



Donaldson Edge (D-Edge) Consulting, LLC. Total (30) Certified Community Health Worker curriculum

Single Continuing Education (CE) Units available

Total program: \$1,000.00 (full 30-hour curriculum, a \$500.00 value)

The CCHW designation is an entry-level credential for front-line health workers who, by virtue of their trusted status in the community, serve as a liaison, link and intermediary between health services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

A CCHW has demonstrated competency through training and experience in the performance domains of:

Communication and Education (4 CE hours)

Course Title-Communication is Key: Interpersonal and Presentation Skills: 4 CE hours - \$200

By the end of this module, you will:

Identify adult learning, teaching, instructional and/or presentation skills techniques

Demonstrate communication skills that are culturally and linguistically competent, including verbal, nonverbal communication, and effective listening skills

Illustrate conflict resolution skills

Identify and respond appropriately to crisis situations

Explore appropriate strategies to affect positive behavioral outcomes for members of the community

Resources (4 CE hours)

Course Title-Certified Community Health Worker 101: 4 CE hours - \$200

By the end of this module, you will:

Community Competency: Identify the differences between various groups and health/social services systems

Develop approaches to access health/social services

Get connected: Identify resources used for making formal and/or informal referrals/links to providers

Improve individual and community capacity to access health/social services

Tear down the Walls: Assess the barriers to services and strategies to access care

Advocacy (4 CE hours)

Course Title-Advocacy: Be the Voice: 4 CE hours - \$200

By the end of this module, you will:

Simplify basic legal rights and responsibilities topics

Demonstrate advocacy skills and strategies

Foundations of Health (4 CE hours)

**Course Title- Social Determinants of Health: Healthcare Outside of the Walls of the Clinic:
2 CE hours - \$200**

By the end of this module, you will:

Identify Social Determinates of health (outside factors, which impact the health of the individual)

Analyze the basic knowledge of primary risk factors and prevention

Interpret the basic structure of the healthcare delivery system

NOTE: Disease specific is handled under specific training modules and are not part of the certification testing

Course Title- Target your Community Needs Assessment: 2 CE hours - \$200

By the end of this module, you will:

Apply data collection to determine and respond appropriately to the participant's needs and strengths

Implement outreach and education to community members

Apply basic universal precautions/OSHA/personal protection-equipment skills

Professional Responsibility (4 CE hours)

Course Title- "Know the Nos" 4 CE hours - \$200

By the end of this module, you will:

Demonstrate confidentiality skills

Compile Documentation

Methods to identify federal, state and local laws, rules and regulations

Methods to identify published codes of ethics and professional conduct

Demonstrate the importance of personal safety and self-care

Electives (Select up to 10 hours)

Course Title- Leadership values Empathy: 2 CE hours - \$100

By the end of this module, you will:

Develop techniques to build trust, inspire others and improve communication

Create strategies to embrace your leadership qualities to empower others

Identify unmet needs leaders may address

Understand the importance of empathy in leadership

Course Title- Color of COVID: Understand the impact of COVID-19 within our most vulnerable communities: 4 CE hours - \$100

By the end of this module, you will:

Summarize the onset of the COVID-19 pandemic

Discover the impact on vulnerable communities

The Response: Assess testing and vaccinations

Examine vaccination hesitancy in specific communities

COVID-19: Plan the road to recovery

Course Title-Patient Centered Medical Home: Understand the model of care where patients have a direct relationship with their medical provider and clinical/social service team: 4 CE hours - \$100

By the end of this module, you will:

Define the Patient-Centered Medical Home model of care

Summarize the PCMH Structure of Concepts

Examine how CHWs support the PCMH model

Identify your resources to help connect patients and families to service needs

Course Title-Community Centered Health Home: Knowledge of the model of care that outlines how healthcare systems can strategically support and engage in community prevention: 4 CE hours -\$100

By the end of this module, you will:

Define the Community-Centered Health Home model of care

Identify the CCHH model impact on SDOH

Examine how CHWs support the CCHH model

Analyze CCHH Demonstration Projects

Course Title-Emergency Navigation Program: A proactive strategy to decrease Emergency Room overutilization: 2 CE hours - \$100

By the end of this module, you will:

Emergency Navigation Program: Define the philosophy of “the right care at the right place”

Health Navigators: Explain the practice of Continuum of Care connectors

High Risk Navigators: Identify Individualized/Comprehensive Patient Care Management concept

Certified Community Health Workers: Define your role as the social and resource connector

Course Title-Social Security Insurance/Social Security Disability Insurance: Identify resources that inform community members of the guidelines for SSI/SSDI benefits, qualification, and the importance of this access: 2 CE hours - \$100

By the end of this module, you will:

Analyze Social Security Benefits

Define Security Disability Insurance (SSDI) Outreach, Access, and Recovery (SOAR) model

Identify SOAR applicants

Illustrate how CHWs can become connectors to Social Security Disability Insurance (SSDI) and Supplemental

Security Income (SSI) resources

FCB CCHW application process also includes the following requirements:

500 hours of work and/or volunteer experience providing community health worker services in any of the following domains of practice: Work/volunteer experience must be directly related to the core competencies of the credential and must have occurred within the last 5 years.

Recommendations: Three (3) professional letters of recommendation for certification.

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CCHW FCB examination with passing score.