

Welcome to DialCare

DialCare, today's telemedicine solution, is born of the same entrepreneurial spirit as its founding company, Careington International Corporation. It is a new, simple way for today's fast-paced, health-focused and budget-conscious consumer to access around-the-clock care from a national network of licensed physicians.



How It Works



Go online or call the toll-free number to create and register your account.



Fill out your medical history and description of symptoms online or with a trained DialCare representative.



Request a video or telephonic consult either online, over the phone or through the mobile app.



The physician will accept and perform the consult via phone or video chat.

Frequently Asked Questions

When should I use telemedicine?

While telemedicine can be used for a myriad of non-emergency ailments such as allergies, cold and flu, pink eye and urinary tract infections, telemedicine is not to be used for emergency situations. Should an emergency situation arise, call 911.

How much do telemedicine consults cost?

The cost will vary based upon the amount of consults your plan allows for per month. Please check with your specific plan for details.

Can I use telemedicine while I'm on the go?

Absolutely! Since traveling can wreak havoc on your immune system, telemedicine is available while you're traveling within the United States.

Are prescriptions guaranteed?

While telemedicine physicians can write prescriptions and send them to the pharmacy of your choice, prescriptions are at the discretion of your physician and are not guaranteed. Keep in mind that physicians do not write prescriptions for DEA-controlled substances and/or lifestyle drugs.



Thank you for making DialCare your telemedicine choice!

This is what you should expect:

Trouble viewing this email? [View in browser](#)



Hello [FIRST NAME],

You are just a few easy steps from real-time, 24/7 virtual visits with licensed physicians!

Click the button below to complete your registration:

GET STARTED

If you have any questions or need further assistance, please contact us at: (855) 335-2255

Registration link not working?
If clicking the above button doesn't work, you can copy and paste this URL into your browser: [PLACEHOLDER URL](#)

Supported Browsers: Google Chrome, Firefox & Opera (latest release versions). Video consults on Apple devices will require the DialCare app, which can be downloaded from iTunes.

This email is an automated notification that is unable to receive replies. We're happy to help you with any questions or concerns you may have. Please call us directly at: (855) 335-2255

DialCare
7420 Gaylord Pkwy
Frisco, TX 75034

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Your e-mail address in our system is: [Email]

Registration Email

Please be sure to complete the registration process. To register, simply open the email sent to the address linked with your DialCare account. From here, you can verify your account information and create your password.

Log in to DialCare

Now that you're registered, consultations are just a click away when you log in to your DialCare account at member.dialcare.com.



Log in





☐ **Remember my email**
(Do not check if using a public computer)

Log in

[Forgot Password?](#)

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And remember, you can also complete the registration process and request a consultation by phone when you call **(855) 335-2255**.

DialCare IS NOT INSURANCE and is not intended to replace health insurance.