphere is charged with anxiety, uncertainty, and disbelief. Although we may be tempted to disconnect from these chaotic times, now more than ever, we need to lean into Life and discern how we can be a powerful and positive force in the world. Think about it. What does the world need now in order to heal wounds, bridge gaps, and encourage life-giving interactions and conversations? How about a little faith, hope, and love?

What Happened?

Today, we are all longing to return to "normal." However, the COVID-19 pandemic has dramatically (if not tragically) changed life forever. Personally and professionally, the daily rhythm of life is unfamiliar, uncomfortable, and often disconcerting. Perhaps there are moments when you wonder, "What happened?" But this is our reality - our new normal. So, how can we confront the challenges in order to embrace the opportunities presented each and every day?

Looking Forward to Coming Together

According to Maslow's hierarchy of needs, human beings long for love and belonging - to feel a part of a community (family, friends, society). Fundamentally, we are relational beings. This inherently human trait was recognized by one and all over the past year when we were required to disconnect due to COVID-19. At a moment when we needed each other the most, physical separation was necessary. Today, with reconnection imminent due to the vaccine, what will our reunion look like and feel like? Although we have been longing to come back together for over a year, many people are feeling a wee bit anxious about the reopening. So, let's chat about the angst related to our re-emergence. Once done, we'll remember the benefits of being part of a community such that we can look forward to coming together.

COVID-19: What are the Invitations in the Midst of this Interruption?

Two months ago, the advent of COVID-19 brought everything to a screeching halt in the United States. Like everyone else, I was shocked, frightened, and frustrated. All plans personally and professionally were derailed for the foreseeable future. When sharing my angst and concerns with a colleague, I gained an entirely new perspective on the situation. She noted that the greatest invitations in Life come through the biggest interruptions. Hmmm! I was intrigued by this remark. No doubt, COVID-19 is the biggest interruption in recent history. So I wonder, what are we now invited to do? Who are we invited to be? What are we to do with this once-in-a-lifetime invitation? Please join me to ponder these and many other questions.

Change and Uncertainty - That's LIFE!

Change has always been part of the lived experience. However, as a result of the COVID-19 crisis, we are experiencing change fatigue - one change after another. The proverbial domino effect. Nothing seems normal! Change disrupts our daily routines, life expectations, and our sense of certainty. Change reminds us that we are not in control! Challenging to say the very least, but this is the current reality. So instead of resisting change, how can we engage it? First, understand the process of change, loss, transition, grief, and mourning. Second, decide to move through the process and embrace a new way of being. And finally, leverage the 3R's - Resilience, Response, and Ritual - to move through the transitional moments in life.

Compassion Fatigue Revisited

As professional or personal caregivers, we witness the suffering of others - physical, emotional, and spiritual suffering. To witness the pain and suffering of others is to be

forever changed. Compassionate people bear the suffering of others and often times compromise their own health and well being when they assume too much of the burden. In the midst of the COVID-19 crisis, countless people are experiencing compassion fatigue and therefore need guidance and information as to how to manage this type of stress. We must always be aware of where we end and the other person begins - the importance of boundaries. We can companion others in life, but we cannot assume the responsibility for another's life. To do so puts us at risk of experiencing compassion fatigue, a risk for all who care.

Global Grief

Over the course of a lifetime, human beings attach to a variety of things: people, places, memories, values, ideas, pets, money, careers, titles, and dreams - just to name a few. We are relational beings - we connect and attach very much like strips of velcro! Consequently, the risk of separation (loss) looms large for all humanity. How an individual integrates loss into her life is certainly a personal challenge. However, when the world experiences a pandemic of loss as a consequence of COVID-19, the integration of loss becomes a collective process. How can we courageously companion each other as we collectively grieve and mourn all that has been lost?

Our Renewed Appreciation of Ritual

Is ritual relevant in the 21st century? Is ritual really worth the bother? Well, for those persons and families who have not been allowed to ritualize the death of loved ones due to COVID-19 restrictions regarding public gatherings, the answer is a resounding YES! Although many have previously discounted the benefit of end-of-life rituals, our appreciation of and gratitude for ritual has grown immensely over the past few months. We are recognizing that the purpose of ritual is timeless—the integration of the mind, body, and spirit during times that defy explication. Through the process of composing, conducting, and experiencing meaningful rites, we gradually integrate loss into the fabric of our being. By so doing, we confront the reality of our mortality and gain an enhanced appreciation of LIFE! So yes, ritual IS relevant and wanted by those who long to honor and to mourn loved ones.

Have You Ever Wondered Why?

Many people struggle to understand the "Why?" of Life when dealing with the challenges of aging, serious disease, and the reality of mortality. Lacking a sense of meaning and purpose, the journey of Life is merely an endurance test. However, if we believe that every moment is an opportunity to contribute to Life in meaning-FULL ways, the journey of Life becomes an experience to be embraced and enjoyed. Therefore, it is imperative to remember that the world awaits what only we have to offer as unique individuals. In return, our lives are enriched beyond measure whether we have 20 years or 20 minutes remaining. Our current experience with COVID-19 highlights the importance of seeking and discerning our "why" in life. Having a sense of purpose and meaning serves to sustain us through this incredibly challenging time.

What Have We Lost?

Holidays have always been a challenging time for those who grieve. This year, the holidays will be particularly poignant due to the depth and breadth of losses experienced globally. We have all lost something or someone during the COVID-19 crisis. Hence, let's gather together to recognize our losses and support each other as we grieve and mourn. Together, we will continue to move through our sorrow in order to live beyond it.

The Afterglow of the COVID-19 Experience

When have you learned the most about yourself and about life? More than likely, it's the times of trial and tribulation that informed and influenced your journey the most. Adversity pushes us beyond our previously perceived limits—beyond our comfort zone. No doubt, you have learned much over the past few months in light of the COVID-19 crisis. In this moment, we have a choice. Do we choose to be diminished by life OR emboldened? When considering the choices made by Sheryl Sandberg, Viktor Frankl, and Nelson Mandela, we realize that adversity often serves as a segue to positive transformation. Please join us to explore the afterglow of adversity—the opportunity to rise strong (a la Brene Brown)!

