

SMS Terms and Conditions

By opting in to receive SMS messages, you agree to the following:

1. Consent for SMS Communication

Phone numbers obtained during the SMS consent process will not be shared with third parties for marketing purposes. This is to ensure that your information is used solely for communication purposes related to our services

2. Types of SMS Communications

By opting in, you may receive SMS messages related to Customer Care.

3. Message Frequency

Message frequency may vary depending on the type of communication.

4. Potential Fees for SMS Messaging

Standard message and data rates may apply, depending on your carrier's pricing plan. These fees may differ for domestic or international messages.

5. Opt-In Methods

I am verbally asking the customer for their consent to receive SMS messages as a method of communication. This opt-in allows us to send important updates, such as support ticket confirmations, service notifications, or follow-ups, directly to their mobile device. By obtaining verbal consent, we ensure the customer is aware of and agrees to receive messages via SMS, in compliance with communication and privacy guidelines.

6. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Alternatively, contact us directly at **725-224-8758**.

7. Help

If you are experiencing any issues, reply with the keyword “HELP” or contact us directly at **725-224-8758**.

8. Additional Options

If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.