

Willow Standard

WEIGHT RATES

AREA	MINIMUM	100	500	1000	2000	5000	Box Cap	Trailer
A	\$ 11.60	\$ 6.00	\$ 5.60	\$ 5.30	\$ 4.80	\$ 4.10	\$ 150.00	\$ 300.00
B	\$ 13.80	\$ 6.90	\$ 6.60	\$ 6.30	\$ 5.70	\$ 4.80	\$ 200.00	\$ 350.00
C	\$ 15.50	\$ 7.00	\$ 6.80	\$ 6.40	\$ 5.90	\$ 4.90	\$ 250.00	\$ 400.00
D	\$ 16.50	\$ 7.30	\$ 7.10	\$ 6.80	\$ 6.20	\$ 5.20	\$ 300.00	\$ 450.00
E	\$ 18.50	\$ 7.60	\$ 7.40	\$ 7.10	\$ 6.30	\$ 5.50	\$ 350.00	\$ 475.00
F	\$ 29.70	\$ 11.20	\$ 11.00	\$ 10.90	\$ 9.60	\$ 7.90	\$ 375.00	\$ 500.00
G	\$ 35.00	\$ 15.00	\$ 13.50	\$ 12.00	\$ 9.00	\$ 9.00	\$ 425.00	Quote

Zones A-E serviced Daily! See Service tab for irregular and/or hot shot service points

Current fuel surcharge applies to all shipments unless specifically exempted.

SPECIALS

AREA	8:00 AM - 5:00 PM (M-F)	AFTER HOURS (M-F)	WEEKENDS/HOLIDAYS
A	\$ 35.00	\$ 45.00	\$ 70.00
B	\$ 40.00	\$ 50.00	\$ 80.00
C	\$ 45.00	\$ 55.00	\$ 90.00
D	\$ 50.00	\$ 60.00	\$ 100.00
E	\$ 55.00	\$ 65.00	\$ 115.00
F	\$ 60.00	\$ 70.00	\$ 125.00

Hot Shot Minimum: \$250.00

Hot Shot Van - \$1.80/Loaded mile plus fuel (additional lodging, permits, etc may apply)

Box Truck - \$2.35/Loaded mile plus fuel (additional lodging, permits, etc may apply)

Tractor/Trailer - \$2.80/Loaded mile plus fuel (additional lodging, permits, etc may apply)

Dimensional weight based at a 300 dim factor

Accessorial Fees		Min	Cap
Attempts	per lb. chg	Area min plus fuel	
Convention pickups/deliveries		\$ 15.00	\$ 15.00
Schools/University		\$ 15.00	\$ 15.00
Hotel/Motel/Hospital		\$ 15.00	\$ 15.00
Indoor malls		\$ 15.00	\$ 15.00
Military Base	Plus waiting time	\$ 15.00	\$ 15.00
Residential	4 hour window	\$ 15.00	\$ 15.00
Drop / recovery fee	\$ 0.02	\$ 5.00	\$ 75.00
Transfer/Crossdock	\$ 0.02	\$ 5.00	\$ 75.00
MAWB Prep		\$ 5.00	\$ 5.00
Inside p/u or delivery	\$ 0.02	\$ 15.00	
Haz Mat		\$ 50.00	\$ 50.00
Extra Man	per hour	\$ 40.00	
Liftgate		\$ 40.00	\$ 40.00
Wait Time	per hour	\$ 40.00	
Packing	By quote only		
Uncrate/unpacking	\$.02/Lb	\$ 20.00	
Debris removal	\$.02/Lb	\$ 20.00	
Storage	By quote only (1 week free)		
COD Fee		\$ 25.00	\$ 25.00
FCCOD		\$ 5.00	\$ 5.00
Check Fee	10% of amount	\$ 20.00	
Build & Shrink wrap pallet	standard pallet	\$ 25.00	
Reefer	\$50 plus \$1.25 hr		