Cardinal Caring

Caregiving in the Twenty-First Century

Caregiving in the twenty-first century is an interesting journey to say the very least! We'll examine the demographic trends and societal changes in the United States fueling the growing concerns related to aging, illness, and caregiving. The back nine of life today poses different challenges and opportunities than those encountered by previous generations. We'll consider how the changing nature of families, family legacies of caregiving and illness, and the geographic dispersal of families inform our experience of the back nine. We can't anticipate everything that will happen. However, we can proactively plan for the certainties of life. We will age. We will probably experience a serious illness or disability. We will need more help than we ever imagined. And, we will die. Hence, we need to prepare to care for ourselves and our loved ones. Proactive beats reactive every time!

Navigating the Journey of Caregiving

Caregiving is a complicated journey to say the very least. Navigating the constantly changing conditions requires not only your time, attention, and energy but also knowledge and a competent caregiving team. Please join us to learn about beneficial caregiving resources as well as tools to “map out” your caregiving journey. “Smooth sailing” is merely a pipe dream without navigational skills. By taking time to adequately prepare for the journey, you increase the likelihood that your dreams will become your reality.

Change and Uncertainty - That's Caregiving!

Our current experience of COVID-19 highlights the fact that change is an inherent part of life. In fact, the only constant in life is change - a reality that family caregivers know all too well. When dealing with a serious, chronic, and/or terminal disease, caregivers and care receivers can be overwhelmed by a never-ending series of changes. As a result, many people experience change fatigue rooted in fear, anxiety, and uncertainty. So, what can we do to effectively deal with the changes encountered throughout the caregiving journey? First, recognize why we are typically resistant to change. Second, understand the process of change, loss, transition, grief, and mourning. Third, leverage the 3 Rs to effectively deal with change: resilience, response, and ritual.

High Tech Aging and Caregiving

Today, technological advances within the realm of health care, aging, and caregiving are mind boggling. Although the human touch and the need for human relationships will never be replaced by gadgets, apps, or social media (merely my humble opinion!), technology can be utilized to reduce many of the daily tasks that exhaust family caregivers and/or prove problematic as we age. Let's explore the technological options that can potentially enhance communication and connection, safety and security, health and wellness, and learning and sharing.

CareMaps and More

Caregiving is a complicated journey to say the very least. Navigating the constantly changing conditions requires not only your time, attention, and energy but also knowledge and a competent caregiving crew. "Smooth sailing" is merely a pipe dream without navigational skills. By taking time to adequately prepare for the journey, you increase the likelihood that your dreams will become your reality. Please join us to learn about beneficial caregiving resources as well as navigational tools to "map out" your caregiving journey: CareMaps, Lotsa Helping Hands, Caring Bridge, and Care-FULL Conversations.

Caregiving: How Can We Be Proactive?

Caregiving. A journey we will all experience at some point in time over the course of a lifetime. For some, a journey to be repeated but never replicated. Each journey is unique. However, every journey of caregiving - whether as the caregiver or the care receiver - is greatly improved by being proactive. Being proactive about our health, our housing, our community, our support system, and our plans for EOL care. Furthermore, it is never too early to start planning for this inevitable trip. Consider the possible "what ifs" along the way and proactively plan a journey based on your needs, wants, and available resources. Care for yourself and others by design, not by default.

After the Diagnosis—Learning to Live With a Serious Disease

In the aftermath of the diagnosis of a serious disease, we often feel dazed, confused, and afraid. A natural reaction to devastating—and often unexpected—news. Based upon the specifics of our diagnosis and situation, we will confront the challenge,

consider the options, and make the necessary decisions. Fundamental to how we move through the process includes: realizing that the diagnosis is a family challenge, recognizing that our attitude shapes our expectations, and understanding that different stages of the disease present unique challenges and opportunities.

How Will Your Story End?

Although we live in a death averse society, you have probably thought about how you want your journey to end. If you are like the majority of people in our country, you want to die at home—surrounded by your family and friends. But the sad reality is this—most people don't get what they want at the end of life. Due to circumstances and the domino effect of acute, aggressive care—far too many people die in the sterile, unfamiliar, dehumanizing environment of an ICU. So, the question is this—How can we reclaim authorship of our ending?

Caregivers @ Work

It's estimated that 60% of family caregivers in the United States work full or part time in addition to providing 24 hours of care/week to a family member. The average duration of care is over 4 years. No wonder family caregivers are stressed! The good news is that businesses now realize the implications of caregiving on their employees and business. Now is the time for employers and employees to collaboratively create beneficial benefits for Caregivers @ Work.

See and Serve Caregivers in the Workplace

At any point in time, 17% of the workforce is serving as a family caregiver. These caregivers work full or part time in addition to providing 24 hours of care/week for a family member. The dual role ultimately proves to be detrimental to the employee and the employer. However, there are innovative and promising programs designed to support caregivers in the workplace that result in mutually beneficial outcomes. Please join the conversation to learn how to see and serve caregivers in your organization.

The Big Squeeze - Caught in the Middle of Caring

One of the greatest challenges we face in the United States today is effectively and compassionately caring for one another. Whether challenged by illness, disability, or the natural process of aging, we will all require the help and assistance of others—professional health care providers as well as family and friends. Whether a Boomer, GenXer, or a Millennial, we often find ourselves caught between a rock and a hard place. We are called to care for our aging parents while raising a family, working, and maintaining our own health. When caught in the squeeze, we need information, resources, resilience, and a caring community.

Called to Serve: The Wounded Healer

As human beings, we are called to serve in unique and needed ways over the course of a lifetime. In fact, one of the greatest challenges for each individual is to discern his/her calling in life - a way of being in the world that provides a sense of meaning and purpose. It is not a simple task to determine how we are called to serve. Quite

the contrary. To discern our calling in life requires attention, intention, and self-reflection. Through this process of internal exploration, we discover our impetus to serve others often resides in our own sense of wounded-ness. The people we choose to serve are those in whom we see ourselves. We recognize their suffering as our own, and we are therefore compelled to companion them. Every person's journey is unique; however, we can learn so much from people who have walked a similar path. Those who share common losses and wounds often find a common ground of healing. As we serve others in need of healing, we too are healed.

