

# LIMITED WARRANTY STATEMENT

## WARRANTY COVERAGE

**PERDOMO DISTRIBUTOR** (hereinafter “Company”) warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of purchase of the equipment. If the date cannot be verified, the warranty period begins one hundred twenty (120) days from date of manufacture. If a part fails due to defect during the applicable warranty period, Company will provide a new or remanufactured part, at Company’s option, to replace the failed defective part at no charge for the part. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below.

## RESIDENTIAL APPLICATIONS

**LIMITED STANDARD WARRANTY - UNIT MUST BE  
INSTALLED BY A CERTIFIED HVAC CONTRACTOR OR A  
CERTIFIED EPA TECHNICIAN**

### **-Single Mini-Split**

The warranty period is One (1) Year on all Parts when properly installed\*.  
Unit must be installed in an owner-occupied location with the original owner.

This Limited Warranty Statement applies only to systems that are properly installed by a state certified or licensed HVAC contractor, under applicable local and state law in accordance with all applicable building codes and permits, installation and operation instructions and good trade practices. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

If you have a problem with your product within the warranty period, you may at your own expense hire a local HVAC technician to visit your home, as there may be some testing procedures that require a licensed technician to perform. Once the problem has been identified and replacement parts are confirmed you are ready to initiate a claim.

To initiate a claim, we will require:

- Copy of the diagnosis received from the local technician that identified the damaged part.
- Copy of purchase receipt.
- Copy of dated installation invoice by licensed HVAC contractor or EPA technician.
- In case the installation of the equipment has been carried out by an EPA certified technician a copy of his EPA card will be necessary.

Company will provide a new or remanufactured part, at Company’s option, to replace the failed defective part at no charge for the part.

**THIS LIMITED WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Product cleaning required prior to warranty service and repair.
3. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
4. **Failure due to faulty installation or repairs, damage, misapplication, abuse, improper servicing, lack of or in-sufficient maintenance, unauthorized alteration or improper operation.**
5. **Failure to start due to voltage conditions, improper wiring, blown fuses, open circuit breakers, or damages due to the inadequacy or interruption of electrical service.**
6. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust or residue etc.) or other conditions beyond the control of the Company.
7. Damages due to chemicals (volatile organic compounds, sulfur, acids, etc.) or particulates.
8. Failure or damage of coils, piping or other parts due to corrosion, when installed in corrosive environments or within one (1) mile of seacoast.
9. Parts not supplied or designated by Company, or damages resulting from their use.
10. Products installed outside the 48 contiguous United States, except the District of Columbia and Hawaii, and Canada.
11. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
12. **Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.**
13. Shipping damage or damage as a result of transporting the unit.
14. Accessories such as condensate pumps, line sets and so forth are not covered.
15. Any special, indirect or consequential property or commercial damage of any nature whatsoever. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
16. Consumable components, such as air filters, are not covered under parts warranty.