

| Category | Excellent – 5 | Very Good – 4 | Good – 3 | Acceptable – 2 | Poor – 1 | Not Included – 0 |
|-------------------|---|--|---|--|--|------------------|
| Appearance | | | | | | |
| Overall Appeal | Initial impression says WOW. | Initial impression is strong. | Initial impression is good. | Initial impression is acceptable. | Initial impression is poor. | N/A |
| Visual Design | Professional look and feel. Consistent fonts, heading styles, colors, & graphic style. Effective images and illustrations | Accomplished look and feel. Consistent fonts, heading styles, colors, & graphic style. Good use of images/photos /illustrations | Well done look and feel. Consistent use of fonts, colors, and graphic styles. Uses appropriate images/photos /illustrations. | Acceptable look and feel. Fonts, graphics and images support the program. | Homegrown look and feel. May have mixed fonts, heading styles, inconsistent colors, or graphic styles. Graphics don't appear to serve a purpose. | No visuals. |
| Planning | | | | | | |
| Business Goal(s) | Clear, SMART business goal(s) defined, may include KPIs or OKRs. | SMART business goal(s) defined. | Business Goal(s) defined. | Goal is only partially connected to the business. | Goal(s) are not focused on the business. | Not defined. |
| Learning Outcomes | All Learning Outcomes define KNOW and DO. | Most Learning Outcomes define KNOW and DO. | At least one learning Outcome defines KNOW and DO. | Goal is imparting information. | Goal(s) focus on "understanding". | Not defined. |
| Audience | Clearly defined, incorporates personas. | Defined, includes personas. | Defined with characteristics. | Listed, no characteristics. | Audience is vague or generalized. | Not defined |
| Motivation | Creator defines motivational elements. Motivation is appropriate to the audience and | Motivation is appropriate to the audience and aligned with personas, includes | Motivation is appropriate for the audience. | Motivation seems contrived. | Game is required training. | Not defined. |

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| | aligned with personas, includes intrinsic and extrinsic forms | intrinsic and extrinsic forms. | | | | |
|---------------------------|--|---|--|---|---|--|
| Game Execution | | | | | | |
| Game Elements | Creator defines selected game elements. Elements are appropriate and work well together. | Elements are appropriate and work well together. | Game elements are appropriate for game. | Most elements are appropriate for the game. | Elements seem disjointed and don't help advance the game. | Not defined. |
| Game Mechanics | Creator defines selected game mechanics. Mechanics work together seamlessly to achieve the goal of the game. | Mechanics work together to achieve the goal. | Mechanics are appropriate for the game. | Most mechanics work in the game. | Mechanics seem randomly assigned. | Not defined. |
| Assessment of Learning | Learners demonstrate performance of the targeted behavior incorporated in the game; behavioral components may be segmented across the game. Behavior fits exceptionally well with the theme of the game. Incorporated as part of a challenge, and learners receive | Learners demonstrate targeted behavior as they complete challenges. | Learners demonstrate the target behavior within the game. | Learners demonstrate performance but it appears to be sandwiched in as an afterthought | Assessment is outside of the game i.e. multiple-choice test. | No assessment included or not defined. |



| Fun Factors | a reward or advance as a result of completing the behavior. Game is highly engaging, with a sense of fun throughout, or set for serious play. | Game is engaging, participants enjoy playing. | Game is engaging. | Parts of the game are engaging. | Game is boring. | Not defined. |
|---------------------|---|--|--|---|--|--------------|
| Story Components | | | | | | |
| Narrative | Narrative advances the game with a sequential flow. The story stands on its own if extracted from the game. | Narrative has a sequential flow. | Narrative has gaps or is confusing. | Narrative is disjointed and does not flow to tell a story. | Narrative seems unrelated to the game. | Not defined. |
| Characters | May include a variety of archetypes: antagonist, protagonist, etc. | Characters are well defined and appropriate to the game. They behave consistently throughout and are represented graphically. | Characters are defined and appropriate to the game. | Characters are used, but do not seem to fit together. | Characters seem to have no connection to the game. | Not defined. |
| Setting | Setting is well defined and appropriate to the game. All graphics support the location. | Setting is defined and appropriate to the story. Most graphics support it. | Setting is established for the story. | Setting is defined with a textual introduction only. | Setting seems to have no connection to the game. | Not defined. |



| Obstacles Climax | Obstacles provide appropriate challenges, causing the learner to struggle to learn. Game has a well- defined, engaging | Obstacles provide challenges the learner must work through. Game has a good climax point. | Obstacles are provided. Game has a climax. | Obstacles are obvious and require minimal interaction. Climax is weak. | Obstacles have no struggle to bypass, i.e., click to remove. Game has no climax. | Not defined. Not defined. |
|---------------------|--|--|--|--|---|------------------------------|
| Story Outcome | climax. Game has a satisfying conclusion, or a cliff hanger to allow it to be continued in another game. Ties the game together well. May include a review and lessons learned to recap learning. | Game has an ending that ties the game together. | Game has a defined ending. | Game ends abruptly, appearing that it was tacked on prematurely and the game is unfinished. | Game has no finish. | Not defined. |
| Results | | | | | | |
| Results | Clear, documented evidence that the game has been implemented with a variety of forms. May include lessons learned, evaluation scores, specific business results. | Documented evidence that the game has been implemented with 2 forms, i.e. level 1 smile sheet results and one other. | Documented evidence that the game has been implemented. | Designer's anecdotal notes that the game has been implemented. | The game has not been implemented or no evidence presented to indicate implementation. | Not defined. |