Collaborative Care - Working and Caring Together

For most people rooted in Western culture, it is difficult to ask for and receive help from other people. However, the reality is that we will all need help due to the challenges posed by aging and/or illness. So, how are we to overcome our resistance to assistance? Well, our friend the goose has much to teach us about giving and receiving care. Look to the skies. As geese fly in formation, they embody the essential ingredients of collaborative care: shared leadership, interdependence, self care, encouragement, and trusted relationships. This is not a "fly by night" approach to care! If we choose to emulate the collaborative flight of geese, all involved in the caregiving journey will be well served.

Critter Care

I love critters. Always have. Always will. My family of choice includes cats and dogs, always. I am not alone in my love of critters. According to American Pet Products Association, over 60 percent of all households in the United States have a pet. We love critters! Consequently, over 60 percent of households will be called to care for aging and ill critters. Caring for critters is not unlike caring for humans. In fact, the similarities are fascinating—physically, emotionally, financially, and spiritually. So, repeat after me. *Prepare to care!* Our critters are worth it.

All Creatures Great and Small

I love critters - all creatures great and small. Always have. Always will. My family of choice includes cats and dogs, but I have also enjoyed a deep connection with several horses. I am not alone in my love of critters. According to American Pet Products Association, over 60 percent of all households in the United States have a pet. Our love and connection with other creatures is more than a mere physical connection. The human-animal bond is known to be therapeutic in a myriad of ways. Please join us as we explore the physical, emotional, and spiritual benefits of the human-animal bond. Although a blessing over the course of a lifetime, sharing the journey of aging with another creature can improve your health, reduce the risk of loneliness, and enhance the overall quality of life.

Called to Companion

Caregiving is a universal concern. We will all serve as caregivers numerous times over the course of a lifetime. And, we will all need care at some point in time. So, there are some questions worthy of consideration. When, not if, you are called to companion a friend, family member, or client challenged by aging and/or illness, how

will you respond? Will you (must you) assume full responsibility of care? Or, are you able and/or willing to share the responsibilities of care with other family members, friends, or caregiving professionals? Our approach to caregiving determines our ultimate experience. So, when we are called to companion, it's important to know that there are alternatives to flying solo - collaborative approaches to care that are beneficial for the caregiver and care receiver.

Resistance to Assistance

For most of us, it's not easy to ask for help. But if we understand the "why" beneath our reluctance, perhaps we can overcome our resistance to assistance. Ultimately, it's a choice. I'm not saying you should, must, have to, ought to, or need to ask others for help. But if you choose to ask for or to receive help from others, you will probably encounter a sharp point of resistance somewhere along the way. Better to know the location of that sharp point than to step on it unexpectedly. As always, knowledge is power.

Living in Harmony

As a caregiver, living in harmony may be an unfamiliar melody. Can you name that tune? If not, please make note of the idea and importance of harmony—defined as agreement, accord, a pleasing arrangement. Sounds fabulous, right? Within the context of caregiving, living in harmony is the consequence of a thoughtful, compassionate, realistic approach to caring for family and friends—and YOU!!! So, as you care for others, remember to hum the life-giving chorus of self care, self care, self care. It will serve you well.

Cardinal Concerns

Bridge Time - Dealing With the Consequences of Change

Most human beings are not fond of change, invited or not. Change disrupts our daily routines, life expectations, and our sense of certainty. Change reminds us that we are not in control! But change is a given in life: the seasons change, society changes, financial markets change, relationships change, and we change. So instead of resisting change, how can we engage it? First, we need to understand the process of change, loss, transition, grief, and mourning. Then, we must choose to move through the transition to live beyond it - to embrace a new way of being. Although we cannot control everything that happens in our lives, we always retain the freedom to choose an attitude in response to the change(s). Our choice directly impacts our lived experience and quality of life. Recognition of this choice in the midst of change transforms the victimizing question of "Why me?" into the empowering inquiry of "What now?"

Bridge Time - Dealing With the Consequences of Change (Hospice Audience)

Hospice volunteers witness and experience tremendous change when serving as companions to terminally-ill people and their families. Hence, it is important to

understand the process of change, loss, transition, grief, and mourning. Appreciating the challenges and opportunities posed by “bridge time,” volunteers are better able to compassionately companion families to the end of the road. Additionally, volunteers will have a heightened awareness of their own needs when walking across the transitional bridges of life.

***Bridge Time - Dealing With the Consequences of Change
(Program Incorporates the Concept of Resilience)***

Most human beings are not fond of change, invited or not. Change disrupts our daily routines, life expectations, and our sense of certainty. Change reminds us that we are not in control! But change is a given in life. So instead of resisting change, how can we engage it? First, understand the process of change, loss, transition, grief, and mourning. Second, decide to move through the process and embrace a new way of being. And finally, develop a mindset that serves to move us through the transition. Resilience, interdependence, and meaning are invaluable resources on the transitional bridges of life.

Got Bounce? Exploring the Process of Resilience

At birth, I think we should all be issued a set of heavy duty shock absorbers with detailed instructions on how and when to use. I know of no one who has been able to avoid the bumps and resultant bruises of life. As human beings, we will experience the highs and lows of life - and the transitions between the peaks and valleys are rough. It is during the stressful, difficult times that we realize the importance of resilience - the ability to “bounce back” from adversity. Resilience is not a trait. Rather, it is a process of adaptation. Please join us to explore this important process and identify the various factors contributing to resilience. Life can be shocking to say the very least! Instead of being shattered by the unexpected and the unwanted, we have the ability to choose a response to change. To meet the most daunting challenges of life, we gotta have bounce!

Compassion Fatigue: When It Hurts to Care

As professional or personal caregivers, we witness the suffering of others - physical, emotional, and spiritual suffering. To witness the pain and suffering of others is to be forever changed. Compassionate people bear the suffering of others and often times compromise their own health and well being when they assume too much of the burden. We must always be aware of where we end and the other person begins - the importance of boundaries. We can companion others in life, but we cannot assume the responsibility for another’s life. To do so puts us at risk of experiencing compassion fatigue, a risk for all who care.

