SHG International Hospitality & Business Schools

SWISS EDUCATION - SWISS HOSPITALITY - SWISS QUALITY

OFFICIAL TRANSCRIPT - 2023/2024

Name: Maria KOVTUN
Country: Ukraine
Degree: Bachelor International Hospitality Management (IHM)
Year: Year 2
Campus: Milan (Italy)

	Categories	Courses	Codes	Dates	Average Grades		Coeff.	Points	ECTS
					%	Letter			
BACHELOR IHM YEAR 2	HOSPITALITY	Restaurant Service	REST/BAC/LEV2	Semester 1	86,00	B	0,5	43,0	1
	HOSPITALITY	Restaurant Service (Advanced)	ROOM/ADV/BAC/LEV3	Semester 1	87,23	B+	1	87,2	2
	BUSINESS	Management of People (Advanced)	MAN/ADV/BAC/LEV3	Semester 1	81,00	B-	1	81,0	2
	BUSINESS	Change Management (Advanced)	CHA/ADV/BAC/LEV3	Semester 1	95,00	A-	1	95,0	2
	HOSPITALITY	Housekeeping (Level 2)	HK/BAC/LEV2	Semester 1	83,70	B-	0,5	41,9	1
	BUSINESS	Marketing (Level 2)	MKG/BAC/LEV2	Semester 2	85,20	B	0,5	42,6	1
	BUSINESS	Marketing (Advanced)	MKG/ADV/BAC/LEV3	Semester 1	76,58	C	1	76,6	2
	HOSPITALITY	Kitchen Knowledge (Advanced)	KIT/ADV/BAC/LEV3	Semester 1	87,50	B+	1	87,5	2
	HOSPITALITY	Business Plan (Group)	BP/ADV/BAC/LEV3	Semester 1	86,00	B	1	86,0	2
	BUSINESS	Sales & Negotiation (Advanced)	SALNEG/ADV/BAC/LEV3	Semester 1	87,75	B+	1	87,8	2
	BUSINESS	Networking (Advanced)	NET/ADV/BAC/LEV3	Semester 1	84,55	B	1	84,6	2
	BUSINESS	Change Management (Level 2)	COMM/BAC/LEV2	Semester 1	84,60	B	0,5	42,3	1
	BUSINESS	Communication (Advanced)	COMM/ADV/BAC/LEV3	Semester 1	95,00	A-	1	95,0	2
	BUSINESS	Human Resources & Recruitment (Level 2)	HR/BAC/LEV2	Semester 1	70,85	C-	0,5	35,4	1
	BUSINESS	Human Resources & Recruitment	HR/ADV/BAC/LEV3	Semester 1	88,50	B+	1	88,5	2
	HOSPITALITY	Events (Level 2)	EVE/BAC/LEV2	Semester 1	88,80	B+	0,5	44,4	1
	HOSPITALITY	Multi-Events Organization	EVE/ADV/BAC/LEV3	Semester 1	76,55	C	1	76,6	2
	BUSINESS	Quality Management	QUA/ADV/BAC/IHM/Y3	Semester 1	93,25	A-	1	93,3	2
	BUSINESS	Coaching & Team Development	COA/ADV/BAC/LEV3	Semester 1	92,39	A-	1	92,4	2
	HOSPITALITY	Front Office (Guest Relationship)	FO/BAC/LEV2	Semester 1	92,10	A-	0,5	46,1	1
	HOSPITALITY	Front Office & Housekeeping (Opening)	ROOM/ADV/BAC/LEV3	Semester 1	95,50	A-	1	95,5	2
	BUSINESS	Leadership (Level 2)	LEA/BAC/LEV2	Semester 1	93,00	A-	0,5	46,5	1
	BUSINESS	Leadership (Advanced)	LEA/ADV/BAC/LEV3	Semester 1	90,00	A-	1	90,0	2
	BUSINESS	Entrepreneurship (Advanced)	ENT/ADV/BAC/LEV3	Semester 1	76,75	C	1	76,8	2
	BUSINESS	Financial Management (Advanced)	FIN/ADV/BAC/LEV3	Semester 1	79,29	C+	1	79,3	2
	HOSPITALITY	Business Plan (Individual)	BS/ADV/IND/LEV3	Semester 1	85,00	B	1	85,0	2
	BUSINESS	Strategy (Advanced)	STRA/ADV/IND/LEV3	Semester 1	91,80	A-	1	91,8	2
	INTERNSHIP	Internship Written Report	INTWRREP-Y3-BAC-IHM	Semester 2	95,00	A-	3,5	332,5	7
		Internship Presentation	PRE-Y3-INT-BAC-IHM	Semester 2	95,00	A-	3,5	332,5	7

AVERAGE GRADE (%)	88,6
AVERAGE GRADE (Letter)	B+

TOTAL ECTS
60

Letter	%	Letter	%
A	96-100	C+	77-79
A-	90-95	C	74-76
B+	87-89	C-	70-73
B	84-86	D	60-69
B-	80-83	F	59 and below

Edited on:
November 27th 2024

BACHELOR YEAR 2 RESULT:
PASSED

Unacceptable <60% **Borderline 60-69%** **Partially proficient 70-79%** **Proficient 80-89%** **Accomplished 90-100%**

ECTS: European Credits Transfer System in respect with Bologna Process Agreement approved by the European Union.
Accredited by EHSAC - European Hospitality Schools Accreditations Council.