

E-Gift Card Terms & Conditions

Last Updated: Aug 28, 2026

1. Redemption & Use

- Little Star E-Gift Cards can be redeemed exclusively for eligible goods and services at Little Star indoor playground.
- This includes open play admission, party packages, and retail merchandise.
- E-gift cards cannot be used to purchase other gift cards or e-gift cards, nor can they be used at our vending or claw machines.
- To redeem in-store, the digital card, unique alphanumeric code, or QR code must be presented at the time of purchase.

2. Non-Refundable & Cash Back Policy

- E-gift cards are not redeemable for cash, cannot be returned for a cash refund, and cannot be resold or transferred for value, except where required by law.
- **California Cash-Back Provision:** In accordance with California state law, if the remaining balance on your e-gift card falls below \$10.00, it is redeemable for cash upon request in-store.

3. No Expiration Fees or Maintenance Fees

- Little Star e-gift cards do not expire.
- No dormancy, maintenance, or service fees of any kind will be charged against the balance of your e-gift card.

4. Lost, Stolen, or Damaged Cards

- Little Star is not responsible for e-gift cards that are lost, stolen, destroyed, or used without your permission.
- Title to and risk of loss for e-gift cards passes to the purchaser upon electronic transmission.

- If an e-gift card code is lost or compromised, it will only be replaced with the remaining verified balance if the original purchaser provides proof of purchase and the card identity can be verified in our point-of-sale system.

5. Facility Rules & Liability Waivers

- The purchase or redemption of an e-gift card does not bypass standard facility entry requirements.
- All supervising parents, legal guardians, or authorized caregivers must sign our standard **Liability Waiver and Indemnification Agreement** prior to entry.

6. Limitation of Liability

- Little Star makes no warranties, express or implied, with respect to e-gift cards, including without limitation, any express or implied warranty of merchantability or fitness for a particular purpose.
- In the event an e-gift card code is non-functional, your sole remedy, and our sole liability, shall be the replacement of such e-gift card.

7. Returns

- Goods purchased with this gift card are subject to the store return policy. Refunds for returns will be credited back to a gift card.

8. Balance Inquiries

- For balance inquiries or customer service, visit **www.LittleStarPlay.com** or e-mail **Support@LittleStarPlay.com**.

9. Updates to Terms

- Little Star reserves the right to change these terms and conditions from time to time at its discretion. Changes will be posted on our website.