

3 YEAR - Limited Equipment Warranty by Assurance USA warrants the Spa against water leakage from equipment (including pumps, Control System, blower, and heater), and to be free from defects in material and workmanship for a period of three (3) years, including equipment failure. * Excludes broken glass on the touch screen control system. * Warranty does not apply to non-essential working components such as ozone/ UV sanitizers, lighting systems, stereo or Bluetooth components, or any other item not mentioned in our coverage (pumps, Control System, blower, and heater). Includes the first hour of labor. Trip charge fee may apply.

5 YEAR - Limited Equipment Warranty by Assurance USA warrants the Spa against water leakage from equipment (including pumps, Control System, blower, and heater), and to be free from defects in material and workmanship for a period of five (5) years, including equipment failure. * Excludes broken glass on the touch screen control system. * Warranty does not apply to non-essential working components such as ozone/ UV sanitizers, lighting systems, stereo or Bluetooth components, or any other item not mentioned in our coverage (pumps, Control System, blower, and heater). Trip charge fee may apply.

Extent Of Warranty

This Limited Warranty applies to the original consumer/ user purchaser of Assurance USA's coverage and may extend to the secondary owner if the spa's location is unchanged as well as the original address. This Limited Warranty does not provide coverage for the insulated cover, or any item or accessory attached to or installed on the Spa after the date of manufacture (including water sanitizing systems and cover removal systems, which may be covered under other warranties).

Exclusions

This Limited Warranty is void if the Spa has been subjected to unprotected freeze conditions or incurs damage caused by improper water chemistry or water maintenance. This Limited Warranty is void if the Spa has been subjected to alterations, neglect, misuse, or abuse; if any repairs have been attempted by anyone other than an authorized service representative; or if failure is caused by accident or acts of God. Damage can be caused by exposing the Spa vessel to direct sunlight for extended periods of time. Alterations include plumbing changes, electrical conversions, or additions of alternate sanitation or heating systems which contribute to component or unit failure. Neglect, misuse, and abuse includes any installation, operation, or maintenance of the Spa.

Void if the Serial Number Label is missing.