

# RETURNS FORM

Please complete the following form and pop it in with your parcel:

Name:	
Order date:	
Order number:	

Product name	QTY	Size	Refund (X)	Exchange (X)	Reason code

1	Doesn't suit me
2	Too small
3	Too big
4	Faulty
5	Incorrect item received

## Returns Policy

- You have 14 days to return or exchange an item if it isn't right for you. Please post back your item/items in original clear packaging and the condition you received it in
- Please print and fill out this form. Once completed make sure you pop it in with the items being returned.
- Please post back to Moody Headquarters via tracked delivery and get a printed proof of postage receipt. We cannot be held responsible for any lost packages and will be dealt with your chosen courier.
- As soon as we've received the parcel, we will exchange/refund depending on which option you have chosen.

Please be aware that refunds can take 3-7 working days to process.

### IMPORTANT NOTICE ⚠

- The item must be unworn, have no smell, undamaged, and have no make up marks from trying it on.
- Due to hygiene reasons, swimwear, bodysuits, jewellery, and accessories (such as leg, body or neck harnesses) **can NOT be returned.**

RETURN ADDRESS FOUND BELOW

THIS IS NOT A PRE PAID LABEL

**Moody Cow Clothing**  
**35 Garth View**  
**Bedwas**  
**Caerphilly**  
**CF83 8EW**



We do not cover the cost of the returned parcel