Moral Distress: Searching for True North

Amazingly enough, human beings are born with an internal compass designed to keep us aligned in life - a moral compass. Our personal values and beliefs serve to calibrate our compass such that each person has a unique sense of True North. When encountering a situation that requires us to deviate from our aligned position, it is our moral compass that sounds the alarm that something is amiss. Due to the increasingly

complex ethical situations in healthcare, moral distress is frequently experienced by healthcare providers as well as patients and family members. The challenge is to first recognize this type of distress and then to proactively seek a common understanding of the relevant issues. Moral distress can be effectively addressed if not mitigated when all perspectives are welcomed, communication encouraged, and a safe space provided for interaction.

Generational Competence

Each generation has a unique personality comprised of attitudes, beliefs, perceptions, and expectations. Consequently, when serving people during times of loss and transition (serious or terminal illness, death of a loved one, etc.), it is important for us to understand and to appreciate the attitudes of people in our care. What do you know about the Boomers? Gen Xers? Gen Yers? Millennials? What is distinctive about each generation? What is common to all generations? Generational competence is mandatory if we are to serve others in beneficial and respectful ways.

Connection is Required for Effective Communication

Communication—effective communication—is fundamental for personal and professional success throughout life. In order to effectively communicate, we must first know and appreciate our audience—family, friends, colleagues, and clients. Secondly, we need to overcome the limitations of telecommunications while leveraging the opportunities. And finally, when communicating eye to eye, we benefit greatly by the addition of nonverbal communication.

Cultural Competence: Seeking to Know the Other

Cultural competence is an issue receiving much attention of late, particularly within the field of healthcare. This focus is due to many reasons including the ever increasing diversity of our population. Whether considering age, gender, spirituality, sexual orientation, age, ethnicity, race, or socioeconomic status, there are countless factors that distinguish one person from any other. We cannot adequately and compassionately meet the needs of others if we fail to understand the person before us. We risk offending others if we make assumptions based on labels or categories. It is only by being respectfully curious that we begin to understand one another - taking the time to ask, to listen, and to learn. This is the first step toward cultural competence.

Effective Communication - Stop, Look, and Listen

Communication is defined as the exchange of information—something we do routinely day in and day out. However, routine is not synonymous with artful or effective! Miscommunications happen in our personal and professional roles—creating confusion, conflict, and contention. So, what is the secret to communicating effectively? Stop. Look. And Listen. By so doing, we have the opportunity to move beyond mundane, superficial communication in order to engage in heart-to-heart, life-giving, relationship-building conversations.

Professional Boundaries: Walking the Line

Boundaries are necessary behavioral constructs if we are to have healthy relationships with other people, personally and professionally. We need to be aware of where we end and the other person begins. Boundaries serve to protect both persons, honoring and respecting each individual. Some boundaries are defined by legal mandates while others are defined by mutual consent, assumptions, or cultural norms. Often within organizations the discussion of professional boundaries occurs after a boundary violation that prompts a corrective action. Organizations and individuals are much better served if proactive education is offered to raise the awareness around the need and purpose of boundaries.

The Blessings of Boundaries

Throughout the journey of caregiving, well-defined and well-managed personal boundaries are a blessing to caregivers and care receivers. Boundaries are necessary behavioral constructs if we are to have healthy relationships with other people. We need to be aware of where we end and the other person begins. Boundaries serve to protect both persons, honoring and respecting each individual. Well-conceived and well-managed boundaries are ultimately a blessing to all involved in the journey of caregiving. Please join us to learn how to establish, to manage, and to maintain mutually-beneficial boundaries within your family and with service providers.

Cardinal Aging

The Challenges of Aging Solo

A key factor in aging well is having a reliable social support system (family and friends). Due to the changing demographics in the United States, it is estimated that 20-30% of the population over the age of 65 live alone and will age alone. The strict definition of a solo ager or elder orphan is someone who lives alone, has no children, and does not have a life partner. But a broader definition of solo aging highlights the reality that we are ALL at risk of “going solo” due to circumstances—the death of a spouse or partner, a divorce, or geographic isolation from family and friends. The consequences of aging alone are numerous and extensive: a lower quality of life, a shorter life expectancy, complications in the caregiving journey, and physical isolation leading to an enhanced sense of loneliness. So, how can we proactively reinforce and expand our social support systems to avoid the negative consequences of aging solo?

Aging from the Inside Out

As a society, we typically focus on the outward manifestations of aging—gray hair, wrinkles, and physical changes. Our desire to retain a youthful appearance fuels the multi-billion dollar anti-aging industry. I often wonder if we would be better served to focus on the intangible, internal manifestations of aging—the evolution of our understanding of life, the enhanced appreciation of the moment, and the acquisition of wisdom that we can then offer to the world. Care to wonder with me?

The Loneliness Epidemic

Loneliness is a subjective feeling related to isolation. Granted, it's possible to be alone without feeling lonely. Desired solitude can be life giving—an aloneness that many of us need and desire periodically. However, the consequences of unwanted isolation result in physiological, cognitive, emotional, and psychosocial decline. Research reveals that loneliness is being reported in epidemic proportions throughout our country today, with serious consequence. Loneliness leads to a shorter life expectancy, lower quality of life, and complications with caregiving. Therefore, how can we as individuals and as a society proactively address the issue of loneliness?

Come Together - Right Now!

According to Maslow's hierarchy of needs, human beings long for love and belonging - to feel a part of a community (family, friends, society). Fundamentally, we are relational beings. But as we age, situational changes often threaten our sense of belonging as the nature and composition of our respective communities change. So, where and with whom do you belong? Consider the various aspects of your community: the people, the place, the reason, and the logistics. Then, explore the innovative and life-giving community options arising from demographic needs and wants. Coming together enriches the journey for all concerned.

LISTEN! Life is Calling

Many people struggle to understand the "Why?" of Life when dealing with the challenges of aging, serious disease, and the reality of mortality. Lacking a sense of meaning and purpose, the journey of Life is merely an endurance test. However, if we believe that every moment is an opportunity to contribute to Life in meaning-FULL ways, the journey of Life becomes an experience to be embraced and enjoyed. Therefore, it is imperative to remember that the world awaits what only we have to offer as unique individuals. In return, our lives are enriched beyond measure whether we have 20 years or 20 minutes remaining.

