



Quality Policy and Statement

Scope Statement

"The Management System of Risk Consultancy Global applies to the provision of armed and unarmed private security services, including private security details, close protection, static guard operations, risk management, training, and associated support functions, in high-risk and complex environments within East Africa, specifically including Somalia and Somaliland.

It covers all organisational functions including operational planning, protective security services, intelligence and threat analysis, human resources and competence management, procurement and logistics, governance and compliance processes, and performance monitoring. The Management System ensures that all activities are conducted ethically, legally, and in alignment with internationally recognised standards including ISO18788 and ISO9001, and PSC.1 integrating risk-based approach, human rights considerations, and continuous improvement across all company operations."

Mission Statement:

To create a safe socio-economic environment, for all of our clients! by delivering professional, intel led, ethical, and risk informed security services that promote stability, operational continuity, and sustainable growth while supporting compliance, resilience, and long term success.

Core Values:

Loyalty, Respect, Courage, Diligence, Honesty, and integrity.

Risk Consultancy Global is committed to delivering bespoke, high-quality services to all clients and partners. Every operation is methodically planned and executed with precision, ensuring exceptional results. Our reputation continues to grow through consistent professionalism, strengthening trust and loyalty among clients and stakeholders alike. Our services are grounded in internationally recognised standards and always aligned with local regulatory and legislative requirements, ensuring the highest levels of compliance and integrity. Each engagement is strategically tailored to our clients' objectives, designed to minimise organisational risk while enabling them to achieve their mission without compromise.

We continuously monitor, review, and enhance our systems to support the professional development of Risk Consultancy Global. Regular internal and external audits are conducted to verify compliance, measure performance, and drive continuous improvement. All policies and procedures are reviewed and authorised by executive management team, thus reviewed and accounted for in the lower echelons in our organisation. We monitor and review our system regularly thus updating as and when required in the continuous professional development of Risk Consultancy Global Management system. Regular internal and external audits are conducted to ensure we meet our standards and improve if required.

With the application of this, our policy is to,

- Apply exceptional professionalism to our associates and clients
- Ensure we employ adequately qualified staff and continually monitor CPD to ensure staff meet required standards
- Conduct regular reviews, measuring and recording management inputs, outputs and deliverables

- Ensure all parties involved are commercially aware of environments we operate in with our ethical and moral practice at the core of our business
- Promote, learn and increase output service deliverables at all times

Objectives

Risk Consultancy Global meet our policy statement following a model of Specific, Measurable, Achievable, Relevant and Time Bound Objectives (SMART), thus aiming to:

Strategic Objective 1. Operational Excellence and Safe Delivery

Risk Consultancy Global will deliver security, risk management and consultancy services that maintain zero preventable serious harm incidents across all operations by implementing structured risk assessments, journey management, graduated use of force principles, and operational oversight through a monitored operations room. Performance will be measured through incident statistics, compliance audits, and client feedback reports reviewed monthly by senior management.

Strategic Objective 2. ISO 18788 and Governance Compliance

Risk Consultancy Global will maintain full alignment with ISO 18788 principles and applicable legal frameworks within all operating environments by ensuring policies, procedures, and operational controls are implemented, audited, and continuously improved. Success will be measured through internal audit performance, corrective action closure rates, and documented management review outcomes completed at defined intervals.

Strategic Objective 3. Client Protection and Service Quality

Risk Consultancy Global will provide high quality protective security and consultancy services for government, intergovernmental, NGO, and private sector clients by maintaining trained personnel, appropriate equipment standards, and documented operational procedures. Success will be measured through client satisfaction, contract performance indicators, and service delivery reviews conducted quarterly.

Strategic Objective 4. Professional Workforce Development

Risk Consultancy Global will ensure all personnel maintain professional competence through structured recruitment, induction, training, and ongoing assessment aligned with operational requirements. Success will be measured through training completion rates, competency assessments, and compliance with certification standards including medical, close protection, and static guard training.

Strategic Objective 5. Human Rights and Ethical Conduct

Risk Consultancy Global will operate with full respect for human rights, ethical conduct, and lawful behaviour in all jurisdictions. This includes implementing graduated use of force principles, grievance mechanisms, and ethical reporting channels. Success will be measured through absence of substantiated misconduct, timely resolution of grievances, and adherence to the company Code of Business Ethics.

Strategic Objective 6. Risk Management and Continuous Improvement

Risk Consultancy Global will maintain an integrated risk management framework that identifies, assesses, and mitigates operational, strategic, and security risks. Risk registers, threat assessments, and vulnerability reviews will be updated regularly, with corrective actions tracked through a structured

improvement process. Success will be measured through reduction in recurring risk findings and effective closure of corrective actions.

Strategic Objective 7. Regional Growth and Resilience

Risk Consultancy Global will expand and strengthen its presence in East Africa by developing partnerships, enhancing local capability, and supporting resilience through knowledge transfer, training, and advisory services. Success will be measured through new contract acquisition, partner engagement outcomes, and delivery of structured training programmes. s



Signed:

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Craig Poynton MSc

Managing Director