



# Multicultural Development Institute

"Bridging the Cultural Gap through Education and Training"

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## **Cultural and Linguistic Competence Consulting Services**

I use the term "Cultural and Linguistic Competence" to describe an approach that offers all individuals equal access and opportunity to receive quality services through elimination of structural barriers and respect for the cultural context of each individual.

The Multicultural Development Institute, Inc. has been helping organizations develop and implement organizational self-assessments and cultural and linguistically competent plans for over 15 years at the local, state and national level.

We do this by providing:

### Technical assistance for staff, managers and executives

- Develop and deliver an Organizational Cultural Competence Assessment
- Develop and Implement a Cultural and Linguistically Competent Plan
- Build Cultural and Linguistic Competence capacity
- Implement Cultural and Linguistic Competency initiatives that follow the National CLAS Standards
- Identify technical assistance and training needs and review the need of materials or courses to be developed or adapted
- Develop SWOT analysis as it relates to cultural and linguistic competence
- Achieve Cultural Competence Compliance with accrediting or licensing organizations

### Training on

- Cultural and Linguistic Competence
- Implicit bias
- Cultural humility
- Ethics of cultural competence
- Cultural competence and the Strategic Prevention Framework

### Policy Analysis

- Review organization cultural competent policies and make recommendations for improvement
- Assess policy issues and trends, compile qualitative and quantitative data, prepare analyses, conduct literature reviews, identify policy or program alternatives.
- Organize and/or conduct focus groups, technical groups, or consultations

### Messaging

- Develop and deliver cultural and linguistically competent content and products
- Develop and deliver multilingual campaigns, initiatives, or outreach (local, state or national)
- Research evidence-based methods to reach target audiences,
- Designing and developing products in multiple languages and formats

### Workforce

- Support cultural and linguistically appropriate capacity building and workforce development
- Provide linguistic proficiency examinations