Waiting time will apply for recoveries and drops, first 15 min free

Utah cities / zones Serviced Daily

Zip Code	City	Zone
84121	Brighton	A
84117	Holladay	A
84124	Holladay	A
84123	Murray	A
84107	Murray	A
84157	Murray	A
84119	Salt Lake City	A
84165	Salt Lake City	A
84170	Salt Lake City	A
84180	Salt Lake City	A
84184	Salt Lake City	A
84199	Salt Lake City	A
84101-84117	Salt Lake City	A
84121-84127	Salt Lake City	A
84130-84145	Salt Lake City	A
84147-84148	Salt Lake City	A
84150-84153	Salt Lake City	A
84157-84158	Salt Lake City	A
84189-84190	Salt Lake City	A
84115	South Salt Lake	A
84165	South Salt Lake	A
84119	Taylorsville	A
84123	Taylorsville	A
84119	West Valley City	A
84170	West Valley City	A
84010	Bountiful	B
84011	Bountiful	B
84014	Centerville	B
84025	Farmington	B
84118	Kearns	B
84044	Magna	B
84047	Midvale	B
84054	N Salt Lake	B
84054	North Salt Lake	B
84118	Salt Lake City	B

Zip Code	City	Zone
84120	Salt Lake City	B
84070	Sandy	B
84091	Sandy	B
84093	Sandy	B
84094	Sandy	B
84118	Taylorsville Bennion	B
84087	W Bountiful	B
84087	West Bountiful	B
84120	West Valley City	B
84010	Woods Cross	B
84087	Woods Cross	B
84065	Bluffdale	C
84015	Clearfield	C
84016	Clearfield	C
84015	Clinton	C
84020	Draper	C
84037	Fruit Heights	C
84065	Herriman	C
84056	Hil Air Force Base	C
84056	Hill Afb	C
84037	Kaysville	C
84065	Lark	C
84041	Layton	C
84065	Riverton	C
84067	Roy	C
84015	Sunset	C
84075	Syracuse	C
84084	West Jordan	C
84088	West Jordan	C
84015	West Point	C
84004	Alpine	D
84003	American Fork	D
84006	Bingham Canyon	D
84062	Cedar Hills	D
84006	Copperton	D

Zip Code	City	Zone
84003	Highland	D
84040	Layton	D
84043	Lehi	D
84042	Lindon	D
84201	Ogden	D
84412	Ogden	D
84414	Ogden	D
84401-84405	Ogden	D
84407-84409	Ogden	D
84057	Orem	D
84058	Orem	D
84062	Pleasant Grove	D
84601-84605	Provo	D
84058	Vinyard	D
84664	Mapleton	E
84059	Orem	E
84660	Spanish Fork	E
84663	Springville	E
84302	Brigham City	F
84651	Payson	F
84302	Perry	F
84653	Salem	F
84340	Willard	F
84092	Alta	G
84318	Hyde Park	G
84319	Hyrum	G
84320	Lewiston	G
84321-84322	Logan	G
84325	Mendon	G
84326	Milville	G
84321	North Logan	G
84328	Paradise	G
84332	Providence	G
84655	Santaquin	G
84335	Smithfield	G

Updated 10/1/18

**Zones Serviced on selective days
(Can be serviced other days with Special)**

Serviced on Mondays*

84310	Eden	F
84050	Morgan	F
84050	Mountain Green	F
84317	Huntsville	F

Serviced Wednesday & Friday *

84060	Park City	F
84068	Park City	F
84032	Heber City	G
84036	Kamas	G
84049	Midway	G

Serviced Thursdays *

84074	Stansbury Park	F
84074	Tooele	F
84074	Erda	F
84029	Grantsville	G

Service parameters

Zones listed above are serviced Daily. All others quote for service and or rates

Regular pickup / deliveries occur between 0900-1700 Monday - Friday

Pickups / deliveries that require time specific or less than 4 hour window will require a special

Beyond Pick ups/ deliveries (area D-G) that require pickups / delivery prior to 16:00 will require a special as we cannot guarantee the normal route driver will be able to accomodate.

Deliveries to Area D-G must be available to load before 10:00 am

*** Willow Express reserves the right to cancel/change/adjust the service schedule. Weather issues, road closures and volume related circumstances are all possible factors.**

Willow Express

Terms and Conditions

In tendering a shipment for carriage, the Shipper agrees to these Terms and Conditions of Contract (the "Contract"), which no agent or employee of the parties may alter. As used in this Contract and the Waybill or Bill of Lading refers to Willow Express

References to currencies herein are US Dollars unless stated otherwise.