Age By Design

How do you **choose** to age? By default or by design? Because we live in an age-denying society, most of us are not inclined to anticipate the future challenges **and** opportunities encountered as we age. Life happens. We react. A common scenario resulting in a less than desirable journey. So, how can you increase the odds that you will experience an EXTRAordinary life—a life that you love? First, understand the aging process (all facets). Second, identify traveling companions. Third, evaluate the environment. And finally, discern what fills you up, brings you joy, and gets you out of bed every day! Don't let life happen **to** you. Instead, **Age By Design—YOUR Design!**

a. Age By Design—The Process and the Players

No doubt, the journey of aging will present a myriad of challenges for one and all—physical, cognitive, emotional, psychosocial, financial, and spiritual. Hence, by understanding the process of aging, you can then anticipate the inevitable changes and design a preferred plan for aging. Such foresight is a blessing for you and for your family and friends. Although aging is a very personal experience, it is a shared

journey. If we are to age well, we need and want caring, compassionate traveling companions. Please join us for a thought-provoking chat. **Age By Design**—a creative exercise worthy of your time and attention.

b. Age By Design—The Setting

Location, location, location. A critical aspect when assessing the financial value of real estate. Location—the environment—is also a critical factor in the aging process. It is not only a question of want, it is also a question of need. We may want to live independently, but we need a higher level of care. When circumstances dictate a reassessment of the home, the discussion tends to be emotional, frightening, and somewhat confrontational. But if we choose to **Age By Design**, we can evaluate senior housing options and identify viable, desirable alternatives. Please join us to learn about innovative housing options and to dream about your ideal location, location, location. **Age By Design**—a creative exercise worthy of your time and attention.

c. Age by Design—The Reason

What is the “why” of life? A curious question that becomes profoundly important as we age. Granted, we need a sense of meaning and purpose throughout life. But with advanced age, the “why” becomes profoundly important. The “why” serves to sustain us and to motivate us through many of the changes posed by aging. It’s also important to realize that the “why” of life evolves as we evolve. Thus, we have the opportunity to seek and to discover a new “why” of life in the latter years. Please join us to chat about what gets you out of bed every morning. What puts a bounce in your step? What gets your heart racing and ignites your imagination? Imagine—then create— a life you love. **Age By Design**—a creative exercise worthy of your time and attention.

Aging—The Shared Journey

Due to increased life expectancies over the past century, we live in a multi-generational society unlike any before. Generational diversity affords us the opportunity to learn from each other and to serve each other. We all have something to offer. And, we all have something to learn. It is this lovely, mutually beneficial, multi-generational exchange that enhances the ultimate meaning of the aging process. Aging is a shared journey for all ages.

LIFE—The Ultimate Gift Exchange

Recent research bears out what most of us realize as we age—in order to age well, we need a sense of meaning and purpose in life. Quite often, meaning is derived from contributing to the greater good—sharing our time, treasures, and talents with other people. Without exception, when we give of ourselves, we always get something in return. Personal satisfaction. A sense of joy. A feeling of accomplishment. By giving, we receive—***an exchange of gifts***. So, how does this gift exchange work?

The Afterglow of Adversity

When have you learned the most about yourself and about life? More than likely, it’s the times of trial and tribulation that informed and influenced your journey the most. Adversity pushes us beyond our previously perceived limits—our comfort zone. The

death of loved one. The diagnosis of a serious illness. Grieving significant losses. Termination of employment. Imprisonment. Challenged by life, we can choose to be diminished by life OR emboldened. When considering the choices made by Sheryl Sandberg, Viktor Frankl, and Nelson Mandela, we realize that adversity often serves as a segue to positive transformation. Please join us to explore the afterglow of adversity—the opportunity to rise strong (a la Brene Brown)!

Attitude is Everything

As the journey of life unfolds, we experience the bittersweet nature of the adventure. The path twists and turns presenting unexpected potholes, detours, and vistas. No one is guaranteed “smooth sailing.” However, our ability to successfully navigate the rough waters posed by life depends on our attitude. Viktor Frankl taught an entire generation that we cannot control everything that happens in life. However, we always have the freedom to choose an attitude in response to life. And that choice ultimately determines our experience of life. Do you choose to be a victim of life and succumb to the perceived inequities? Or, will you courageously accept the reality of your situation and seek life-giving possibilities? Consider your answer carefully. Your life depends on it! Most people survive the bumps and bruises of life. But in order to thrive in the aftermath of adversity is a conscious choice. The afterglow of adversity is all about attitude!

Positively Gray

As companions (personal and/or professional) to those challenged by aging and illness, we are at risk of developing a rather negative view of the aging process. It’s difficult to be optimistic about getting older due to our over exposure to the physical and cognitive challenges of aging combined with the despairing anti-aging rhetoric of the media. However, do not despair! There is actually a tremendous amount of upside to aging. Over the past century, life expectancies for men and women increased by thirty years! We are healthier, better educated, and more affluent than previous generations. Yes, aging poses many challenges for individuals, families, and society. But, getting older offers tremendous opportunities for those who are “positively gray.” With a more realistic, balanced perspective of aging, our limiting fears can be replaced by life-expanding hope. A good thing indeed.

Advocates for Aging

Aging well requires intention, attention, and planning. The process is also facilitated by passionate advocates. As companions to aging individuals, we can serve to encourage beneficial lifestyles, offer needed resources and community connections, create a positive atmosphere, and recognize the value of the aging person. In Western society, elders are too often invisible - unseen and unheard. As companions to the aging population, we have the responsibility and the opportunity to enhance the visibility of elders and to ensure their voices are heard. If we are to serve the aging population well, we must work to transform societal attitudes about aging. We must be advocates for aging - people who recognize the gifts, talents, experience, and wisdom that elders possess and that our society so desperately needs. Rather than being a burden to society, elders are a multifaceted blessing.

Act II (or Act III?)

Retirement today is quite different from what our parents envisioned or experienced. This is due in part to the fact that we are living longer. It also has to do with the fact that we are healthier and wealthier. How do we choose to invest our time, talents, and treasures throughout Act II (or III)? What constitutes a purposeful life? What gets you revved up and eager to jump out of bed every morning? These questions are worthy of serious consideration. If we are to age well, we must be intentional in how we choose to engage the journey.

