

TLI20421 CERTIFICATE II IN SUPPLY CHAIN OPERATIONS

OVERVIEW

The TLI20421 Certificate II in Supply Chain Operations is a nationally recognised qualification available through a **traineeship model**.

This is a general qualification for supply chain operations. This is a qualification for a person engaged in supply chain operations support who undertakes a range of tasks involving known routines and procedures, with limited individual responsibility. Successful completion of the licensing units within the qualification must align with applicable licensing and regulatory requirements.

DELIVERY & ASSESSMENT

This qualification is delivered through a traineeship pathway combining:

- On-the-job training – develop skills while working in the industry
- Online and/or face-to-face training sessions with industry trainers

Assessment methods including practical demonstrations, workplace

This flexible delivery ensures learning is practical, relevant, and directly linked to the workplace.

- projects, written tasks, and online assessments

DURATION AND LOCATION

- **Duration:** Typically 6–12 months (340 hours), depending on prior experience, unit selection, and workplace arrangements
- **Location:** Delivered in the workplace and via supported online/face-to-face training

PRE-REQUISITES/ENTRY REQUIREMENTS

To enrol in TLI20421 Certificate II in Supply Chain Operations (Traineeship), all applications will undertake an enrolment interview prior to accepting progressing them to the full enrolment participants and must meet the following:

- Suitability and Support Needs Assessment
- Language, Literacy & Numeracy (LLN): Participants must demonstrate appropriate LLN skills to meet course and workplace requirements (assessment conducted prior to enrolment).

- Employment Requirement: Must be employed in the transport or logistics industry under a registered traineeship arrangement.
- Workplace Access: Must have access to suitable vehicles and a safe operating environment for practical assessment.

FEES AND CHARGES

Fees for this course are set out in our Schedule of Fees and Charges, provided with the enrolment package and available on our website.

Eligible trainees may access government funding subsidies (varies by state/territory).

Employers may also benefit from incentives available for approved traineeship arrangements.

A full breakdown of fees, charges, and refund conditions is available upon request.

CONFIRMATIONS

A student's position on the course will only be confirmed upon a completed enrolment form and the payment of your basic course fee and Core Skills Assessment. Numbers are limited, so confirmed enrolments will only be able to attend on the day of training.

STUDENT INFORMATION

Natwide Training Australia is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates.

Please refer to the Student Handbook for further information on all student rights and obligations.

Detailed student information is available within our Student Handbook and Schedule of Fees and Charges which is supplied with the enrolment package and is available on our website.

This is important information about your rights and obligations as a student and forms part of our Terms of Service. It is important that when applying for enrolment you make an opportunity to review this information.

