

Release of Liability

You agree to the following terms by electing to pick up your cake:

Due to the delicate nature of our products, Razzmatazz Cakes is not liable for any damages caused once the product has left our possession.

When you or your representative elects to pick up and set up the cake, you assume all liability and responsibility for the condition of the cake once it leaves the baking site.

We take every measure to supply you with a stable product but cannot guarantee structural integrity during transport.

Every order is photographed upon completion and may be seen at the request of the customer to verify the cake is correct and adequately supported before collection by a representative.

Please always handle your cake with great care: transport and display on flat, well-supported surfaces only, and do not leave in temperatures above 70 degrees F for extended periods.

Razzmatazz Cakes will not consider refund requests due to customer negligence or improper handling/storage.

Allergen Warning

Our products may contain or come into contact with milk, wheat, gluten, nuts, soy, and other allergens. You agree to notify your guests of this risk and hold us harmless for allergic reactions.