Intergenerational Collaboration

Due to the increased life expectancy over the last century, we live in a multigenerational society unlike any before. For the first time in history, four generations commonly work together in a variety of settings. The interaction between generations presents a variety of challenges. Communication styles, interpersonal skills, leadership styles, and life priorities vary between generations which often serve to segregate and isolate different age groups. However, this is not about being right or wrong. Each generation has skills and abilities that can be leveraged for the greater good. It is when the skills and abilities of all generations are integrated and honored that we reap the fruits of the collaborative effort. There need not be intergenerational competition for resources or jobs. Collectively, we EXPAND and develop new resources. Together, our respective journeys are enriched. So, the opportunity is to collaborate in order to live well, work well, and age well together!

Life - What's It All About?

Viktor Frankl, a twentieth-century psychiatrist and Holocaust survivor, believed strongly that humanity is driven by the will to meaning. We have a basic need to find and fulfill our meaning and purpose in life. The itch to understand intensifies as we age. We long to make sense of our experiences - particularly the times of suffering and heartache. However, meaning isn't something we stumble upon happenstance. Rather, meaning is derived from what we contribute, what we experience, and how we choose to suffer. Discernment of meaning requires commitment, courage, and curiosity. So, roll up your sleeves and get to work! If you are willing to invest your heart and soul in the search for meaning, your life will be enriched beyond measure. Meaning-FULL...don't settle for anything less!

Making Tracks

Linear is not a term I associate with the journey of life! Twist and turns. Yes. Ups and downs. Absolutely. Trails of tears. For sure. Jaunts of joy. Amen. It is the bittersweet nature of life that challenges, blesses, and enriches the journey. One of the great gifts of aging is the opportunity to glance back and assess the tracks we left behind. Possessing a perspective honed by time and hard-earned wisdom, we acknowledge and own the "on track" and "off track" times in life. Our adventures serve to guide, to sustain, and to inspire those who follow in our "tracks." However, if we fail to share our stories with family and friends, some tracks will go undiscovered. So, don't miss the opportunity to make tracks! Tell your story!

Left Behind: Your Story, Your Legacy

A natural part of the process of aging is becoming more altruistic, less self-absorbed. In the first half of life, our focus is often on family and career - acquiring, achieving, and accomplishing. As our families mature and our careers plateau, questions arise that tickle the imagination and prompt serious reflection. How will I be remembered? Who did I touch? What is the impact of my life on others? These questions should be considered well before the end of life, before death precludes the possibility of generating a meaningful legacy. NOW is the time to share our experiences and acquired wisdom with subsequent generations to enhance and promote the greater good. NOW is the time to share our stories - the greatest legacy we leave behind. By doing so, our life becomes more significant than our death - a good thing indeed.

Aging: The Opportunity of a Lifetime!

Getting old...a process that frightens, angers, and challenges many (if not MOST) people. Granted, aging is not for the faint of heart. However, the journey consists of more than grey hair, wrinkles, illness, and loss. So, instead of believing the negative headline news about aging, I invite you to seriously consider "getting" old. By that I mean, recognizing and appreciating the burdens and the benefits of aging. Get it? All is NOT lost! Possibilities and opportunities come with age as well. Getting old is a gift - an opportunity of a lifetime! Don't miss it!

Aging in the Twenty-First Century

Aging in the twenty-first century is an interesting journey to say the very least! We'll examine the demographic trends and societal changes in the United States fueling the growing concerns related to aging, illness, and caregiving. Aging today poses different challenges and opportunities than those encountered by previous generations. We'll consider how the changing nature of families, family legacies of aging and illness, and the geographic dispersal of families inform our lived experience. We can't anticipate everything that will happen. However, we can proactively plan for the certainties of life. We will age. We will probably experience a serious illness or disability. We will need more help than we ever imagined. And, we will die. Hence, we need to prepare to care for ourselves and our loved ones.

Plan Well to Live (Age) Well

I have always been a planner. I LOVE a good plan! I'm sure that is rooted in my desire to be in control of my life. Yep! I'm a control queen! And, I'm not alone. No doubt, you have planned vacations, parties, and holidays. Furthermore, we're encouraged to plan for things such as the educational needs of our children, our retirement, and final arrangements. But, how many of us have planned to age well? Quite often, due to our aversion of death and the aging process, we disregard the need to plan for our physical and cognitive demise. In order to live well, we must plan well. In order to plan well, we must realistically assess our situation, our wants, our needs, and the available resources. Please join us to explore an effective and beneficial assessment and planning process.

Plotting and Planning - Advance Directives, Ethical Wills, and Final Arrangements

Western society is depicted as death averse and youth affirming. We spend an inordinate amount of time, attention, and money to retain a youthful appearance that then masks the reality of our mortality. Our reluctance to engage in the advance care planning process is rooted in our fear of death. It takes courage to consider what is beyond this life - to contemplate the unknown, the mysterious. Perhaps, if we reframed the process in terms of how we choose to live, we would be more inclined to articulate our wishes.

Attitudes About Aging

We have all heard the adage, "Attitude is everything." Well, this is certainly true in regard to the aging process. Our attitude informs our perceived experience of aging. Additionally, attitudes about aging influence societal norms, expectations, policies, and interactions. Consequently, it is important to recognize and understand our view of aging - our own aging process and that of others. Do our attitudes serve to support and sustaining the aging population? Or instead, do our attitudes serve to inhibit and marginalize the elders in our community? Please joins us for an interactive discussion that will hopefully expand and enhance your view of the aging process.

Longevity: Pros and Cons

Currently in the United States, both men and women are expected to live into their eighties. This represents an increase in life expectancy of thirty years over the past century. The increased longevity is due in part to advances in medical technology, improved hygiene, and development and availability of effective medications. Fabulous news, right? Perhaps. The blessing of a longer life often depends on how we age. Longer is not always better. Please join us to discuss the process of aging and to learn how we can enhance the quality of the lived experience.