References herein to weights are US Pounds (LBS) unless stated otherwise.

In tendering a shipment for carriage, the Shipper warrants that the shipment is packaged adequately to protect the enclosed goods and to ensure safe transportation with ordinary care and handling, and that each package is appropriately labeled and is in good order and condition except as noted for carriage as specified. Carrier will not be liable for mis-delivery and/or non-delivery of any package which is not properly labeled by the Shipper showing the exact delivery address of the consignee. Shipper also declares that the commodity description is accurate and exact.

Shipper understands and acknowledges the following list of materials to be prohibited from shipment under care of carrier, including but not limited to:

A highway route-controlled quantity of a Class 7 (radioactive) material.

More than 55 lbs of a Division 1.1, 1.2, or 1.3 (explosive) material or an amount of a Division 1.5 (explosive) material.

Any quantity of a "Material poisonous by inhalation."

A shipment of liquid methane or liquified natural gas.

Any shipment where carrier must hold a PHMSA Safety permit.

ANY material in a container with over a 1,000 gallon capacity, excluding IBC (individual bulk container) or tote containers specifically designed for the purpose, garbage or waste of ANY type, and human or animal specimens. Shipper also warrants and represents that it has complied with all laws governing the shipment of particular materials, including, but not limited to, laws governing the shipment of alcohol and tobacco products.

Shipper also understands and acknowledges that carrier does not guarantee the protection of any perishable products, unless 24 hours advance notice and acceptance by carrier is documented. The Shipper expressly assumes the risk of loss or damage in tendering such products to carrier for delivery without such advance arrangement.

The carrier is not liable for loss, damage, delay, mis-delivery or non-delivery caused by: (1) any cause other than its own negligence; (2) the act, default or omission of Shipper, consignee or any other party or person; (3) the nature of the shipment or any defective characteristics or inherent vice thereof, including the shipment of hazardous, dangerous or perishable materials; (4) violation by Shipper or consignee of (a) any law governing the handling or

Shipper agrees to indemnify, hold harmless and defend carrier against any claims, losses or damages arising from the nature of the shipment, including, but not limited to, the shipment of dangerous, hazardous, licensed or perishable materials.

The value is agreed to be \$50 per shipment or .50 cents per pound per piece unless excess value was declared, that excess value charged would be computed at .40 cents per \$100 of the excess, and that a declared value exceeding \$10,000.00 must be approved and communicated in writing prior to the shipment to be valid. "

In the event of loss or damage of part of the shipment, the average declared value per pound of the shipment multiplied by the number of pounds of that part of the shipment lost or damaged, plus the amount of any transportation charges for which carrier has been paid for such part of the shipment lost or damaged.

The amount of any COD shipment must be inserted in the COD portion of the Forwarder Bill of Lading. To be bound by such COD provision, Forwarder must either make the insertion itself or acknowledge the insertion by its signature. Forwarder will, under no circumstances, be responsible for the form of payment by consignee unless specified otherwise in writing by Shipper. Forwarder will not be liable for any fraudulent certification or the non-payment of checks. A COD fee will be assessed for all COD shipments.

Funds issued in behalf of a customer ie check or cash will be paid by the requestor within 15 days in the funds issued amount plus a 10 percent, \$20.00 minimum Accessorial Charge.

The Shipper and consignee shall be liable jointly and severally for all unpaid freight and other lawful charges accruing on the shipment as billed or corrected, except that COD or collect shipments may move without recourse to the Shipper-consignor when the parties so stipulate per sec. 6 above. Nevertheless, the Shipper shall remain liable for transportation charges where there has been an erroneous determination of the freight charges assessed, based upon incomplete or incorrect information provided by the Shipper. Notwithstanding the above, the Shipper's liability for payment of additional charges that may be found to be due after delivery shall be as specified by 49 U.S.C., sec. 13706, except that the Shipper need not provide the specified written notice to the delivering carrier if the consignee is a for-hire carrier. Nothing in the Bill of Lading or this Contract shall limit the right of Forwarder to require the prepayment or guarantee of the charges at the time of shipment or prior to delivery. If the description of articles or other information on the Bill of Lading is found to be incorrect or incomplete, the freight charges must be paid based upon the articles actually shipped.

