



Agentic Workforce Solutions Limited

Preparing organisations for a new class of worker

The opportunities created by agentic AI are unprecedented, yet success requires more than deploying technology. Organisations that plan ahead, establish the right operating model and prepare their workforce are primed to achieve sustainable competitive advantage.

My focus is operational change, not technology implementation.

THE AGENTIC WORKFORCE TRANSFORMATION FRAMEWORK™ INCLUDES

- Leadership
- Data
- Processes
- Technology
- Governance
- Workforce preparation
- Agent performance management
- Job role, career path and organisation structure considerations

CLIENTS GAIN

- Business and AI strategy alignment
- Clear agentic workforce deployment plan
- Workforce restructure plan
- Common pitfalls avoided
- Faster value realisation
- Sustainable competitive advantage

BOOK A READINESS DISCUSSION TODAY

Contact RAY WELSH, Founder and Principal Consultant →

The challenges are no longer technical.

Most AI projects fail to deliver their full potential because they are managed as a technology rollout.

Agentic AI doesn't just give organisations new tools, it gives them a new workforce.

This requires established processes, roles, structures and operating models to be redesigned to avoid low adoption, high costs and unrealised value.

Agentic Workforce Solutions was founded after seeing many organisations approach agentic AI as a bolt-on rather than workforce transformation.

While AI technology is complex and must be managed well, most value is generated when it becomes infrastructure, supporting transformation of operating and business models.

The Mindset Change

Most organisations currently use AI as a productivity tool. Good for steps 1-3 on the value index above, nothing more.

I help organisations rebuild business functions around people managing teams of AI agents, in a unified workforce.



A Unique Perspective. I've worked for an agentic automation vendor and been part of a large, multi-year deployment of intelligent automation and agentic workers, as well reviewing customers' agentic AI projects.

Having worked in enterprise software vendors through the advent and maturing of technologies including the internet, cloud computing, and now agentic AI, I'm ideally positioned to use my experience to help organisations prepare for the next evolution of work: the agentic workforce.

Services Offered

- Readiness and progress assessments
- Board and executive education
- Agentic workforce strategy development
- Agentic worker management software in development

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