The Costs of Aging

What are the costs associated with aging? If you are like most people in the United States, your thoughts immediate turned to healthcare costs. No doubt, a significant and often frightening cost of aging. As such, we will explore the current and anticipated financial costs associated with aging and illness. Additionally, we'll explore "other costs" associated with aging such as personal, emotional, spiritual, and relational losses. Hopefully, by recognizing the likely costs of aging, we'll be better prepared for the journey.

A Humorous Look at Aging

Today, as in years past, Bette Davis' comment rings true. "Old age ain't no place for sissies." Aging is a daunting prospect for most of us. Confronted by the challenges of illness, the reality of our mortality, and the myriad of losses prompted by aging, we obviously need courage, commitment, and conviction to complete the journey. Doesn't hurt if we have a good sense of humor as well! Humor and laughter are known to be beneficial methods of coping with stress. So, how can we use humor to relieve some of the stress associated with aging? To find out, please join us for a laugh or two as we look at the humorous aspects of aging!

Aging as a Spiritual Journey

When discussing the topic of aging, we often focus on the physical aspects of aging. However, the spiritual aspects of aging are equally, if not more so, as important. As we age physically, cognitively, and emotionally, we also evolve spiritually. Our view of life changes as we experience the highs and lows of life. Our expectations change over the course of time. And, as we approach the end of the road, we often become much more appreciative of the lived experience. Our view of life is shaped by our evolving foundational beliefs - our guiding and sustaining precepts. From a solid foundation of understanding, we are better able to endure and to engage the other aspects of aging. Please join us to explore the interplay between physical and spiritual aging.

Calling All Women - Rise 'n Shine!

It is time for women to realize that with age comes an incredible opportunity to SHINE! It is more than an opportunity, it is our responsibility. In the first half of life, our focus is often on family and career - giving priority to the needs and desires of others. As our families mature and our careers plateau, questions arise which tickle the imagination and prompt serious reflection. Who am I? What ignites my passion? What do I choose to do with my life? Who do I choose to become? This is the gift of aging - utilizing the wisdom derived from the first half of life to engage and explore the challenging questions prompted by significant life changes. Granted, many of the transformations women experience are uninvited and disconcerting. However, with every ending, there is the possibility of a new beginning - a new way of being in the world. If we are to light the way for subsequent generations of women - we must RISE to the occasion.

Cardinal Loss

No Mulligans on the 18th Hole—The End of Life is a Once-in-a-Lifetime Opportunity

On March 15, 2016, I recalled the words I had uttered countless times over the past decade regarding the end of life. "Companioning our loved ones to the end of the road is one of THE hardest things we are called to do in this life - as well as one of THE most sacred. It's a once-in-a-lifetime opportunity. Death doesn't offer a 'do-over.' We either embrace the journey or we don't!" So on that morning, as I read the text message informing me of the imminent death of my brother, I knew exactly where I needed to be, where I wanted to be - with my brother. There would be no mulligans on Richard's 18th hole. No do-over's. This is the story of how companioning my brother at the end of life transformed how I choose to live. A final blessing from my big brother.

Dying to Know: How Death Informs the Lived Experience

Death is a question of ultimate concern for every human being. How we choose to engage the question is dependent on our attitudes and beliefs regarding death and

dying. Our attitudes about death inform our behaviors, and our behaviors influence our experiences. By reviewing historical attitudes and approaches to death, we recognize the importance of overcoming our fears related to death in order to live fully present to the moment.

Grief Savvy

Human beings are inherently relational creatures. Among other things, we attach to people, things, ideas, titles, money, and dreams. Hence, we are consequently at risk of experiencing loss and grief as attachments change or end. Mourning our losses requires courage - courage to feel the pain, courage to address the void, courage to integrate the loss, and courage to re-engage with life. Far too often in our society, the time needed to mourn is not recognized or honored as we rush to return to work and get “back to normal.” We, instead, need to recognize the need to mourn our losses if we are to move through and beyond our grief. Becoming grief savvy will serve you and your loved ones well.

A Time to Remember

A Time to Remember is an opportunity to listen, to share, and to learn. Coming together to remember, we tease out the lessons to be learned by sharing our stories of loss. By so doing, our losses serve to inform how we choose to LIVE from this day forward. As human beings, loss is a common concern. Common cause. Common ground. As such, how can we support each other in our respective journeys of grief? By taking *Time to Remember*.

Holiday Blues

Although the holidays are portrayed in the media as the most joyous season of the year, the holidays are anything but joyous for those grieving the death of a loved one or another significant loss. Instead the holidays highlight the losses and intensify the subsequent grief. Is it any wonder that so many people dread the holiday season - wishing merely to survive or endure the festivities? Please join us to explore ways to effectively navigate the holidays. Perhaps the best advice is to have realistic expectations of the holidays, yourself, and others.

The End of the Road

Every journey has an end. Thus, the journey of caregiving will conclude at some point for the caregiver(s) and care receiver. Quite possibly, the ending is cause for celebration due to the full recovery of the care receiver. But, not all endings are cause for celebration. With advanced age and terminal illness, the caregiving journey ultimately ends in the death of the care receiver. How we approach the end of the road as caregivers and care receivers is worthy of examination and consideration. We need to prepare well for this part of the journey if we are to be engaged instead of afraid. Yes, there are many changes and losses to be endured along the way. However, have you ever considered what is to be gained as we courageously walk to the end of the road? Sometimes, it is in losing that we gain the most.

The Stories of Life—Listen and Learn

When approaching the end of life, most people desire to reflect on the road traveled. This is referred to as a life review. You may have been honored—or will be honored—to listen to the stories of life as people try to make sense of their lived experience—to understand “the why” of life. Hence, it’s important to know how to connect with your “audience,” how to create a safe space to share, how to elicit stories, and how to listen. And don’t be surprised that by listening to the stories of others you are compelled to reflect on the story of your life. There is much to be discovered by wondering why. And there is much to be learned by telling the stories of our lives. Listen and learn.

Witness to Loss - What is to be Learned?

As we companion those who are aging, ill, or dying, we witness a tremendous amount of loss. No matter how well prepared or well trained we are, witnessing the losses of others affects us in profound ways. Sometimes the experience changes how we see the world, how we understand ourselves, and/or how we choose to believe. We are well served to consider what is to be gained from each experience of loss. Otherwise, we risk becoming either insensitive or overwhelmed as personal or professional companions.