All invoices are due and payable within Thirty (30) days from date of tender. In the event of failure of the liable parties to pay carrier within fifteen (30) days, the liable parties shall pay to Carrier interest at the rate of eighteen percent (18%) per annum on outstanding balances from the date payment is due until received. Shipper hereby agrees to the imposition of a

lien in favor of the carrier on all future shipments by the Shipper for the full amount of all outstanding invoices , including all accrued interest, due and owing the Carrier by the Shipper. If collection of an amount due carrier or carrier's enforcement of the lien is referred to an attorney or collection agency for collection, the liable parties shall pay all court costs and attorneys' or other fees incurred by Forwarder for such suit or collection. Where delivery is refused, Shipper agrees to cover all reasonable costs incurred by carrier in returning the shipment to Shipper and reasonable storage costs in accordance with carriers warehouse rates.

Contract or other terms contained in the Bill of Lading or in the Forwarder Rules/Rate Tariff, including, but not limited to, improper or insufficient packing, securing, marking or addressing; (5) acts of God, perils of the air, public enemies, public authorities acting with the actual or apparent authority of the law, acts or omissions of customs or quarantine officials, riots, strikes or other local disputes, civil commotion s, hazards incident to state of war, weather conditions, mechanical delay of aircraft or aircraft loading equipment, or other causes beyond the reasonable control of the parties; (6) acts or omissions by Forwarder caused by the acts or omissions of another, including, but not limited to, carrier's compliance with delivery instructions from Shipper or consignee. Carrier shall not be liable for the loss of articles loaded and sealed in packages by the Shipper provided the seal is unbroken at the time of delivery and the package retains its basic integrity. Carrier shall not be liable in any event for any special, incidental or consequential damages, including, but not limited to, loss of profits or income, whether or not Forwarder had knowledge that such damages might be incurred.

All shipments are subject to inspection by Carrier at Carrier's discretion, including, but not limited to, opening the shipment. Carrier is not, however, obligated to perform such inspection of goods .

Transportation of shipments is subject to availability of equipment and space thereon. Carrier shall have the right to substitute alternate means of transportation and select the routing or deviate from a routing shown on the Bill of Lading. Charges for transportation will be based on the applicable tariff rate for the type of service requested by the Shipper as specified in the Carriers Tariff, or as quoted, on the date of shipment; however, carrier will transport the shipment within the terms as specified on the Bill of Lading by Shipper subject to, but not limited to, normal delays in transportation such as backlogs, weather conditions, and the like. Forwarder does not guarantee commencement or completion of shipment within a specified term.

Claims: Non-Delivery: Written notice of loss due to non-delivery must be reported by Shipper within 180 days after acceptance of the shipment for carriage. Apparent Damage: Written notice of loss due to apparent damage, shortage or delay must be reported in writing within 15 days after delivery of the shipment and claims for such loss/damage must be made within 180 days from date of tender of shipment. Concealed Damage: Written notice of loss due to concealed damage after clear receipt of goods has been given, must be reported in writing within 7 days after date of delivery, with privilege of Forwarder to inspect the shipping container and its contents within 15 days from date such notification is received by Forwarder. Goods must be retained in original container until inspection has been completed. Claims for concealed damage must be made within 180 days from date of shipping. Overcharge and

Refund Claims: Written claims for overcharges and refunds must be made within 180 days from date of tender. No claims of any type above will be entertained until all transportation charges have been paid in full. The amount of the claim may not be deducted from the transportation charges. Carrier shall not be liable unless an action is brought within 365 days after the date written notice is given to the claimant that Forwarder has disallowed the claim in whole or in part or within two (2) years of date of tender, whichever is earlier.

This Contract will be governed by and construed in accordance with the laws of the state of Utah, and any action brought against the carrier must be brought in the appropriate state or federal court in Utah

Willow Express, Inc.

Willow Express

Terms and conditions

Sept 1, 2013