

TLI20421 CERTIFICATE II IN SUPPLY CHAIN OPERATIONS

COURSE OVERVIEW

The TLI20421 Certificate II in Supply Chain Operations is a nationally recognised qualification available through a **traineeship model**.

This is a qualification for a person engaged in supply chain operations support who undertakes a range of tasks involving known routines and procedures, with limited individual responsibility. Successful completion of the licensing units within the qualification must align with applicable licensing and regulatory requirements.

DELIVERY & ASSESSMENT

To achieve this qualification a total of fourteen (14) units of competency must be completed, including five (5) core units and nine (9) elective units.

This qualification is delivered through a **traineeship pathway** combining:

- **On-the-job training** – develop skills while working in the industry
- **Online and/or face-to-face training sessions** with industry trainers
- **Assessment methods** including practical demonstrations, workplace
- This flexible delivery ensures learning is **practical, relevant, and directly linked to the workplace**.
- Projects, written tasks, and online assessments

DURATION AND LOCATION

Duration: Typically 6–12 months (340 hours), depending on prior experience, unit selection, and workplace arrangements

Location: Delivered in the workplace and via supported online/face-to-face training

COURSE OUTCOMES

On successful completion of all course requirements and assessments, learners will be issued with a

- TLI20421 Certificate II in Supply Chain Operations Certificate and Record of Results

ENTRY REQUIREMENTS

To enrol in **TLI20421 Certificate II in Supply Chain Operations(Traineeship)**, all applications will undertake an **enrolment interview prior to accepting** progressing them to the full enrolment participants and must meet the following:

- Suitability and Support Needs Assessment
- Language, Literacy & Numeracy (LLN): Participants must demonstrate appropriate LLN skills to meet course and workplace requirements (assessment conducted prior to enrolment).
- Employment Requirement: Must be employed in the transport or logistics industry under a registered traineeship arrangement.
- Workplace Access: Must have access to suitable vehicles and a safe operating environment for practical assessment.

FEES AND CHARGES

Please refer to our *Student Information Handbook* for full terms and conditions.

Please decide if this is the right course for you before you enrol. This course information should be read in conjunction with *Natwide Training Australia's Student Handbook* and our policies and procedures, available at www.natwidetraining.com.au.

If you require further information or assistance, or if you identify specific needs that may affect your capacity to complete this course, please speak with one of our representatives.

STUDENT INFORMATION

Natwide Training Australia is responsible under the National Vocational Education and Training Regulator Act 2011 for the quality of the training and assessment being delivered in this course and for the issuance of all AQF certificates.

Please refer to the Student Handbook for further information on all student rights and obligations.

Detailed student information is available within our Student Handbook and Schedule of Fees and Charges which is supplied with the enrolment package and is available on our website.

This is important information about your rights and obligations as a student and forms part of our Terms of Service. It is important that when applying for enrolment you make an opportunity to review this information.

of training.