Laughing in the Face of Loss - You Need a Sense of Humor to Survive!

Over the course of a lifetime, we are confronted by a variety of challenges, a myriad of losses. Based upon our experience, our family of origin, and our personality, we develop a unique style of dealing with life. Our ability (or inability) to cope with the most daunting situations impacts the quality of our lives. So, it is important to remember that humor is one of THE best methods of coping when faced with a situation that is “no laughing matter.” Granted, we must be respectful of others and use humor judiciously. Utilized appropriately, humor serves as the relief valve for stress, fear, and anxiety. Consequently, laughter helps patients, family members, and professionals deal with life losses.

Working with Grief

Grief enters the workplace in a variety of ways: death of client or patient, death of a colleague, corporate layoffs, or a bereaved co-worker - just to name a few. Loss in whatever form generates a sense of grief which must be recognized and addressed if an organization is to remain healthy and whole. We must proactively respond to loss by creating meaningful rituals which facilitate the integration of loss into the lives of individuals and the fabric of the organization.

Beyond Belief: The Challenge of Undeserved Suffering and Loss

As human beings, we learn early in life that to live is to suffer. Although the experience of suffering is never pleasant or welcomed, this is not the greatest threat in life. Rather, the most daunting challenge for human beings is meaningless suffering, suffering that exceeds our ability to comprehend. Inexplicable suffering and undeserved loss test our foundational beliefs, literally bringing us to our knees and prompting us to question all that we believe to be true. It is during the times that try

our souls that we rely on our spiritual beliefs. What happens if our foundational beliefs fail to support or sustain us during the times of trial? Where do we turn when life circumstances are beyond belief? Explore these questions and more as we examine the timeless story of Job.

What's Next?

Although we live in a death-averse society, most of us are curious about what happens after we die. What's next? Religious traditions offer insights as to what life after death affords believers of a particular faith. Some depictions of the afterlife are quite favorable and thus inviting whereas others are somewhat concerning and fear provoking. Historically, human beings have been fascinated by accounts of near-death experiences—stories that give us a glimpse of what the afterlife might entail. We will briefly review the historical documentation of near-death experiences and then focus our attention on current research and writings in the field. It's doubtful we'll answer the question of What's Next? to everyone's satisfaction—but we'll have fun trying!

Cardinal Health Care Options

The Vital Signs of Palliative Care

Palliative care is an approach to healthcare whose time has come due to the complexity of healthcare services required to serve our aging population. Technological advances in healthcare have resulted in an increased life expectancy in the United States. However, longevity does not always equate to a high quality of life. A palliative approach to healthcare focuses on the patient's and family's goals of care, advance care planning, psychosocial and spiritual aspects of care, and pain and symptom management. This type of care is offered by an interdisciplinary team of healthcare providers committed to addressing and mitigating suffering at all levels - physical, emotional, and spiritual. This all sounds fabulous, right? Yes, however the current challenge is financial feasibility of this type of care. Until reimbursement rates are modified, palliative care will only be available to a very small percentage of our population.

There is HOPE in HOSPicE

Contrary to popular belief, hospice is not a 4 letter word nor is it something to be feared. Hospice is a philosophy and model of health care designed to serve persons in compassionate, life giving ways. So why does the word cause such angst and trepidation for patients and families? More often than not, our reactions are rooted in a lack of knowledge, fear of death, denial and avoidance. Take the first step in overcoming your fears by learning how hospice and palliative care can serve you and your family. We will review the historical roots of hospice care, the evolution of contemporary hospice care, and the “state of the union” regarding hospice and palliative services in the United States. Remember, there is HOPE in HOSPicE!

In Search of the “Right” Answer

Over the past fifty years, advances in medical care have outpaced our ability to comprehend the ethical implications of our health care decisions. Consequently, knowing the basics of bioethics is beneficial to you and your family when confronted with medical dilemmas. Bioethics is the study of controversial, ethically complex, medical situations that arise due to biological and medical advances. Bioethics doesn't serve as a crystal ball—no magical answers! However, by understanding the basics of bioethical discourse, we can more competently assess the available options and the subsequent ethical implications of our actions. There is no one “right” answer, but we can work to discern the “right” answer for ourselves and our families. We will specifically address the issues of physician-aided death, palliative sedation, and artificial nutrition and hydration at the end of life.

Cardinal Rituals

Ritual ROCKS! The Whys and Hows of Conducting Ritual

Is ritual relevant in the 21st century? Is ritual really worth the bother? In order to answer these questions, we need a basic understanding of the Whys and Hows of conducting ritual—particularly end-of-life ritual. The purpose of ritual is timeless—the integration of the mind, body, and spirit during times that defy explication. Through the process of composing, conducting, and experiencing meaningful rites, we gradually integrate loss into the fabric of our being. By so doing, we confront the reality of our mortality and gain an enhanced appreciation of LIFE! So yes, ritual IS relevant. Ritual IS worth the bother. In fact, ***Ritual ROCKS!***

Share Your Story - Creating a Priceless Legacy

Have you ever wondered how you will be remembered? Or, IF you'll be remembered? If so, it's time to consider the various options available today to record and to share your stories with family and friends. Stories serve to inform, amaze, enlighten, and enrich the lives of those left behind. Your story is worth sharing. In fact, it's priceless!

Milestones of Mourning

When someone we love dies, how do we move on with life? A daunting question that most of us will confront numerous times over the course of a lifetime. And with every loss, each one of us will choose a unique way of walking through grief in order to live beyond it. Wouldn't it be lovely—even motivating—if we could measure our progress as we mourn? To literally ***see*** how far we have come and thereby reinforce the belief that there is hope on the horizon—hope of healing. Well, the good news is that we can all create Milestones of Mourning. Please join us to experience this simple—yet sacred — ritual.

End-of-the-Road Rituals

Today's end-of-life rituals often look quite different from the rituals of previous generations. Not everyone resonates with a traditional funeral or memorial service. So people are choosing to put a personal spin on ritual. It's important to realize that

ritual just doesn't happen! Creation of meaningful end-of-life rituals is a collaborative process requiring time, attention, and intention. Please join us for a lovely breakfast and a lively discussion about rituals at the end of the road.