

## TRANSPORT

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### **A. What should I do if my drivers have problems at the Canada/US border?**

The Government of Canada and the Canada Border Services Agency (CBSA) now offer an automated 24/7 telephone line called Border Information Service (BIS) for businesses that have COVID-19-related questions. Anyone entering the United States, including commercial truckers, is subject to the eligibility criteria of American immigration laws and travel restrictions.

Companies are asked to have the following information on hand when calling the BIS number: the driver's nationality, employment status in Canada and the US, travel history outside of Canada and the US, and point of entry.

The final decision on the eligibility of anyone wishing to enter the United States rests with the US Customs and Border Protection (CBP) officer at the port of entry.

*Source: CFIA*

### **B. Will the Canada/US border remain open to freight operations? Will railways, ports and trucking services continue to operate?**

The uninterrupted flow of agri-food products, both in Canada and abroad, is an integral part of Canada's COVID-19 management plan. We have made it clear that the cross-border movement of goods will not be hindered. Truckers, aircrew and other freight carriers play a vital role in our supply chains. As long as they do not present symptoms, they will be exempt from travel bans.

*Source: CFIA*